



Referrals from Nongovernmental Organizations

Second Quarter, Fiscal Year 2023

September 19, 2023

Fiscal Year 2023 Report to Congress



**Homeland
Security**

U.S. Immigration and Customs Enforcement

Message from the Deputy Director and Senior Official Performing the Duties of the Director

September 19, 2023

I am pleased to present the “Referrals from Nongovernmental Organizations” report for the second quarter (Q2) of Fiscal Year (FY) 2023, prepared by U.S. Immigration and Customs Enforcement (ICE).

This report was compiled pursuant to direction in House Report 117-396 and the Joint Explanatory Statement accompanying the FY 2023 Department of Homeland Security (DHS) Appropriations Act (P.L. 117-328).

Pursuant to congressional guidelines, this report is being provided to the following Members of Congress:

The Honorable David Joyce
Chairman, House Appropriations Subcommittee on Homeland Security

The Honorable Henry Cuellar
Ranking Member, House Appropriations Subcommittee on Homeland Security

The Honorable Chris Murphy
Chair, Senate Appropriations Subcommittee on Homeland Security

The Honorable Katie Britt
Ranking Member, Senate Appropriations Subcommittee on Homeland Security

Inquiries related to this report may be directed to the ICE Office of Congressional Relations at (202) 732-4200.

Sincerely,

**PATRICK J
LECHLEITNER**

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Patrick J. Lechleitner
Deputy Director and
Senior Official Performing the Duties of the Director
U.S. Immigration and Customs Enforcement



Executive Summary

The Joint Explanatory Statement accompanying the FY 2023 DHS Appropriations Act (P.L. 117-328) directs ICE to consider enrollment referrals from nongovernmental organizations (NGOs) and community partners actively implementing ICE's Alternatives to Detention (ATD) Intensive Supervision Appearance Program (ISAP) utilizing case management. ICE is directed further, in consultation with relevant NGOs and local community partners, at ICE's discretion, to establish criteria for such referrals, guidelines for submission, and criteria for how ICE considers referrals for enrollment in ATD – ISAP program. This report outlines ICE compliance for Q2 of FY 2023 with congressional guidelines regarding enrollment referrals from NGOs and community partners actively implementing ICE's ATD programs that utilize case management.



Referrals from Nongovernmental Organizations Second Quarter, Fiscal Year 2023

Table of Contents

I.	Legislative Requirement	1
II.	Background	2
	Wraparound Stabilization Services.....	3
III.	Results/Data Report	4
	A. Current Providers	4
	B. Referral Increase	7
	C. Participation	10
IV.	Analysis/Discussion	15
V.	Conclusion.....	16
	Appendix: Abbreviations.....	17

I. Legislative Requirement

This report responds to the direction set forth in the House Report 117-396 and in the Joint Explanatory Statement accompanying the Fiscal Year (FY) 2023 Department of Homeland Security (DHS) Appropriations Act (P.L. 117-328).

The Joint Explanatory Statement states:

ATD Referrals.—ICE shall consider enrollment referrals from NGOs and community partners that are actively implementing ICE’s ATD programs that utilize case management. ICE shall establish, with the consultation of relevant NGO and local community partners, at ICE’s discretion, criteria for such referrals, guidelines for submission, and criteria for how ICE will consider any such referrals for enrollment in ATD programs. ICE shall submit a report to the Committees on progress regarding these guidelines within 60 days of the date of enactment of this Act and quarterly thereafter until the guidelines are finalized.

House Report 117-396 states:

ATD Referrals.—ICE shall continue to submit quarterly reports to the Committee until the ATD referrals guidelines are finalized.

II. Background

Alternatives to Detention (ATD) Intensive Supervision Appearance Program (ISAP) is a monitoring program used by U.S. Immigration and Customs Enforcement (ICE) to ensure compliance with release conditions and to provide important case management services for non-detained noncitizens. The ATD – ISAP program allows noncitizens to remain in their community—contributing to their families and community organizations and, if necessary, concluding their affairs in the United States—as they move through immigration proceedings or prepare for departure.

ATD – ISAP may be appropriate for a noncitizen released pursuant to an Order of Release on Recognizance, an Order of Supervision, a grant of parole, or a bond stipulating ATD-ISAP as an additional release condition. To be eligible for ATD – ISAP, participants must be at least 18 years of age, must be removable from the United States, and must be either pending or actively involved in formal immigration removal proceedings, or subject to a final order of removal.

