



# Office for Civil Rights and Civil Liberties

## Summary of CRCL's Recommendations and ICE's Response *Krome North Service Processing Center*

On December 15, 2023, U.S. Immigration and Customs Enforcement (ICE) responded to a *Key Civil Rights Findings and Recommendation Memorandum* issued in August 2023 by the Office for Civil Rights and Civil Liberties (CRCL) that followed a targeted onsite investigation at the Krome North Service Processing Center (Krome). ICE concurred with one recommendation, and non-concurred with 13.

### Background

Between January 2022 and October 2022, CRCL opened four complaint investigations involving noncitizens in ICE custody at Krome. The allegations raised concerns related to inappropriate use of force and the impact on the mental health of the noncitizens involved with the incidents. As a result of these complaints, CRCL conducted a targeted investigation at Krome in February 2023 focused on the intersection of mental health care and use of force.

### Findings and Recommendations

On August 23, 2023, CRCL issued ICE a *Key Civil Rights Findings and Recommendation Memorandum* based on its investigation conducted with the assistance of contract subject matter experts. The memo included 14 recommendations concerning use of force and mental health care impacts following use of force. The following highlight CRCL's finding and actions that ICE agreed to take as a result of CRCL's recommendation.

### **Use of Force Equipment**

CRCL determined that the facility is not using Intermediate Force Weapons (IWP) in accordance with manufacturer specifications. ICE agreed and immediately made changes to the policies and procedures, as well as conducted training to rectify the issue. In addition, the IWPs were removed from general officer access, and supervisors now are the only individuals who have access to the weapons.

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CRCL provides the public with documents related to complaint investigations. After it is prepared and reviewed, CRCL will post a redacted version of this Expert Recommendation Memorandum on our [website](#) that will contain additional information about the complaint investigation and CRCL's findings and recommendations.

March 4, 2024