



# Referrals from Nongovernmental Organizations

Third Quarter, Fiscal Year 2023

*October 27, 2023*

Fiscal Year 2023 Report to Congress



**Homeland  
Security**

*U.S. Immigration and Customs Enforcement*

# Message from the Deputy Director and Senior Official Performing the Duties of the Director

October 27, 2023

I am pleased to present the “Referrals from Nongovernmental Organizations,” report for the third quarter (Q3) of Fiscal Year (FY) 2023, prepared by U.S. Immigration and Customs Enforcement (ICE).

This report was compiled pursuant to direction in House Report 117-396 and the Joint Explanatory Statement accompanying the FY 2023 Department of Homeland Security (DHS) Appropriations Act (P.L. 117-328).

Pursuant to congressional guidelines, this report is being provided to the following Members of Congress:

The Honorable David Joyce  
Chairman, House Appropriations Subcommittee on Homeland Security

The Honorable Henry Cuellar  
Ranking Member, House Appropriations Subcommittee on Homeland Security

The Honorable Chris Murphy  
Chair, Senate Appropriations Subcommittee on Homeland Security

The Honorable Katie Britt  
Ranking Member, Senate Appropriations Subcommittee on Homeland Security

Inquiries related to this report may be directed to the ICE Office of Congressional Relations at (202) 732-4200.

Sincerely,

**PATRICK J  
LECHLEITNER**

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PATRICK J LECHLEITNER  
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Patrick J. Lechleitner  
Deputy Director and  
Senior Official Performing the Duties of the Director  
U.S. Immigration and Customs Enforcement



# Executive Summary

The Joint Explanatory Statement accompanying the FY 2023 DHS Appropriations Act (P.L. 117-328) directs ICE to consider enrollment referrals from nongovernmental organizations (NGOs) and community partners actively implementing ICE's Alternatives to Detention (ATD) Intensive Supervision Appearance Program (ISAP) utilizing case management. ICE is directed further, in consultation with relevant NGOs and local community partners, at ICE's discretion, to establish criteria for such referrals, guidelines for submission, and criteria for how ICE considers referrals for enrollment in the ATD – ISAP program. This report outlines ICE compliance for Q3 of FY 2023 with congressional guidelines regarding enrollment referrals from NGOs and community partners actively implementing ICE's ATD programs that utilize case management.



# Referrals from Nongovernmental Organizations Third Quarter, Fiscal Year 2023

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# I. Legislative Requirement

This report responds to the direction set forth in the House Report 117-396 and in the Joint Explanatory Statement accompanying the Fiscal Year (FY) 2023 Department of Homeland Security (DHS) Appropriations Act (P.L. 117-328).

The Joint Explanatory Statement states:

*ATD Referrals.*—ICE shall consider enrollment referrals from NGOs and community partners that are actively implementing ICE’s ATD programs that utilize case management. ICE shall establish, with the consultation of relevant NGO and local community partners, at ICE’s discretion, criteria for such referrals, guidelines for submission, and criteria for how ICE will consider any such referrals for enrollment in ATD programs. ICE shall submit a report to the Committees on progress regarding these guidelines within 60 days of the date of enactment of this Act and quarterly thereafter until the guidelines are finalized.

House Report 117-396 states:

*ATD Referrals.*—ICE shall continue to submit quarterly reports to the Committee until the ATD referrals guidelines are finalized.

## II. Background

The Alternatives to Detention (ATD) Intensive Supervision Appearance Program (ISAP) is a monitoring program used by U.S. Immigration and Customs Enforcement (ICE) to ensure compliance with release conditions and to provide important case management services for certain non-detained noncitizens. The ATD – ISAP program allows noncitizens to remain in their community—contributing to their families and community organizations and, if necessary, concluding their affairs in the United States—as they move through immigration proceedings or prepare for departure.

ATD – ISAP may be appropriate for a noncitizen released pursuant to an Order of Release on Recognizance, an Order of Supervision, a grant of parole, or a bond stipulating ATD – ISAP as an additional release condition. To be eligible for ATD – ISAP, participants must be at least 18 years of age, effectively removable from the United States, and in some stage of the immigration enforcement process (either subject to removal proceedings or to a final order of removal).

