



# Land Ports of Entry Hours of Operation

*September 23, 2024*

Fiscal Year 2024 Report to Congress



**Homeland  
Security**

*U.S. Customs and Border Protection*

# Message from the Acting Deputy Commissioner of CBP

September 23, 2024

I am pleased to submit the following report, “Land Ports of Entry Hours of Operation,” which was prepared by U.S. Customs and Border Protection (CBP).

This report was directed by Senate Report 118-85, accompanying the Fiscal Year 2024 Department of Homeland Security Appropriations Act (P.L. 118-47).

This report provides detailed operating hours at all Northern Border (NB) land ports of entry (LPOE) and how CBP plans to improve the recruitment and retention of CBP personnel stationed at NB LPOEs in remote locations. This report also outlines the current ongoing efforts to co-locate CBP and the Canada Border Services Agency at remote LPOEs to maintain border security and reduce costs.

Pursuant to congressional requirements, this report is being provided to the following Members of Congress:

The Honorable Mark Amodei  
Chairman, House Appropriations Subcommittee on Homeland Security

The Honorable Lauren Underwood  
Acting Ranking Member, House Appropriations Subcommittee on Homeland Security

The Honorable Chris Murphy  
Chair, Senate Appropriations Subcommittee on Homeland Security

The Honorable Katie Britt  
Ranking Member, Senate Appropriations Subcommittee on Homeland Security

I would be pleased to respond to any questions you may have. Please do not hesitate to contact my office at (202) 344-2001.

Sincerely,



Pete R. Flores  
Acting Deputy Commissioner  
U.S. Customs and Border Protection



# Executive Summary

U.S. and Canadian governments share a rich history of promoting legitimate cross-border trade and travel, while simultaneously adhering to border security principles. CBP is responsible for securing the Nation's borders at and between ports of entry, while facilitating the efficient movement of lawful travel and trade.

Steady global and regional growth has funneled more people and goods through our Nation's LPOEs. This growth has resulted in workload increases, coupled with personnel shortages requiring CBP to allocate limited resources to best facilitate trade and travel into the United States. Those factors have historically required CBP to redirect staffing from large volume crossings to maintain minimum staffing at low-volume locations. This situation is particularly pronounced on the NB. CBP's commitment to avoiding LPOE closures leaves only one option: CBP must reduce hours at crossings where benefits are limited in comparison to the costs and resource commitments required for staffing the port and where the reduction in hours will not unduly impede the traveling public, local communities, or the economy.



# Land Ports of Entry Hours of Operation

## Table of Contents

I.	Legislative Language .....	1
II.	Background .....	2
III.	Recruiting and Relocation at Northern Border Ports .....	3
IV.	CBP/CBSA Colocation Program .....	4
V.	Appendices.....	6
	Appendix A. List of all Northern Border Port Hours.....	6
	Appendix B. List of Abbreviations .....	10

# I. Legislative Language

This document was compiled pursuant to direction set forth in Senate Report 118-85, accompanying the Fiscal Year (FY) 2024 Department of Homeland Security Appropriations Act (P.L. 118-47).

Senate Report 118-85 states:

*Land Ports of Entry Hours of Operation.* — The Committee recognizes the importance of maintaining 24-hour staffing at remote land ports of entry to prevent negative impacts to local communities and regional economic activity and directs CBP to consult with elected officials at all levels, community members, and industry prior to making changes. CBP shall refrain from reducing the hours of operation at any land port of entry unless CBP can demonstrate that the reduction in hours will not impede local or regional commerce or unduly impede local resident traffic. Further, not later than 90 days after the date of enactment of this act, CBP shall provide a report to this Committee detailing operating hours at all northern border ports of entry, and describing how CBP plans to improve the recruitment and retention of CBP personnel at remote northern border ports of entry to sustain those operating hours. Additionally, to assist with the challenges relating to operating hours, the Committee directs CBP to establish a pilot program for the co-location of CBP and Canada Border Services Agency border agents at remote LPOEs to maintain border security and reduce costs.

## II. Background

U.S. Customs and Border Protection (CBP) is committed to avoiding land port of entry (LPOE) closures. However, due to the realities of operational requirements and resource constraints, CBP must reduce hours at crossings where little benefit is contributed to trade and travel operations, local communities, and the economy. As part of the decision-making process, CBP analyzes cross-border travel patterns, among other factors, before recommending hour reductions at LPOEs. For example, available data may prove that it is beneficial to reduce LPOE hours at a crossing where an average of less than 0.1 vehicles is examined per hour during an 8-hour night shift.

