

SBI-net ILS Program Management Review

26 January 2011

Prepared for:

(b) (6), Contracting Officer

(b) (6)

, Contracting Officer Technical Representative



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000424

Systems Support Analysis

SBlnet Program Management Review
21 January 2011

(b) (6)



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Systems Support Analysis

Accomplishments

- **Update to Integrated Logistics Support Plan (ILSP) in progress**
- **Team review stats for Promotion and Release Notifications**
 - 3 notices for new document promotions/releases
 - 2 were release notice only (no ILS associated review/approval)
- **Developed default Work Order Priority Reference Guide.**
 - Incorporated into Maximo Equipment Classification description by Maximo System Administrator.
- **Expanded Maximo Equipment Classifications to include NOC/SOC & NDC.**
- **Provided information on TUS-1 Metrics Tool to (b) (6), in support of next generation TUS-1 Metrics Reporting system.**
- **Generated TUS-1 Ao Metrics history (6-month) in support of customer request.**
- **Updated MSS Engineering Change tracking sheet with completion data**



Systems Support Analysis

Look Ahead

Look Ahead			
Meeting Date	Event	Location	Purpose
TBD	NOC/SOC MTA	Springfield, Va	Review Maintenance task and safety concerns for NOC/ SOC
March 7,8,9	ILSMT- Block 1/MSS/NB-1&2	Tucson PSF	To status the current ILS support posture concentrating on Block 1 / MSS / NB-1&2



Systems Support Analysis

Planning and Readiness

- **NOC/SOC MTA:**
 - NOC/SOC maintenance task and hazards review for training development
- **Revisions & updates continue on:**
 - TUS1 LSA (Continue to review released documentation and drawing for PN Rev's & changes)
 - AJO LSA (Continue to review released documentation and drawing for PN Rev's & changes)
 - NOC/SOC LSA (Continue to review released documentation and drawing for PN Rev's & changes)
- **Development of integrated metrics plan**
 - Update of metrics report automation
 - TUS-1 Tool (Complete)
 - AJO Tool (ECD: 1/27)
 - Northern Border Tool (ECD: Original 12/22 , Updated: 1/27)
 - Develop references to improve Maximo data quality / consistency
 - Failure Code Reference Guide (Complete)
 - Default Work Order Priority Reference Guide (Complete)
 - Transition of metrics reports to new Maximo platform
 - Maximo views req'd to support metrics reports (no longer required)
 - Documentation of metrics algorithms / reporting requirements (ECD 1/28/11)

Metrics Automation

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~~(b) (7)(E)~~

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Metrics Automation

Accomplishments

- (b) (6) worked to finalize the TUS-1 metrics software
- Weekly Metrics for TUS-1 was generated with the Metrics Automation tools
 - Development Status:

TUS-1:	(b) (6)	97%
AJO:	(b) (6)	40%
MSS:	(b) (6)	50%
Detroit:	(b) (6)	50%
Buffalo:	(b) (6)	50%

Planning and Readiness

- (b) (6) will continue to support automation software
- I'll be out of the office next week at Tower Climb Safety and Rescue school
- Conduct walkthrough of delivered software

TUS -1 Field Service

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TUS-1 Accomplishments

Availability 95.05%
for the reporting period

SITE	PREVENTIVE MAINTENANCE	CORRECTIVE MAINTENANCE		
	WO's Completed	Previous WO's	New WO's Opened	WO's Completed
(b)	(7)	(E)		

- **Current Work Order Status (as of 1/21)**
 - 3 Open CM Work Orders
 - 21 Open PM Work Orders
- **Reporting Period Actions (1/14 through 1/20):**
 - 11 PM Work Orders Completed
 - 2 CM Work Orders Completed



TUS-1 Field Services

Accomplishments

- Continued Cross training of FSRs and MSS personnel - (b) (7)(E) one week intervals, ECD 3/4/2011
- Drafted Technical Bulletins to support Microwave and (b) (7)(E) SWEEP testing
- Drafted Technical Bulletin to support (b) (7)(E) repair and replacement
- Responded to (b) (7)(E) down and returned to service
- Completed 10 of 10 MTL updates on schedule
- Assisted with labor for the decommissioning of the Williams Center office complex
- Assisted with labor for the decommissioning of the EODT Security offices
- Completed connector replacement and SWEEP tests at all TUS-1 Sites (b) (7)(E)
- (b) (7)(E) replaced and performed SWEEP test on cable at (b) (7)(E) in support of (b) (7)(E)
- Completed replacement of (b) (7)(E)



TUS-1 Field Services

Planning and Readiness

- Preparing for continuation (b) (7)(E) Repair- Re-Engage 1/10/11, ECD 6/30/2011
- Planning for continued support of ADTO efforts – (b) (7)(E) – **additional disposition for (b) (7)(E) between Sites (b) (7)(E) – ECD 1/24/2011**
- Preparing support plan for (b) (7)(E) project - Tentative First Article in (b) (7)(E) 3/2011 – Tentative Project wide implementation 8/2011
- Preparing for **execution of characterization** on Ajo Tower site (b) (7)(E) – (b) (7)(E) – ECD 1/25/11
- **Planning/performing calibration of (b) (7)(E) in support of (b) (7)(E)**
- Started Development of Desk Instruction for Microwave Antenna alignment tools – ECD 2/3/11
- Preparing Equipment and system for Sanitization of (b) (7)(E) . **Awaiting detailed list of GFP to be sanitized as identified by Customer**



TUS-1 Field Service Training

REQUIRED TRAINING	(b)(6);(b)(7)(C)										
COMTRAIN Climb Certification								1/25, 26/11	4/7/2011		1/25, 26/11
ILS Tower Maintenance											
ESD Level 1 Certification									3/15/2011		
Electrical Safety - Qualified				3/16/2011		3/16/2011		3/16/2011		3/16/2011	
Lockout/Tag/Tryout						3/15/2011		3/15/2011			
LOTTO Annual Review											
First Aid									2/17/2011		
CPR									2/17/2011		
Fall Protection End User						3/17/2011		3/17/2011	3/17/2011		3/17/2011
Hazcom/PPE											
Radiation - Laser Class 3b & 4											1/21/11
Radiation - RF Frequency											
Lead Awareness											
Heat & Sun Related Illness											
Hazardous Waste & Materials											
EHS & Security Brief, Southern											
EHS & Security Brief, Northern											
Gov't Property Fundamentals											
Shop Floor Ergonomics											
Office Ergonomics											

Training Current/Complete	1. LOTTO Annual Review pending completion of Lockout/Tag/Tryout	
Training Scheduled for completion before OT&E Date	2. Training in "bold" meets CFR 1910 OSHA training requirements.	
Training Overdue or Not Scheduled before OT&E	3. (b)(6);(b)(7)(C) is a new hire.	
Planned or Pending Others' Actions to Resolve		
Class waived		

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TUS-1 Metrics

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(b)(6);(b)(7)(C)

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TUS-1 System Ao

TUS-1 System Ao

(b) (7)(E)

TUS-1 System Ao = (COP Ao) x (Avg Tower Ao) = (b) (7)(E)

TUS-1 COP Ao

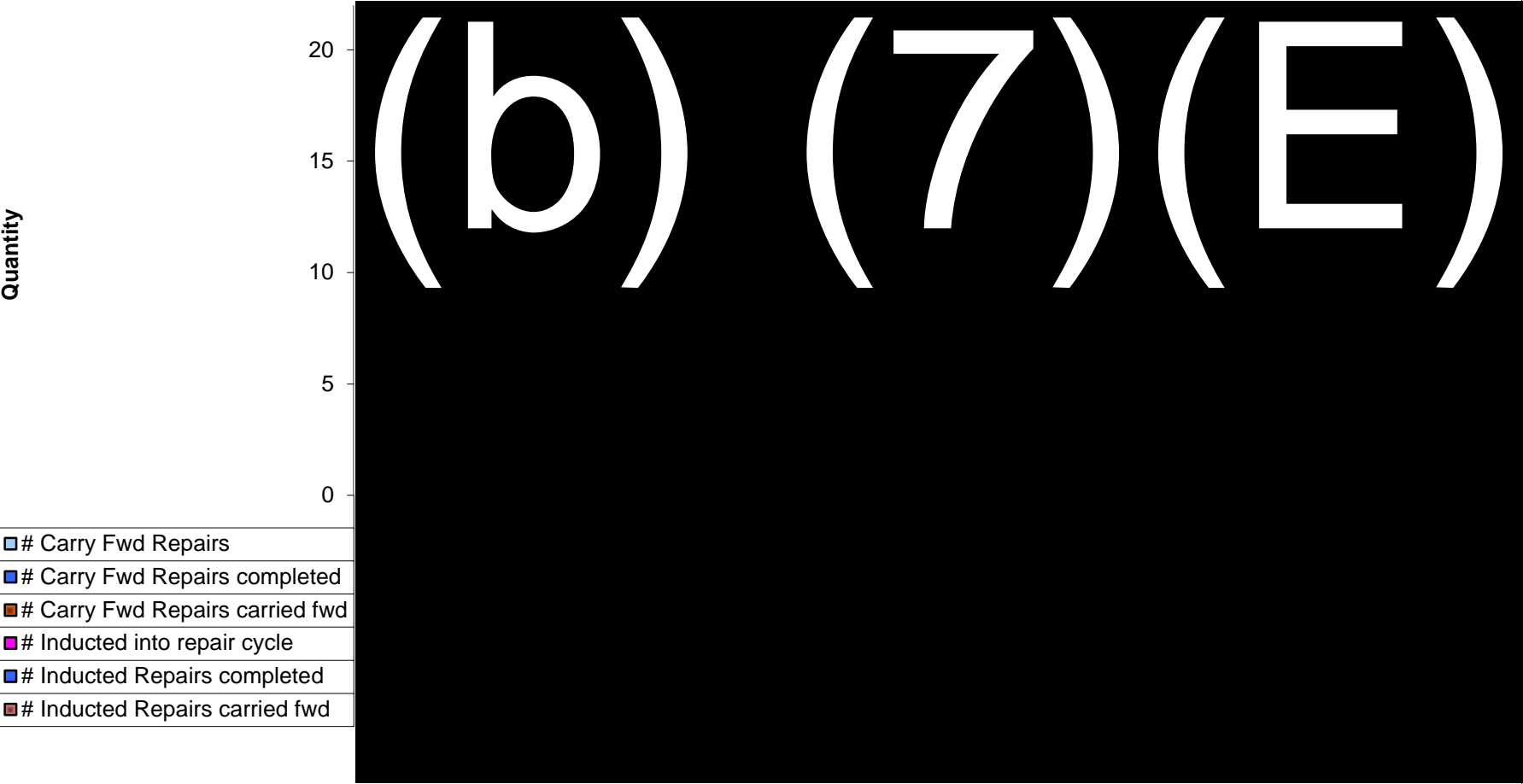
(b) (7)(E)