ATD – ISAP is currently available in more than 260 locations nationwide for eligible participants residing within any of ICE’s 25 areas of responsibility (AOR). ATD – ISAP allows ICE to monitor a portion of non-detained cases more closely. The level of supervision and technology to which an ATD – ISAP participant is assigned is based upon criteria that includes current immigration status, criminal history, compliance history, community or family ties, status as a caregiver or provider, and other humanitarian or medical conditions.

ATD – ISAP is carried out with support of a government contractor, currently BI Incorporated (BI), which supervises participants through a combination of home visits, office visits, alert response, court tracking, and technology. BI operates under a contract called the Intensive Supervision Appearance Program (ISAP) and is currently in its fourth iteration (ATD – ISAP IV). Under ATD – ISAP IV, ICE Enforcement and Removal Operations (ERO) ATD officers have discretion to determine frequency of home and office visits, types of technology used (telephonic, global positioning system, or SmartLink), and court and alert management used. Case management levels and technology assignments are reviewed and adjusted by ATD officers at any time depending upon changes in a participant’s circumstances and compliance. BI case specialists (CS) provide case management for program participants and assess and determine appropriate referrals for program participants to facilitate community stabilization.

While ATD – ISAP IV provides a substantial amount of case management services, significant participant needs cannot be fulfilled through the means of traditional case management.¹ To ensure participants have access to these services, BI subcontracts with nongovernmental organizations (NGOs) to fulfill these needs and to help with participant stabilization. These functions are known as wraparound stabilization services (WSS), which are a subset of services provided in the ISAP – IV contract.

¹ Under ATD – ISAP IV, the contractor refers participants to local resources based upon the participant’s individual needs. Service referrals under ATD – ISAP IV include, but are not limited to, assistance with school enrollments, medical care as needed (vaccinations, referrals for emergent care centers, etc.), food assistance, clothing assistance, and immigration attorney referrals using the approved Department of Justice list of low- to no-cost attorneys.

Wraparound Stabilization Services

1. Criteria

WSS are designed for vulnerable populations² that would benefit from additional stabilization services. WSS are available at contractor sites, to include 136 locations covering all AORs, and all services are voluntary. WSS screenings for possible need for additional services and education groups are offered to all participants receiving case management support by the ATD – ISAP IV vendor.³ Referrals to NGOs serve as a supplement to traditional case management services provided by the ATD – ISAP IV prime vendor.

2. Challenges

Since ICE first implemented WSS as a contract modification to the ATD – ISAP III contract, several challenges prevented both higher referrals for WSS and further engagement in service offerings for participants. A significant inhibitor to more referrals is the NGO community's lack of resources necessary to handle all potential referrals. While NGOs continue to expand through more locations and more hiring, they are only able to handle a fraction of new participants assigned to ATD – ISAP IV. Other challenges include a cumbersome identification and referral process. Because of a substantial increase in program participants without a proportional increase in resources to manage the population, it became increasingly challenging to identify and refer participants for appropriate evaluation and services. To ensure all new participants are given an appropriate evaluation for supplemental services, ICE Headquarters – ATD – ISAP developed guidance to refer all new participants automatically for an evaluation rather than wait for the CS to identify a need.

² Examples of vulnerable populations include, but are not limited to, victims of human trafficking, victims of significant or violent crimes, and those suffering from post-traumatic stress disorder.

³ Services provided through WSS include trauma-informed education and care, human trafficking screenings, trafficking group educations, family and individual therapy and rehabilitation, supplemental services evaluation, parenting education sessions, child abuse prevention orientation, and repatriation support services as needed based on an individual needs assessment.

