

SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS <i>OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, & 30</i>				1. REQUISITION NUMBER RSPC-20-00180		PAGE OF 1 13	
2. CONTRACT NO. 70RSAT19D00000003		3. AWARD/ EFFECTIVE DATE	4. ORDER NUMBER 70RSAT20FR0000147		5. SOLICITATION NUMBER 70RSAT20R000000043		6. SOLICITATION ISSUE DATE 08/10/2020
7. FOR SOLICITATION INFORMATION CALL:		a. NAME (b)(6)			b. TELEPHONE NUMBER (No collect calls)		8. OFFER DUE DATE/LOCAL TIME ET
9. ISSUED BY U.S. Dept. of Homeland Security Office of Procurement Operations S&T Acquisition Branch 245 Murray Lane, SW, #0115 Washington DC 20528-0115				10. THIS ACQUISITION IS <input checked="" type="checkbox"/> UNRESTRICTED OR <input type="checkbox"/> SET ASIDE: % FOR: <input type="checkbox"/> SMALL BUSINESS <input type="checkbox"/> WOMEN-OWNED SMALL BUSINESS <input type="checkbox"/> HUBZONE SMALL BUSINESS <input type="checkbox"/> (WOSB) ELIGIBLE UNDER THE WOMEN-OWNED SMALL BUSINESS PROGRAM NAICS: 541611 <input type="checkbox"/> SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS <input type="checkbox"/> EDWOSB <input type="checkbox"/> B(A) SIZE STANDARD: (b)(4)			
11. DELIVERY FOR FOB DESTINATION UNLESS BLOCK IS MARKED <input checked="" type="checkbox"/> SEE SCHEDULE		12. DISCOUNT TERMS Net 30		13a. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700) <input type="checkbox"/>		13b. RATING	
15. DELIVER TO DHS S&T 245 Murray Lane Building 410 Washington DC 20528				16. ADMINISTERED BY U.S. Dept. of Homeland Security Office of Procurement Operations S&T Acquisition Branch 245 Murray Lane, SW, #0115 Washington DC 20528-0115			
17a. CONTRACTOR/OFFEROR NOBLIS INC ATTN: (b)(6) 2002 EDMUND HALLEY DR RESTON VA 20191		18a. PAYMENT WILL BE MADE BY DHS ICE Burlington Finance Center PO BOX 1000 Attn: S&T Division Williston VT 05495-1000		17b. CHECK IF REMITTANCE IS DIFFERENT AND PUT SUCH ADDRESS IN OFFER <input type="checkbox"/>		18b. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 18a UNLESS BLOCK BELOW IS CHECKED <input type="checkbox"/> SEE ADDENDUM	
19. ITEM NO.		20. SCHEDULE OF SUPPLIES/SERVICES		21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
		DUNS Number: 932902364+0000 Division: Office of Mission and Capability Support/TSA Performer: Noblis, Inc. DHS Primary COR: (b)(6) DHS Alternate COR: Pamela Beresford Appropriation Year: FY20 R&D (J0 Funds) FY20 (J0) 3-Year Funds cannot be obligated past 09/30/2022 <i>(Use Reverse and/or Attach Additional Sheets as Necessary)</i>					
25. ACCOUNTING AND APPROPRIATION DATA See schedule						25. TOTAL AWARD AMOUNT (For Govt. Use Only) \$649,866.60	
<input type="checkbox"/> 27a. SOLICITATION INCORPORATES BY REFERENCE FAR 52.212-1, 52.212-4, FAR 52.212-3 AND 52.212-5 ARE ATTACHED. ADDENDA				<input type="checkbox"/> ARE <input type="checkbox"/> ARE NOT ATTACHED.			
<input checked="" type="checkbox"/> 27b. CONTRACT/PURCHASE ORDER INCORPORATES BY REFERENCE FAR 52.212-4, FAR 52.212-5 IS ATTACHED. ADDENDA				<input type="checkbox"/> ARE <input checked="" type="checkbox"/> ARE NOT ATTACHED.			
<input checked="" type="checkbox"/> 28. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN _____ COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED.				<input type="checkbox"/> 29. AWARD OF CONTRACT: _____ OFFER DATED _____ YOUR OFFER ON SOLICITATION (BLOCK 5), INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN, IS ACCEPTED AS TO ITEMS:			
30a. SIGNATURE OF OFFEROR/CONTRACTOR (b)(6)				31a. UNITED STATES OF AMERICA (SIGNATURE OF CONTRACTING OFFICER) (b)(6) (b)(6)			
30b. NAME AND TITLE OF SIGNER (Type or print) (b)(6) Principal Contract Negotiator		30c. DATE SIGNED 9/24/20		31b. NAME OF CONTRACTING OFFICER (Type or print) (b)(6)		Date: 2020.09.25 08:04:56 EDT	

19. ITEM NO.	20. SCHEDULE OF SUPPLIES/SERVICES	21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
	<p>ALC: 70-08-1513 TAS: 070 20/22 0803</p> <p>The purpose of this action is to award a Time and Materials Task Order off of the SETA III IDIQ 70RSAT19D00000003 with Noblis. This task order will provide Systems Engineering and Technical Assistance (SETA) support services to the DHS S&T Screening at Speed Program's Artificial Intelligence/Machine Learning Efforts.</p> <p>The period of performance is a base period of twelve (12) months and two (2) twelve (12) month option periods.</p> <p>As a result of this action, the Base Period (CLINs 0001 and 0002) is fully funded. Base Period Optional CLIN 0003 and Option Periods 1 (CLINs 1001-1003) and 2 (CLINs 2001-2003) will remain unexercised and unfunded. Surge Support in CLINs 0003, 1003, and 2003 is subject to the labor categories and labor hours specified in the Pricing Table.</p> <p>The total obligated amount is \$649,866.60.</p> <p>Travel costs will be reimbursed in accordance with Section H.6 of SETA III IDIQ</p> <p>Continued ...</p>				

32a. QUANTITY IN COLUMN 21 HAS BEEN

RECEIVED INSPECTED ACCEPTED, AND CONFORMS TO THE CONTRACT, EXCEPT AS NOTED: _____

32b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE	32c. DATE	32d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE
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32e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE	32f. TELEPHONE NUMBER OF AUTHORIZED GOVERNMENT REPRESENTATIVE
	32g. E-MAIL OF AUTHORIZED GOVERNMENT REPRESENTATIVE

33. SHIP NUMBER <input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL	34. VOUCHER NUMBER	35. AMOUNT VERIFIED CORRECT FOR	36. PAYMENT <input type="checkbox"/> COMPLETE <input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL	37. CHECK NUMBER
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38. S/R ACCOUNT NUMBER	39. S/R VOUCHER NUMBER	40. PAID BY
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41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT	42a. RECEIVED BY (<i>Print</i>)	
41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER	41c. DATE	42b. RECEIVED AT (<i>Location</i>)
	42c. DATE REC'D (YY/MM/DD)	42d. TOTAL CONTAINERS

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED
70RSAT19D00000003/70RSAT20FR0000147

PAGE OF
3 13

NAME OF OFFEROR OR CONTRACTOR
NOBLIS INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
0001	<p>70RSAT19D00000003. The work under this task order may lend itself to the contractor's performing inherently Governmental functions, which are to be treated in accordance with section H.11 of SETA III IDIQ 70RSAT19D00000003</p> <p>All terms and conditions of the SETA III IDIQ are applicable to this task order.</p> <p>Attachments: 1. Terms and Conditions (8 pages) 2. Statement of Work (13 pages) 3. Pricing Table (3 pages) 4. Task Order Clauses (17 pages) 5. Software Deliverables (3 pages) ----</p> <p>Period of Performance: 09/28/2020 to 09/27/2023</p> <p>Base Period Tasks 1-3</p> <p>12 Months</p> <p>In accordance with the Pricing Table</p> <p>Accounting Info: NONE000-000-J8-60-02-03-000-35-03-0000-00-00-00-00-00-GE-OE-25-37-000000 Funded: (b)(4)</p> <p>Accounting Info: NONE000-000-J0-62-03-28-001-35-03-0000-00-00-00-00-00-GE-OE-25-37-000000 Funded: (b)(4)</p>				(b)(4)
0002	<p>Base Period Travel and Other Direct Costs</p> <p>Travel NTE: (b)(4) ODCs NTE: (b)(4)</p> <p>12 Months</p> <p>Accounting Info: NONE000-000-J0-62-03-28-001-35-03-0000-00-00-00-00-00-GE-OE-25-37-000000 Funded: (b)(4) Continued ...</p>				(b)(4)

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED
70RSAT19D00000003/70RSAT20FR0000147

PAGE OF
4 13

NAME OF OFFEROR OR CONTRACTOR
NOBLIS INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
0003	Base Period Task 4 Surge Support - Optional 12 Months In accordance with the Pricing Table Amount: (b)(4) Option Line Item)				(b)(4)
1001	Option Period 1 Tasks 1-3 12 Months In accordance with the Pricing Table Amount: (b)(4) Option Line Item)				(b)(4)
1002	Option Period 1 Travel Travel NTE: (b)(4) 12 Months Amount: (b)(4) Option Line Item)				(b)(4)
1003	Option Period 1 Task 4 Surge Support - Optional 12 Months In accordance with the Pricing Table Amount: (b)(4) Option Line Item)				(b)(4)
2001	Option Period 2 Tasks 1-3 12 Months In accordance with the Pricing Table Amount: (b)(4) Option Line Item)				(b)(4)
2002	Option Period 2 Travel Travel NTE: (b)(4) Continued ...				(b)(4)

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED
70RSAT19D00000003/70RSAT20FR0000147

PAGE OF
5 13

NAME OF OFFEROR OR CONTRACTOR
NOBLIS INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
2003	<p>12 Months Amount: (b)(4) (Option Line Item)</p> <p>Option Period 2 Task 4 Surge Support - Optional</p> <p>12 Months</p> <p>In accordance with the Pricing Table Amount: (b)(4) (Option Line Item)</p> <p>The total amount of award: (b)(4). The obligation for this award is shown in box 26.</p>				(b)(4)

SETA III SOLICITATION AND TASK ORDER TEMPLATE

SYSTEMS ENGINEERING AND TECHNICAL ASSISTANCE III INDEFINITE-DELIVERY/INDEFINITE-QUANTITY CONTRACT REQUIREMENT

1. REQUIREMENT TITLE:

Screening at Speed Artificial Intelligence/Machine Learning (AI/ML) Support

2. PROCUREMENT INSTRUMENT IDENTIFIER:

70RSAT20FR0000147

3. ISSUING OFFICE:

U.S. Department of Homeland Security, Directorate for Management, Office of the Chief Procurement Officer, Office of Procurement Operations, Science and Technology Acquisitions Division

4. AGENCY CONTACTS:

Contracting Officer: (b)(6)

Contract Specialist: (b)(6)

Please include both contacts in communications related to this opportunity.