(b) (7)(E)



TUS-1 Repair Summary

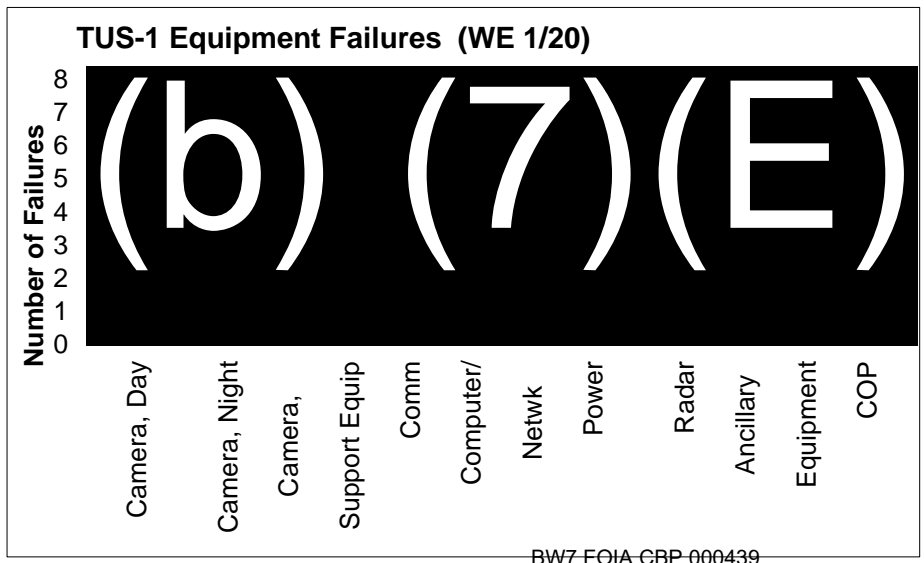
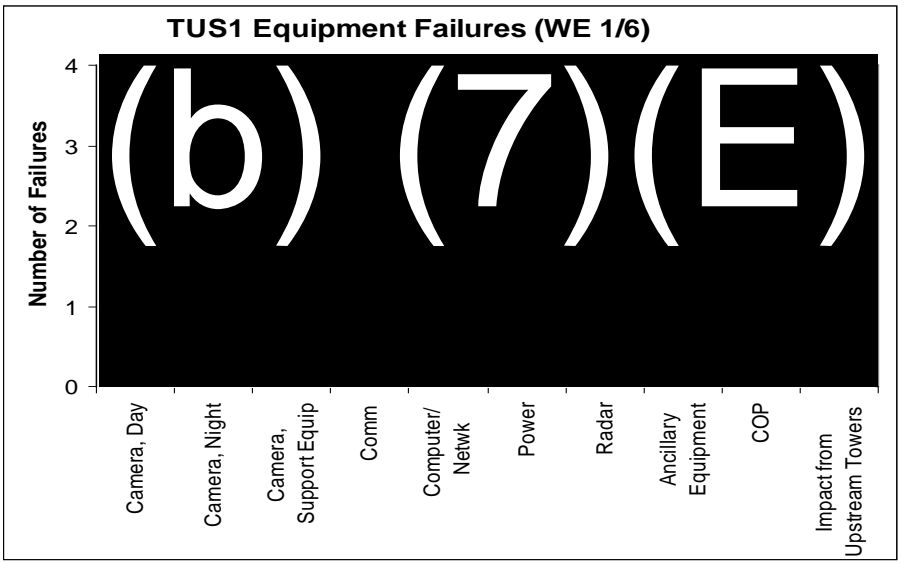
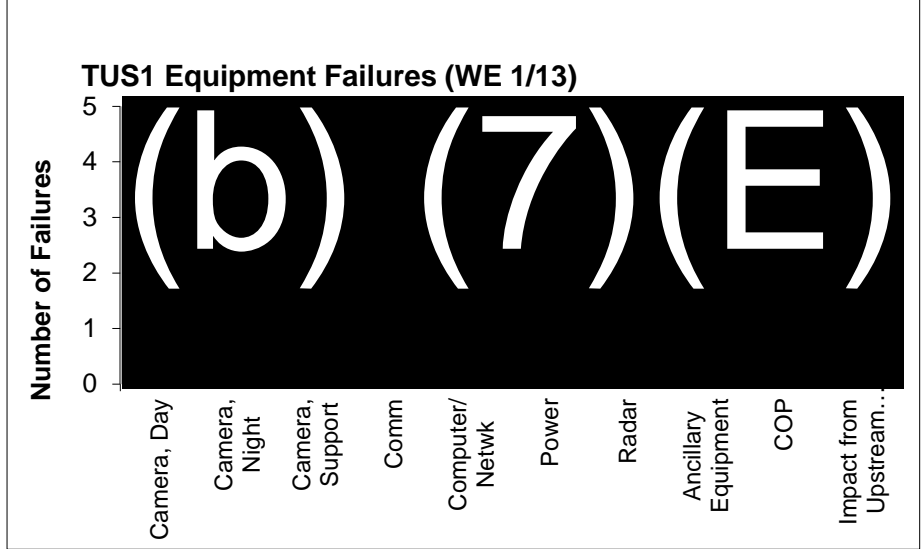
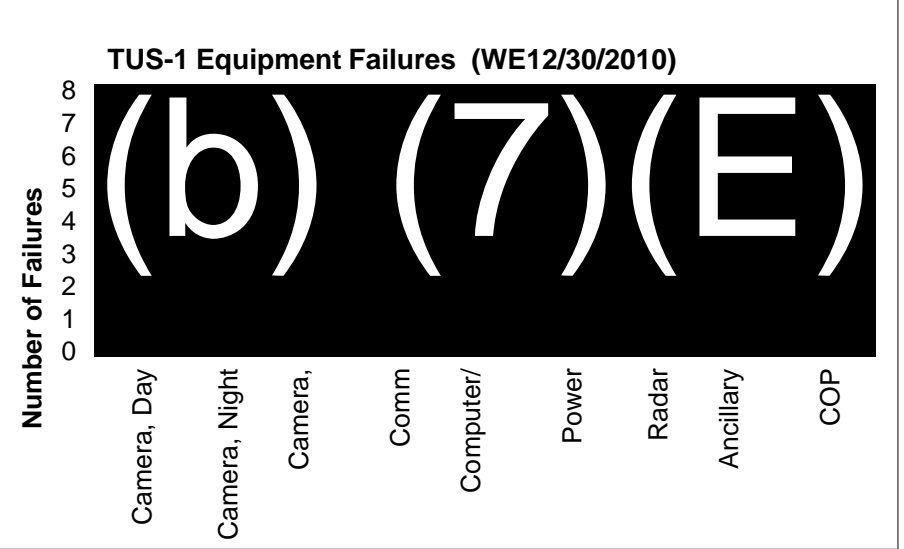
TUS-1 Tower Repairs (1/14/2011 - 1/20/2011)



- # Carry Fwd Repairs
- # Carry Fwd Repairs completed
- # Carry Fwd Repairs carried fwd
- # Inducted into repair cycle
- # Inducted Repairs completed
- # Inducted Repairs carried fwd



TUS-1 Equipment Failures



BW7 FOIA CBP 000439



TUS-1 Equipment Failures



WE 12/30:

(b) (7)(E)

WE 1/13:

(b) (7)(E)

WE 1/6:

(b) (7)(E)

WE 1/20:

(b) (7)(E)

AJO -1 Field Service

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(b) (6)



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000441



AJO-1 Accomplishments

Availability (b) (7)(E)
for the reporting period

SITE	PREVENTIVE MAINTENANCE	CORRECTIVE MAINTENANCE		
	WO's Completed	Previous WO's	New WO's Opened	WO's Completed
(b) (7)(E)				

- Current Work Order Status (as of 1/21)
 - (b) (7)(E) Open CM Work Orders
 - (b) (7)(E) Open PM Work Orders
- Reporting Period Actions (1/14 through 1/20):
 - (b) (7)(E) PM Work Orders Completed
 - (b) (7)(E) CM Work Orders Completed

AJ0-1 Metrics

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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000443



AJO-1 System Ao

AJO System Ao

(b) (7)(E)

AJO System Ao = (COP Ao) x (Avg Tower Ao) =

(b) (7)(E)

AJO COP Ao (1/14/11 - 1/20/11)