ATD – ISAP is currently available in more than 260 locations nationwide for eligible participants residing within any of ICE’s 25 areas of responsibility (AOR). ATD – ISAP allows ICE to monitor certain non-detained cases more closely. The level of supervision and technology to which an ATD – ISAP participant is assigned is based upon criteria that includes current immigration status, criminal history, compliance history, community or family ties, status as a caregiver or provider, and other humanitarian or medical conditions.

ATD – ISAP is carried out with support of a government contractor, currently BI Incorporated (BI), which supervises participants through a combination of home visits, office visits, alert response, court tracking, and technology. BI operates under a contract called the Intensive Supervision Appearance Program (ISAP) and is currently in its fourth iteration (ATD – ISAP IV). Under ATD – ISAP IV, ICE Enforcement and Removal Operations (ERO) ATD officers have discretion to determine the frequency of home and office visits, types of technology used (telephonic, global positioning system (GPS), or SmartLink), and court and alert management used. Case management levels and technology assignments are reviewed and adjusted by ATD officers at any time depending upon changes in a participant’s circumstances and compliance. BI case specialists (CS) provide case management for program participants and assess and determine appropriate referrals for program participants to facilitate community stabilization.

While ATD – ISAP IV provides a substantial amount of case management services, significant participant needs cannot be fulfilled through the means of traditional case management.<sup>1</sup> To ensure participants have access to these services, BI subcontracts with nongovernmental organizations (NGO) to fulfill these needs and to help with participant stabilization. These

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<sup>1</sup> Under ATD – ISAP IV, the contractor refers participants to local resources based upon the participant’s individual needs. Service referrals under ATD – ISAP IV include, but are not limited to, assistance with school enrollments, medical care as needed (vaccinations, referrals for emergent care centers, etc.), food assistance, clothing assistance, and immigration attorney referrals using the approved Department of Justice list of low- to no-cost attorneys.

functions are known as wraparound stabilization services (WSS), which are a subset of services provided in the ISAP IV contract.

## Wraparound Stabilization Services

### 1. Criteria

WSS are designed for vulnerable populations<sup>2</sup> that would benefit from additional stabilization services. WSS are available at contractor sites, to include 169 locations covering all AORs, and all services are voluntary. WSS screenings for possible need for additional services and education groups are offered to all participants receiving case management support by the ATD – ISAP IV vendor.<sup>3</sup> Currently, ICE ERO refers ATD participants for a Supplemental Services Evaluation (SSE) to NGOs through the ATD – ISAP IV contract. The NGO conducts the SSE and recommends if services are needed based on its assessment. If the NGO is recommending services, the NGO submits a Plan of Care/Treatment Plan for the ATD participant to ERO for services through the ATD – ISAP IV contractor. ERO reviews the Plan of Care/Treatment Plan submitted by the NGO and either approves or disapproves the service based on program criteria.

### 2. Challenges

Since ICE first implemented WSS as a contract modification to the ATD – ISAP III contract, several challenges prevented both higher referrals for WSS and further engagement in service offerings for participants. The most significant factor affecting the volume of referrals is the NGO community's lack of resources necessary to handle all potential referrals. While NGOs continue to expand with more locations and more hiring, they are only able to handle a fraction of new participants assigned to ATD – ISAP IV. Other challenges include a cumbersome identification and referral process. Because of a substantial increase in program participants without a proportional increase in resources to manage the population, it became increasingly challenging to identify and refer participants for appropriate evaluation and services. To ensure all new participants are given an appropriate evaluation for supplemental services, ICE Headquarters – ATD – ISAP developed guidance to refer all new participants automatically for an evaluation rather than wait for the CS to identify a need.

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<sup>2</sup> Examples of vulnerable populations include, but are not limited to, victims of human trafficking, victims of significant or violent crimes, and those suffering from post-traumatic stress disorder.

<sup>3</sup> Services provided directly through WSS include trauma-informed education and care, human trafficking screenings, trafficking group educations, family and individual therapy and rehabilitation, supplemental services evaluation, parenting education sessions, child abuse prevention orientation, and repatriation support services as needed based on an individual needs assessment.