5. ISSUE DATE:

5.1. Notice Type: Task Order Award

5.2. Version (Check one, complete form field only for modifications):

Base Modification/Amendment (Fill-in number (/P#####)):

5.3. Issuance Date: Thursday, September 24, 2020

6. PERIOD OF PERFORMANCE

6.1. If this notice is an RFI, the duration here is an estimate only.

6.2. The period of performance for this requirement is 12 months from date of award.

6.3. This requirement includes two (2) option periods.

Option Period	Duration (in Months)
Option Period 1	12 months
Option Period 2	12 months

SETA III SOLICITATION AND TASK ORDER TEMPLATE

6.4. The total anticipated period of performance for this requirement if all options are exercised is 36 months.

6.5. The full period performance is from 9/28/2020 through 9/27/2023.

7. INFORMATION

7.1. NAICS Code and Small Business Size Standard:

The principal nature of the requirements described in this task order is consistent with services performed by industries in the 541611 North American Industry Classification System code (Administrative Management and General Management Consulting Services) with a small business size standard of \$15M in average annual receipts.

7.2. Product Service Code (PSC):

The services in this task order are best represented by PSC Code: R408 - Support- Professional: Program Management/Support

7.3. Type of Contract: This is a Time-and-Materials (T&M) type contract.

7.4. Telework for this requirement:

Is permitted subject to the stipulations of § H.4 “Telework” of the SETA III IDIQ.

Is not permitted since the contracting officer has determined, in writing, the requirements of the agency, including security requirements, cannot be met if teleworking is permitted.

7.5. Security:

(b)(4)

7.6. The work will be performed at a site owned/controlled by:

Government Contractor Mix of Both

7.7. The place(s) of performance for this requirement are:

(b)(7)(E)

SETA III SOLICITATION AND TASK ORDER TEMPLATE

8. DESCRIPTION OF SERVICES

(Please refer to the Statement of Work.)

9. LABOR CATEGORIES AND DESCRIPTIONS

The successful Offeror’s applicable labor categories and rates will be included as part of the awarded Task Order.

10. INVOICING INSTRUCTIONS

Invoices shall be submitted via email to InvoiceSAT.Consolidation@ice.dhs.gov with a courtesy copy (cc:) to the Contracting Officer’s Representative (COR) and Contracting Officer (CO).

11. TASK ORDER CLAUSES

11.1. All Applicable and Required clauses set forth in Federal Acquisition Regulation (FAR) 52.301 automatically flow down to all SETA III task orders, based on their specific contract type, e.g. FFP, LH, or T&M.

11.2. The clause at FAR 52.212-4, “Contract Terms and Conditions - Commercial Items,” applies to this acquisition.

11.3. The clause at FAR 52.212-5, “Contract Terms and Conditions Required to Implement Statutes or Executive Orders - Commercial Items,” applies to this acquisition with all applicable additional FAR clauses cited therein.

11.4. This acquisition is subject to the conditions of the Rights in Data-Special Works clause, FAR 52.227-17.

11.5. Representation and Certification provisions from the SETA III master contracts automatically flow down to all task orders.

11.6. The following additional clauses are applicable to this requirement if the boxes next to them are checked (contracting officer must check and complete as applicable):

52.204-2 SECURITY REQUIREMENTS (AUG 1996)

(a) This clause applies to the extent that this contract involves access to information classified

(b)(4)

(b) The Contractor shall comply with --

(1) The Security Agreement (DD Form 441), including the National Industrial Security Program Operating Manual (DoD 5220.22-M); and

(2) Any revisions to that manual, notice of which has been furnished to the Contractor.

SETA III SOLICITATION AND TASK ORDER TEMPLATE

(c) If, subsequent to the date of this contract, the security classification or security requirements under this contract are changed by the Government and if the changes cause an increase or decrease in security costs or otherwise affect any other term or condition of this contract, the contract shall be subject to an equitable adjustment as if the changes were directed under the Changes clause of this contract.

(d) The Contractor agrees to insert terms that conform substantially to the language of this clause, including this paragraph (d) but excluding any reference to the Changes clause of this contract, in all subcontracts under this contract that involve access to classified information.

(End of Clause)

52.211-11 LIQUIDATED DAMAGES-SUPPLIES, SERVICES, OR RESEARCH AND DEVELOPMENT (SEPT 2000)

(a) If the Contractor fails to deliver the supplies or perform the services within the time specified in this contract, the Contractor shall, in place of actual damages, pay to the Government liquidated damages of \$<INSERT DOLLAR AMOUNT> per calendar day of delay.

(b) If the Government terminates this contract in whole or in part under the Default-Fixed-Price Supply and Service clause, the Contractor is liable for liquidated damages accruing until the Government reasonably obtains delivery or performance of similar supplies or services. These liquidated damages are in addition to excess costs of repurchase under the Termination clause.

(c) The Contractor will not be charged with liquidated damages when the delay in delivery or performance is beyond the control and without the fault or negligence of the Contractor as defined in the Default-Fixed-Price Supply and Service clause in this contract.

(End of clause)

52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

(a) The Government may extend the term of this contract by written notice to the Contractor within one (1) day; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least seven (7) days before the contract expires. The preliminary notice does not commit the Government to an extension.

(b) If the Government exercises this option, the extended contract shall be considered to include this option clause.

(c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed 36 months.

(End of clause)

3052.215-70 KEY PERSONNEL OR FACILITIES (DEC 2003)

SETA III SOLICITATION AND TASK ORDER TEMPLATE

(a) The personnel or facilities specified below are considered essential to the work being performed under this contract and may, with the consent of the contracting parties, be changed from time to time during the course of the contract by adding or deleting personnel or facilities, as appropriate.

(b) Before removing or replacing any of the specified individuals or facilities, the Contractor shall notify the Contracting Officer, in writing, before the change becomes effective. The Contractor shall submit sufficient information to support the proposed action and to enable the Contracting Officer to evaluate the potential impact of the change on this contract. The Contractor shall not remove or replace personnel or facilities until the Contracting Officer approves the change.

The Key Personnel or Facilities under this Contract:

Subject Matter Expert I / Task Order Manager - (b)(6)

(End of clause)

3052.242-72 CONTRACTING OFFICER'S TECHNICAL REPRESENTATIVE (DEC 2003)

(a) The Contracting Officer may designate Government personnel to act as the Contracting Officer's Technical Representative (COTR) to perform functions under the contract such as review or inspection and acceptance of supplies, services, including construction, and other functions of a technical nature. The Contracting Officer will provide a written notice of such designation to the Contractor within five working days after contract award or for construction, not less than five working days prior to giving the contractor the notice to proceed. The designation letter will set forth the authorities and limitations of the COTR under the contract.

(b) The Contracting Officer cannot authorize the COTR or any other representative to sign documents, such as contracts, contract modifications, etc., that require the signature of the Contracting Officer.

(End of clause)

11.7. CONTRACTING OFFICER'S REPRESENTATIVE (COR)

(a) The Contracting Officer's Representative (COR) that will be responsible for the day-to-day coordination of this Task Order. The COR for this Task Order is designated in accordance with Homeland Security Acquisition Regulation (HSAR) 3052.242-72 Contracting Officer's Technical Representative (DEC 2003) included in this Task Order.

(b) The COR for this Task Order is:

(b)(6)
E-Mail: (b)(6)
Telephone: (b)(6)

SETA III SOLICITATION AND TASK ORDER TEMPLATE

(c) The COR will represent the Contracting Officer in the administration of technical details within the scope of the Task Order. The COR is also responsible for final inspection and acceptance of all Task Order deliverables and reports, and such other responsibilities as may be specified in this Task Order. The COR is not otherwise authorized to make any representations or commitments of any kind on behalf of the Contracting Officer or the Government that affect, price, quality, quantity, delivery, or other terms and conditions of this Task Order. If, as a result of technical discussions, it is desirable to modify Task Order obligations or specifications, changes will be issued in writing and signed by the Contracting Officer.

(d) The Alternate Contracting Officer's Representative (ACOR) will be responsible for the day-to-day coordination of this Task Order when the COR is unavailable. The ACOR for this Task Order is designated in accordance with Homeland Security Acquisition Regulation (HSAR) 3052.242-72 Contracting Officer's Technical Representative included in this Task Order.

(e) The ACOR for this Task Order is:

(b)(6)
E-Mail: (b)(6)
Telephone: (b)(6)

(f) The ACOR will represent the Task Order Contracting Officer in the administration of technical details within the scope of the Task Order when the COR is unavailable. References in this Task Order to the COR shall be construed to mean the ACOR in the event the COR is unavailable.

11.8. CONTRACTING OFFICER AND CONTRACT SPECIALIST

(a) The Contracting Officer (CO) is the only person authorized to approve changes to any of the terms and conditions of this Task Order. In the event the Contractor effects any changes at the direction of any person other than the CO, the changes will be considered to have been made without authority and no adjustment will be made in the Task Order price to cover any increase in prices incurred as a result thereof. The CO shall be the only individual authorized to accept nonconforming work, waive any requirement of the Task Order, or to modify any term or condition of the Task Order. The CO is the only individual who can legally obligate government funds. No cost chargeable to the proposed Task Order can be incurred before receipt of a fully executed Task Order, which includes any subsequent modifications or other specific written authorization from the CO.

(b) The Contractor shall not comply with any order, direction or request of government personnel unless it is issued in writing and signed by the CO, or is pursuant to specific authority otherwise included as a part of this Task Order. No order, statement, or conduct of government personnel, other than the CO, who visit the Contractor's facilities or in any other manner communicate with Contractor personnel during the performance of this Task Order shall constitute a change under the Changes clause included in this Task Order.