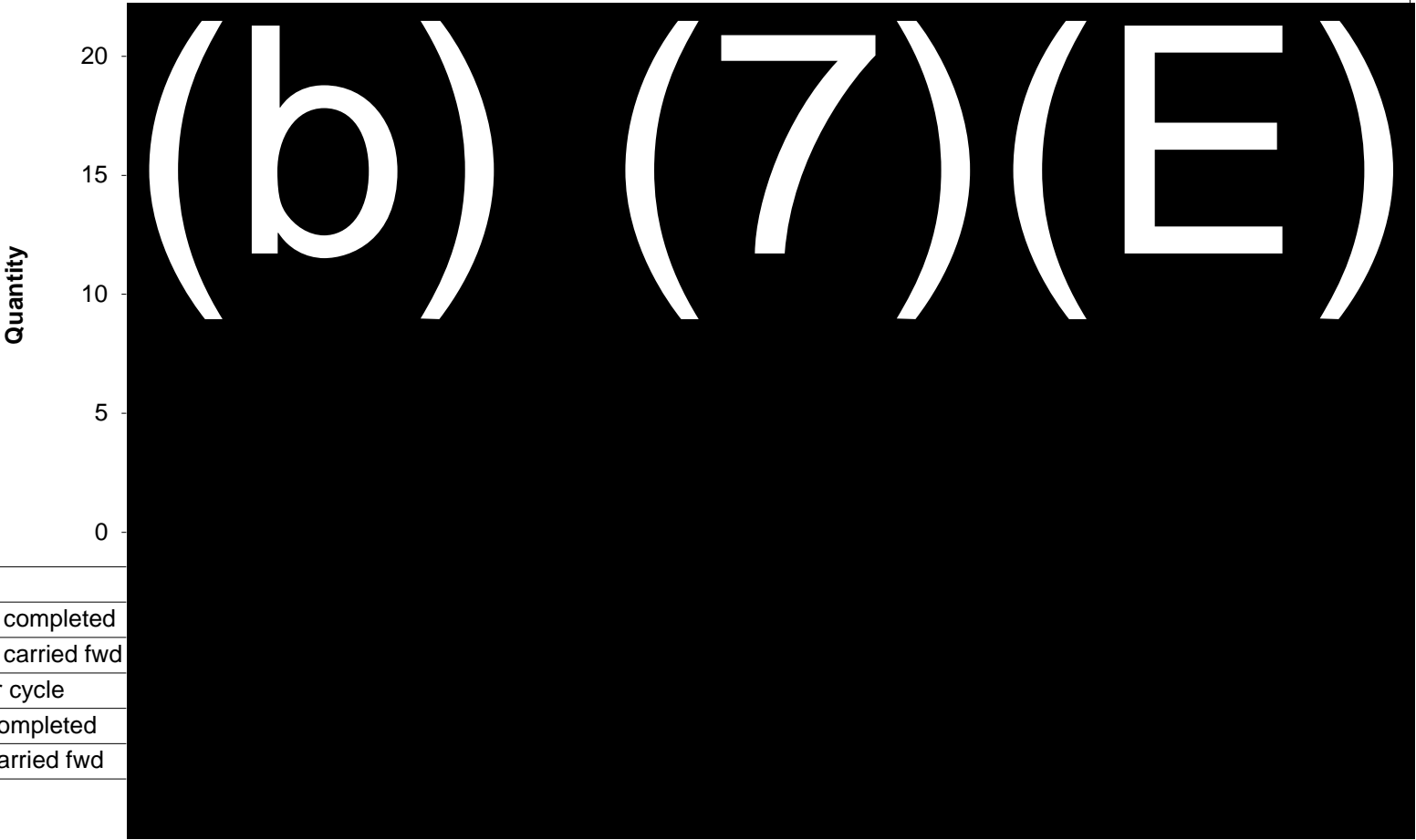
(b) (7)(E)

(b) (7)(E)



AJO-1 Repair Summary

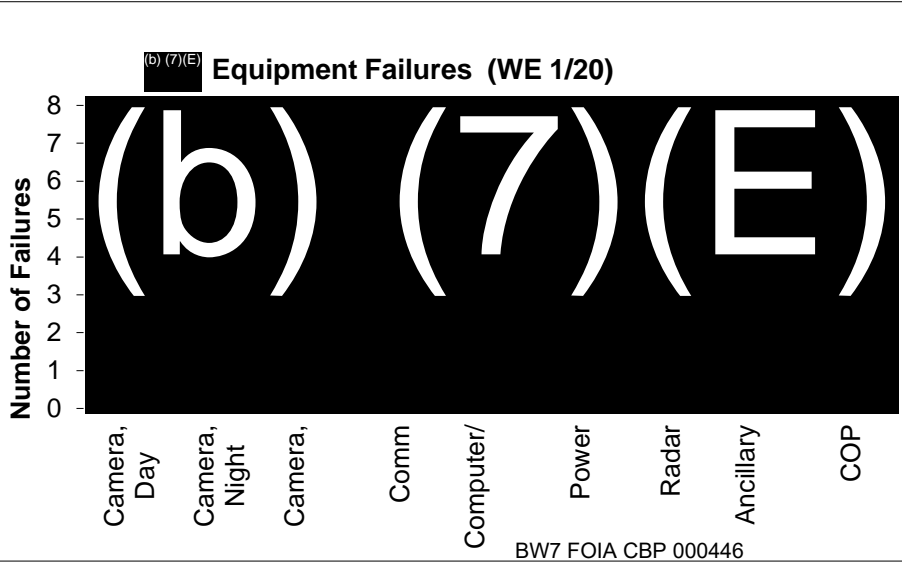
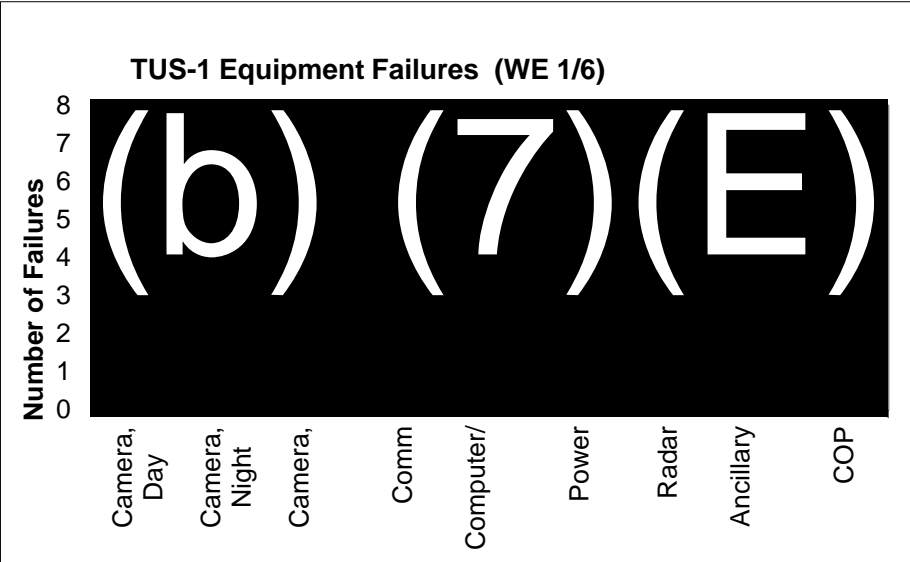
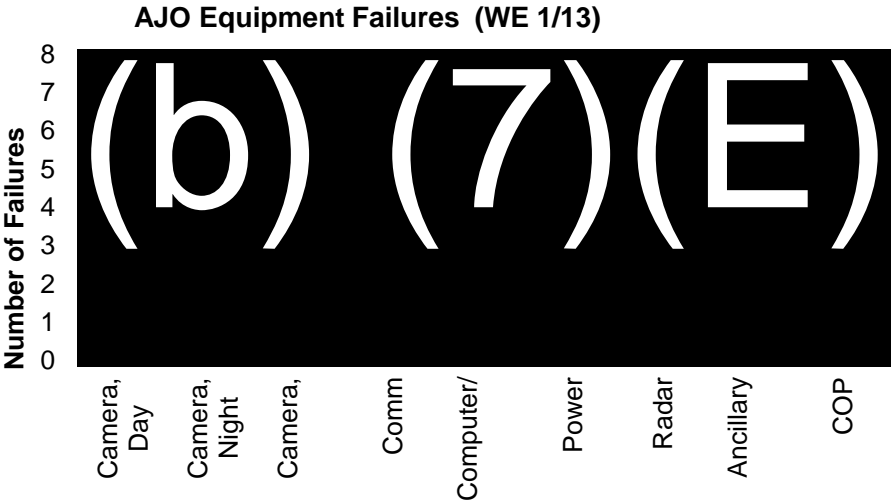
AJO Tower Repairs (1/14/2011 - 1/20/2011)



- # Carry Fwd Repairs
- # Carry Fwd Repairs completed
- # Carry Fwd Repairs carried fwd
- # Inducted into repair cycle
- # Inducted Repairs completed
- # Inducted Repairs carried fwd



AJO-1 Equipment Failures



BW7 FOIA CBP 000446

AJO-1 Equipment Failures



WE 12/30:

- No Failures

WE 1/13:

(b) (7)(E)

WE 1/6:

- No Failures

WE 1/20:

(b) (7)(E)

Buffalo Field Services (BUN)

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(b) (6)



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000448



BUN Accomplishments

**Availability (b) (7)(E)
for the reporting period**

- **Current Work Order Status (1/21)**
 - No Open CM Work Orders
 - No Open PM Work Orders
- **Reporting Period Actions (1/14 through 1/20)**
 - (b) (7) Completed CM Work Order

SITE	PREVENTIVE MAINTENANCE	CORRECTIVE MAINTENANCE		
	WO's Completed	Previous WO's	New WO's Opened	WO's Completed
(b) (7) (E)				



Buffalo Field Services (BUN)

Accomplishments

- Ao for past week was (b) (7)(E)
- All PM's completed for January
- Drifting/Dropping PTU issue has been resolved
- Incorrect microwave attenuation settings have been corrected at (b) (7)(E).
- Documentation is being sent to L3/PVP on camera/PTU issues to detail each failure. This process has eliminated the need to hold conference calls with L3/PVP to verify the failure and get approval to send in the LRU for repair.