### III. Results/Data Report

#### A. Current Providers

WSS functions are provided in the following locations during FY 2023, as of June 30, 2023:

WSS Provider	Locations	Location Count
<b>A Quarter Blue</b>	Santa Ana, CA	2
	Ventura, CA	
<b>Abraxas</b>	Chicago, IL	6
	Cincinnati, OH	
	Cleveland, OH	
	King Of Prussia, PA	
	Philadelphia, PA	
	York, PA	
<b>Bethany Christian Services</b>	Atlanta, GA	58
	Bakersfield, CA	
	Birmingham, AL	
	Boise, ID	
	Boston, MA	
	Charleston, SC	
	Charlotte, NC	
	Chicago, IL	
	Cincinnati, OH	
	Cleveland, OH	
	Delray, FL	
	Denver, CO	
	Dover, DE	
	El Paso, TX	
	Fort Myers, FL	
	Framingham, MA	
	Frederick, MD	
	Fresno, CA	
	Ft Lauderdale, FL	
	Grand Rapids, MI	
	Hartford, CT	
	Jacksonville, FL	
	Kansas City, MO	
King Of Prussia, PA		
Los Angeles, CA		



<b>WSS Provider</b>	<b>Locations</b>	<b>Location Count</b>
	Marlton, MD	
	Memphis, TN	
	Miami, FL	
	Montgomery, AL	
	Nashville, TN	
	New Brunswick, NJ	
	New Orleans, LA	
	Newark, NJ	
	Norcross, GA	
	Bronx, NY	
	Long Island, NY	
	Manhattan, NY	
	Queens, NY	
	Ogden, UT	
	Orlando, FL	
	Philadelphia, PA	
	Pittsburgh, PA	
	Providence, RI	
	Richmond, VA	
	Salisbury, MD	
	Salt Lake City, UT	
	San Bernardino, CA	
	San Diego, CA	
	San Francisco, CA	
	San Jose, CA	
	Santa Ana, CA	
	Seattle, WA	
	South Houston, TX	
	Stockton, CA	
	Stuart, FL	
Tampa, FL		
Washington, DC		
York, PA		
<b>Center For Family Services</b>	New Brunswick, NJ	2
	Newark, NJ	
<b>Centro Multicultural La Familia</b>	Detroit, MI	1
<b>Endeavors</b>	Atlanta, GA	54
	Bakersfield, CA	
	Birmingham, AL	
	Charleston, SC	

WSS Provider	Locations	Location Count
	Charlotte, NC	
	Chicago, IL	
	Cincinnati, OH	
	Cleveland, OH	
	Dallas, TX	
	Denver, CO	
	Detroit, MI	
	El Paso, TX	
	Fort Myers, FL	
	Frederick, MD	
	Gadsden, AL	
	Grand Rapids, MI	
	Harlingen, TX	
	Hartford, CT	
	Houston, TX	
	Indianapolis, IN	
	Jacksonville, FL	
	Kansas City, MO	
	Las Vegas, NV	
	Los Angeles, CA	
	Manassas, VA	
	Marlton, MD	
	Miami, FL	
	New Brunswick, NJ	
	New Orleans, LA	
	Newark, NJ	
	Norcross, GA	
	Bronx, NY	
	Long Island, NY	
	Manhattan, NY	
	Queens, NY	
	Omaha, NE	
	Orlando, FL	
	Phoenix, AZ	
	Provo, UT	
	Richmond, VA	
	Salt Lake City, UT	
	San Antonio, TX	
	San Bernardino, CA	
	San Diego, CA	

<b>WSS Provider</b>	<b>Locations</b>	<b>Location Count</b>
	San Francisco, CA	
	Santa Ana, CA	
	Seattle, WA	
	Silver Spring, MD	
	South Houston, TX	
	St Paul, MN	
	Stockton, CA	
	Tampa, FL	
	Ventura, FL	
	Washington, DC	
<b>Family Success</b>	Birmingham, AL	
	Gadsden, AL	
	Jackson, MS	6
	Memphis, TN	
	Nashville, TN	
	St Louis, MO	
<b>Golden State</b>	Bakersfield, CA	
	Fresno, CA	2
<b>Lutheran Social Services</b>	Atlanta, GA	
	Baltimore, MD	
	Detroit, MI	
	Fort Myers, FL	
	Grand Rapids, MI	
	Los Angeles, CA	
	Manassas, VA	
	Midland, TX	15
	Newark, NJ	
	Norfolk, VA	
	Richmond, VA	
	Salisbury, MD	
	Salt Lake City, UT	
	Silver Spring, MD	
	Washington, DC	
<b>North Star Family Center</b>	Bakersfield, CA	
	Chicago, IL	
	Fort Myers, FL	
	Fresno, CA	12
	Marlton, MD	
	Long Island, NY	
	Phoenix, AZ	

