



Office for Civil Rights and Civil Liberties

Summary of CRCL's Recommendations and ICE's Response *Pike County Correctional Facility*

On April 26, 2024, U.S. Immigration and Customs Enforcement (ICE) responded to an Onsite Recommendations Memorandum issued in January 2024 by the Office for Civil Rights and Civil Liberties (CRCL) that followed an onsite investigation at the Pike County Correctional Center (PCCF). ICE concurred with nine recommendations, partially concurred with two, and non-concurred with nine.

Background

Between January and August 2023, CRCL opened six complaints involving noncitizens in ICE custody at PCCF. The allegations raised concerns related to delays in receiving medical care, racial discrimination, inadequate telephone access, legal access, unsanitary living conditions, and inadequate staff/noncitizen communication. As a result of these complaints, CRCL conducted a multidisciplinary investigation at PCCF in October 2023 to examine the facility's operations and assess issues raising civil rights and civil liberties concerns.

Findings and Recommendations

On January 25, 2024, CRCL issued ICE an Onsite Recommendation Memorandum based on its investigation conducted with the assistance of contract subject matter experts. The memo included 20 recommendations in the general areas of conditions of detention, medical care, mental health care, and environmental health and safety. The following highlights the top three findings and actions that ICE agreed to take as a result of CRCL's recommendations.

Medical Privacy and Confidentiality

CRCL found that medical encounters were conducted in an open environment, and facility officers were present during some medical visits. PCCF leadership agreed to issue a directive ensuring facility staff oversee all medical encounters in secure and private settings.

Language Access

CRCL found that sick call slips were only available in English and Spanish. ICE agreed to provide sick call requests in additional languages.

Food Service

CRCL found that meals were passed under the cell door to noncitizens in the Special Management Unit (SMU) which was unsanitary. ICE agreed to modify the cell doors in the SMU to provide an opening off the ground through which food trays can be provided.

CRCL provides the public with documents related to complaint investigations. After it is prepared and reviewed, CRCL will post a redacted version of this Expert Recommendation Memorandum on our [website](#) that will contain additional information about the complaint investigation and CRCL's findings and recommendations.