Special circumstances, such as the COVID-19 pandemic, and operational events occurring nationally or at the local level, encourage flexibility to reduce hours or, at times, pause crossing operations. CBP monitors ever-changing travel patterns and analyzes all relevant factors before reducing operational hours at low-volume LPOEs or recommending temporary or permanent closure. CBP considers several different data points during this analysis, including overall trade and travel, actual workload during the hours under consideration, processing costs per vehicle, traveler costs, distance to the nearest crossing, frequency of individual travelers crossing during reduced hours, and local economic impact. CBP consults with local congressional staff, local officials, and other key stakeholders before making a final decision.

In FY 2024, the Office of Field Operations (OFO) is maintaining expanded hours at two LPOEs within the Seattle Field Office. These locations generated substantial interest, with stakeholders seeking expansion of CBP operating hours and expressing border security concerns. OFO has been responsive to community demands for additional services and engages the local stakeholders as changes to hours are contemplated. For example:

- CBP is currently conducting extended hours at Piegan, Montana, with the new hours of 7:00 a.m. – 11:00 p.m. These hours align with pre-pandemic and Canada Border Services Agency (CBSA) operating hours. Preliminary data appears to justify the continuation of the extended hours.
- CBP is currently conducting extended hours at Raymond, Montana, with the new hours of 6:00 a.m. – 12:00 a.m. These hours are still less than pre-pandemic operating hours when the port was operational 24 hours a day/7 days a week.

Further potential temporary expansions are being considered. CBP continues to coordinate with CBSA, and discussions are ongoing for joint reductions of hours to optimize resources at multiple locations.

### III. Recruiting and Relocation at Northern Border Ports

As of April 6, 2024, based on advanced hiring and strategic recruitment incentives at hard-to-fill locations, total staffing at the northern border (NB) is at 95 percent. Although some larger locations have maintained adequate staffing levels over FY 2023, CBP recognizes significant challenges remain in staffing and retaining CBP officers (CBPO) in remote NB LPOEs.

To meet the staffing challenges, CBP is focusing its CBPO entry-level hiring on key NB LPOEs that can support pre- and post-academy training requirements, while giving the new CBPOs a well-rounded learning experience during their first few years of service. For the smaller LPOEs that cannot support training requirements, CBP relies on reassignment requests from current CBPOs to fill vacancies.

To recruit and retain new CBPOs and encourage current CBPOs to accept reassignments to remote NB LPOEs, CBP strategically utilizes funding to expand recruitment and relocation incentives. CBP annually reviews recruitment incentives from the current limited number of NB LPOEs to identify additional NB LPOEs where recruiting efforts may benefit hiring and retaining entry-level CBPOs.

## IV. CBP/CBSA Co-location Program

CBP operates 120 LPOEs along the U.S.-Canada border. Of these 120 LPOEs, CBPOs and CBSA border agents are currently co-located at five of these LPOEs: Alburgh, Vermont (Noyan, Quebec); Danville, Washington (Carson, British Columbia); Oroville, Washington (Osyoos, British Columbia); Sweetgrass, Montana (Coutts, Alberta); and Turner, Montana (Climax, Saskatchewan).

The establishment of land preclearance operations presents an opportunity to expand preclearance to other modes of transportation to further facilitate cross-border trade and travel. Acknowledging this opportunity, the United States and Canada agreed at the 2018 Joint Senior Executive Meeting to implement land preclearance, which will see the United States and Canada sharing common border management facilities located entirely on one side of our shared border. CBP leadership has two criteria for consideration: operational vulnerabilities at existing facilities and opportunities for shared CBP/CBSA staffing at low volume operations. At a Joint Senior Executive Meeting in November 2022, the United States and Canada reaffirmed their commitment to implement a land preclearance program, sharing common border management facilities located entirely on one side of the shared border.

CBP and CBSA are undertaking efforts toward a co-location preclearance program that encompasses planning, implementation, and evaluation of land preclearance sites at Cannon Corners, New York (Canadian land) and Lacolle 221, Quebec (U.S. land). Preclearance projects aim to establish operational capacity at the respective sites for proof of concept, which helps inform future LPOE preclearance projects. The goal of these projects is to test the feasibility of preclearance operations at LPOEs and their effectiveness at streamlining cross-border travel and trade and enhancing security and border management.

### Canadian Land Preclearance Project – Cannon Corners, New York

The Canadian land preclearance site will take place at Cannon Corners, New York, with the primary objective of creating a collocated preclearance site between CBP and CBSA at the land border on the U.S. side. The requirements will include commercial/noncommercial preclearance operations.