WSS Provider	Locations	Location Count
	Sacramento, CA	
	San Bernardino, CA	
	San Diego, CA	
	San Jose, CA	
	Santa Maria, CA	
<b>Project Help</b>	Fort Myers, FL	1
<b>Stars Behavioral Health Group</b>	Los Angeles, CA	2
	Santa Ana, CA	
<b>Survivors' Pathway</b>	Ft Lauderdale, FL	3
	Jacksonville, FL	
	Miami, FL	
<b>Trauma Resolution Center</b>	Miami, FL	1
<b>U.S. Conference of Catholic Bishops</b>	Louisville, KY	4
	Miami, FL	
	Newark, NJ	
	San Diego, CA	
<b>Total</b>		<b>169</b>

## B. Referral Increase

FY 2023 has seen 23 new offices referring participants to WSS. Additionally, the vast majority of referring offices are on track to meet or exceed the number of referrals that were made in FY 2022.

Office Totals by Fiscal Year <sup>4</sup>					
Office	FY 2020	FY 2021	FY 2022	FY 2023 through Q3	Total
Atlanta	89	635	1,258	1,062	3,044
Bakersfield	-	852	169	801	1,822
Baltimore	33	191	337	258	819
Birmingham	-	5	334	529	868
Boise	-	-	-	1	1
Boston	30	286	314	454	1,084
Charleston	-	282	429	328	1,039
Charlotte	-	236	386	217	839
Chicago	-	384	946	1,466	2,796
Cincinnati	-	-	-	48	48
Cleveland	-	-	-	44	44
Dallas	-	233	331	303	867
Delray	16	510	1,144	575	2,245

<sup>4</sup> WSS began February 2020. The numbers were reported by BI on July 9, 2023.

<b>Office Totals by Fiscal Year<sup>4</sup></b>					
<b>Office</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>	<b>FY 2023 through Q3</b>	<b>Total</b>
Denver	-	-	485	1,246	1,731
Detroit	-	12	348	330	690
Dover	-	215	367	389	971
El Paso	-	100	324	156	580
Fort Myers	-	45	574	550	1,169
Framingham	-	-	-	37	37
Frederick	-	-	1	334	335
Fresno	-	363	1,601	1,192	3,156
Ft Lauderdale	-	-	-	113	113
Gadsden	-	294	242	158	694
Grand Rapids	114	130	314	16	574
Harlingen	-	-	56	72	128
Hartford	23	226	491	691	1,431
Houston	48	179	572	323	1,122
Indianapolis	-	37	699	379	1,115
Jackson	-	-	-	16	16
Jacksonville	-	-	-	60	60
Kansas City	-	-	-	2	2
King Of Prussia	-	-	-	254	254
Las Vegas	-	-	-	1	1
Los Angeles	68	716	5,054	1,877	7,715
Louisville	2	89	-	12	103
Manassas	38	423	226	237	924
Marlton	36	104	337	548	1,025
Memphis	-	-	-	2	2
Miami	116	2,185	1,624	1,156	5,081
Midland	-	-	-	20	20
Montgomery	-	-	-	17	17
Nashville	-	-	-	121	121
New Brunswick	-	-	-	41	41
New Orleans	-	-	185	371	556
Newark	46	155	820	710	1,731
Norcross	-	-	-	106	106
Norfolk	-	-	26	1	27
NY Bronx	-	192	808	630	1,630
NY Long Island	-	-	-	370	370
NY Manhattan	-	140	567	397	1,104
NY Queens	-	219	1,127	973	2,319
Ogden	-	-	-	2	2
Omaha	112	320	770	631	1,833

