Enterprise PRISM Instance (EPI) Support Services II

Scope- The scope of this BPA is to provide technical support services in support of DHS PRISM solutions. PRISM is an acquisition and grants lifecycle management system licensed to DHS by UNISON Software, Inc. Technical support services under this BPA include;

- Operations and maintenance
- Financial management system interface
- IT security assistance
- Data migration
- Help desk support
- PRISM implementation
- Training
- Report writing
- Business consulting
- Data center relocation support
- Development and maintenance of custom user manuals, training manuals, and quick reference guides for the DHS Enterprise PRISM Instance (EPI).

Period of Performance (POP): 3/5/2020 – 3/4/2025

Number of Awardee(s): 1

Ceiling Value: $17,000,000

Vendor- AEEC LLC

Contract number; Blanket Purchase Agreement 70RDAD20A00000002