III. Results/Data Report

A. Current Providers

WSS functions are provided in the following locations during FY 2023, as of March 31, 2023:

WSS Provider	Locations	Location Count
A Quarter Blue	Santa Ana, CA	2
	Ventura, CA	
Abraxas	Chicago, IL	4
	King of Prussia, PA	
	Philadelphia, PA	
	York, PA	
Bethany Christian Services	Atlanta, GA	45
	Bakersfield, CA	
	Birmingham, AL	
	Boise, ID	
	Boston, MA	
	Bronx, NY	
	Charleston, SC	
	Chicago, IL	
	Delray Beach, FL	
	Denver, CO	
	Dover, DE	
	Fort Lauderdale, FL	
	Fort Myers, FL	
	Framingham, MA	
	Frederick, MD	
	Fresno, CA	
	Grand Rapids, MI	
	Hartford, CT	
	Jacksonville, FL	
	King of Prussia, PA	
	Long Island, NY	
	Los Angeles, CA	
	Manhattan, NY	
	Marlton, MD	
Memphis, TN		
Miami, FL		
Montgomery, AL		
Nashville, TN		
New Orleans, LA		
Newark, NJ		

WSS Provider	Locations	Location Count
	Norcross, GA	
	Orlando, FL	
	Philadelphia, PA	
	Pittsburgh, PA	
	Providence, RI	
	Queens, NY	
	Richmond, VA	
	Salt Lake City, UT	
	San Bernardino, CA	
	San Diego, CA	
	San Francisco, CA	
	Seattle, WA	
	Stockton, CA	
	Tampa, FL	
	York, PA	
Center For Family Services	Newark, NJ	1
Centro Multicultural La Familia	Detroit, MI	1
Endeavors	Atlanta, GA	49
	Bakersfield, CA	
	Birmingham, AL	
	Bronx, NY	
	Charleston, SC	
	Charlotte, NC	
	Chicago, IL	
	Cincinnati, OH	
	Dallas, TX	
	Denver, CO	
	Detroit, MI	
	El Paso, TX	
	Fort Myers, FL	
	Frederick, MD	
	Gadsden, AL	
	Grand Rapids, MI	
	Harlingen, TX	
	Hartford, CT	
	Houston, TX	
	Indianapolis, IN	
	Kansas City, MO	
	Long Island, NY	
	Los Angeles, CA	
Manassas, VA		
Manhattan, NY		
Marlton, MD		
Miami, FL		

WSS Provider	Locations	Location Count
	New Orleans, LA	
	Newark, NJ	
	Norcross, GA	
	Omaha, NE	
	Orlando, FL	
	Phoenix, AZ	
	Provo, UT	
	Queens, NY	
	Richmond, VA	
	Salt Lake City, UT	
	San Antonio, TX	
	San Bernardino, CA	
	San Diego, CA	
	San Francisco, CA	
	Santa Ana, CA	
	Seattle, WA	
	Silver Spring, MD	
	South Houston, TX	
	Stockton, CA	
	Tampa, FL	
	Ventura, CA	
	Washington, DC	
Family Success	Birmingham, AL	
	Gadsden, AL	
	Jackson, MS	4
	Nashville, TN	
Golden State	Bakersfield, CA	
	Fresno, CA	2
Lutheran Social Services	Baltimore, MD	
	Detroit, MI	
	Fort Myers, FL	
	Grand Rapids, MI	
	Los Angeles, CA	
	Manassas, VA	
	Newark, NJ	12
	Richmond, VA	
	Salisbury, MD	
	Salt Lake City, UT	
	Silver Spring, MD	
	Washington, DC	
North Star Family Center	Bakersfield, CA	
	Fort Myers, FL	
	Fresno, CA	8
	Phoenix, AZ	

WSS Provider	Locations	Location Count
	Sacramento, CA	
	San Bernardino, CA	
	San Diego, CA	
	Santa Maria, CA	
Project Help	Fort Myers, FL	1
Stars Behavioral Health Group	Los Angeles, CA	2
	Santa Ana, CA	
Survivors' Pathway	Miami, FL	1
Trauma Resolution Center	Miami, FL	1
US Conference of Catholic Bishops	Louisville, KY	3
	Miami, FL	
	Newark, NJ	
Total		136

B. Referral Increase

FY 2023 has seen 15 new offices referring participants to WSS: Boise, Cincinnati, Framingham, Fort Lauderdale, Jackson, Jacksonville, Kansas City, King of Prussia, Louisville, Memphis, Montgomery, Nashville, Norcross, New York/Long Island, and Stockton.