<b>Office Totals by Fiscal Year<sup>4</sup></b>					
<b>Office</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>	<b>FY 2023 through Q3</b>	<b>Total</b>
Orlando	14	347	592	424	1,377
Philadelphia	45	301	700	811	1,857
Phoenix	-	-	443	540	983
Pittsburgh	-	-	54	199	253
Providence	-	38	72	33	143
Provo	-	43	49	21	113
Richmond	-	247	1,288	650	2,185
Sacramento	-	-	466	294	760
Salisbury	-	31	90	179	300
Salt Lake City	7	296	460	265	1,028
San Antonio	16	241	307	395	959
San Bernardino	-	132	464	673	1,269
San Diego	-	109	17	241	367
San Francisco	-	95	276	174	545
San Jose	-	-	-	6	6
Santa Ana	1	150	450	942	1,543
Santa Maria	-	-	125	341	466
Seattle	-	-	504	405	909
Silver Spring	49	285	487	529	1,350
South Houston	20	240	514	359	1,133
St Louis	-	-	-	5	5
St Paul	-	-	-	2	2
Stockton	-	-	-	313	313
Stuart	-	-	-	1	1
Tampa	-	-	633	737	1,370
Ventura	-	271	207	412	890
Washington DC	29	438	397	430	1,294
York	-	-	90	401	491
<b>Total<sup>5</sup></b>	<b>952</b>	<b>13,022</b>	<b>31,951</b>	<b>30,409</b>	<b>76,334</b>

### C. Participation

Participation in WSS was historically initiated by a participant’s BI CS, who identified any needs or concerns that could not be addressed through traditional ATD – ISAP IV capabilities. Upon identification of need(s), the CS submitted a recommendation for a Mental Health Screening and

<sup>5</sup> The ATD – ISAP TotalAccess is a “living” database; as such, the totals are subject to change in instances such as system updates or necessary historical data modifications completed for accuracy purposes. All data in this report are as of June 30, 2023.

Evaluation (MHSE)/Supplemental Services Evaluation (SSE)<sup>6</sup> to the ATD – ISAP monitoring officers (AMO) with the oversight of the Section Chief for review and approval of the request. The receiving AMO reviewed for applicable recommendations as defined by the contract as well as for case accuracy and progress before endorsing a treatment plan. Upon approval, the CS coordinated the initial MHSE/SSE with the appropriate local NGO. After evaluating a participant, the NGO provides the recommendation(s) for services under WSS to the CS, who subsequently requested approval for the services. The CS sent the recommendation to the Extended Case Management Services AMO for review and approval/denial. Upon approval, the CS performed all coordination with the appropriate NGO(s) for the services provided.

ICE streamlined the above process to respond to a significant increase of individuals and families crossing the Southwest Border and to ensure services are provided as quickly as possible. Specifically, ICE completed a contract modification to ensure all participants who are enrolled into a C-site<sup>7</sup> or a G-site<sup>8</sup> automatically are provided with the MHSE/SSE referral.

As of June 30, 2023, a total of 52,767 unique individuals were referred to WSS and 76,334 total WSS referrals were made. Approximately 98 percent of participants referred for any WSS have utilized at least one service. Participants in WSS are often referred to more than one service, meaning that a single individual may be counted twice or more in the count of total referrals. For example, an individual who initially attends an SSE may be referred later to Individual and Family Therapy.

The following table and graph show the number of utilized and not utilized<sup>9</sup> referrals by year and month since February 2020:

<b>Referrals by Status Over Time<sup>10</sup></b>				
<b>Month/Year<sup>11</sup></b>	<b>Utilized</b>	<b>Not Utilized</b>	<b>Total</b>	<b>Percent Utilized</b>
February 2020	28	-	28	100.00%
March 2020	30	2	32	93.8%
April 2020	-	-	-	-
May 2020	180	164	344	52.3%

<sup>6</sup> The SSE includes an assessment by the NGO/service provider who will decide if mental health services are needed, and if so, develop individualized treatment plans for the participant. Services provided directly through WSS include trauma-informed education and care, human trafficking screenings, trafficking group educations, family and individual therapy and rehabilitation, supplemental services evaluation, parenting education sessions, child abuse prevention orientation, and repatriation support services as necessitated based on an individual needs assessment.