Cannon Corners is a low-volume LPOE staffed by two CBPOs from 8:00 a.m. to 4:00 p.m., 7 days a week. In FY 2023, CBP processed 7,919 passenger vehicles, an average of less than 22 per day, with 15,464 total passengers. Construction of the new facility was completed in 2012 with funds received from the American Recovery and Reinvestment Act. The LPOE can easily accommodate additional CBSA staffing and workload for land preclearance purposes.

CBSA received \$6 million in funding for the Cannon Corners, New York, pilot (proof-of-concept) in October 2022.



### U.S. Land Preclearance Project – Lacolle 221, Quebec

The U.S. land preclearance site will take place at Lacolle 221, Quebec, with the primary objective of creating a collocated preclearance site between CBP and CBSA in Canada at the land border on the Canadian side. The preclearance requirement will include noncommercial preclearance.

Overton Corners, New York, across the border from Lacolle 221, is a low-volume LPOE staffed by 2 CBPOs on a 24 hours a day, 7 days a week basis. In FY 2023, CBP processed 67,352 passenger vehicles, an average of 184 per day, and 236 commercial vehicles, with 149,664 total passengers. The facility was built in 1931, does not meet CBP's inspectional needs, and presents operational vulnerabilities due to a roadway just north of the LPOE that allows vehicles to circumvent inspection. CBSA's facility at Lacolle 221 is larger, newer, easier to secure, and will help mitigate the risk of port runners.

CBP and CBSA have established three bilateral working groups to identify and address key concerns: Operational (concept of operations, standard operating procedures, training, etc.); Infrastructure (including facility construction, equipment, and cost sharing mechanisms); and Legal/Policy. These working groups have the following objectives:

- Develop a comprehensive integrated work plan addressing essential elements required for project success, including funding transfer mechanisms, infrastructure requirements, and costing estimates.
- Establish effective communication and coordination between CBP, CBSA, and other stakeholders involved in the projects.
- Ensure the successful implementation and evaluation of the land preclearance projects, ultimately contributing to the overall goal of streamlining cross-border travel and trade and enhancing security and border management.
- Implement these programs based on availability of funds over the next two years.

Additionally, in August 2023, as part of the Infrastructure, Investment and Jobs Act (P.L. 117-58) LPOE modernization program, the U.S. General Services Administration and CBP authorized the utilization of funds as part of the Program Development Study for Alcan, Alaska, facility to include CBSA operational and facility requirements in the study, creating a possibility of a joint preclearance facility located on the U.S. side of the border. Including CBSA in a co-location arrangement would result in CBSA contributing a significant portion of design and construction funding to the project to meet operational requirements more effectively between CBP and CBSA in this very remote location.

## V. Appendices

### Appendix A. List of All Northern Border Port Hours

<b>Field Office</b>	<b>LPOE</b>	<b>Current Local Operating Hours</b>
Boston	Bridgewater, Maine	5:00 a.m. to 9:00 p.m.
Boston	Calais, Maine – Ferry Point	24 hours / 7 days
Boston	Calais, Maine – International Avenue	24 hours / 7 days
Boston	Calais, Maine – Milltown	8:00 a.m. to 4:00 p.m.
Boston	Coburn Gore, Maine	24 hours / 7 days
Boston	Easton, Maine	8:00 a.m. to 4:00 p.m.
Boston	Estcourt, Maine – St. Francis	8:00 a.m. to 4:00 p.m., Monday through Friday
Boston	Forest City, Maine	8:00 a.m. to 4:00 p.m.
Boston	Fort Fairfield, Maine	24 hours / 7 days
Boston	Fort Kent, Maine	24 hours / 7 days
Boston	Hamlin, Maine	6:00 a.m. to 6:00 p.m.
Boston	Houlton, Maine	24 hours / 7 days
Boston	Jackman, Maine	24 hours / 7 days
Boston	Limestone, Maine	6:00 a.m. to 6:00 p.m.
Boston	Lubec, Maine	24 hours / 7 days
Boston	Madawaska, Maine	24 hours / 7 days
Boston	Monticello, Maine	8:00 a.m. to 4:00 p.m., Monday through Saturday
Boston	Orient, Maine	7:00 a.m. to 7:00 p.m. (Summer); 7:00 a.m. to 5:00 p.m. (Winter)
Boston	St. Aurelie, Maine	6:00 a.m. to 8 p.m., Monday through Thursday; 6:00 a.m. to 4:00 p.m., Friday
Boston	St. Juste, Maine	6:00 a.m. to 8:00 p.m., Monday through Thursday; 6:00 a.m. to 4:00 p.m., Friday
Boston	St. Pamphile, Maine	6:00 a.m. to 8:00 p.m., Monday through Thursday; 6:00 a.m. to 4:00 p.m., Friday
Boston	St. Zacharie, Maine	6:00 a.m. to 8:00 p.m., Monday through Thursday; 6:00 a.m. to 4:00 p.m., Friday
Boston	Van Buren, Maine	24 hours / 7 days
Boston	Vanceboro, Maine	8:00 a.m. to 8:00 p.m.
Boston	Pittsburg, New Hampshire	8:00 a.m. to 8:00 p.m.
Boston	Alburg Springs, Vermont	8:00 a.m. to 4:00 p.m.