Office Totals by Fiscal Year ⁴					
Atlanta	89	635	1,258	662	2,644
Bakersfield	-	852	169	492	1,513
Baltimore	33	191	337	201	762
Birmingham	-	5	334	427	766
Boise	-	-	-	1	1
Boston	30	286	314	277	907
Charleston	-	282	429	202	913
Charlotte	-	236	386	147	769
Chicago	-	384	946	890	2,220
Cincinnati	-	-	-	1	1
Dallas	-	233	331	203	767
Delray	16	510	1,144	385	2,055
Denver	-	-	485	876	1,361
Detroit	-	12	348	186	546
Dover	-	215	367	256	838

⁴ WSS began in February 2020. These fiscal year numbers were reported by the ISAP contractor, BI, and reflect all referrals made between February 2020 and March 2023.

Office Totals by Fiscal Year⁴					
Office	FY 2020	FY 2021	FY 2022	FY 2023 Through Q2	Total
El Paso	-	100	324	85	509
Fort Myers	-	45	574	354	973
Framingham	-	-	-	13	13
Frederick	-	-	1	268	269
Fresno	-	363	1,601	984	2,948
Ft Lauderdale	-	-	-	2	2
Gadsden	-	294	242	118	654
Grand Rapids	114	130	314	8	566
Harlingen	-	-	56	42	98
Hartford	23	226	491	396	1,136
Houston	48	179	572	182	981
Indianapolis	-	37	699	268	1,004
Jackson	-	-	-	3	3
Jacksonville	-	-	-	3	3
Kansas City	-	-	-	1	1
King Of Prussia	-	-	-	114	114
Los Angeles	68	716	5,054	1,205	7,043
Louisville	2	89	-	12	103
Manassas	38	423	226	147	834
Marlton	36	104	337	348	825
Memphis	-	-	-	1	1
Miami	116	2,185	1,624	860	4,785
Montgomery	-	-	-	1	1
Nashville	-	-	-	20	20
New Orleans	-	-	185	127	312
Newark	46	155	820	431	1,452
Norcross	-	-	-	25	25
Norfolk	-	-	26	-	26
NY Bronx	-	192	808	422	1,422
NY Long Island	-	-	-	94	94
NY Manhattan	-	140	567	262	969
NY Queens	-	219	1,127	593	1,939
Omaha	112	320	770	425	1,627
Orlando	14	347	592	354	1,307
Philadelphia	45	301	700	606	1,652

Office Totals by Fiscal Year⁴					
Office	FY 2020	FY 2021	FY 2022	FY 2023 Through Q2	Total
Phoenix	-	-	443	365	808
Pittsburgh	-	-	54	145	199
Providence		38	72	4	114
Provo		43	49	18	110
Richmond		247	1,288	557	2,092
Sacramento	-	-	466	226	692
Salisbury	-	31	90	91	212
Salt Lake City	7	296	460	162	925
San Antonio	16	241	307	193	757
San Bernardino	-	132	464	460	1,056
San Diego	-	109	17	48	174
San Francisco	-	95	276	153	524
Santa Ana	1	150	450	573	1,174
Santa Maria	-	-	125	212	337
Seattle	-	-	504	268	772
Silver Spring	49	285	487	357	1,178
South Houston	20	240	514	204	978
Stockton	-	-	-	139	139
Tampa	-	-	633	500	1,133
Ventura	-	271	207	322	800
Washington DC	29	438	397	231	1,095
York	-	-	90	251	341
Total⁵	952	13,022	31,951	19,459	65,384

⁵ ATD – ISAP TotalAccess is a “living” database; as such, the totals are subject to change in instances such as system updates or necessary historical modifications completed for accuracy purposes. Data is current as of March 31, 2023.

C. Participation

Participation in WSS was historically initiated by a participant's BI CS, who identified any needs or concerns that could not be addressed through traditional ATD – ISAP IV capabilities. Upon identification of need(s), the CS submitted a recommendation for a Mental Health Screening and Evaluation (MHSE)/Supplemental Services Evaluation (SSE)⁶ to the ATD – ISAP monitoring officers (AMOs) with the oversight of the Section Chief for review and approval of the request. The receiving AMO reviewed for applicable recommendations as defined by the contract as well as for case accuracy and progress before endorsing a treatment plan. Upon approval, the CS coordinated the initial MHSE/SSE with the appropriate local NGO. After evaluating a participant, the NGO provided the recommendation(s) for services under WSS to the CS, who subsequently requested approval for the services. The CS sent the recommendation to the Extended Case Management Services AMO for review and approval/denial. Upon approval, the CS performed all coordination with the appropriate NGO(s) for the services provided.

