

Office of the Immigration Detention Ombudsman

OIDO IS HERE TO HELP

- OIDO is committed to safe and humane conditions in immigration custody and detention.
- You have a right to file a complaint about your experience.
- OIDO is independent, neutral, confidential.
- The Office is not part of ICE or CBP.



OIDO

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- In custody or detention, ask to speak with an OIDO case manager or use a tablet to sign up for an appointment, under “Requests.”
- You can ask someone else to file a complaint for you on OIDO’s website.
- You can also file for yourself after you’ve left detention.

dhs.gov/oido



**For more information,
scan the code above.**