(c) The Contracting Officer for this Task Order is:

SETA III SOLICITATION AND TASK ORDER TEMPLATE

(b)(6)
E-Mail: (b)(6)
Telephone: (b)(6)

(d) The Contract Specialist for this Task Order is:

(b)(6)
E-Mail: (b)(6)
Telephone: (b)(6)

12. OPTIONAL TASKS AND SURGE CLINS

This task order contain optional tasks and surge CLINs as detailed in the Statement of Work and Pricing Table. These options may be exercised within their respective periods and shall not cross into another period of performance from the one in which they are exercised. Should the Government choose to exercise an optional task or Surge CLIN, that option will be exercised no later than the second to last month of the period in which it is exercised.

Surge and optional CLINs may be exercised in increments as little as one hour.

The Government will make all efforts to notify an awardee no later than 15 days before the exercise of an optional task or surge CLIN. This notice will be provided by e-mail. Optional tasks and surge CLINs will be exercised via formal modification to the task order. This modification will be sent by the task order Contract Specialist or Contracting Officer. Surge CLINs will not and cannot be ordered by the Contracting Officer's Representative.

13. TIME AND MATERIALS CEILING

This is a time and materials task order and the amount of funds obligated under the task order is a ceiling that the Contractor exceeds at its own risk.

SETA III SOLICITATION AND TASK ORDER TEMPLATE

ATTACHMENTS

Number	Title	# of Pages
(1)	Statement of Work	13
(2)	Pricing Table	3
(3)	Task Order Clauses	16
(4)	Software Deliverables	3

DEPARTMENT OF HOMELAND SECURITY (DHS)

STATEMENT OF WORK (SOW)

FOR

Technical and Management Support Services for Screening At Speed Artificial Intelligence/Machine Learning (AI/ML) Efforts

1.0 GENERAL

1.1 BACKGROUND

DHS S&T's mission promotes the development of effective techniques to protect our citizens and our country's infrastructure against the devastating effects of explosives by seeking innovative approaches in detection and in countermeasures. S&T provides concepts, science, technologies and systems that increase protection from explosives and promotes the development of field equipment, technologies, and procedures to interdict explosives.

Among its missions, S&T develops explosives countermeasures, including the detection , mitigation, and response to explosive threats including : all modes of transportation within the Transportation Systems Sector (Aviation, Maritime, Mass Transit, Highway, and Freight Rail); in checked and carry-on baggage; homemade explosives (HME); improvised explosive devices (IEDs); vehicle borne IEDs (VBIEDs); person borne IEDs (PBIEDs); and response and defeat technologies. S&T accomplishes this through interactions with potential partners in the private sector, university communities, national labs, government agencies, and international partners to leverage collective expertise, resources, and knowledge to efficiently and effectively develop capabilities aligned to the mission-critical needs of the HSE. Within S&T, several of these Programs are executed by the Mission and Capability Support (MCS) Office.

The Screening at Speed (SaS) program conducts research and development of new technology, techniques, and processes that allow aviation checkpoints to screen 300 passengers and their carry-on belongings per lane per hour to TSA's highest security standards. New systems will reduce the need for divestiture of outerwear or removal of liquids and electronics from carry-on bags and adapt dynamically to information provided by risk-based screening. Raising throughput and lowering costs will also enable highly secure screening to support other Homeland Security customers. The Screening at Speed program aims to deliver solutions and shape future screening technology development. S&T is identifying opportunities to augment and enhance current systems and processes such as advanced person and carry-on baggage scanning systems and passenger identification and vetting techniques. It will also demonstrate innovative technologies and techniques that, will lay groundwork towards a long-term vision.

As part of the Screening at Speed Program, S&T acquires data sets through both traditional and innovative research and development methods, to include Prize Competitions. As an example of scope, a recent Prize Competition resulted in over 500 teams participating, submitting 149 distinct approaches. Leaderboard scoring algorithms show solutions with promise that would sharply

improve aviation security and reduce time-consuming and invasive alarm-resolution measures, such as pat-downs and physical searches. Winners licensed their winning submissions and source code via non-exclusive license granted to S&T and TSA in their role as sponsors. Both S&T and TSA benefit from experts who can assess both the detection performance of these algorithms and their ability to transition to a deployed security measure and resolve which solutions would be the most effective in the field, or modifications or combinations of several algorithms represent superior investments for further development. The algorithms acquired through the Passenger Screening Algorithm Challenge have also shown promise to be adapted to other on-person screening systems including shoe scanners, other portal-based systems, or real-time systems.

1.2 SCOPE

The scope of work for this acquisition includes labor, materials, equipment, and supplies necessary to provide technical and management support services around artificial intelligence/machine learning (AI/ML) efforts under Screening at Speed including subject matter expertise, project and algorithm evaluation, maturation, and certification/qualification support. The technical services support will be in accordance with the task requirements outlined in this SOW.

1.3 OBJECTIVE

The purpose of this task order is to provide essential Systems Engineering and Technical Assistance (SETA) support services to the Department of Homeland Security (DHS) Science and Technology Directorate (S&T) that are not inherently governmental and may require a level of effort that is not sufficiently consistent to warrant additional staffing with federal employees. The S&T mission is to strengthen America's security and resiliency by providing knowledge products and innovative technology solutions for the Homeland Security Enterprise (HSE).

2.0 SPECIFIC REQUIREMENTS/TASKS

2.1 TASK ONE. *Program Business Office (PBO) and Administrative Support*

The Contractor shall assign one on-site Task Order (TO) Manager (Subject Matter Expert (SME) I) to serve as the point of contact for management of contract staff and deliverables to include tracking all tasks assigned under this order, monitoring the progress of performance on these tasks, and providing deliverables required under this SOW.

The TO Manager shall conduct meetings with the Contracting Officer's Representative (COR). These meetings shall be working sessions to review overall program efforts.

The TO Manager shall provide monthly cost and performance reports for all assigned tasks under the contract. The content and format of the reports shall be specified in the TO Management Plan. At a minimum, these reports shall include: highlights of support provided, expenditures, projected expenditures for the next reporting period and to term, and major

issues affecting cost and performance. The costs portion of the report shall be structured to enable ready discernment of cost trends, projections, and variances.

The TO Manager shall be qualified and supported by his/her company to act as the Contractor's single point of contact for all technical and administrative matters related to this TO. The TO Manager is not a full-time position. Performance of TO Management Support will be combined with other responsibilities and tasks listed herein.

2.2 TASK TWO. *Program Management Support*

2.2.1 The Contractor shall assist in preparation and review of internal documents and correspondence in accordance with the Procurement Requisition Desk Guide and the Office of Procurement Operations (OPO).

2.2.2 The Contractor shall facilitate resolution of customer requirements regarding AI/ML requirements, including identifying capability gaps, developing technological solutions, and participating in and contributing to strategic discussions.

2.2.3 The Contractor shall assist with program solicitations regarding AI/ML efforts. This includes supporting the development of solicitation material, administration of source selection reviews, consolidating reviewer input and scoring, and providing technical analysis of proposals received.

2.2.4 The Contractor shall review AI/ML deliverables for AI/ML projects to ensure technical and programmatic objectives are met, identify potential program risks, and provide way ahead options/recommendations.

2.2.5 The Contractor shall attend technical meetings, workshops, conferences, and programs reviews, as required, and provide meeting minutes or report outlining the events and any key items that require immediate attention. These meetings may include both classified events, and/or events with S&T's domestic and international partners.

2.2.6 The Contractor shall support technical and programmatic meetings, including preparing agendas, presentation materials, meeting minutes, and Plan of Actions and Milestones (POA&Ms).

2.2.7 The Contractor shall provide data collection and analyses of user requirements and of existing and emerging systems, capabilities, and technologies.

2.2.8 The Contractor shall provide engineering and technical support in the identification, assessment, evaluation, and testing of existing and emerging technologies, systems, and capabilities, including: coordination with related government academic and industry programs; attending meetings and symposia; coordinating and hosting meetings and programs reviews; and supporting program advocacy including development and production of presentation materials.

2.2.9 The Contractor shall gather, analyze, and compose complex technical information such as analysis of alternatives on technology solutions, technology capability summaries, and technical requirements documents.

2.2.10 The Contractor shall research and assess state-of-the-art and emerging trends in AI/ML, including, but not limited to, patent activity, published articles, market information, conference proceedings, research reports, etc. The Contractor shall present the results of their technology foraging efforts, as required.

2.3 TASK THREE. *Data Analysis and Evaluation*

2.3.1 The Contractor shall assist with communications and analysis relating to acquired data, such as that from Prize Competitions and other innovative methods ("Competitions") for acquiring research and development products. The Contractor shall participate in monthly teleconferences or in-person meetings with S&T (and any TSA stakeholders invited by S&T), as scheduled by S&T.

2.3.2 The Contractor shall provide technical input and feedback during "winner's calls" with participants in Competitions.

2.3.3 The Contractor shall analyze deliverables (to include source code) provided through Competitions, and advise on which approaches are most likely to successfully transition to an operational environment.

2.3.4 The Contractor shall provide and assign SMEs to review and provide recommendations for briefings.

2.3.5 The Contractor shall develop Research, Development, Test, and Evaluation (RDT&E) tools to include secure "sandbox" testing environments on dedicated hardware.

2.3.6 The Contractor shall execute modeling and simulation exercises to determine if delivered algorithms may run in tandem to improve overall system performance, and to identify strengths and weaknesses of any such algorithms.

2.3.7 The Contractor shall test and evaluate delivered algorithms against new classified or unclassified datasets.

2.3.8 For any such algorithm analysis performed, the Contractor shall complete an algorithm assessment report regarding the feasibility and performance of identified approaches.

2.3.9 The Contractor shall procure, operate, and maintain a dedicated system plus Network Attached Storage within the first three months of the base period, as testing algorithms shall require significant computational resources and time. Standard DHS information technology (IT) is not equipped with the high-performance computing resources (e.g., Graphical Processing Units) necessary to train and run the Deep Neural Networks that submitted algorithms are likely to use. Furthermore, such algorithms are unlikely to be optimized for efficiency prior to delivery

to DHS. The system shall contain a minimum of two state-of-the-art GPUs, sufficient to train algorithms in parallel, further reducing processing time. A dedicated Network Attached Storage unit shall be procured to complete the system needed for training the expected algorithms, capable of storing at least 5 TB. This system shall remain a dedicated system owned by S&T, to provide maximum availability and provide results to the Government in the shortest amount of time.

2.3.10 The Contractor shall collaborate with original algorithm developers, other subject matter experts, and other stakeholders to modify and improve algorithms and mature their field readiness.