<sup>7</sup> C-Sites are standalone facilities operated by the contractor to monitor participants selected for the ATD program. C-Site participants are assigned to a contractor CS who performs case management, including home and office visits.

<sup>8</sup> G-Sites are locations where the contractor works within the local ICE ERO office. G-Sites are limited to a capacity of 250 participants, with two CSs who perform the same functions of a C-Site CS.

<sup>9</sup> By “utilized,” ICE refers to services affirmed for the participant through the approval process, while “not utilized” refers to services not affirmed for the participant through the approval process.

<sup>10</sup> Referrals includes Human Trafficking Education, which do not require ICE approval and excludes those with a Pending status.

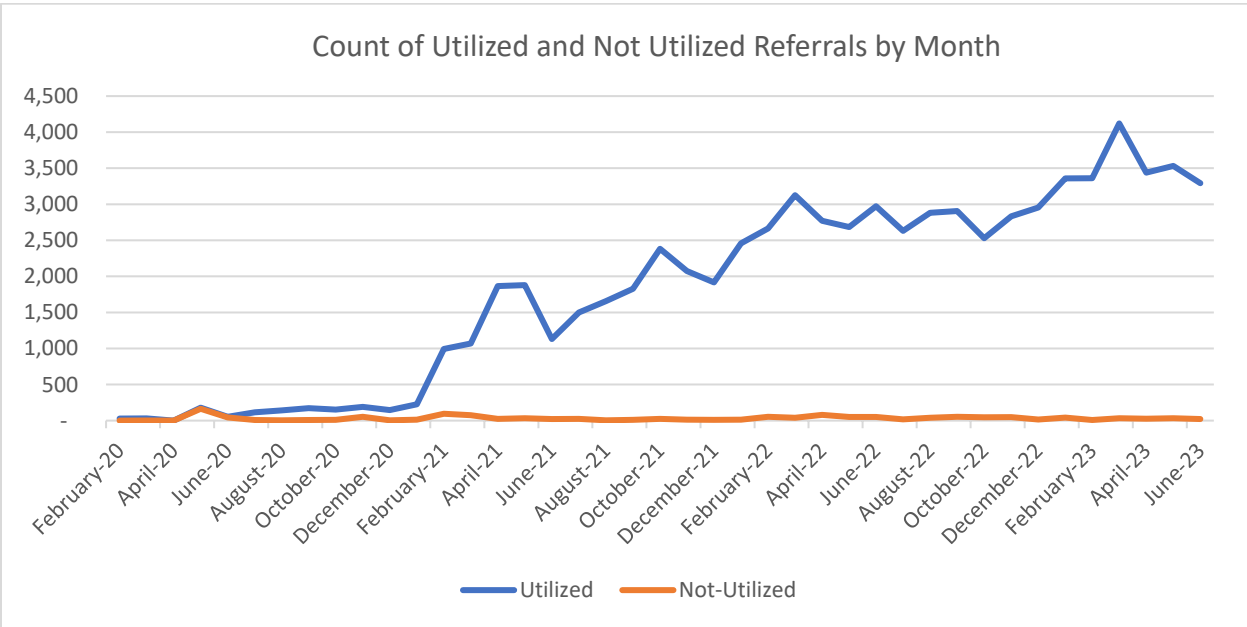
<sup>11</sup> Month/Year are based off Assigned Date.