ICE streamlined the above process to respond to a significant increase in individuals and families crossing the Southern Border, and to ensure services are provided as quickly as possible. Specifically, ICE completed a contract modification to ensure all participants who are enrolled into a C-site⁷ or a G-site⁸ automatically are provided with the MHSE/SSE referral.

As of March 31, 2023, a total of 45,641 unique individuals were referred to WSS and 65,122 total WSS referrals were made. Participants in WSS are often referred to more than one service, meaning that a single individual may be counted more than once in the count of total referrals. For example, an individual who initially attends an SSE may be referred later to Individual and Family Therapy.

The following table and graph show the number of utilized and not-utilized⁹ referrals by year and month since February 2020:

⁶ The SSE includes an assessment by the NGO/service provider who decides if mental health services are needed, and if so, develops individualized treatment plans for the participant. Services provided directly through WSS include trauma-informed education and care, human trafficking screenings, trafficking group educations, and family and individual therapy and rehabilitation, supplemental services evaluation, parenting education sessions, child abuse prevention orientation, and repatriation support services as necessitated based on an individual needs assessment.

⁷ C-Sites are standalone facilities operated by the contractor to monitor participants selected for the ATD program. C-Site participants are assigned to a contractor CS who performs case management, including home and office visits.

⁸ G-Sites are locations where the contractor works within the local ICE ERO office. G-Sites are limited to a capacity of 250 participants, with two CSs who perform the same functions of a C-Site CS.

⁹ By “utilized,” ICE refers to services affirmed for the participant through the approval process, while “not utilized” refers to services not affirmed for the participant through the approval process.

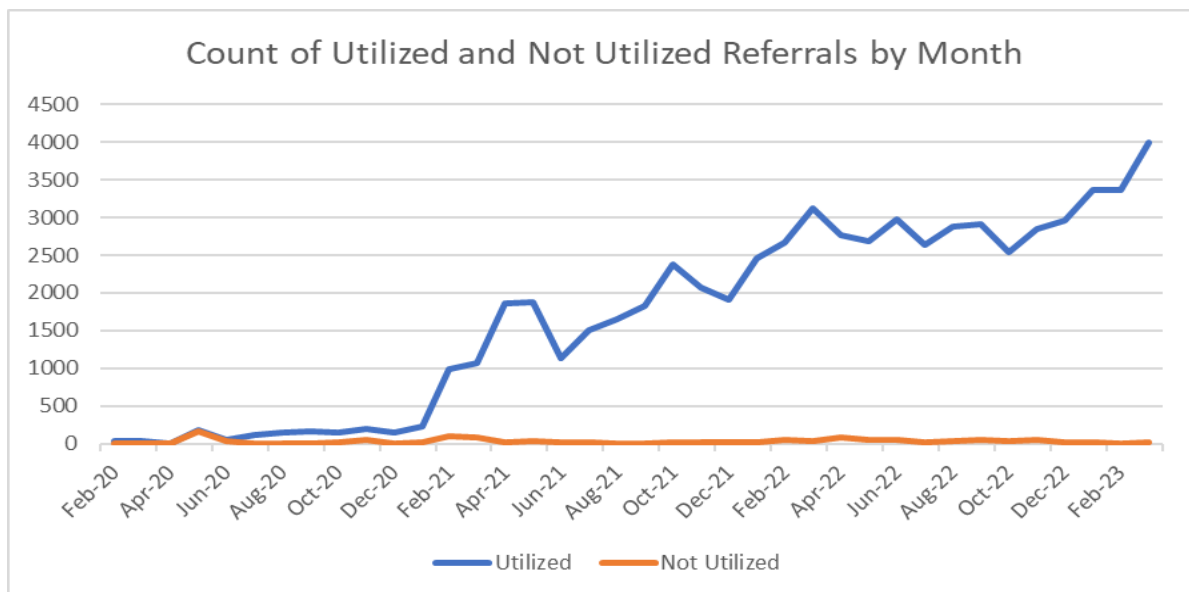
Referrals by Status Over Time¹⁰				
Month/Year¹¹	Utilized	Not Utilized	Total	Percent Utilized
February 2020	28	-	28	100.0%
March 2020	30	2	32	93.8%
April 2020	-	-	-	-
May 2020	180	164	344	52.3%
June 2020	53	43	96	55.2%
July 2020	114	9	123	92.7%
August 2020	142	5	147	96.6%
September 2020	172	9	181	95.0%
October 2020	152	11	163	93.3%
November 2020	191	54	245	78.0%
December 2020	146	4	150	97.3%
January 2021	225	14	239	94.1%
February 2021	994	94	1,088	91.4%
March 2021	1,069	76	1,145	93.4%
April 2021	1,865	24	1,889	98.7%
May 2021	1,882	34	1,916	98.2%
June 2021	1,132	22	1,154	98.1%
July 2021	1,500	25	1,525	98.4%
August 2021	1,659	5	1,664	99.7%
September 2021	1,832	10	1,842	99.5%
October 2021	2,384	24	2,408	99.0%
November 2021	2,075	13	2,088	99.4%
December 2021	1,917	11	1,928	99.4%
January 2022	2,458	14	2,472	99.4%
February 2022	2,666	53	2,719	98.1%
March 2022	3,129	40	3,169	98.7%
April 2022	2,772	81	2,853	97.2%
May 2022	2,689	51	2,740	98.1%
June 2022	2,978	50	3,028	98.3%
July 2022	2,636	17	2,653	99.4%
August 2022	2,882	39	2,921	98.7%
September 2022	2,913	51	2,964	98.3%
October 2022	2,535	43	2,578	98.3%
November 2022	2,841	44	2,885	98.5%
December 2022	2,954	15	2,969	99.5%