2.3.11 The Contractor shall perform experiments to determine which approaches from Competitions may be accelerated for operational deployment.

2.3.12 The Contractor shall adapt existing algorithms to support additional file formats (e.g., DICOS, vendor-proprietary formats) or adapt those algorithms to new sensors (e.g. shoe scanners, real-time passenger screening systems). Algorithms developed or matured as part of this effort shall be considered to be S&T property.

2.4 TASK FOUR: Surge Support

The Contractor may be required to provide additional support under the task areas described in the base period and each option period, depending on the level of effort required each period. These tasks shall be reimbursed on a Time and Materials basis subject to the labor categories, labor hours, and hourly rates contained in the pricing table and the terms of the modification authorizing the work.

3.0 CONTRACTOR PERSONNEL

3.1 Qualified Personnel

The Contractor shall provide qualified personnel to perform all requirements specified in this SOW.

The Contractor shall provide qualified personnel to perform all requirements specified in this SOW. Each Labor Category listed below, except Subject Matter Expert I (TO Manager) may be filled with one or more persons with COR approval.

Labor Category	Hours	Key?	Location
Subject Matter Expert I (TO Manager)	(b)(4)	Yes	Government Site
Subject Matter Expert II (Data Scientist)		No	Contractor Site
Subject Matter Expert I (Data Scientist)		No	Contractor Site
Scientist		No	Contractor Site
Jr. Scientist		No	Contractor Site
Analyst		No	Contractor Site
Subject Matter Expert III		No	Contractor Site

3.2 Continuity of Support

The Contractor shall ensure that the contractually required level of support for this requirement is maintained at all times. The Contractor shall ensure that all contract support personnel are present for all hours of the workday. If for any reason the Contractor staffing levels are not maintained due to vacation, leave, appointments, etc., and replacement personnel will not be provided, the Contractor shall provide e-mail notification to the COR prior to employee absence. Otherwise, the Contractor shall provide a fully qualified replacement.

3.3 Key Personnel

Before replacing any individual designated as *Key* by the Government, the Contractor shall notify the Contracting Officer no less than 14 business days in advance, submit written justification for replacement, and provide the name and qualifications of any proposed substitute(s). All proposed substitutes shall possess qualifications equal to or superior to those of the *Key* person being replaced, unless otherwise approved by the Contracting Officer. The Contractor shall not replace *Key* Contractor personnel without approval from the Contracting Officer. The following Contractor personnel are designated as *Key* for this requirement.

Note: The Government may designate additional Contractor personnel as *Key* at the time of award.

Subject Matter Expert I (Task Order Manager) (FTE=0.2)

Education: M.S. or M.A. Degree

General Experience: Must have five (5) years of experience in chemistry (organic and/or inorganic) or physics and six (6) of years of experience managing complex engineering or technical efforts involving multiple facets of engineering or technical disciplines.

Specialized Experience: Must have at least eight (8) years of direct supervision of technical personnel involved in life-cycle management support of complex systems. Must be capable of leading projects that involve the successful management of teams composed of engineers, scientists, and management professionals who have been involved in analyzing, designing, developing, integrating, training, testing, documenting, implementing, and maintaining complex systems.

3.4 Employee Identification

3.4.1 Contractor employees visiting Government facilities shall wear an identification badge that, at a minimum, displays the Contractor name, the employee's photo, name, clearance-level and badge expiration date. Visiting Contractor employees shall comply with all Government escort rules and requirements. All Contractor employees shall identify themselves as Contractors when their status is not readily apparent and display all identification and visitor badges in plain view above the waist at all times.

3.4.2 Contractor employees working on-site at Government facilities shall wear a Government issued identification badge. All Contractor employees shall identify themselves as Contractors when their status is not readily apparent (in meetings, when answering Government telephones, in e-mail messages, etc.) and display the Government issued badge in plain view above the waist at all times.

3.5 Employee Conduct

Contractor's employees shall comply with all applicable Government regulations, policies and procedures (e.g., fire, safety, sanitation, environmental protection, security, "off limits" areas, wearing of parts of DHS uniforms, and possession of weapons) when visiting or working at Government facilities. The Contractor shall ensure Contractor employees present a professional appearance at all times and that their conduct shall not reflect discredit on the United States or the DHS. The TOM shall ensure Contractor employees understand and abide by DHS established rules, regulations and policies concerning safety and security.

3.6 Removing Employees for Misconduct or Security Reasons

The Government may, at its sole discretion (via the Contracting Officer), direct the Contractor to remove any Contractor employee from DHS facilities for misconduct or security reasons. Removal does not relieve the Contractor of the responsibility to continue providing the services required under the task order. The Contracting Officer will provide the Contractor with a written explanation to support any request to remove an employee.

4.0 OTHER APPLICABLE CONDITIONS

4.1 SECURITY

Contractor access to classified information is required under this SOW. (b)(4)

(b)(4) The details will be specified in a Department of Defense (DD) Form 254.

Task	LCAI	Comms Lvl	Time Needed
(b)(4)			

4.2 PERIOD OF PERFORMANCE

The period of performance for this task order is a one-year base period with two one-year option periods as follows:

- Base Period *12 months*
- Option Period One *12 months from effective date of option exercise*
- Option Period Two *12 months from effective date of option exercise*

4.3 PLACE OF PERFORMANCE

The primary place of performance will be the Contractor's facility, with occasional work at DHS S&T facilities as required.

4.4 HOURS OF OPERATION

Contractor employees shall generally perform all work between the hours of 0700 and 1730 Eastern Time, Monday through Friday (except Federal holidays). However, there may be occasions when Contractor employees shall be required to work other than normal business hours, including weekends and holidays, to fulfill requirements under this SOW.

4.5 TRAVEL

Contractor travel shall be required to support this requirement. All travel required by the Government outside the local commuting area(s) will be reimbursed to the Contractor in accordance with the Federal Travel Regulations. The Contractor shall be responsible for obtaining COR approval (electronic mail is acceptable) for all reimbursable travel in advance of each travel event.

4.6 POST AWARD CONFERENCE

The Contractor shall attend a Post Award Conference with the Contracting Officer and the COR no later than 15 business days after the date of award. The purpose of the Post Award Conference, which will be chaired by the Contracting Officer, is to discuss technical and contracting objectives of this task order and review the Contractor's draft project plan. The Post Award Conference will be held at the Government's facility, located at VTA or via teleconference.

4.7 PROJECT MANAGEMENT PLAN

The Contractor shall provide a draft Project Management Plan as part of their proposal for review as a factor within the evaluation process. The Contractor shall provide a final Project Management Plan to the COR no later than 30 business days after Award.

4.8 BUSINESS CONTINUITY PLAN

The Contractor shall prepare and submit a Business Continuity Plan (BCP) to the Government. The BCP shall be due 30 business days after the date of award, and will be updated on an annual basis. The BCP shall document Contractor plans and procedures to maintain support during an emergency, including natural disasters and acts of terrorism. The BCP, at a minimum, shall include the following:

- A description of the Contractor's emergency management procedures and policy
- A description of how the Contractor will account for their employees during an emergency
- How the Contractor will communicate with the Government during emergencies
- A list of primary and alternate Contractor points of contact, each with primary and alternate:
 - Telephone numbers
 - E-mail addresses

4.8.1 Individual BCPs shall be activated immediately after determining that an emergency has occurred, shall be operational within 24 hours of activation or as directed by the Government, and shall be sustainable until the emergency situation is resolved and normal conditions are restored or the task order is terminated, whichever comes first. In case of a life threatening emergency, the COR shall immediately make contact with the TOM to ascertain the status of any Contractor personnel who were located in Government controlled space affected by the emergency. When any disruption of normal, daily operations occur, the TOM and the COR shall promptly open an effective means of communication and verify:

- Key points of contact (Government and contractor)
- Temporary work locations (alternate office spaces, telework, virtual offices, etc.)
- Means of communication available under the circumstances (e.g. email, webmail, telephone, FAX, courier, etc.)
- Essential Contractor work products expected to be continued, by priority

4.8.2 The COR and TOM shall make use of the resources and tools available to continue contracted functions to the maximum extent possible under emergency circumstances. Contractors shall obtain approval from the Contracting Officer prior to incurring costs over and above those allowed for under the terms of this task order. Regardless of contract type, and of work location, Contractors performing work in support of authorized tasks within the scope of their task order shall charge those hours accurately in accordance with the terms of this task order.

4.9 PROGRESS REPORTS

The TOM shall provide a *monthly* progress report to the Contracting Officer and COR via email. This report shall include a summary of all Contractor work performed, including a breakdown of labor hours by labor category, all direct costs by line item, an assessment of technical progress, schedule status, any travel conducted and any Contractor concerns or recommendations for the previous reporting period.

4.10 PROGRESS MEETINGS

The TOM shall meet with the COR on a *monthly* basis to discuss progress, exchange information and resolve emergent technical problems and issues. These meetings shall take place at VTA

4.11 TRANSITION OUT PLAN

The Contractor shall also provide a final Transition Out Plan to the COR to allow for a 90 day transition out at the end of the task order upon COR request.

4.12 GENERAL REPORT REQUIREMENTS

The Contractor shall provide all written reports in electronic format with read/write capability using applications that are compatible with DHS workstations (Windows operating system and Microsoft Office Applications).

4.13 PROTECTION OF INFORMATION

Contractor access to information protected under the Privacy Act is required under this SOW. Contractor employees shall safeguard this information against unauthorized disclosure or dissemination in accordance with the law and Government policy and regulation.

Contractor access to proprietary information is required under this SOW. Contractor employees shall safeguard this information against unauthorized disclosure or dissemination in accordance with DHS Management Directive 11042.1, Safeguarding Sensitive But Unclassified (For Official Use Only) Information. The Contractor shall ensure that all Contractor personnel having access to business or procurement sensitive information sign a non-disclosure agreement (DHS Form 11000-6).

In regards to Privacy the following definitions apply:

Personally Identifiable Information (PII): Any information that permits the identity of an individual to be directly or indirectly inferred, including any other information that is linked or linkable to that individual regardless of whether the individual is a citizen of the United States, legal permanent resident, or a visitor to the United States.

Privacy Sensitive: A contract is “privacy sensitive” when the Performer has access to Sensitive PII or the Performer creates, operates, maintains, or disposes of DHS Information Technology system or other systems containing DHS Sensitive PII.