<b>Referrals by Status Over Time<sup>10</sup></b>				
<b>Month/Year<sup>11</sup></b>	<b>Utilized</b>	<b>Not Utilized</b>	<b>Total</b>	<b>Percent Utilized</b>
June 2020	53	43	96	55.2%
July 2020	114	9	123	92.7%
August 2020	142	5	147	96.6%
September 2020	172	9	181	95.0%
October 2020	152	11	163	93.3%
November 2020	191	54	245	78.0%
December 2020	146	4	150	97.3%
January 2021	225	14	239	94.1%
February 2021	994	94	1,088	91.4%
March 2021	1,069	76	1,145	93.4%
April 2021	1,865	24	1,889	98.7%
May 2021	1,878	34	1,912	98.2%
June 2021	1,132	22	1,154	98.1%
July 2021	1,500	25	1,525	98.4%
August 2021	1,658	5	1,663	99.7%
September 2021	1,829	10	1,839	99.5%
October 2021	2,382	24	2,406	99.0%
November 2021	2,074	13	2,087	99.4%
December 2021	1,917	11	1,928	99.43%
January 2022	2,457	14	2,471	99.4%
February 2022	2,665	53	2,718	98.1%
March 2022	3,126	40	3,166	98.7%
April 2022	2,771	80	2,851	97.2%
May 2022	2,685	51	2,736	98.1%
June 2022	2,973	50	3,023	98.3%
July 2022	2,630	17	2,647	99.4%
August 2022	2,882	40	2,922	98.7%
September 2022	2,906	54	2,960	98.18%
October 2022	2,529	46	2,575	98.21%
November 2022	2,834	49	2,883	98.30%
December 2022	2,955	15	2,970	99.49%
January 2023	3,359	42	3,401	98.77%
February 2023	3,360	8	3,368	99.76%
March 2023	4,121	32	4,153	99.23%
April 2023	3,438	27	3,465	99.22%
May 2023	3,531	34	3,565	99.05%



Referrals by Status Over Time <sup>10</sup>				
Month/Year <sup>11</sup>	Utilized	Not Utilized	Total	Percent Utilized
June 2023	3,293	22	3,315	99.34%
<b>Total<sup>12</sup></b>	<b>74,246</b>	<b>1,327</b>	<b>75,573</b>	<b>98.24%</b>

For the period immediately following the early stages of the COVID-19 pandemic (April-June 2020), WSS were suspended to comply with pandemic mitigation orders. During this time, the NGOs sought a solution and approval to provide mental health services in a virtual setting. These telehealth-style solutions were ultimately approved for use in the ISAP contract and later adopted as a permanent offering. In August 2020, virtual offering was adopted through the ISAP IV contract.



<sup>12</sup> The ATD – ISAP TotalAccess is a “living” database; as such, the totals are subject to change in instances such as system updates or necessary historical modifications completed for accuracy purposes. All data in this report are as of June 30, 2023.

The following table is a breakdown of referrals by legal stage (prior to or following an order of removal) through FY 2023 Q3:

<b>Unique Referrals by Legal Stage<sup>13</sup></b>		
<b>Legal Stage</b>	<b>Count</b>	<b>Percent</b>
Pre-Order <sup>14</sup>	46,842	88.77%
Post-Order	4,250	8.05%
Appeal	1,675	3.17%
<b>Total<sup>15</sup></b>	<b>52,767</b>	<b>100.00%</b>

The following table is a breakdown of unique referrals by compliance through FY 2023 Q3:

<b>Total Unique Referrals by Compliance<sup>16</sup></b>		
<b>Compliance Metric</b>	<b>Count</b>	<b>Percent</b>
Success <sup>17</sup>	20,098	82.95%
Failure <sup>18</sup>	4,130	17.05%
<b>Total<sup>19</sup></b>	<b>24,228</b>	<b>100.00%</b>

ICE is currently conducting an evaluation of the data received for those participants who were assigned to WSS to determine if there is an improvement in compliance rates based upon services received and if further use would prove of value to the Government. It is anticipated that this analysis will be ready for the next iteration of this report.

The following table shows referrals utilized by compliance through FY 2023 Q3:

<b>Utilized Referrals by Compliance</b>		
<b>Compliance Metric</b>	<b>Count</b>	<b>Percent</b>
Success	19,758	83.29%
Failure	3,964	16.71%
<b>Total<sup>20</sup></b>	<b>23,722</b>	<b>100.00%</b>

<sup>13</sup> Unique count of participants based on the oldest assigned date.

<sup>14</sup> Approximately 89 percent of WSS referrals are Pre-Order participants at the time of first assigned date.

<sup>15</sup> Unique count of participants based on the oldest assigned date.

<sup>16</sup> Unique count of participants based on the oldest assigned date.

<sup>17</sup> Success Rate: Of those discontinued from the program, the percent of individuals who were compliant with ATD terms and conditions at the time of discontinuation.

<sup>18</sup> Failure Rate: Of those discontinued from the program, the percent of individuals who were not compliant with ATD terms and conditions at the time of discontinuation.

<sup>19</sup> Unique count of participants based off oldest assigned date. Terminations only.

