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Homeland Security Advisory Council
Customer Experience and Service Delivery Subcommittee

Lynn Good (Co-Chair)
Chair, President & CEO
Duke Energy

Ms. Lynn Good is chair, president, and chief executive officer of Duke Energy, one of America's largest energy holding companies. Under her leadership, Duke Energy has intensified its focus on serving its customers and communities today while leading the way to a cleaner, smarter energy future.

Before becoming CEO in 2013, Ms. Good served as Duke Energy's chief financial officer and earlier led the company's commercial energy businesses during its initial development of renewable energy projects. She began her utility career in 2003 with Cincinnati-based Cinergy, which merged with Duke Energy three years later. Prior to 2003, she was a partner at two international accounting firms, including a long career with Arthur Andersen.

Ms. Good currently serves on the boards of directors for Boeing, the Edison Electric Institute, the Institute of Nuclear Power Operations, the World Association of Nuclear Operators, and the Business Roundtable.

Scott Kirby (Co-Chair)
CEO
United Airlines Holdings, Inc.

Mr. Scott Kirby is chief executive officer of United Airlines. He served as the company's president from 2016 to 2020 and was responsible for United's operations, marketing, sales, alliances, network planning and revenue management. As president, he played a pivotal role in enabling United's cultural transformation and executing the Company's strategic growth plan. Elected in December 2020, Mr. Kirby serves as the Chairman of the Star Alliance Chief Executive Board (CEB). Mr. Kirby is also a member of the International Air Transport Association (IATA) Board of Governors.

Prior to joining United, Mr. Kirby was president of American Airlines from 2013 to 2016 and president of US Airways from 2006 to 2013. He is a well-known industry veteran, with a broad and accomplished three-decade-long career in significant leadership roles within the airline industry. Mr. Kirby started his career at the Pentagon and in the technology sector, is a graduate of the Air Force Academy and is an Air Force veteran.



Mr. Dmitri Alperovitch
Co-Founder and Chairman
Silverado Policy Accelerator

Mr. Dmitri Alperovitch is the Co-Founder and Chairman of Silverado Policy Accelerator, a non-profit focused on advancing American prosperity and global leadership in the 21st century and beyond. He is a renowned cybersecurity expert and Co-Founder and Chief Technology Officer (CTO) of CrowdStrike Inc. In 2016, Mr. Alperovitch revealed the suspected Russian intelligence agencies' hacking of the Democratic National Committee (DNC). In 2010 and 2011, Mr. Alperovitch led the global team that investigated and brought to light Operation Aurora, Night Dragon and Shady RAT groundbreaking cyberespionage intrusions.

In 2013, Mr. Alperovitch received the prestigious recognition of being selected as MIT Technology Review's "Young Innovators under 35" (TR35), an award previously won by such technology luminaries as Larry Page and Sergey Brin, Mark Zuckerberg and Jonathan Ive. In 2021, he launched the Alperovitch Institute for Cybersecurity Studies at Johns Hopkins University's School of Advanced International Studies (SAIS). As a recognized authority on cybersecurity, cyberespionage, online organized criminal activity, great power competition, and American foreign policy, Mr. Alperovitch has appeared on numerous television shows, including 60 Minutes, Face the Nation, CNBC documentaries, as well as several documentary features films. His writing on cyber issues and U.S. foreign policy has appeared in *The New York Times*, *The Washington Post*, *Foreign Affairs*, and other national publications.



Robert Isom
CEO
American Airlines

Mr. Robert Isom is the CEO and current president of American Airlines Group and American Airlines, its principal subsidiary company. In his current role, he oversees American's operations, planning, marketing, sales, alliances, and pricing until his role as CEO begins in March of 2022.

Mr. Isom previously served as executive vice president and chief operating officer at American after holding those same positions at US Airways. Prior to joining US Airways, he served as chief restructuring officer for GMAC, LLC. and as senior vice president – Ground Operations and Airport Customer Service, vice president – International and vice president – Finance for Northwest Airlines. Between 1995 and 2000, Mr. Isom was with America West Airlines and held executive roles in Revenue Management, Operations and Finance.



Hamdi Ulukaya
Founder and CEO
Chobani, LLC.

Mr. Hamdi Ulukaya is the founder and CEO of Chobani, one of the fastest growing food companies in the last decade and a pioneer in making better food that's delicious and accessible for all. Raised in a dairy-farming family in a small village in eastern Turkey, Mr. Ulukaya launched Chobani in 2007. In less than five years, Chobani became the No. 1-selling Greek Yogurt brand in the U.S. with more than a billion dollars in annual sales.

Mr. Ulukaya immigrated to the U.S. in 1994 to study English. With a loan from the Small Business Administration, he bought a yogurt plant in 2005, began selling Chobani yogurt in 2007, and achieved over \$1 billion in annual sales within 5 years.

Mr. Ulukaya is also the founder of the Tent Partnership for Refugees, which encourages businesses to help integrate refugees economically into their new communities. Further, Mr. Ulukaya is a signatory of the Giving Pledge and has committed the majority of his personal wealth to helping refugees.

Mr. Ulukaya is the recipient of numerous awards, including receiving the United Nations Foundation Global Leadership Award. In recognition of his leadership and efforts to help refugees, in 2017 Mr. Ulukaya was named one of TIME's 100 Most Influential People in the World and Forbes's 100 Greatest Living Business Minds.