Planning and Readiness

- Camera purges for sites has been scheduled (ECD – 4/1/11)
- VSOC training scheduled for 2/15 – 2/17.
- (b)(6);(b)(7)(C) Boeing IT) will be checking configurations on tower switches. (b) (7)(E)
(b) (7)(E). (ECD – 1/21/11)

Buffalo Metrics (BUN)

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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000451

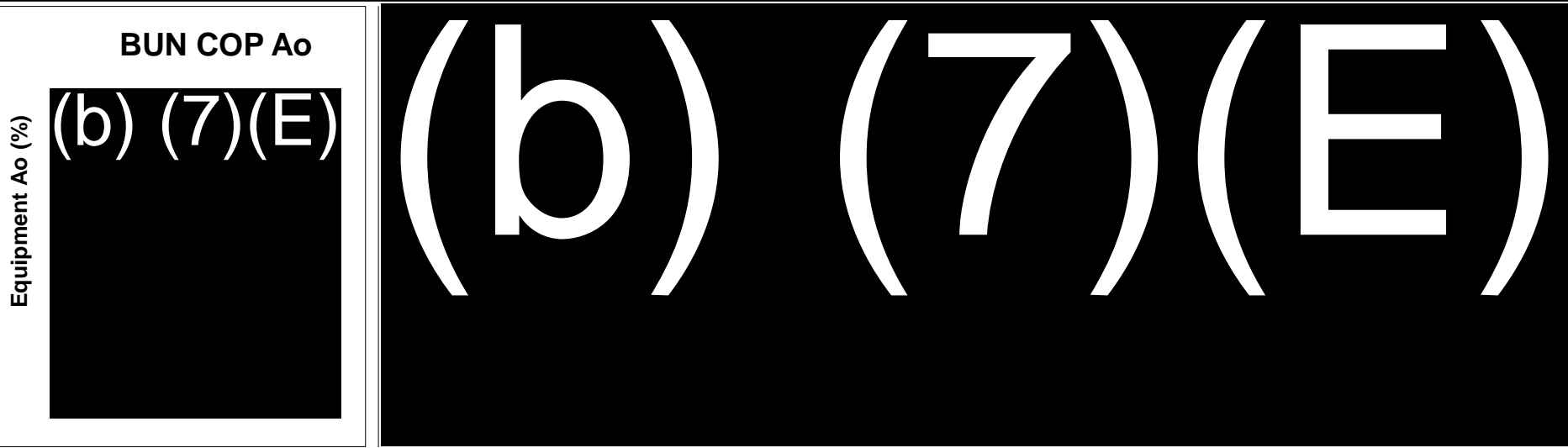


BUN System Ao

BUN System Ao



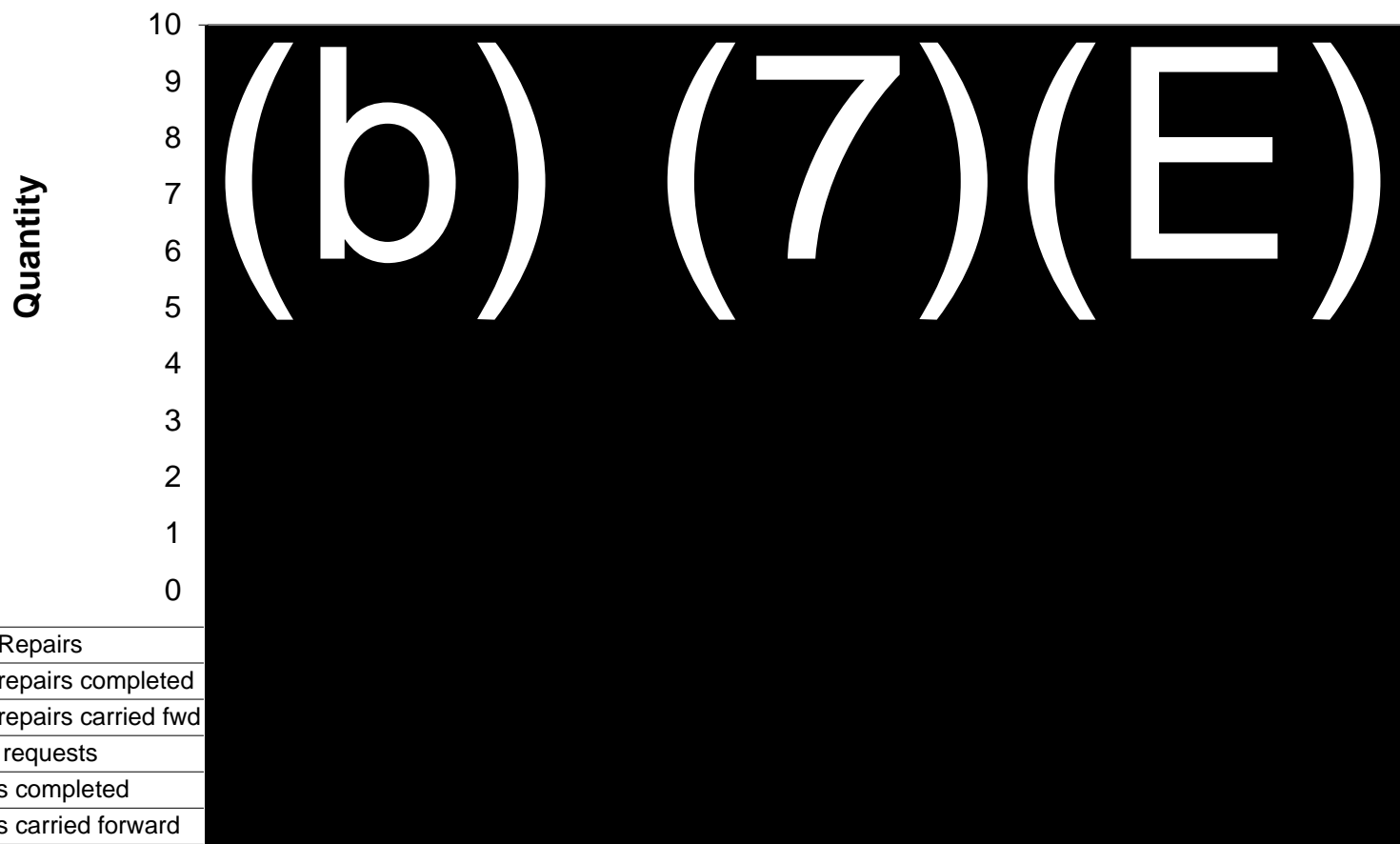
System Ao = COP Ao x Avg Tower Ao
System Ao (WE 1/20) = (b) (7)(E)





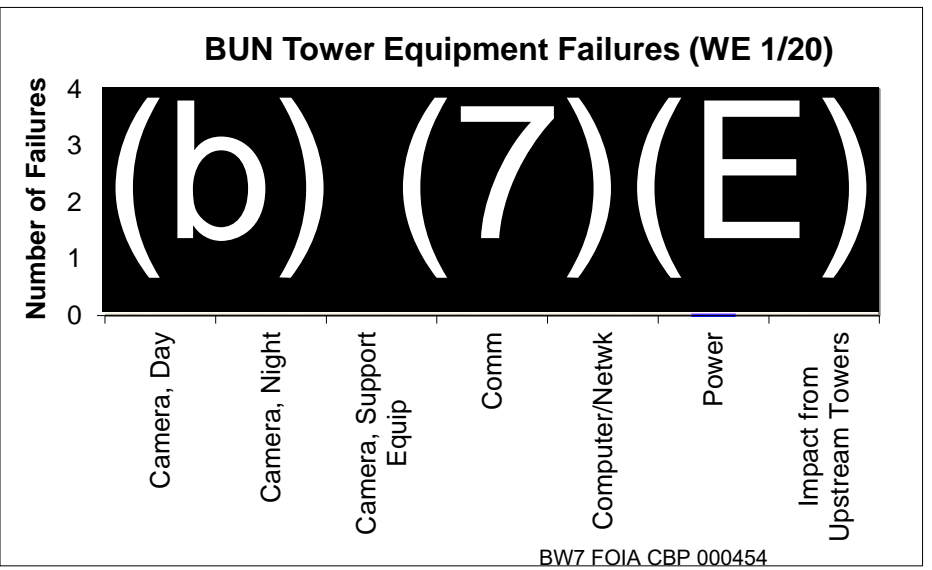
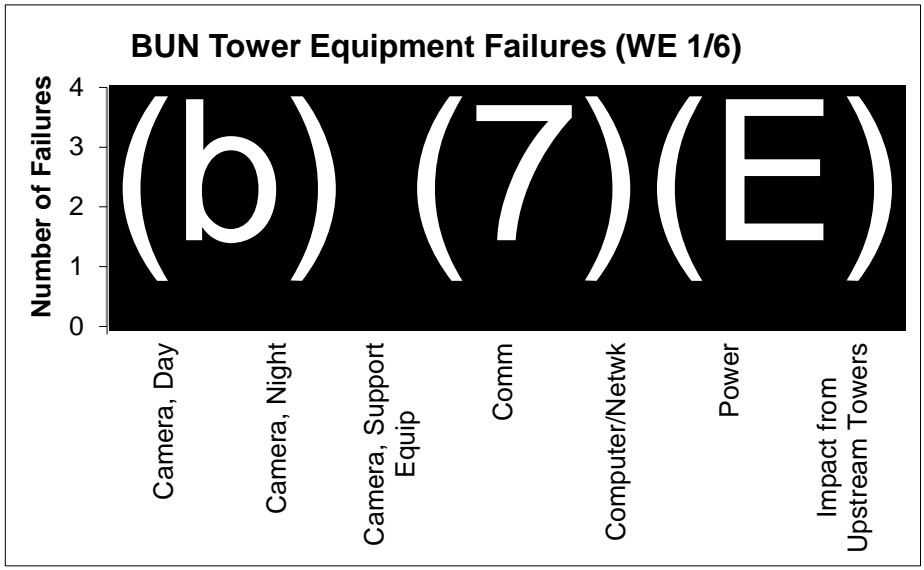
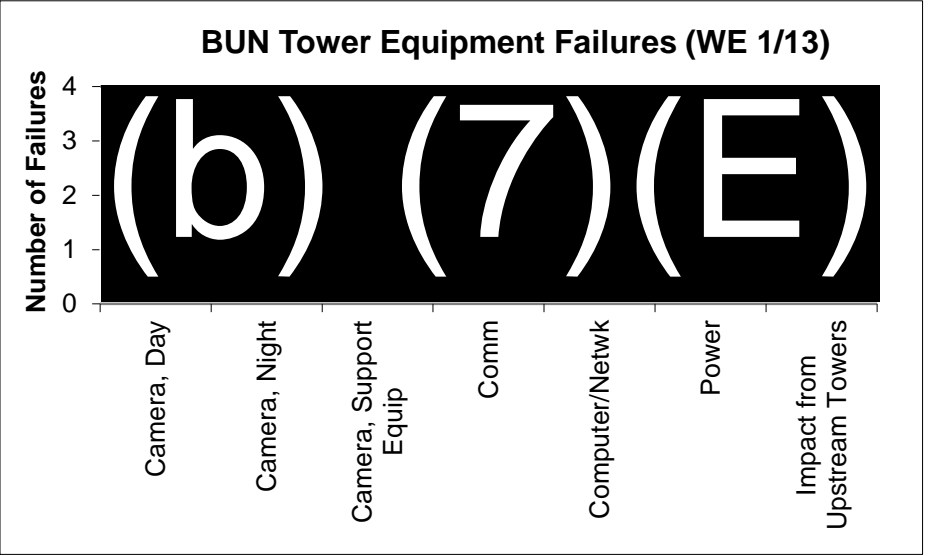
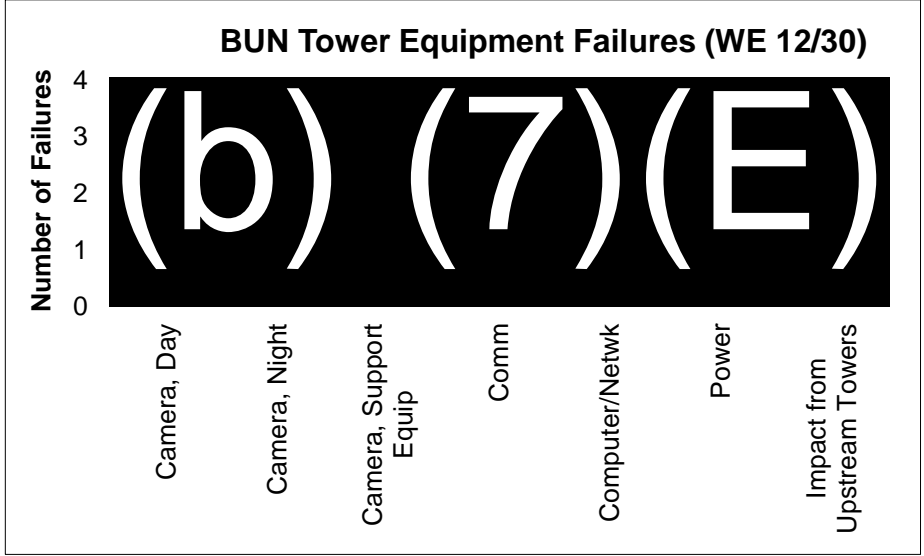
BUN Tower Repair Summary