Sensitive PII (SPII): PII, which if lost, compromised or disclosed without authorization, could result in substantial harm, embarrassment, inconvenience, or unfairness to an individual.

All Contractor personnel that have access to DHS IT systems or collect, use, or share SPII, sensitive security information (SSI) or other sensitive data on behalf of DHS are required to complete annual privacy and security awareness training. Training includes procedures on how to properly handle SPII, security requirements for transporting or transmitting sensitive information, requirements for reporting a suspected breach or loss of SPII within one hour, and supporting privacy compliance and breach management activities. Privacy and security incidents will be reported within one hour of initial discovery to the DHS Help Desk at (b)(6) DHS S&T COR, the DHS S&T CIO, and the DHS S&T Privacy Officer at

(b)(6)

The Contractor shall be responsible for collecting, maintaining, and adhering to the content within the documents below which shall always be read as “as amended” or “latest edition” including all referenced documents. This list is not considered all-inclusive, therefore other applicable reference or compliance documents may apply to the performance of this task order.

- Office of Management and Budget M-07-16, “Safeguarding Against and Responding to the Breach of Personally Identifiable Information,” May 22, 2007
- DHS Handbook for Safeguarding Sensitive Personally Identifiable Information, Updated March 2012
- DHS Privacy Incident Handling Guide, Version 3.0, January 26, 2012
- DHS Instruction 047-01-001 Privacy Policy and Compliance
- DHS Privacy Impact Assessment Guidance

- DHS Privacy Policy Guidance Memorandum 2011-02 Roles and Responsibilities for Shared IT Services
- DHS Privacy Policy Guidance Memorandum 2008-02, DHS Policy Regarding Privacy Impact Assessments, December 30, 2008
- DHS System of Records Notices Official Guidance, April 2008

The Contractor will support the completion of DHS privacy compliance documentation as required by DHS policy. Privacy Threshold Analysis (PTA) documents are triggered by the creation, modification, upgrade, or disposition of an IT system, and must be renewed at least every three years. Upon review of the PTA, the DHS Privacy Office determines whether a Privacy Impact Assessment (PIA) and/or Privacy Act System of Records Notice (SORN), or modifications thereto, are required. The Performer shall provide adequate support to complete the PIA in a timely manner, and shall ensure that project management plans and schedules include the PTA, PIA, and SORN (to the extent required) as milestones. Additional information on the privacy compliance process at DHS, including PTAs, PIAs, and SORNs, is located on the DHS Privacy Office website (www.dhs.gov/privacy) under “Privacy Compliance Process & Templates.” DHS Privacy Policy Guidance Memorandum 2008-02 sets forth when a PIA will be required at DHS, and the Privacy Impact Assessment Guidance and Template outline the requirements and format for the PIA.

4.14 SECTION 508 COMPLIANCE

Pursuant to Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. 794d) as amended by P.L. 105-220 under Title IV (Rehabilitation Act Amendments of 1998) all Electronic and Information Technology (EIT) developed, procured, maintained and/or used under this task order shall be in compliance with the “Electronic and Information Technology Accessibility Standards” set forth by the Architectural and Transportation Barriers Compliance Board (also referred to as the “Access Board”) in 36 CFR Part 1194. The complete text of Section 508 Standards can be accessed at <http://www.access-board.gov/> or at <http://www.section508.gov>.

5.0 GOVERNMENT TERMS & DEFINITIONS

- 5.1 COR – Contracting Officer’s Representative
- 5.2 DHS – Department of Homeland Security
- 5.3 MCS – Office of Mission and Capability Support
- 5.4 S&T – Science and Technology (S&T) Directorate
- 5.5 PCS – Physical and Cyber Security Division

6.0 GOVERNMENT FURNISHED RESOURCES

The Government will provide the workspace, equipment and supplies necessary to perform the on-site portion of Contractor services required in this task order, unless specifically stated otherwise in this work statement.

The Contractor shall use Government furnished facilities, property, equipment and supplies only for the performance of work under this task order, and shall be responsible for returning all

Government furnished facilities, property, and equipment in good working condition, subject to normal wear and tear.

The Government will provide all necessary information, data and documents to the Contractor for work required under this task order.

The Contractor shall use Government furnished information, data and documents only for the performance of work under this task order, and shall be responsible for returning all Government furnished information, data and documents to the Government at the end of the performance period. The Contractor shall not release Government furnished information, data and documents to outside parties without the prior and explicit consent of the Contracting Officer.

7.0 CONTRACTOR FURNISHED PROPERTY

The Contractor shall furnish all facilities, materials, equipment and services necessary to fulfill the requirements of this task order, except for the Government Furnished Resources specified in SOW 2.0 and SOW 6.0.

8.0 GOVERNMENT ACCEPTANCE PERIOD

The COR will review deliverables prior to acceptance and provide the Contractor with an e-mail that provides documented reasons for non-acceptance. If the deliverable is acceptable, the COR will send an e-mail to the Contractor notifying it that the deliverable has been accepted.

8.1 The COR will have the right to reject or require correction of any deficiencies found in the deliverables that are contrary to the information contained in the Contractor's accepted proposal. In the event of a rejected deliverable, the Contractor will be notified in writing by the COR of the specific reasons for rejection. The Contractor may have an opportunity to correct the rejected deliverable and return it per delivery instructions.

8.2 The COR will have 10 business days to review deliverables and make comments. The Contractor shall have 10 business days to make corrections and redeliver.

8.3 All other review times and schedules for deliverables shall be agreed upon by the parties based on the final approved Project Management Plan. The Contractor shall be responsible for timely delivery to Government personnel in the agreed upon review chain, at each stage of the review. The Contractor shall work with personnel reviewing the deliverables to assure that the established schedule is maintained.

9.0 DELIVERABLES

The Contractor shall consider items in **BOLD** as having mandatory due dates.

ITEM	SOW REFERENCE	DELIVERABLE / EVENT	DUE BY	DISTRIBUTION
1	4.6	Post Award Conference	15 Business Days after award	N/A

ITEM	SOW REFERENCE	DELIVERABLE / EVENT	DUE BY	DISTRIBUTION
2	4.7	Final Contractor Project Management Plan	30 Days after award	COR, Contracting Officer
3	4.8	Original Business Continuity Plan	30 Days after award	COR, Contracting Officer
4	4.8	Updated Business Continuity Plan	Annually	COR, Contracting Officer
5	4.9	Progress Reports	Monthly	COR, Contracting Officer
6	4.10	Progress Meetings	Monthly	COR, Contracting Officer
7	4.11	Transition Out Plan	Upon COR Request	COR, Contracting Officer

10. Organizational Conflict of Interest

(b)(4)



Task Order Clauses

H. Administration of Government Furnished and Contractor Acquired Property.

a. Pursuant to the clause of this contract Government Property, FAR 52.245-1, the Contractor shall be accountable to DHS for personal property (1) provided by DHS as Government Furnished Equipment (GFE); or (2) that is Contractor Acquired Property (CAP) acquired with DHS funds where (a) the CAP has an acquisition cost of \$5000 or more or (b) where the CAP is sensitive assets of any value, defined as laptops, cameras, Ironkeys, and any other property that may have retainable storage memory.

b. The Contractor shall provide a listing of all GFE or CAP to the DHS Contracting Officer annually on the anniversary date of this Contract.

c. Ninety (90) days prior to the completion of work and acceptance of all deliverables under this Contract, the Contractor shall provide the DHS Contracting Officer the final and complete listing of all GFE and CAP charged to this Contract with an acquisition cost of \$5000 or more or sensitive assets.

d. The DHS Contracting Officer will provide Contractor with instructions for disposition of all GFP and CAP and provide any additional funds to enable that disposition, as necessary.

FAR 52.204-25 PROHIBITION ON CONTRACTING WITH ENTITIES USING CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT (DEVIATION 20-05) (Aug 2020)

(a) *Definitions.* As used in this clause—

“Backhaul” means intermediate links between the core network, or backbone network, and the small subnetworks at the edge of the network (e.g., connecting cell phones/towers to the core telephone network). Backhaul can be wireless (e.g., microwave) or wired (e.g., fiber optic, coaxial cable, Ethernet).

“Covered foreign country” means The People’s Republic of China.

“Covered telecommunications equipment or services” means—

(1) Telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities);

(2) For the purpose of public safety, security of Government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities);

(3) Telecommunications or video surveillance services provided by such entities or using such equipment; or

(4) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

“Critical technology” means—

(1) Defense articles or defense services included on the United States Munitions List set forth in the International Traffic in Arms Regulations under subchapter M of chapter I of title 22, Code of Federal Regulations;

(2) Items included on the Commerce Control List set forth in Supplement No. 1 to part 774 of the Export Administration Regulations under subchapter C of chapter VII of title 15, Code of Federal Regulations, and controlled-

(i) Pursuant to multilateral regimes, including for reasons relating to national security, chemical and biological weapons proliferation, nuclear nonproliferation, or missile technology; or

(ii) For reasons relating to regional stability or surreptitious listening;

(3) Specially designed and prepared nuclear equipment, parts and components, materials, software, and technology covered by part 810 of title 10, Code of Federal Regulations (relating to assistance to foreign atomic energy activities);

(4) Nuclear facilities, equipment, and material covered by part 110 of title 10, Code of Federal Regulations (relating to export and import of nuclear equipment and material);

(5) Select agents and toxins covered by part 331 of title 7, Code of Federal Regulations, part 121 of title 9 of such Code, or part 73 of title 42 of such Code; or

(6) Emerging and foundational technologies controlled pursuant to section 1758 of the Export Control Reform Act of 2018 (50 U.S.C. 4817).

“Interconnection arrangements” means arrangements governing the physical connection of two or more networks to allow the use of another’s network to hand off traffic where it is ultimately delivered (e.g., connection of a customer of telephone provider A to a customer of telephone company B) or sharing data and other information resources.

“Reasonable inquiry” means an inquiry designed to uncover any information in the entity’s possession about the identity of the producer or provider of covered telecommunications equipment or services used by the entity that excludes the need to include an internal or third-party audit.

“Roaming” means cellular communications services (e.g., voice, video, data) received from a visited network when unable to connect to the facilities of the home network either because signal coverage is too weak or because traffic is too high.

“Substantial or essential component” means any component necessary for the proper function or performance of a piece of equipment, system, or service.

(b) *Prohibition.*

(1) Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115–232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. The Contractor is prohibited from providing to the Government any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system, unless an exception at paragraph (c) of this clause applies or the covered telecommunication equipment or services are covered by a waiver described in FAR 4.2104.