¹⁰ Referrals includes Human Trafficking Education, which do not require ICE approval, and excludes those with Pending status.

¹¹ Month/Year are based on date of assignment.

Referrals by Status Over Time ¹⁰				
Month/Year ¹¹	Utilized	Not Utilized	Total	Percent Utilized
January 2023	3,370	26	3,396	99.2%
February 2023	3,371	2	3,373	99.9%
March 2023	3,993	14	4,007	99.7%
Total¹²	63,929	1,193	65,122	98.2%

For the April-June 2020 timeframe, while WSS were paused because of the Coronavirus Disease 2019 pandemic, NGOs were developing solutions to create a telehealth-style service capability to continue providing services.



The following table is a breakdown of referrals by legal stage (prior to or following an order of removal) through FY 2023 Q2:

Unique Referrals by Legal Stage ¹³		
Legal Stage	Count	Percent
Pre-Order ¹⁴	40,629	89.02%
Post-Order	3,642	7.98%
Appeal	1,360	2.98%
Unknown	10	0.02%
Total	45,641	100.00%

Totals may not add up correctly due to rounding.

¹² ATD – ISAP TotalAccess is a “living” database; as such, the totals are subject to change in instances such as system updates or necessary historical modifications completed for accuracy purposes. Data is current as of March 31, 2023.

¹³ Unique count of participants based on the oldest assigned date.

¹⁴ Approximately 85 percent of WSS referrals are Pre-Order participants at the time of the date of assignment.

The following table is a breakdown of unique referrals by compliance through FY 2023 Q2:

Total Unique Referrals by Compliance¹⁵		
Compliance Metric	Count	Percent
Complied with Conditions ¹⁶	15,727	82.96%
Failed to Comply with Conditions ¹⁷	3,230	17.04%
Total¹⁸	18,957	100.00%

ICE is currently conducting an evaluation of the data received for those participants who were assigned to WSS to determine if there is an improvement in compliance rates based upon services received and if further use would prove of value to the Government. It is anticipated that this analysis will be ready for the next iteration of this report.

The following table shows referrals utilized by compliance through FY 2023 Q2:

Utilized Referrals by Compliance		
Compliance Metric	Count	Percent
Complied with Conditions	15,433	83.26%
Failed to Comply with Conditions	3,104	16.74%
Total¹⁹	18,537	100.00%

The following table shows referrals broken down by provider through FY 2023 Q2:

Referrals by Provider (NGO)²⁰				
Provider	Utilized Referrals	Not-Utilized Referrals	Total Referrals	% Share of Total Utilized Referrals²¹
Endeavors ²²	27,397	453	27,850	42.86%
Bethany Christian Services	20,645	348	20,993	32.29%
Lutheran Social Services	5,040	74	5,114	7.88%
North Star Family Center	4,092	44	4,136	6.40%

¹⁵ Unique count of participants based on the oldest assigned date.