BUN Tower Repairs (January 2011)



- # Carry Fwd Repairs
- # Carry Fwd repairs completed
- # Carry Fwd repairs carried fwd
- # New repair requests
- # New repairs completed
- # New repairs carried forward

BUN Tower Equipment Failures



BW7 FOIA CBP 000454

BUN Tower Equipment Failures



WE 12/30: No Failures

WE 1/6:

(b) (7)(E)

WE 1/13:

(b) (7)(E)

WE 1/20:

(b) (7)(E)

BUN COP Failures



WE 12/30: No Failures

WE 1/6: No Failures

WE 1/13: No Failures

WE 1/20: No Failures

Detroit Field Services (DTM)

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21 January 2011

(b) (6)



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000457



DTM Accomplishments

**Availability (b) (7)(E)
for the reporting period**

- **Current Work Order Status (1/21)**
 - (b) Open CM Work Orders
 - No Open PM Work Orders
- **Reporting Period Actions (1/14 through 1/20)**
 - (b) CM Work Order Completed

SITE	PREVENTIVE MAINTENANCE	CORRECTIVE MAINTENANCE		
	WO's Completed	Previous WO's	New WO's Opened	WO's Completed
(b) (7) (E)				



Detroit Field Services (DTM)

Accomplishments

- Ao for past week was (b) (7)(E)
- All PM's completed for January
- Drifting/Dropping PTU issue has been resolved
- Camera purges complete on all spares and at (b) (7)(E) sites
- Documentation is being sent to L3/PVP on (b) (7)(E) This process has eliminated the need to hold conference calls with L3/PVP to verify the failure and get approval to send in the LRU for repair

Planning and Readiness

- Planning for Sustainment of DTM-010. I&CO scheduled for 3/1
- Camera purge and (b) (7)(E) at tower sites (ECD - 3/1/11)
- VSOC training scheduled for 2/8 - 2/10

Detroit Metrics (DTM)

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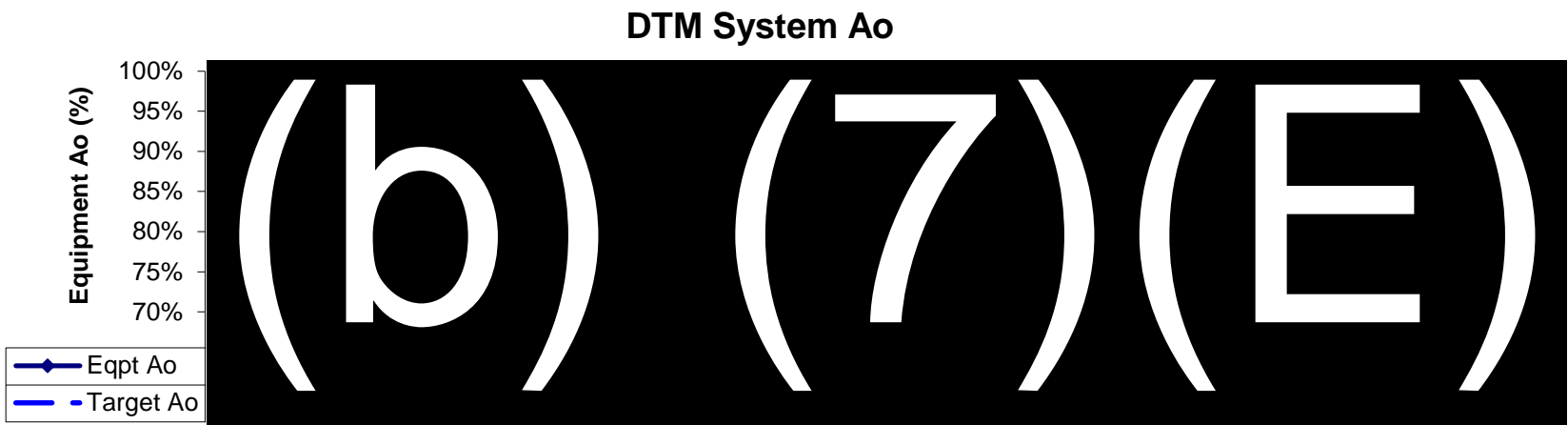
SBlnet

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DTM System Ao



System Ao = COP Ao x Avg Tower Ao
System Ao (WE 1/20) = (b) (7)(E)

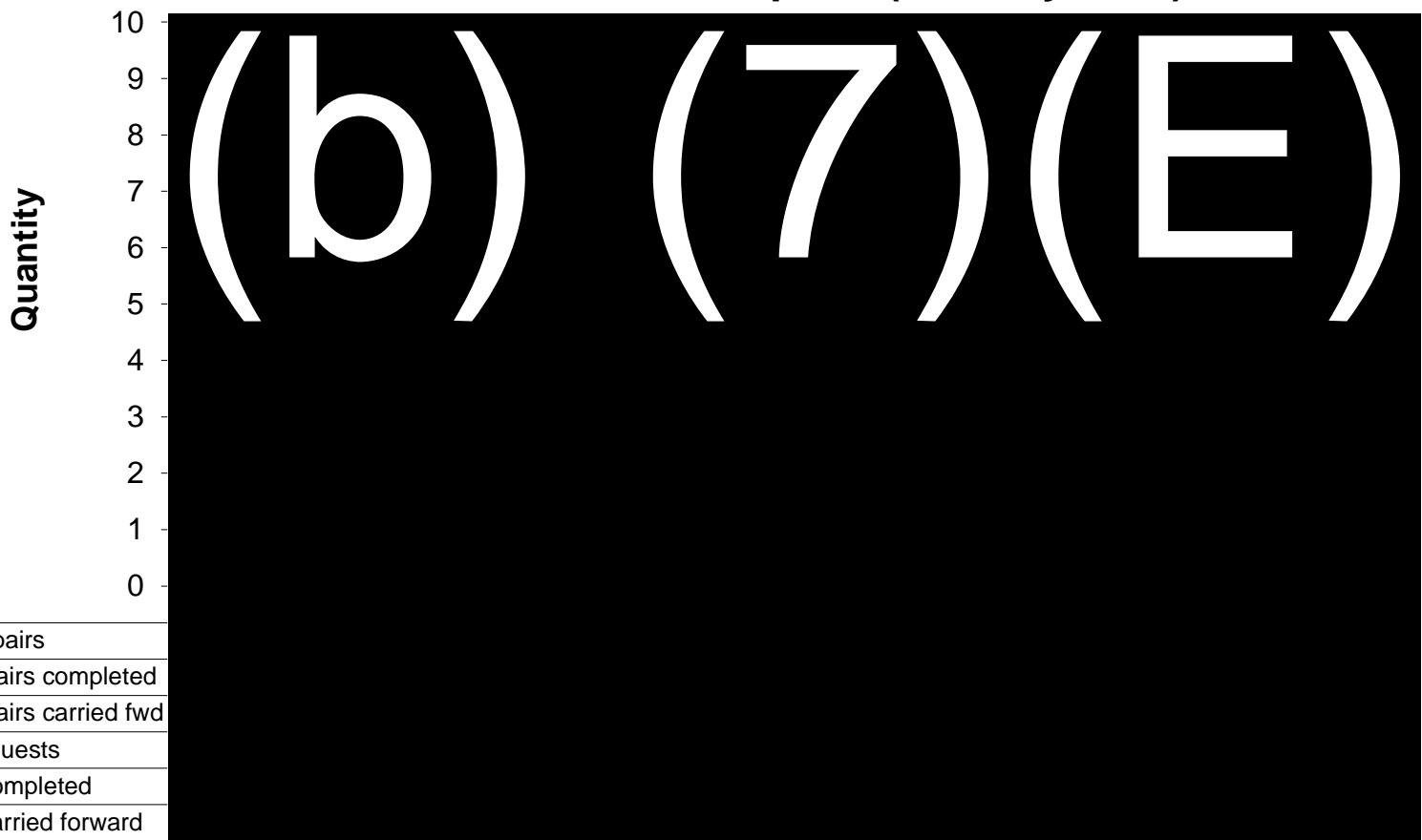
DTM COP Ao
(WE 1/13)
(b) (7)(E)

(b) (7)(E)



DTM Tower Repair Summary

DTM Tower Repairs (January 2011)