(2) Section 889(a)(1)(B) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115–232) prohibits the head of an executive agency on or after August 13, 2020, from entering into a contract, or extending or renewing a contract, with an entity that uses any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system, unless an exception at paragraph (c) of this clause applies or the covered telecommunication equipment or services are covered by a waiver described in FAR 4.2104. This prohibition applies to the use of covered telecommunications equipment or services, regardless of whether that use is in performance of work under a Federal contract.

(c) *Exceptions.* This clause does not prohibit contractors from providing—

(1) A service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(2) Telecommunications equipment that cannot route or redirect user data traffic or permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(d) *Reporting requirement.*

(1) In the event the Contractor identifies covered telecommunications equipment or services used as a substantial or essential component of any system, or as critical

technology as part of any system, during contract performance, or the Contractor is notified of such by a subcontractor at any tier or by any other source, the Contractor shall report the information in paragraph (d)(2) of this clause in writing via email to the Contracting Officer, Contracting Officer's Representative, and the Enterprise Security Operations Center (SOC) at (b)(6) with required information in the body of the email. In the case of the Department of Defense, the Contractor shall report to the website at <https://dibnet.dod.mil>. For indefinite delivery contracts, the Contractor shall report to the Enterprise SOC, Contracting Officer for the indefinite delivery contract and the Contracting Officer(s) and Contracting Officer's Representative(s) for any affected order or, in the case of the Department of Defense, identify both the indefinite delivery contract and any affected orders in the report provided at <https://dibnet.dod.mil>.

(2) The Contractor shall report the following information pursuant to paragraph (d)(1) of this clause

(i) Within one business day from the date of such identification or notification: the contract number; the order number(s), if applicable; supplier name; supplier unique entity identifier (if known); supplier Commercial and Government Entity (CAGE) code (if known); brand; model number (original equipment manufacturer number, manufacturer part number, or wholesaler number); item description; and any readily available information about mitigation actions undertaken or recommended.

(ii) Within 10 business days of submitting the information in paragraph (d)(2)(i) of this clause: any further available information about mitigation actions undertaken or recommended. In addition, the Contractor shall describe the efforts it undertook to prevent use or submission of covered telecommunications equipment or services, and any additional efforts that will be incorporated to prevent future use or submission of covered telecommunications equipment or services.

(e) *Subcontracts*. The Contractor shall insert the substance of this clause, including this paragraph (e), in all subcontracts and other contractual instruments, including subcontracts for the acquisition of commercial items.

(End of clause)

FAR 52.232-40 Providing Accelerated Payments To Small Business Subcontractors (DEC 2013) (DEVIATION APR 2020)

(a)(1) In accordance with 31 U.S.C. 3903 and 10 U.S.C. 2307, upon receipt of accelerated payments from the Government, the Contractor shall make accelerated payments to its small business subcontractors under this contract in accordance with the accelerated payment date established, to the maximum extent practicable and prior to when such payment is otherwise required under the applicable contract or subcontract, with a goal of 15 days after receipt of a proper invoice and all other required documentation from the small business subcontractor if a specific payment date is not established by contract.

(2) The Contractor agrees to make such payments to its small business subcontractors without any further consideration from or fees charged to the subcontractor.

(b) The acceleration of payments under this clause does not provide any new rights under the Prompt Payment Act.

(c) Include the substance of this clause, including this paragraph (c), in all subcontracts with small business concerns, including subcontracts with small business concerns for the acquisition of commercial items.

(End of clause)

FAR 52.252-6 Authorized Deviations in Clauses (Apr 1984)

(a) The use in this solicitation or contract of any Federal Acquisition Regulation (48 CFR Chapter 1) clause with an authorized deviation is indicated by the addition of “(DEVIATION)” after the date of the clause.

(b) The use in this solicitation or contract of any Homeland Security Acquisition Regulation (48 CFR Chapter 30) clause with an authorized deviation is indicated by the addition of “(DEVIATION)” after the name of the regulation.

(End of clause)

Safeguarding of Sensitive Information (MAR 2015)

(a) **Applicability.** This clause applies to the Contractor and its contractors, its subcontractors, and their employees (hereafter referred to collectively as “Contractor”). The Contractor shall insert the substance of this clause in all subcontracts.

(b) **Definitions.** As used in this clause—

“Personally Identifiable Information (PII)” means information that can be used to distinguish or trace an individual's identity, such as name, social security number, or biometric records, either alone, or when combined with other personal or identifying information that is linked or linkable to a specific individual, such as date and place of birth, or mother’s maiden name. The definition of PII is not anchored to any single category of information or technology. Rather, it requires a case-by-case assessment of the specific risk that an individual can be identified. In performing this assessment, it is important for an agency to recognize that non-personally identifiable information can become personally identifiable information whenever additional information is made publicly available—in any medium and from any source—that, combined with other available information, could be used to identify an individual.

PII is a subset of sensitive information. Examples of PII include, but are not limited to: name, date of birth, mailing address, telephone number, Social Security number (SSN), email address, zip code, account numbers, certificate/license numbers, vehicle identifiers including license plates, uniform resource locators (URLs), static Internet protocol addresses, biometric identifiers such as fingerprint, voiceprint, iris scan, photographic facial images, or any other unique identifying number or characteristic, and any information where it is reasonably foreseeable that the information will be linked with other information to identify the individual.

“Sensitive Information” is defined in HSAR clause 3052.204-71, Contractor Employee Access, as any information, which if lost, misused, disclosed, or, without authorization is accessed, or modified, could adversely affect the national or homeland security interest, the conduct of Federal programs, or the privacy to which individuals are entitled under section 552a of Title 5, United States Code (the Privacy Act), but which has not been specifically authorized under criteria established by an Executive Order or an Act of Congress to be kept secret in the interest of national defense, homeland security or foreign policy. This definition includes the following categories of information:

- (1) Protected Critical Infrastructure Information (PCII) as set out in the Critical Infrastructure Information Act of 2002 (Title II, Subtitle B, of the Homeland Security Act, Public Law 107-296, 196 Stat. 2135), as amended, the implementing regulations thereto (Title 6, Code of Federal Regulations, Part 29) as amended, the applicable PCII Procedures Manual, as amended, and any supplementary guidance officially communicated by an authorized official of the Department of Homeland Security (including the PCII Program Manager or his/her designee);
- (2) Sensitive Security Information (SSI), as defined in Title 49, Code of Federal Regulations, Part 1520, as amended, “Policies and Procedures of Safeguarding and Control of SSI,” as amended, and any supplementary guidance officially communicated by an authorized official of the Department of Homeland Security (including the Assistant Secretary for the Transportation Security Administration or his/her designee);
- (3) Information designated as “For Official Use Only,” which is unclassified information of a sensitive nature and the unauthorized disclosure of which could adversely impact a person’s privacy or welfare, the conduct of Federal programs, or other programs or operations essential to the national or homeland security interest; and
- (4) Any information that is designated “sensitive” or subject to other controls, safeguards or protections in accordance with subsequently adopted homeland security information handling procedures.

“Sensitive Information Incident” is an incident that includes the known, potential, or suspected exposure, loss of control, compromise, unauthorized disclosure, unauthorized acquisition, or unauthorized access or attempted access of any Government system, Contractor system, or sensitive information.

“Sensitive Personally Identifiable Information (SPII)” is a subset of PII, which if lost, compromised or disclosed without authorization, could result in substantial harm, embarrassment, inconvenience, or unfairness to an individual. Some forms of PII are sensitive as stand-alone elements. Examples of such PII include: Social Security numbers (SSN), driver’s license or state identification number, Alien Registration Numbers (A-number), financial account number, and biometric identifiers such as fingerprint, voiceprint, or iris scan. Additional examples include any groupings of information that contain an individual’s name or other unique identifier plus one or more of the following elements:

- (1) Truncated SSN (such as last 4 digits)
- (2) Date of birth (month, day, and year)
- (3) Citizenship or immigration status
- (4) Ethnic or religious affiliation
- (5) Sexual orientation
- (6) Criminal History
- (7) Medical Information
- (8) System authentication information such as mother’s maiden name, account passwords or personal identification numbers (PIN)

Other PII may be “sensitive” depending on its context, such as a list of employees and their performance ratings or an unlisted home address or phone number. In contrast, a business card or public telephone directory of agency employees contains PII but is not sensitive.

(c) Authorities. The Contractor shall follow all current versions of Government policies and guidance accessible at <http://www.dhs.gov/dhs-security-and-training-requirements-contractors>, or available upon request from the Contracting Officer, including but not limited to:

- (1) DHS Management Directive 11042.1 Safeguarding Sensitive But Unclassified (for Official Use Only) Information
- (2) DHS Sensitive Systems Policy Directive 4300A
- (3) DHS 4300A Sensitive Systems Handbook and Attachments
- (4) DHS Security Authorization Process Guide
- (5) DHS Handbook for Safeguarding Sensitive Personally Identifiable Information
- (6) DHS Instruction Handbook 121-01-007 Department of Homeland Security Personnel Suitability and Security Program
- (7) DHS Information Security Performance Plan (current fiscal year)
- (8) DHS Privacy Incident Handling Guidance

(9) Federal Information Processing Standard (FIPS) 140-2 Security Requirements for Cryptographic Modules accessible at <http://csrc.nist.gov/groups/STM/cmvp/standards.html>

(10) National Institute of Standards and Technology (NIST) Special Publication 800-53 Security and Privacy Controls for Federal Information Systems and Organizations accessible at <http://csrc.nist.gov/publications/PubsSPs.html>

(11) NIST Special Publication 800-88 Guidelines for Media Sanitization accessible at <http://csrc.nist.gov/publications/PubsSPs.html>

(d) Handling of Sensitive Information. Contractor compliance with this clause, as well as the policies and procedures described below, is required.

(1) Department of Homeland Security (DHS) policies and procedures on Contractor personnel security requirements are set forth in various Management Directives (MDs), Directives, and Instructions. MD 11042.1, Safeguarding Sensitive But Unclassified (For Official Use Only) Information describes how Contractors must handle sensitive but unclassified information. DHS uses the term “FOR OFFICIAL USE ONLY” to identify sensitive but unclassified information that is not otherwise categorized by statute or regulation. Examples of sensitive information that are categorized by statute or regulation are PCII, SSI, etc. The DHS Sensitive Systems Policy Directive 4300A and the DHS 4300A Sensitive Systems Handbook provide the policies and procedures on security for Information Technology (IT) resources. The DHS Handbook for Safeguarding Sensitive Personally Identifiable Information provides guidelines to help safeguard SPII in both paper and electronic form. DHS Instruction Handbook 121-01-007 Department of Homeland Security Personnel Suitability and Security Program establishes procedures, program responsibilities, minimum standards, and reporting protocols for the DHS Personnel Suitability and Security Program.

