



# Office for Civil Rights and Civil Liberties

## Summary of CRCL's Recommendations and ICE's Response Central Louisiana ICE Processing Center

On October 24, 2023, U.S. Immigration and Customs Enforcement (ICE) responded to an Expert Recommendation Memorandum issued in June 2023 by the Office for Civil Rights and Civil Liberties (CRCL) that followed a multidisciplinary onsite investigation at the Central Louisiana ICE Processing Center (CLIPC). ICE concurred with ten recommendations, partially concurred with three, and non-concurred with four.

### Background

Between November 2021 and September 2022, CRCL opened six complaint investigations involving noncitizens in ICE custody at CLIPC. The allegations raised concerns related to inadequate medical care, inappropriate use of force, inadequate legal access, and unsanitary conditions. As a result of these complaints, CRCL conducted a multidisciplinary investigation at CLIPC in January 2023 to examine the facility's operations and assess issues raising civil rights and civil liberties concerns.

### Findings and Recommendations

On June 1, 2023, CRCL issued ICE an Expert Recommendation Memorandum based on its investigation conducted with the assistance of contract subject matter experts. The memo included 17 recommendations in the general areas of conditions of detention, medical care, mental health care, and environmental health and safety. The following highlights the top three findings and actions that ICE agreed to take as a result of CRCL's recommendations.

#### **Sub-Specialty Medical Care**

CRCL found delays in access to sub-specialty medical care due to CLIPC's remote location and difficulties with local community providers receiving timely payment. ICE agreed to facilitate faster reimbursements to providers and to transfer noncitizens in need of sub-specialty care to another facility staffed by ICE Health Service Corps and with more community resources to ensure timely and appropriate medical care.

#### **Suicide Prevention and Intervention**

CRCL observed that the cells used for suicide watch, constant observation, and mental health observation were not fully suicide resistant. ICE agreed to convey CRCL's concerns to the facility vendor for immediate redress to ensure the safety and security of individuals placed in the cells.

#### **Use of Force After-Action Review Reports**

CRCL found that an After-Action Review Report that followed a use of force incident omitted critical elements of the initial assault. ICE agreed to conduct a review of CLIPC's use of force incidents in the last 12 months to assess the quality of the reviews.

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*CRCL provides the public with documents related to complaint investigations. After it is prepared and reviewed, CRCL will post a redacted version of this Expert Recommendation Memorandum on our [website](#) that will contain additional information about the complaint investigation and CRCL's findings and recommendations.*

February 8, 2024