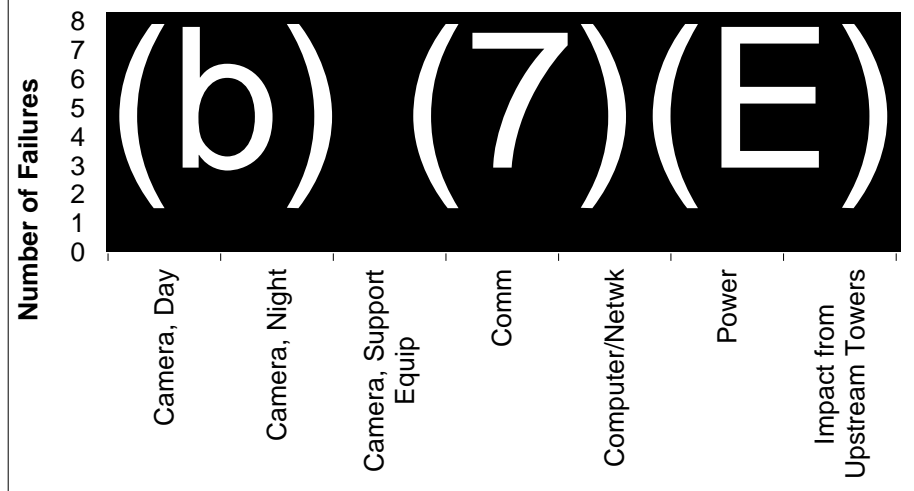


- # Carry Fwd Repairs
- # Carry Fwd repairs completed
- # Carry Fwd repairs carried fwd
- # New repair requests
- # New repairs completed
- # New repairs carried forward

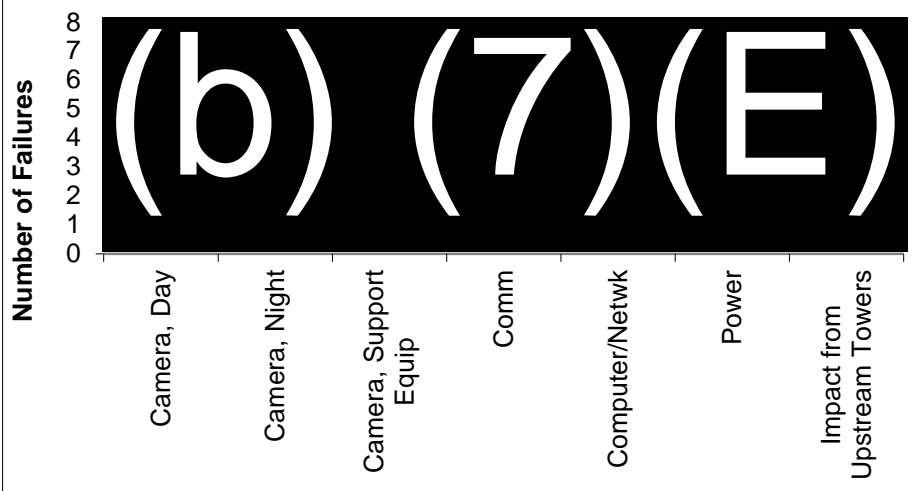


DTM Tower Equipment Failures

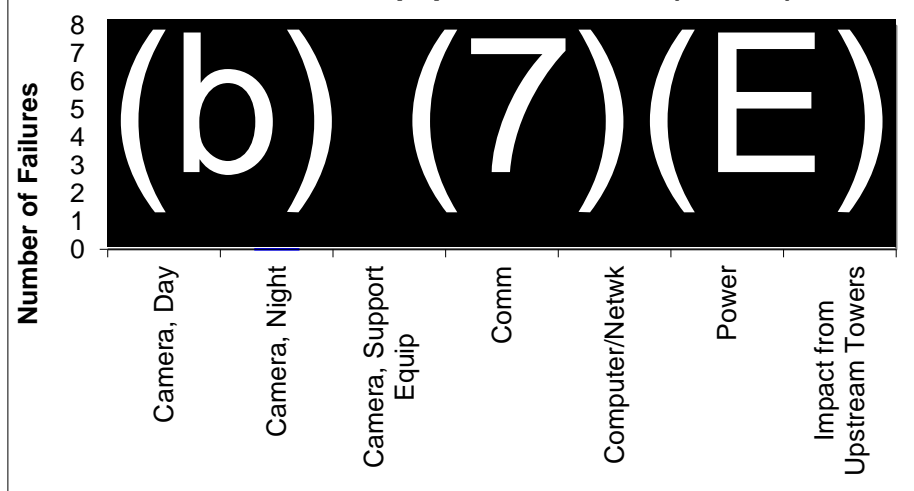
DTM Tower Equipment Failures (WE 12/30)



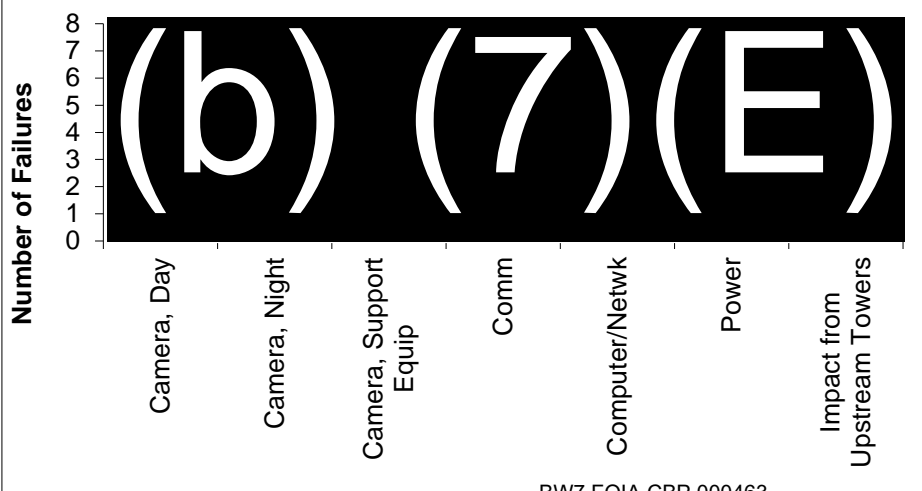
DTM Tower Equipment Failures (WE 1/13)



DTM Tower Equipment Failures (WE 1/6)



DTM Tower Equipment Failures (WE 1/20)



BW7 FOIA CBP 000463



DTM Tower Equipment Failures

WE 12/30:

(b) (7)(E)

WE 1/6:

(b) (7)(E)

WE 1/13: No Failures

WE 1/20:

- (b) (7)(E)

DTM COP Failures



WE 12/30: No Failures

WE 1/6: No Failures

WE 1/13: No Failures

WE 1/20: No Failures

MSS

SBinet Program Management Review

21 January 2011

(b) (6)



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~~(b)(6);(b)(7)(C)~~

BW7 FOIA CBP 000466



MSS Accomplishments

Current Work Order Status (as of 1/21)

- (b) (7)(E) Open CM Work Orders
- (b) (7)(E) Open PM Work Orders
- (b) (7)(E) Open MOD Work Orders
 - (b) (7)(E)
 -
 -
 -
 -
 -

MSS Availability
(b) (7)(E)
for the reporting period
(1/14-1/20)

MSS Actions (Week of 1/14-1/20)

- (b) (7)(E) Work Orders Closed
- (b) (7)(E) Trucks Inducted into Maintenance
- (b) (7)(E) Trucks Repaired



BW7 FOIA CBP 000467



MSS Maintenance Engineering Issues

(b) (7)(E) Generator Conversion

(b) (7)(E)

(b) (7)(E)

- Total (b) (7)(E) to upgrade (As of COB 20 Jan)

—

—

(b) (7)(E)

- (b) (7)(E)

— Received (b) (7)(E) total from (b) (7)(E)

— Failures - (b) (7)(E) out of the box, (b) (7)(E) in the field



MSS Maintenance Engineering Issues

- **Grounding**

- FAA at PSF to work 25-27 Jan
- Priorities
 - #1 - Generator to frame
 - #2 - Mast thru octopus cable to frame
 - #3 - Brain box



MSS

Planning and Readiness

- ECR 23B (BB Locking Pin) –
 - T- MSS units (b) (7)(E) complete
- ECR 42 ((b) (7)(E)Generator) –
 - N- MSS units (b) (7)(E) complete
 - T- MSS units (b) (7)(E) complete
- ECR 51 (b) (7)(E) – **Complete**
- ECR 52 ((b) (7)(E) Cable BNC connector MOD) – **Complete**
- ECR 55 (b) (7)(E) complete

Look Ahead

Look Ahead			
Meeting Date	Event	Location	Purpose
25-27 January	FAA Visit	Tucson	Work (b) (7)(E) (b) (7)(E)



MSS

Summary

- ECRs being worked as trucks come in for MX, some being performed in the field
- ECR 43A (DVR/TVR) – week of 4 April 2011, DSE will send newest version to test
- Upgrading (b) (7)(E)