<b>Field Office</b>	<b>LPOE</b>	<b>Current Local Operating Hours</b>
Boston	Alburg, Vermont	24 hours / 7 days
Boston	Beebe Plain, Vermont	24 hours / 7 days
Boston	Beecher Falls, Vermont	24 hours / 7 days
Boston	Canaan, Vermont	24 hours / 7 days
Boston	Derby Line, Vermont – I-91	24 hours / 7 days
Boston	Derby Line, Vermont – Route 5	8:00 a.m. to 8:00 p.m.
Boston	East Richford, Vermont – Route 105	8:00 a.m. to 4:00 p.m.
Boston	Highgate Springs, Vermont	24 hours / 7 days
Boston	Morses Line, Vermont	8:00 a.m. to 4:00 p.m.
Boston	North Troy, Vermont	24 hours / 7 days
Boston	Norton, Vermont	24 hours / 7 days
Boston	Pinnacle Road, Vermont	8:00 a.m. to 4:00 p.m.
Boston	Richford, Vermont – Route 139	24 hours / 7 days
Boston	West Berkshire, Vermont	24 hours / 7 days
Buffalo	Trout River, New York	24 hours / 7 days
Buffalo	Alexandria Bay, New York – Thousand Islands	24 hours / 7 days
Buffalo	Buffalo, New York – Peace Bridge	24 hours / 7 days
Buffalo	Cannons Corner, New York	8:00 a.m. to 4:00 p.m.
Buffalo	Champlain, New York	24 hours / 7 days
Buffalo	Chateaugay, New York	24 hours / 7 days
Buffalo	Churubusco, New York	8:00 a.m. to 4:00 p.m.
Buffalo	Fort Covington, New York	24 hours / 7 days
Buffalo	Massena, New York	24 hours / 7 days
Buffalo	Mooers, New York	24 hours / 7 days
Buffalo	Niagara Falls, New York – Lewiston Bridge	24 hours / 7 days
Buffalo	Niagara Falls, New York – Rainbow Bridge	24 hours / 7 days
Buffalo	Niagara Falls, New York – Whirlpool Rapids	7:00 a.m. to 11:00 p.m.
Buffalo	Ogdensburg, New York	24 hours / 7 days
Buffalo	Overton Corners, New York – Route 276	24 hours / 7 days
Buffalo	Rouses Point, New York – St. John's Highway	24 hours / 7 days
Detroit	Detroit, Michigan – Ambassador Bridge	24 hours / 7 days
Detroit	Detroit, Michigan – Windsor Tunnel	24 hours / 7 days
Detroit	Port Huron, Michigan – Blue Water Bridge	24 hours / 7 days
Detroit	Sault St. Marie, Michigan	24 hours / 7 days
Portland	Alcan, Alaska	24 hours / 7 days
Portland	Dalton Cache, Alaska	7:00 a.m. to 11:00 p.m.