(2) The Contractor shall not use or redistribute any sensitive information processed, stored, and/or transmitted by the Contractor except as specified in the contract.

(3) All Contractor employees with access to sensitive information shall execute DHS Form 11000-6, Department of Homeland Security Non-Disclosure Agreement (NDA), as a condition of access to such information. The Contractor shall maintain signed copies of the NDA for all employees as a record of compliance. The Contractor shall provide copies of the signed NDA to the Contracting Officer’s Representative (COR) no later than two (2) days after execution of the form.

(4) The Contractor’s invoicing, billing, and other recordkeeping systems maintained to support financial or other administrative functions shall not

maintain SPII. It is acceptable to maintain in these systems the names, titles and contact information for the COR or other Government personnel associated with the administration of the contract, as needed.

(e) Authority to Operate. The Contractor shall not input, store, process, output, and/or transmit sensitive information within a Contractor IT system without an Authority to Operate (ATO) signed by the Headquarters or Component CIO, or designee, in consultation with the Headquarters or Component Privacy Officer. Unless otherwise specified in the ATO letter, the ATO is valid for three (3) years. The Contractor shall adhere to current Government policies, procedures, and guidance for the Security Authorization (SA) process as defined below.

(1) Complete the Security Authorization process. The SA process shall proceed according to the DHS Sensitive Systems Policy Directive 4300A (Version 11.0, April 30, 2014), or any successor publication, DHS 4300A Sensitive Systems Handbook (Version 9.1, July 24, 2012), or any successor publication, and the Security Authorization Process Guide including templates.

(i) Security Authorization Process Documentation. SA documentation shall be developed using the Government provided Requirements Traceability Matrix and Government security documentation templates. SA documentation consists of the following: Security Plan, Contingency Plan, Contingency Plan Test Results, Configuration Management Plan, Security Assessment Plan, Security Assessment Report, and Authorization to Operate Letter. Additional documents that may be required include a Plan(s) of Action and Milestones and Interconnection Security Agreement(s). During the development of SA documentation, the Contractor shall submit a signed SA package, validated by an independent third party, to the COR for acceptance by the Headquarters or Component CIO, or designee, at least thirty (30) days prior to the date of operation of the IT system. The Government is the final authority on the compliance of the SA package and may limit the number of resubmissions of a modified SA package. Once the ATO has been accepted by the Headquarters or Component CIO, or designee, the Contracting Officer shall incorporate the ATO into the contract as a compliance document. The Government's acceptance of the ATO does not alleviate the Contractor's responsibility to ensure the IT system controls are implemented and operating effectively.

(ii) Independent Assessment. Contractors shall have an independent third party validate the security and privacy controls in place for the system(s). The independent third party shall review and analyze the SA package, and report on technical,

operational, and management level deficiencies as outlined in NIST Special Publication 800-53 Security and Privacy Controls for Federal Information Systems and Organizations. The Contractor shall address all deficiencies before submitting the SA package to the Government for acceptance.

(iii) Support the completion of the Privacy Threshold Analysis (PTA) as needed. As part of the SA process, the Contractor may be required to support the Government in the completion of the PTA. The requirement to complete a PTA is triggered by the creation, use, modification, upgrade, or disposition of a Contractor IT system that will store, maintain and use PII, and must be renewed at least every three (3) years. Upon review of the PTA, the DHS Privacy Office determines whether a Privacy Impact Assessment (PIA) and/or Privacy Act System of Records Notice (SORN), or modifications thereto, are required. The Contractor shall provide all support necessary to assist the Department in completing the PIA in a timely manner and shall ensure that project management plans and schedules include time for the completion of the PTA, PIA, and SORN (to the extent required) as milestones. Support in this context includes responding timely to requests for information from the Government about the use, access, storage, and maintenance of PII on the Contractor's system, and providing timely review of relevant compliance documents for factual accuracy. Information on the DHS privacy compliance process, including PTAs, PIAs, and SORNs, is accessible at <http://www.dhs.gov/privacy-compliance>.

(2) Renewal of ATO. Unless otherwise specified in the ATO letter, the ATO shall be renewed every three (3) years. The Contractor is required to update its SA package as part of the ATO renewal process. The Contractor shall update its SA package by one of the following methods: (1) Updating the SA documentation in the DHS automated information assurance tool for acceptance by the Headquarters or Component CIO, or designee, at least 90 days before the ATO expiration date for review and verification of security controls; or (2) Submitting an updated SA package directly to the COR for approval by the Headquarters or Component CIO, or designee, at least 90 days before the ATO expiration date for review and verification of security controls. The 90 day review process is independent of the system production date and therefore it is important that the Contractor build the review into project schedules. The reviews may include onsite visits that involve physical or logical inspection of the Contractor environment to ensure controls are in place.

(3) Security Review. The Government may elect to conduct random periodic reviews to ensure that the security requirements contained in this

contract are being implemented and enforced. The Contractor shall afford DHS, the Office of the Inspector General, and other Government organizations access to the Contractor's facilities, installations, operations, documentation, databases and personnel used in the performance of this contract. The Contractor shall, through the Contracting Officer and COR, contact the Headquarters or Component CIO, or designee, to coordinate and participate in review and inspection activity by Government organizations external to the DHS. Access shall be provided, to the extent necessary as determined by the Government, for the Government to carry out a program of inspection, investigation, and audit to safeguard against threats and hazards to the integrity, availability and confidentiality of Government data or the function of computer systems used in performance of this contract and to preserve evidence of computer crime.

(4) Continuous Monitoring. All Contractor-operated systems that input, store, process, output, and/or transmit sensitive information shall meet or exceed the continuous monitoring requirements identified in the Fiscal Year 2014 DHS Information Security Performance Plan, or successor publication. The plan is updated on an annual basis. The Contractor shall also store monthly continuous monitoring data at its location for a period not less than one year from the date the data is created. The data shall be encrypted in accordance with FIPS 140-2 Security Requirements for Cryptographic Modules and shall not be stored on systems that are shared with other commercial or Government entities. The Government may elect to perform continuous monitoring and IT security scanning of Contractor systems from Government tools and infrastructure.

(5) Revocation of ATO. In the event of a sensitive information incident, the Government may suspend or revoke an existing ATO (either in part or in whole). If an ATO is suspended or revoked in accordance with this provision, the Contracting Officer may direct the Contractor to take additional security measures to secure sensitive information. These measures may include restricting access to sensitive information on the Contractor IT system under this contract. Restricting access may include disconnecting the system processing, storing, or transmitting the sensitive information from the Internet or other networks or applying additional security controls.

(6) Federal Reporting Requirements. Contractors operating information systems on behalf of the Government or operating systems containing sensitive information shall comply with Federal reporting requirements. Annual and quarterly data collection will be coordinated by the Government. Contractors shall provide the COR with requested information within three (3) business days of receipt of the request. Reporting requirements are determined by the Government and are defined in the Fiscal Year 2014 DHS Information Security Performance

Plan, or successor publication. The Contractor shall provide the Government with all information to fully satisfy Federal reporting requirements for Contractor systems.

(f) Sensitive Information Incident Reporting Requirements.

(1) All known or suspected sensitive information incidents shall be reported to the Headquarters or Component Security Operations Center (SOC) within one hour of discovery in accordance with 4300A Sensitive Systems Handbook Incident Response and Reporting requirements. When notifying the Headquarters or Component SOC, the Contractor shall also notify the Contracting Officer, COR, Headquarters or Component Privacy Officer, and US-CERT using the contact information identified in the contract. If the incident is reported by phone or the Contracting Officer's email address is not immediately available, the Contractor shall contact the Contracting Officer immediately after reporting the incident to the Headquarters or Component SOC. The Contractor shall not include any sensitive information in the subject or body of any e-mail. To transmit sensitive information, the Contractor shall use FIPS 140-2 Security Requirements for Cryptographic Modules compliant encryption methods to protect sensitive information in attachments to email. Passwords shall not be communicated in the same email as the attachment. A sensitive information incident shall not, by itself, be interpreted as evidence that the Contractor has failed to provide adequate information security safeguards for sensitive information, or has otherwise failed to meet the requirements of the contract.

(2) If a sensitive information incident involves PII or SPII, in addition to the reporting requirements in 4300A Sensitive Systems Handbook Incident Response and Reporting, Contractors shall also provide as many of the following data elements that are available at the time the incident is reported, with any remaining data elements provided within 24 hours of submission of the initial incident report:

- (i) Data Universal Numbering System (DUNS);
- (ii) Contract numbers affected unless all contracts by the company are affected;
- (iii) Facility CAGE code if the location of the event is different than the prime contractor location;
- (iv) Point of contact (POC) if different than the POC recorded in the System for Award Management (address, position, telephone, email);
- (v) Contracting Officer POC (address, telephone, email);
- (vi) Contract clearance level;
- (vii) Name of subcontractor and CAGE code if this was an incident on a subcontractor network;
- (xiii) Government programs, platforms or systems involved;

- (ix) Location(s) of incident;
- (x) Date and time the incident was discovered;
- (xi) Server names where sensitive information resided at the time of the incident, both at the Contractor and subcontractor level;
- (xii) Description of the Government PII and/or SPII contained within the system;
- (xiii) Number of people potentially affected and the estimate or actual number of records exposed and/or contained within the system; and
- (xiv) Any additional information relevant to the incident.

(g) Sensitive Information Incident Response Requirements.

(1) All determinations related to sensitive information incidents, including response activities, notifications to affected individuals and/or Federal agencies, and related services (e.g., credit monitoring) will be made in writing by the Contracting Officer in consultation with the Headquarters or Component CIO and Headquarters or Component Privacy Officer.

(2) The Contractor shall provide full access and cooperation for all activities determined by the Government to be required to ensure an effective incident response, including providing all requested images, log files, and event information to facilitate rapid resolution of sensitive information incidents.