MSS Monthly Metrics

December 23, 2010 through January 22, 2011



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000472

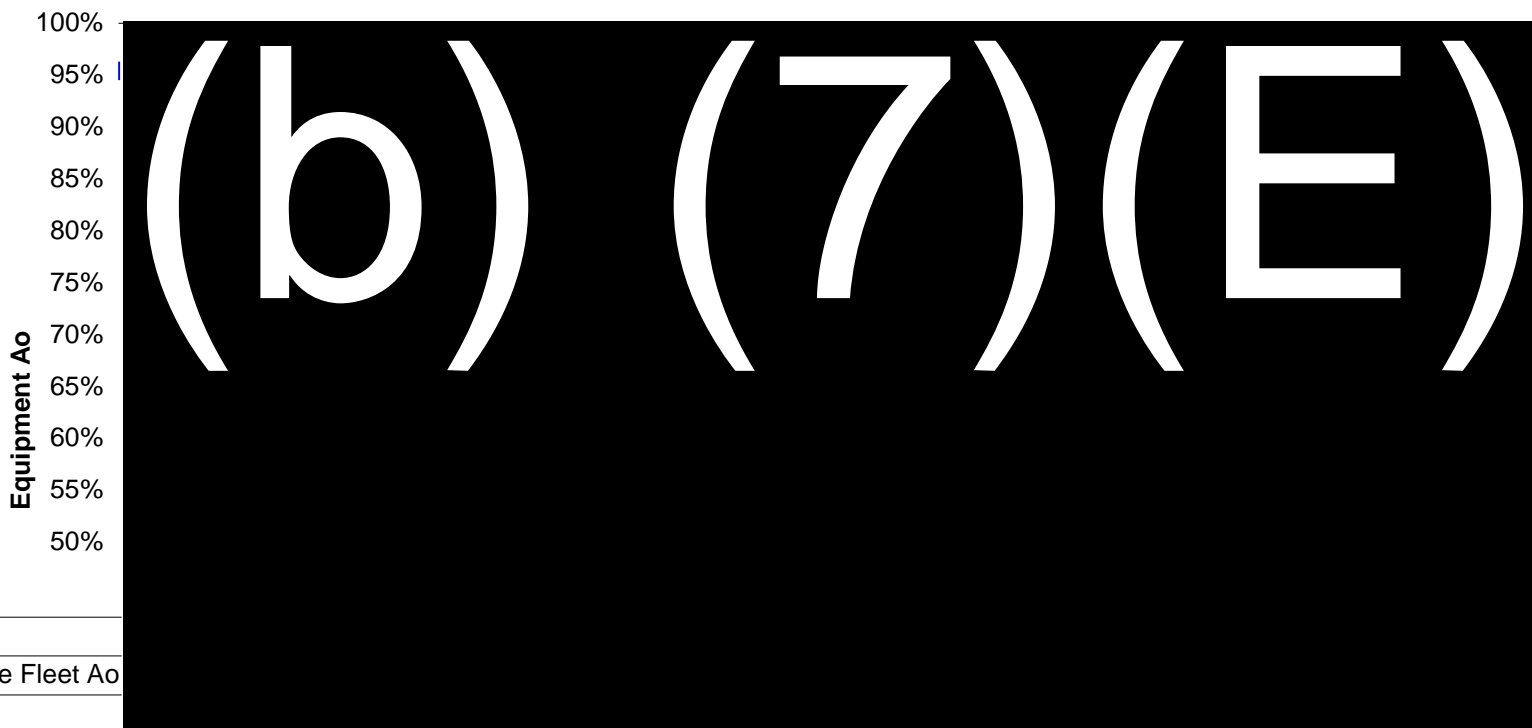


MSS Fleet Equipment Ao

January 2011

Fleet Equipment Ao = (b) (7)(E)

MSS Fleet Operational Availability (12/23/2010 - 1/22/2011)



BW7 FOIA CBP 000473



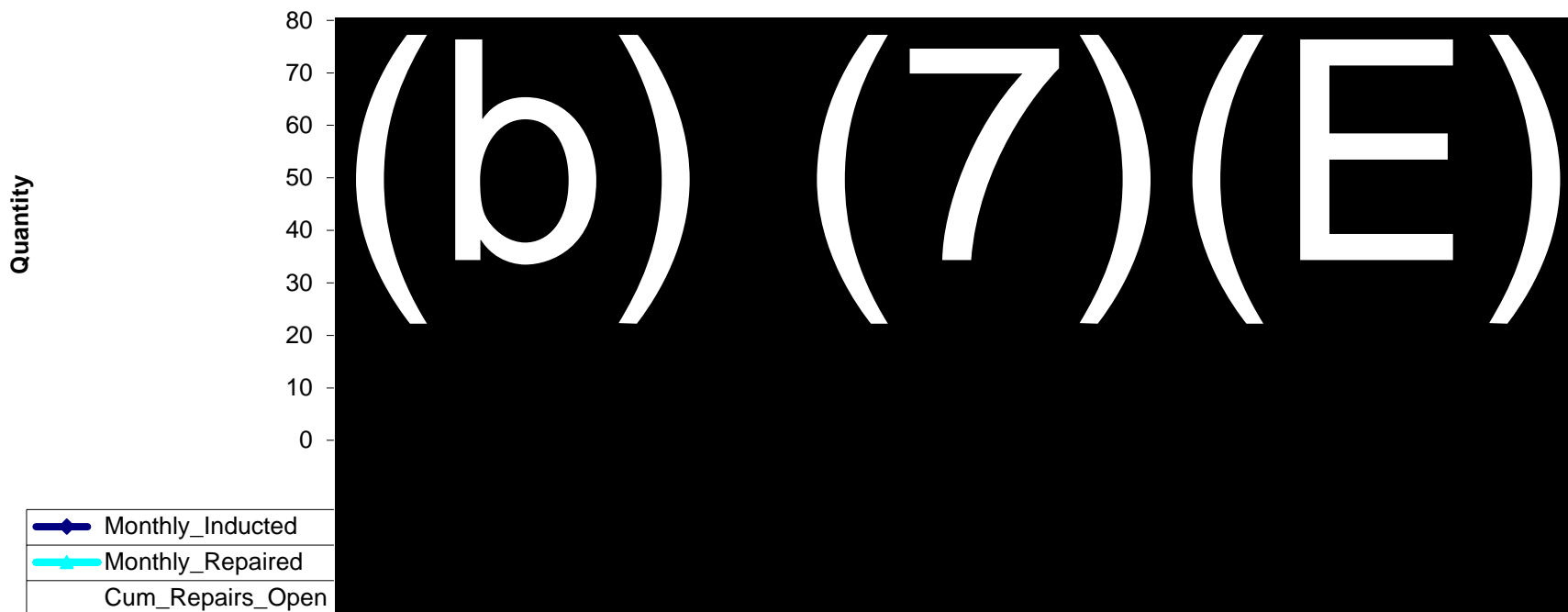
MSS Fleet Repair Summary

January 2011

MSS Vehicles Inducted: (b) (7)(E)

MSS Vehicles Repaired: (b) (7)(E)

MSS Fleet Repairs Processed



BW7 FOIA CBP 000474

MSS Fleet - Top LRU Failures (January 2011)



MSS Top LRU Failures (12/23/2010 - 1/22/2011)

Number of Failures

(b) (7) (E)

CALL CENTER

SBinet Program Management Review

21 January 2011

(b) (6)

(b) (6)



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000476



Call Center

Accomplishments

- Reworked and revised ILS Call Center Call Procedure DI
- Reworked, revised and published ILS Traveling Technician Call Procedure DI
- (b) (7)(E)

Planning and Readiness

- AJO sustainment commenced. Began taking AJO calls 1/14/11
- Working with the NOC to assist with Maximo as needed

Summary

- AJO sustainment commenced. Began taking AJO calls 1/14/11
- Working with NOC to resolve Maximo issues
- Revised ILS Call Center Call Procedure DI
- Revised and published ILS Traveling Technician DI
- Reduced abandoned calls. The CC only had (b) (7) out abandoned calls during reporting period

Call Center Monthly Metrics

SBinet Program Management Review
12/23/2010 through 01/22/2011



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BW7 FOIA CBP 000478



Call Center Metrics

Call Center Metrics			
23 December 2010 – 22 January 2011			
Calls per Queue	Received	Answered	Percentage
AJO	(b) (7)(E)	(7)	(E)
MSS			
Traveling Techs			
Northern Border			
TUS1			
Totals			

Maximo Service Request Tickets Generated by CC			
Created	Closed First Call	Closed	Still Open
(b) (7)(E)			

Maximo Work Orders Generated by CC			
Created	Closed	Still Open	
(b) (7)(E)			



Call Center Maximo Details

Service Requests Breakdown

23 December 2010 – 22 January 2011

Maximo Group	SRs Generated	CFC/Closed	Still Open
Traveling Techs	(b) (7) (E)	(b) (7) (E)	(b) (7) (E)
Unsupported/Customer Care			
TUS-1			
AJO-1			
NOC/SOC			
DTM			
BUN			
MSS			
Totals			

Work Order Breakdown

Maximo Group	Work Orders Generated	Closed	Still Open
TUS-1	(b) (7) (E)	(b) (7) (E)	(b) (7) (E)
AJO-1			
NOC/SOC			
DTM			
BUN			
MSS			
Totals			

SUPPLY SUPPORT

**SBI net Program Management Review
21 January 2011**

(b) (6)

(b) (6)

(b) (6)



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BW7 FOIA CBP 000481



Supply Support

Accomplishments

- P28 Joint Inventory (100% Accuracy @ PSF) – Complete 1/6/11
- EODT Security: Site & Inventory Close-out – Complete 1/13/11
- IAM to Maximo Transition (Consumables & Assets - All Task Orders) – Complete 1/15/11
- Repair Process Transition to FAA – Complete 1/17/11
- Test & Engineering Boeing Capital Transition from PSF to Huntsville – Complete 1/21/11

Concerns

- Calibration of Tools/Equipment - Working with FAA – Revised ECD 2/28/11
 - List of items to be calibrated - Complete
 - List to suppliers for quote – ECD 30-60 Days
 - Transfer funds from CBP to Service Centers - Will be worked after quotes are received

Planning and Readiness

- DRS ADTO (Tucson & Largo) Inventory Transition - ECD 1/28/11
- TSAT SSTO (El Segundo) Inventory Transition – ECD 1/28/11
- ADTO Physical Inventory – ECD 2/28/11



Supply Support

Summary

- Transition of Sub-Contractor Inventory is Complete or on Schedule
- Using Maximo for managing all Inventory

Back Up

SBlnet Program Management Review



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000484



Supply Support Data

• Failures by Location:

FAILURES BY WEEK-MONTH-HISTORICAL						
WEEK/YEAR ENDING	MSS	AJO	TUS	DTM	BUN	TOTAL FAILURE
2010	(b) (7)(E)					
1/7/11						
1/14/11						
1/21/11						
1/28/11						
MONTH TOTAL						



Supply Support Data

- Failed Part Status by Part Number

FAILED PARTS STATUS BY PART NUMBER					
PART NUMBER	TASK ORDER	FAILURE DATE	RMA REQUESTED	SHIP DATE	PROCESSING TIME (DAYS)
(b) (7)(E)	MSS	(b) (7)(E)	(b) (7)(E)	(b) (7)(E)	(b) (7)(E)
	ILS				
	ILS				
	ILS				
	MSS				
	MSS				
	MSS				
	MSS				
	MSS				
	MSS				
	MSS				
	MSS				
	MSS				
	MSS				
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	ILS				
	MSS				
	MSS				
	MSS				
	ILS				
	ILS				
	MSS				
	MSS				
	MSS				