<b>Field Office</b>	<b>LPOE</b>	<b>Current Local Operating Hours</b>
Portland	Skagway, Alaska	7:00 a.m. to 11:00 p.m.
Portland	Poker Creek, Alaska	8:00 a.m. to 6:00 p.m., Seasonal
Seattle	Blaine, Washington – Pacific Highway	24 hours / 7 days
Seattle	Blaine, Washington – Peace Arch	24 hours / 7 days
Seattle	Boundary, Washington	9:00 a.m. to 5:00 p.m.
Seattle	Danville, Washington – Carson	8:00 a.m. to 8:00 p.m.
Seattle	Ferry, Washington – Curlew	9:00 a.m. to 5:00 p.m.
Seattle	Frontier, Washington	24 hours / 7 days
Seattle	Laurier, Washington	8:00 a.m. to 8:00 p.m.
Seattle	Lynden, Washington	8:00 a.m. to 12:00 a.m.
Seattle	Metaline Falls, Washington	8:00 a.m. to 4:00 p.m.
Seattle	Nighthawk, Washington	9:00 a.m. to 5:00 p.m.
Seattle	Oroville, Washington	24 hours / 7 days
Seattle	Point Roberts, Washington	24 hours / 7 days
Seattle	Sumas, Washington	24 hours / 7 days
Seattle	Eastport, Idaho	24 hours / 7 days
Seattle	Porthill, Idaho	7:00 a.m. to 7:00 p.m.
Seattle	Baudette, Minnesota	24 hours / 7 days
Seattle	Crane Lake, Minnesota	Unmanned (Reporting via CBP ROAM, located on water boundary with Canada)
Seattle	Ely, Minnesota	Unmanned (Reporting via ROAM, located on water boundary with Canada)
Seattle	Grand Portage, Minnesota	24 hours / 7 days
Seattle	International Falls, Minnesota	24 hours / 7 days
Seattle	Lancaster, Minnesota	8:00 a.m. to 6:00 p.m.
Seattle	Pinecreek, Minnesota	9:00 a.m. to 5:00 p.m.
Seattle	Roseau, Minnesota	8:00 a.m. to 8:00 p.m.
Seattle	Warroad, Minnesota	24 hours / 7 days
Seattle	Chief Mountain, Montana	7:00 a.m. to 10:00 p.m., June 1 to August 31
Seattle	Del Bonita, Montana	9:00 a.m. to 5:00 p.m.
Seattle	Goat Haunt, Montana	Unmanned
Seattle	Morgan, Montana	9:00 a.m. to 5:00 p.m., Monday through Friday
Seattle	Opheim, Montana	9:00 a.m. to 5:00 p.m., Monday through Friday
Seattle	Piegán, Montana	7:00 a.m. to 11:00 p.m.
Seattle	Raymond, Montana	6:00 a.m. to 12:00 a.m.
Seattle	Roosville, Montana	24 hours / 7 days
Seattle	Scobey, Montana	9:00 a.m. to 7:00 p.m.

<b>Field Office</b>	<b>LPOE</b>	<b>Current Local Operating Hours</b>
Seattle	Sweetgrass, Montana	24 hours / 7 days
Seattle	Turner, Montana	9:00 a.m. to 5:00 p.m., Monday through Friday
Seattle	Whitlash, Montana	9:00 a.m. to 5:00 p.m.
Seattle	Wild Horse, Montana	8:00 a.m. to 5:00 p.m.
Seattle	Willow Creek, Montana	9:00 a.m. to 5:00 p.m.
Seattle	Ambrose, North Dakota	9:00 a.m. to 5:00 p.m.
Seattle	Antler, North Dakota	9:00 a.m. to 5:00 p.m.
Seattle	Carbury, North Dakota	9:00 a.m. to 5:00 p.m.
Seattle	Dunseith, North Dakota	24 hours / 7 days
Seattle	Fortuna, North Dakota	9:00 a.m. to 5:00 p.m.
Seattle	Hannah, North Dakota	9:00 a.m. to 5:00 p.m.
Seattle	Hansboro, North Dakota	8:00 a.m. to 4:00 p.m.
Seattle	Maida, North Dakota	9:00 a.m. to 5:00 p.m.
Seattle	Neche, North Dakota	8:00 a.m. to 4:00 p.m.
Seattle	Noonan, North Dakota	9:00 a.m. to 5:00 p.m.
Seattle	Northgate, North Dakota	9:00 a.m. to 5:00 p.m.
Seattle	Pembina, North Dakota	24 hours / 7 days
Seattle	Portal, North Dakota	24 hours / 7 days
Seattle	Sarles, North Dakota	9:00 a.m. to 5:00 p.m.
Seattle	Sherwood, North Dakota	9:00 a.m. to 7:00 p.m.
Seattle	St. John, North Dakota	8:00 a.m. to 4:00 p.m.
Seattle	Walhalla, North Dakota	8:00 a.m. to 6:00 p.m.
Seattle	Westhope, North Dakota	8:00 a.m. to 4:00 p.m.

## Appendix B. List of Abbreviations

<b>Abbreviation</b>	<b>Definition</b>
CBP	U.S. Customs and Border Protection
CBPO	Customs and Border Protection Officer
CBSA	Canada Border Services Agency
FY	Fiscal Year
IIJA	Infrastructure, Investment, and Jobs Act
LPOE	Land Port of Entry
NB	Northern Border
OFO	Office of Field Operations