(3) Incident response activities determined to be required by the Government may include, but are not limited to, the following:

- (i) Inspections,
- (ii) Investigations,
- (iii) Forensic reviews, and
- (iv) Data analyses and processing.

(4) The Government, at its sole discretion, may obtain the assistance from other Federal agencies and/or third-party firms to aid in incident response activities.

(h) Additional PII and/or SPII Notification Requirements.

(1) The Contractor shall have in place procedures and the capability to notify any individual whose PII resided in the Contractor IT system at the time of the sensitive information incident not later than 5 business days after being directed to notify individuals, unless otherwise approved by the Contracting Officer. The method and content of any notification by the Contractor shall be coordinated with, and subject to prior written approval by the Contracting Officer, in consultation with the Headquarters or

Component Privacy Officer, utilizing the DHS Privacy Incident Handling Guidance. The Contractor shall not proceed with notification unless the Contracting Officer, in consultation with the Headquarters or Component Privacy Officer, has determined in writing that notification is appropriate.

(2) Subject to Government analysis of the incident and the terms of its instructions to the Contractor regarding any resulting notification, the notification method may consist of letters to affected individuals sent by first class mail, electronic means, or general public notice, as approved by the Government. Notification may require the Contractor's use of address verification and/or address location services. At a minimum, the notification shall include:

- (i) A brief description of the incident;
- (ii) A description of the types of PII and SPII involved;
- (iii) A statement as to whether the PII or SPII was encrypted or protected by other means;
- (iv) Steps individuals may take to protect themselves;
- (v) What the Contractor and/or the Government are doing to investigate the incident, to mitigate the incident, and to protect against any future incidents; and
- (vi) Information identifying who individuals may contact for additional information.

(i) Credit Monitoring Requirements. In the event that a sensitive information incident involves PII or SPII, the Contractor may be required to, as directed by the Contracting Officer:

(1) Provide notification to affected individuals as described above; and/or

(2) Provide credit monitoring services to individuals whose data was under the control of the Contractor or resided in the Contractor IT system at the time of the sensitive information incident for a period beginning the date of the incident and extending not less than 18 months from the date the individual is notified. Credit monitoring services shall be provided from a company with which the Contractor has no affiliation. At a minimum, credit monitoring services shall include:

- (i) Triple credit bureau monitoring;
- (ii) Daily customer service;
- (iii) Alerts provided to the individual for changes and fraud; and
- (iv) Assistance to the individual with enrollment in the services and the use of fraud alerts; and/or

(3) Establish a dedicated call center. Call center services shall include:

- (i) A dedicated telephone number to contact customer service within a fixed period;
- (ii) Information necessary for registrants/enrollees to access credit reports and credit scores;
- (iii) Weekly reports on call center volume, issue escalation (i.e., those calls that cannot be handled by call center staff and must be resolved by call center management or DHS, as appropriate), and other key metrics;
- (iv) Escalation of calls that cannot be handled by call center staff to call center management or DHS, as appropriate;
- (v) Customized FAQs, approved in writing by the Contracting Officer in coordination with the Headquarters or Component Chief Privacy Officer; and
- (vi) Information for registrants to contact customer service representatives and fraud resolution representatives for credit monitoring assistance.

(j) Certification of Sanitization of Government and Government-Activity-Related Files and Information. As part of contract closeout, the Contractor shall submit the certification to the COR and the Contracting Officer following the template provided in NIST Special Publication 800-88 Guidelines for Media Sanitization.

Information Technology Security and Privacy Training [March 2015]

(a) **Applicability.** This clause applies to the Contractor and its contractors, its subcontractors, and their employees (hereafter referred to collectively as “Contractor”). The Contractor shall insert the substance of this clause in all subcontracts.

(b) **Security Training Requirements.**

(1) All users of Federal information systems are required by Title 5, Code of Federal Regulations, Part 930.301, Subpart C, as amended, to be exposed to security awareness materials annually or whenever system security changes occur, or when the user’s responsibilities change. The Department of Homeland Security (DHS) requires that Contractor employees take an annual Information Technology Security Awareness Training course before accessing sensitive information under the contract. Unless otherwise specified, the training shall be completed within thirty (30) days of contract award and be completed on an annual basis thereafter not later than October 31st of each year. Any new Contractor employees assigned to the contract shall complete the training before accessing sensitive information under the contract. The training is accessible at

<http://www.dhs.gov/dhs-security-and-training-requirements-contractors>. The Contractor shall maintain copies of training certificates for all Contractor and subcontractor employees as a record of compliance. Unless otherwise specified, initial training certificates for each Contractor and subcontractor employee shall be provided to the Contracting Officer's Representative (COR) not later than thirty (30) days after contract award. Subsequent training certificates to satisfy the annual training requirement shall be submitted to the COR via e-mail notification not later than October 31st of each year. The e-mail notification shall state the required training has been completed for all Contractor and subcontractor employees.

(2) The DHS Rules of Behavior apply to every DHS employee, Contractor and subcontractor that will have access to DHS systems and sensitive information. The DHS Rules of Behavior shall be signed before accessing DHS systems and sensitive information. The DHS Rules of Behavior is a document that informs users of their responsibilities when accessing DHS systems and holds users accountable for actions taken while accessing DHS systems and using DHS Information Technology resources capable of inputting, storing, processing, outputting, and/or transmitting sensitive information. The DHS Rules of Behavior is accessible at <http://www.dhs.gov/dhs-security-and-training-requirements-contractors>. Unless otherwise specified, the DHS Rules of Behavior shall be signed within thirty (30) days of contract award. Any new Contractor employees assigned to the contract shall also sign the DHS Rules of Behavior before accessing DHS systems and sensitive information. The Contractor shall maintain signed copies of the DHS Rules of Behavior for all Contractor and subcontractor employees as a record of compliance. Unless otherwise specified, the Contractor shall e-mail copies of the signed DHS Rules of Behavior to the COR not later than thirty (30) days after contract award for each employee. The DHS Rules of Behavior will be reviewed annually and the COR will provide notification when a review is required.

(c) Privacy Training Requirements. All Contractor and subcontractor employees that will have access to Personally Identifiable Information (PII) and/or Sensitive PII (SPII) are required to take Privacy at DHS: Protecting Personal Information before accessing PII and/or SPII. The training is accessible at <http://www.dhs.gov/dhs-security-and-training-requirements-contractors>. Training shall be completed within thirty (30) days of contract award and be completed on an annual basis thereafter not later than October 31st of each year. Any new Contractor employees assigned to the contract shall also complete the training before accessing PII and/or SPII. The Contractor shall maintain copies of training certificates for all Contractor and subcontractor employees as a record of compliance. Initial training certificates for each Contractor and subcontractor employee shall be provided to the COR not later than thirty (30) days after contract award. Subsequent training certificates to satisfy the annual training

requirement shall be submitted to the COR via e-mail notification not later than October 31st of each year. The e-mail notification shall state the required training has been completed for all Contractor and subcontractor employees.

SOFTWARE DELIVERABLES FOR USE UNDER GOVERNMENT CONTRACTS

This contract **70RSAT20FR0000147** either requires the contractor to first produce computer software or the first production of computer software will be integral to the performance of the contract.

1. Design of Computer Software. The Contractor will design the computer software under the following bases:

a. Computer Language. The Contractor shall design and produce the software using one of the following languages: **C++** or **Python**. If the Contractor recommends the use of any other language, it may request the permission of the Contracting Officer.

b. Open Source Software Components. To the extent that the Contractor intends to incorporate open source content into the computer software, it may use open source content subject to an open source license that either requires only acknowledgement of the source or the source and a disclaimer of liability. Prior to incorporating open source content subject to any other license conditions, the Contractor must request and receive the prior written approval of the Contracting Officer.

c. Commercial or Proprietary Software Components. The Contractor shall not incorporate into the computer software content that is subject to either commercial or proprietary license conditions without the prior approval of the Contracting Officer.

d. Server Compatibility. To the extent that the computer software is to be designed for loading on a server, the Contractor shall design the computer software to be operated on at least one of the following server operating systems: **Windows** or **Linux**.

2. Computer Software Deliverables. Upon conclusion of contract performance and at any times specified by the contract during contract performance, the Contractor shall provide the following deliverables associated with that computer software.

a. Operable Source Code. The Contractor shall deliver at the conclusion of contract performance one computer disc containing the complete, compliant, and operable source code in the DHS approved language.

b. Executable Code. The Contractor will deliver at the conclusion of contract performance one computer disc containing the complete and operable executable code.

c. Software Documentation. The Contractor shall create and deliver software documentation, containing any programmer notes and describing the software, its operation, its organization, and any significant characteristics of its design so that a computer programmer skilled in the art of programming according to the approved language may operate, maintain, update, modify, and perform all operations necessary to perpetuate the utility of the computer software.

d. Description of Third Party Licenses Used. To the extent that the Contractor has included in the computer software either DHS approved open source content or software content subject to proprietary licenses, the Contractor shall provide each of those licenses and incorporate those licenses in a text file in the discs delivered.

Other issues for consideration:

1. Definitions.

a. “Open Source Software” for the purpose of this statement of work means computer software that is made generally available under a copyright license in which the user is granted the rights to use, copy, modify, prepare derivative works and distribute, in source code or other format, the software, in original or modified form and derivative works thereof without remuneration of any kind.

b. “Server” means a computer system designed to provide the capability of use by multiple users. A server may be the combined operation of hardware and software or software only.

2. Independence of Cloud Based Software. The Contractor must insure that cloud based software is capable of running on non-Contractor based servers. Any cloud based software must be capable of running on equivalent DHS or third party servers. This attribute must be an aspect of the software’s underling design.

3. Interoperability of Related Data. Data derived from the created software must be capable of being transferred to other software in a machine legible format with a minimal level of outside intervention when consistent with standard industry practice. This attribute must be part of the software’s underling design.

4. Testing of Software.

(1) *Software Testing Required.* Any software created under interagency agreement or contract prior to delivery must undergo software testing. Software testing must be conducted using industry standard tools.

(2) *Timing of Software Testing.* Software testing should occur once executable software has been created.

(3) *Software Testing Requirements.* Software testing should determine the following:

(a) That the software is capable of serving the purpose of its creation and meets the requirements.

(b) That the software is stable and performs correctly to all inputted information.

(c) The software is usable and performs its functions within a time frame appropriate for the nature of the operation.

(4) *Installation Testing*. Installation testing that identifies what will be necessary for a user to install and successfully run the software will be required prior to delivery.