



Photo: IOM / Alejandro Cartagena

Parents and children who were separated by the U.S. government, under the zero-tolerance policy, at the U.S.-Mexico border between January 20, 2017 - January 20, 2021, can apply to return to the United States and reunify. If you already reside in the U.S., then you may qualify for temporary permission to remain in the United States for a limited period of time – this is known as **Parole in Place**.

Please do not pay anyone money to help you with this process.

This process is free.

If you:

- Are a parent or legal guardian who was separated from your child, who was under the age of 18 at the time of the separation OR
- Were a child when you were separated from your parent or legal guardian by the U.S. government at the U.S.-Mexico border between January 20, 2017 - January 20, 2021

**The International Organization for Migration (IOM) can help you register your case.**

**Please call IOM's Help Desk for more information and assistance.**

To learn more about the Family Reunification Task Force, and to register to start the reunification process, visit the family reunification website at: [www.together.gov](http://www.together.gov).



## IOM'S HELP DESK

IOM's Help Desk provides free information and assistance.

IOM can answer your questions and help you complete the registration form to see if you are eligible for reunification in the United States.

If someone you know was separated from their parent or child by the U.S. government, at the U.S.- Mexico border, between January 20, 2017 - January 20, 2021, please tell them to call the Help Desk:

*Interpreters are available.*

In Brazil, call: **+55-21-3500-8817**

In El Salvador, call: **+503-2136-1163**

In Guatemala, call: **+502-2302-5773**

In Honduras, call: **+504-2217-0379**

In Mexico, call: **+52-55-8897-5395**

In Nicaragua, call: **+505-7517-8143**

In the U.S., call: **+1-213-454-0527**

IOM, a related organization of the United Nations, promotes humane and orderly migration for the benefit of all. IOM works with its partners in the international community to assist in meeting the operational challenges of migration, advance understanding of migration issues, encourage social and economic development through migration and to uphold the well-being and human rights of all migrants. For more information about IOM, visit [www.iom.int](http://www.iom.int).