<sup>20</sup> Unique count of participants based off oldest assigned date. Terminations only.

The following table shows referrals broken down by provider through FY 2023 Q3:

<b>Referrals by Provider (NGO) <sup>21</sup></b>				
<b>Provider</b>	<b>Utilized Referrals</b>	<b>Not-Utilized Referrals</b>	<b>Total Referrals</b>	<b>% Share of Total Utilized Referrals<sup>22</sup></b>
Endeavors <sup>23</sup>	31,664	504	32,168	42.65%
Bethany Christian Services	23,420	393	23,813	31.54%
Lutheran Social Services	5,666	76	5,742	7.63%
North Star Family Center	5,203	68	5,271	7.01%
U.S. Conference of Catholic Bishops	1,538	172	1,710	2.07%
Stars Behavioral Health Group	1,487	37	1,524	2.00%
Abraxas	1,384	-	1,384	1.86%
Survivors' Pathway	1,159	20	1,179	1.56%
Family Success	904	19	923	1.22%
Golden State	682	1	683	0.92%
Trauma Resolution Center	393	28	421	0.53%
Project Help	393	1	394	0.53%
Center for Family Services	131	-	131	0.18%
International Institute of Los Angeles	94	5	99	0.13%
A Quarter Blue	62	3	65	0.08%
Ser Familia	45	-	45	0.06%
Centro Multicultural La Familia	21	-	21	0.03%
<b>Total</b>	<b>74,246</b>	<b>1,327</b>	<b>75,573</b>	<b>100.00%</b>

<sup>21</sup> Excludes Pending Status.

<sup>22</sup> Totals may not equal exactly 100 percent due to rounding.

<sup>23</sup> The greatest number of referrals since inception was to the Endeavors NGO.

The following table is a breakdown of referrals by type of service:<sup>24</sup>

Type of Service	Utilized	Not-Utilized	Total Referrals	% Share of Total Utilized Referrals <sup>25</sup>
SSE <sup>26</sup>	50,994	344	51,338	68.68%
Individual Therapy	9,649	242	9,891	13.00%
Human Trafficking Education	3,836	169	4,005	5.17%
Child Abuse & Prevention	2,642	57	2,699	3.56%
Parenting Education	2538	46	2584	3.42%
Individual Rehabilitation	2356	77	2433	3.17%
Trafficking Screening	1107	71	1178	1.49%
Family Therapy	812	61	873	1.09%
Repatriation	312	260	572	0.42%
<b>Total</b>	<b>74,246</b>	<b>1,327</b>	<b>75,573</b>	<b>100%</b>

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<sup>24</sup> Excludes Pending Status.

<sup>25</sup> Totals may not equal exactly 100 percent due to rounding.

<sup>26</sup> The majority of referrals have been for SSEs.

## IV. Conclusion

While ICE is committed to ensuring all participants comply with the immigration court process, ICE is interested in ensuring that individuals and families who have particular needs, whether social, emotional, or familial, are matched with appropriate resources to better facilitate compliance with and participation in immigration proceedings. Utilizing FY 2023 year-end reporting, ICE will analyze the receipt of WSS and how it impacts overall compliance and programmatic success. The evaluation will assist ICE in determining whether and how to continue WSS.

ICE has taken several steps to streamline the referral process, broaden service offerings, and increase individuals' ability to comply with release conditions by accessing needed stabilization services. ICE is analyzing the impact of WSS on overall compliance and programmatic success and will share evaluation results upon conclusion.

## Appendix: Abbreviations

<b>Abbreviation</b>	<b>Definition</b>
AMO	ATD Monitoring Officer
AOR	Area of Responsibility
ATD	Alternatives to Detention
BI	BI Incorporated
COVID-19	Coronavirus Disease 2019
CS	Case Specialist
DHS	Department of Homeland Security
ERO	Enforcement and Removal Operations
FY	Fiscal Year
HQ	Headquarters
ICE	U.S. Immigration and Customs Enforcement
ISAP	Intensive Supervision Appearance Program
MHSE	Mental Health Screening and Evaluation
NGO	Nongovernmental Organization
Q3	Third Quarter
SSE	Supplemental Services Evaluation
WSS	Wraparound Stabilization Service(s)