¹⁶ Of those discontinued from the program, the percent of individuals who were compliant with ATD terms and conditions at the time of discontinuation.

¹⁷ Of those discontinued from the program, the percent of individuals who were not compliant with ATD terms and conditions at the time of discontinuation.

¹⁸ Unique count of participants based on oldest assigned date. Terminations only. Pending Status excluded.

¹⁹ Unique count of participants based on oldest assigned date and excluding any pending referrals. Compliance is based on the participant's termination code.

²⁰ Excludes Pending Status.

²¹ Totals may not equal exactly 100 percent due to rounding.

²² The greatest number of referrals during FY 2022 was to the Endeavors NGO.

Referrals by Provider (NGO)²⁰				
Provider	Utilized Referrals	Not-Utilized Referrals	Total Referrals	% Share of Total Utilized Referrals²¹
U.S. Conference of Catholic Bishops	1,536	172	1,708	2.40%
Stars Behavioral Health Group	1,277	37	1,314	2.00%
Survivors' Pathway	897	17	914	1.40%
Abraxas	891		891	1.39%
Family Success	699	13	712	1.09%
Golden State	509	1	510	0.80%
Project Help	356	1	357	0.56%
Trauma Resolution Center	322	25	347	0.50%
International Institute of Los Angeles	94	5	99	0.15%
A Quarter Blue	62	3	65	0.10%
Center for Family Services	55	-	55	0.09%
Ser Familia	45	-	45	0.07%
Centro Multicultural La Familia	12	-	12	0.02%
Total	63,929	1,193	65,122	100.00%

The following table is a breakdown of referrals by type of service:²³

Referrals by Service				
Type of Service	Utilized Referrals	Not-Utilized Referrals	Total Referrals	% Share of Total Utilized Referrals²⁴
SSE ²⁵	44,217	344	44,561	69.17%
Individual Therapy	8,215	211	8,426	12.85%
Human Trafficking Education	3,294	165	3,459	5.15%
Child Abuse & Prevention	2,201	38	2,239	3.44%
Parenting Education	2,025	37	2,062	3.17%
Individual Rehabilitation	1,954	58	2,012	3.06%
Trafficking Screening	1,064	68	1,132	1.66%
Family Therapy	715	51	766	1.12%
Repatriation	244	221	465	0.38%
Total	63,929	1,193	65,122	100.00%

²³ Excludes Pending Status.

²⁴ Totals may not equal exactly 100 percent due to rounding.

²⁵ The majority of referrals have been for SSEs.

IV. Analysis/Discussion

While ICE is committed to ensuring all participants comply with the immigration court process, ICE is interested in ensuring individuals and families with particular needs, whether social, emotional, or familial, are matched with appropriate resources to better facilitate compliance with and participation in immigration proceedings. ICE is initiating an evaluation of the data related to referrals and is conducting analysis of the impact of receipt of WSS and how it impacts overall compliance and programmatic success. When the evaluation is complete, ICE will be able to draw a conclusion as to whether or not continuation of WSS makes operational and/or financial sense in supporting ICE's mission.

V. Conclusion

ICE looks forward to working with its partners to expand and improve referrals for enrollment in detention alternatives and case management services. ICE took several steps to streamline the referral process, broaden service offerings, and increase not just an individual's ability to comply with release conditions but also access to needed services. Because of the current rate at which cases are processed through immigration court, it may be several years before ICE is able to draw a truly comparative conclusion and to determine whether wraparound stabilization services facilitate better compliance with and participation in immigration proceedings and their outcomes.

Appendix: Abbreviations

Abbreviation	Definition
AMO	ATD Monitoring Officer
AOR	Area of Responsibility
ATD	Alternatives to Detention
BI	BI Incorporated
CS	Case Specialist
ERO	Enforcement and Removal Operations
FY	Fiscal Year
ICE	U.S. Immigration and Customs Enforcement
ISAP	Intensive Supervision Appearance Program
MHSE	Mental Health Screening and Evaluation
NGO	Nongovernmental Organization
Q2	Second Quarter
SSE	Supplemental Services Evaluations
WSS	Wraparound Stabilization Service(s)