Supply Support Data

• Workorder Shortages by Task Order:

WORK ORDERS WAITING FOR MATERIAL REPORT (MAXIMO)						
WEEK ENDING	MSS	AJO	TUS	DTM	BUN	W/E TOTAL
1/7/11	(b) (7)(E)	*	*	*	*	(b) (7)(E)
1/14/11		*	*	*	*	
1/21/11		*	*	*	*	
1/28/11		*	*	*	*	

• Workorder Shortages Status:

WORK ORDERS WAITING FOR MATERIAL (BY PART NUMBER)				
DATE IN WMATL	TASK ORDER	P/N	EDD	COMMENTS
1/10/11	(b) (7)(E)			

Technical Publications

SBlnet Program Management Review

21 January 2011

(b) (6)



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000488



Technical Manuals

Accomplishments

- Completed review of Tower, COP & NOC attachments referenced in the O&M Manuals. Updates required for the following:

ATT	Tower Changes Needed	ATT	COP Changes Needed	ATT	NOC Changes Needed
42	(b) (7)(E)	1	(b) (7)(E)	143	(b) (7)(E)
80		14		145	
91 - 100, 128		18			
103		17			
119		2			
		4			
		7			



Technical Manuals

Planning and Readiness

- Working with Boeing engineering for source data to implement recommended changes to Tower Manual for (b) (7)(E)
- (b) (7)(E) for thin clients - NOC: working with Boeing NOC focal on data to update NOC Operation and Maintenance Manual
 - Potentially impacts IPB, attachments and R&R procedures
 - Also need COTS data on UPS
- Incorporate attachment changes to Tower, COP and NOC manuals

Summary

- Completed review of Tower, COP and NOC manual attachments
 - Working to incorporate these changes
- Working with engineering on source documentation for (b) (7)(E) to incorporate configuration changes
- Working with Boeing NOC focal for data on (b) (7)(E) for potential manual updates

TRAINING

SBlnet Program Management Review

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(b)(6);(b)(7)(C), (b) (6)



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000491



Training

Accomplishments

- Completed “Creating a Work Order in Maximo” training for 8 NOCSOC personnel in VA – Completed 06 January 2011
- Coordinated VSOC Training for NB
Supported Sector in scheduling of TUS Operator Training at PSF

Concerns

- Only Tier 1 support of TE in place



Training

Planning and Readiness

- **Maintenance Training**
 - Updating Maximo training to incorporate IAM to Maximo integration
 - Redesigning Maximo training objectives – Target Date 03/01/11
 - Coordinated VSOC training for NB
 - Detroit: 2/8 – 2/10
 - Buffalo: 2/15 – 2/17
- **Operator Training**
 - Tucson Sector Operator Training begins 1/25/11
 - On-site TE Sys Admin support
 - Boeing Training support as required

Summary

- **Maintenance Training**
 - Maximo training updates to improve objectives and incorporate IAM integration
 - VSOC Training for NB
 - DTM: 2/8 – 2/10
 - BUN: 2/15 – 2/17
- **Operator Training**
 - Operator Training for Tucson Sector: 1/25/11

NOC / SOC

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(b) (6)



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000494



NOC / SOC Accomplishments

Accomplishments

- Supporting daily operating CONOPS for TUS -1 and AJO -1
- In Process of updating (b) (7)(E) 90% completed, remaining should be finished NLT 01/21/11
- Finalized call tree for operational rhythm
- Conducted MAXIMO refresher training on 6th Jan
- Consolidation of the TUS-1 and AJO-1 Health and Status Report into a single report

Planning and Readiness

- (b) (7)(E) completion, Planned Implemented Completion Date: 2/21/2010
- Continue work with (b) (7)(E), vendor is expected to be on site at Boeing 1/24-28, (b) (7)(E)
- MTA Visit to NOC/SOC (25-27 Jan) to review daily maintenance tasks, safety, environment etc.



HMI / COP Ao

Tucson

- No Reported HMI Outages reported this week

(b) (7)(E)

Ajo

- No Reported HMI Outages reported this week

— (b) (7)(E)

(b) (7)(E)

Property Management

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21 January 2011

(b) (6)



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000497



Property Management

Accomplishments

- **Transition of inventory from IAM to Maximo complete**
 - IAM access is read-only for all users
 - Continuing to validate accuracy of data; all charts created with IAM data until 28 January 2011
- **Joint physical inventory of P28 assets completed 6 January 2011**
 - Final results, (b) (7)(E) accuracy; 4 LTDD's completed
 - Sanitization of computing equipment in progress at (b) (7)(E) Warehouse
 - Awaiting final list of equipment requiring sanitization from Government
- **Completed assessment and reconciliation of inventory located in the (b) (7)(E) Lab in (b) (7)(E)**
 - Joint inventory and shipment postponed; awaiting contracts letter
- **Completed close-out shipment and physical inventory of EODT Security equipment**

Planning and Readiness

- **Continuing DRS close-out activities**



SBInet Assets by Task Order – Quantity

As of 01/15/2011



* Report uses IAM data; continuing to validate accuracy of Maximo records.



SBInet Assets by Task Order – Dollar Value

As of 01/15/2011



* Report uses IAM data; continuing to validate accuracy of Maximo records.

BW7 FOIA CBP 000500

Back Up

SBI^{net} Program Management Review



SBI^{net}

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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000501



ADTO Assets by Location – Quantity

As of 01/15/10

(b) (7) (E)

DEVELOPMENT REPAIR STORES AJO AJO C2 TUS TUS C2

BW7 FOIA CBP 000502





ADTO Assets by Location – Dollar Value

As of 01/15/10

(b) (7)(E)

DEVELOPMENT

REPAIR

STORES

AJO

AJO C2

TUS

TUS C2

BW7 FOIA CBP 000503





SSTO Assets by Location – Quantity

As of 01/15/2011

(b) (7) (E)

BOEING - EL PASO
BOEING - HUNTSVILLE
BOEING - MESA
BOEING - RICHARDSON
BOEING - SPRINGFIELD
BOEING - WDC
DEPLOYED - MSS
NAVAIR
NDC
PLAYAS
REPAIR
TUCSON SECTOR
TUCSON WHSE



SSTO Assets by Location – Dollar Value

As of 01/15/2011

(b) (7) (E)

BOEING - EL PASO
BOEING - HUNTSVILLE
BOEING - MESA
BOEING - RICHARDSON
BOEING - SPRINGFIELD
BOEING - WDC
DEPLOYED - MSS
NAVAIR
NDC
PLAYAS
REPAIR
TUCSON SECTOR
TUCSON WHSE

IT

SBlnet Program Management Review

21 January 2011

(b) (6)



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000506



SBInet ILS IT

Accomplishments

- Continued development of new SBInet Maximo Asset, Parts, and Consumable reports in support of IAM to Maximo transition
- Completed development of new “NOC/SOC” section on SBInet AJO-1 and TUS-1 Daily Maintenance reports
 - Provided draft version to (b) (6) for approval on 01/18/2011
- Met with SBInet ILS leadership team to discuss transition of ILS Metrics to SBInet ILS IT group
 - Conversion of ILS Metrics Access database to SQL Server 2008
 - Update application to a web interface in the SBInet OSS
 - Provide automated reports/metrics (as required)

Planning and Readiness

- Update SBInet AJO-1 and TUS-1 Daily Maintenance reports to include NOC/SOC Maximo “work orders”
- Continue supporting SBInet IAM to Maximo transition by completing Asset, Parts, and Consumable reports
- Begin development of SBInet ILS Metrics Automation project (see description above)



SBInet ILS IT

Summary

- Continued support of SBInet ILS Maximo database transition project
- Began documenting requirements for upcoming SBInet ILS Metrics Automation project
- Provided ongoing support of SBInet ILS systems, new user access requests, and reports (as needed)

Maximo Administration

SBlnet Program Management Review

21 January 2011

(b) (6)



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(b)(6);(b)(7)(C)
BW7 FOIA CBP 000509



Maximo Administration

Accomplishments

- **Successfully transferred all items and assets from IAM into Maximo**
 - Allows tracking of all items and asset to be maintained in a single system
 - Aligns with Navair's ILSS project

Look Ahead

Look Ahead			
Meeting Date	Event	Location	Purpose
TBD by customer	Transition SBLnet Maximo application and data to new platform		Allows more streamlined process for application custodial change

Planning and Readiness

- Working with Navair team for Maximo transition to customer

Summary

- **Successfully transferred all items and assets from IAM into Maximo**

ILS Financials

SBlnet Program Management Review

21 January 2011

(b) (6)



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(b)(6);(b)(7)(C)

BW7 FOIA CBP 000511



SSTO/ILS Financials

Owner: (b) (6)
Status Date: 01/21/2011
Phone #: (b) (6)

Contract Value Status (\$M)

■ ACTUAL W/ EST FEE
■ REMAINING FUNDING

(b)(3)

- ILS effort merged into SSTO task order on 12/03/2010
 - POP runs thru 03/31/2011
- Budget incorporates funding thru contract mod P00010
- The previous ILS Task Order ended on 02Dec10. ILS effort is now being executed under SSTO.
- Data is thru month-end December (12/23/2010)

Month End Financial Summary (Cost)

Millions

(b)(3)

■ BUDGET (mon) ■ ACTUALS (mon) ◆ BUDGET (CTD) ◆ ACTUAL (CTD) ◆ TARGET COST

BW7 FOIA CBP 000512



Owner: (b) (6)
Status Date: 01/21/2011
Phone #: (b) (6)

ILS Financials (excludes SSTO CLINs)

Contract Value Status (\$M)

■ ACTUAL W/ EST FEE
■ REMAINING FUNDING

(b)(3)

- ILS CLINs are not fully-funded

- Currently funded at (b)(3)

Month End Financial Summary (Cost)

Millions

(b)(3)

■ BUDGET (mon) ■ ACTUALS (mon) ◆ BUDGET (CTD) ◆ ACTUAL (CTD) ◆ TARGET COST

BW7 FOIA CBP 000513