Attached you will find the Weekly Report for 7/05/2012.

Report was emailed to you on Friday, but came back as undeliverable.

If you have any questions, please feel free to contact me.
Please accept RGV Weekly Report 7/05/2012; changes in red.

**TI Actions Rio Grande Valley – 07/05/2012**

**Hot Issues:**
- CWP Approved 6/26/2012
- Primus:
  - Performance
  - Invoices
- Data Technician contract ends 8/31/2012. Need to keep her on board.

**Major Efforts:**
- Primus on-going security and performance issues.
  - Primus performance (improving)

**Good News stories/Accomplishments:**
- 3/22/2012 – CTIMR Area 4 NTP and successful Kick off
- 4/06/2012 – CTIMR TI Inspection complete.
- 5/11/2012 – Working in harmony with Sector O&M Division to resolve urgent TI repairs.
- 5/16/2012 – CTIMR 60 Day Work Plan sent to OBP for approval
- 5/23/2012 – **CTIMR 60 Day Government Work Plan** has been approved and work commenced.
- 6/26/2012 – CTIMR 90 Day Contractor Work Plan approved.
- 7/02/2012 – Primus entering WMS Work Plan.

**Concerns:**
I have not received the required reports from Primus. I have reported to the CO.
No documentation to define burn rate. No documentation to evaluate invoices. Primus promises a change now that employees approved to work on 6/28/2012.

**Deliverables:**
- Government Work Plan to Primus Solutions
- Successful AREA 4 CTIMR Kick off
- CTIMR TI Tour (to establish work plan)
- Area 4 Requirements have been provided to Primus for 90 work plan.
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- CTIMR 90 Contractor Work Plan approved.
- Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.

**Other:**

**Summary:** Main focus is to transition knowledge and **partner with Primus to perform TI maintenance as soon as possible.**
CTIMR Area 4:

- **6/11/12** - By 6/15 Primus to deliver an acceptable:
  - Activity sheet for daily meetings,
  - Schedule for GWP, and
  - Final CWP.
- **6/11/12** - Primus to place all incomplete tasks from the GWP into the Contractor Work Plan (90d). to define when all daily, weekly, and monthly reports will be delivered.
- **6/12-6/14** – Environmental Training completed. Primus, Subs, Sector attended.
- **6/14** - Primus requested clarification of Clin6. Reported to CO that and are defined by Primus as cleared when in fact I have received no CO letter of approval. - Primus decided to hold on bringing in employees until cleared. CO has not received request. (CHECK INVOICE).
- **6/15/12- 6/20/12**
  - Continue daily meeting with Primus Area 4; providing daily updates for all Sectors.
  - Primus continues to display a lack of ability to produce required reporting.
  - No deliverables were completed as promised on 6/15; response was sent to the CO.
  - Primus continues to have problems getting subcontractors cleared to work on contract.
  - CO sent Notice of Compliance to Primus; COR addressed Primus responses and sent comments to CO.
  - Various documents have been sent to the CO/CS to justify concerns with Primus performance.
- **6/19/12**
  - Contractor Work Plans received.
  - Work plans sent for environmental and Real Estate review. We will need to improve this process so that we have a fair amount of time to perform the review process.
- **6/20** Contractor Work Plans sent to OBP. Requesting approval of work plan and budget.
- **6/20** Requested Primus to send all reports (daily, weekly, monthly) to date by email.
- **6/21** Primus to send proposed holiday schedule for 4th of July week.
- **6/21** to meet with CO Staff tomorrow to review the documentation I sent to determine on-going approach.
- **6/22/2012** – Received final CWP from Primus
- **6/25/2012** – Sent CWP for OPB concurrence and FM&E approval.
- **6/26/2012** – Received CWP approval from No work was delayed due to work plan approval process.
- **6/28/2012** –
  - CO Letter of Approval for Primus subs/employees received. Primus will be able to perform some delayed activities.
  - Meeting was held between CO and Primus. defines that results will be announced later.
  - Informed CO of my schedule the next few weeks. Concerned that I will be in class when invoices are delivered to cover if necessary. We will meet after my classes to review invoices.
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CTIMR RGV

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6/14/12 - WMS Training completed

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- Jersey barriers sent to location.
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7/03/2012 - On-site inspection.
7/03/2012 – Met with Mobile Crane service on proposal.
7/03/2012 – Drawings to and for review and feedback.
7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.

O-12 Harlingen System –
11/2011 - Identified unsafe system. suggested Engineer of Record to resolve safety issues.
1/20/2012 Contractor presented new plans to mediate safety concerns. finds this acceptable. I have sent the plans to FM&E Engineers. 2/3/2012 - FM&E engineers acceptance.
2/7/2012 – 2/16/2012 - Contractor work postponed due to heavy rains.
2/24/2012 inspected improved lifting system. Acceptable by COR.
3/15/2012 – To utilize CTIMR for inspections and cleaning of system.
3/20/2012 – Presented in work plan.
4/5/2012 – Performed site visit with contractor. 4/10/2012 - Station to report schedule.
5/30/2012 – Performed site visit. Station will allow Primus to make system. Primus power supply on vehicles complete.
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Road and Farms
• 2/9/2012 – Sector requested to go forward with (b) (7)(E) as a MILCON Project. This land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE. Fish & Wildlife properties are bright green.
• 2/23/2012 – Table Top (b) (7)(E) and (b) (7)(E) were presented by (b) (6) Sector feedback is very positive.
• 4/6/2012 – RE and environmental update. Prepare to formulate letter to landowner to begin approach.
• 4/19/2012 – Tour of (b) (7)(E) and (b) (6) properties. Meeting with USFWS, Primus, (Civil PE), to review planned road maintenance project.

RGV (b) (7)(E)
• Continue to work with (b) (7)(E) project in preparation for future (b) (7)(E) maintenance program.
• 6/14/12 - Primus does not have a permanent resource (b) (6) to be new resource. Must clear security requirements.
• 6/20/12 (b) (6) pending CO approval letter.
• 6/20/12 (b) (7)(E) training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.
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O-3 (South of fence line) – Roma Boat Ramp (Los Puertos)
• Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.
• 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.
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• 4/6/2012 – Sector to determine priority.
• 5/3/2012 – Sector request we activate this project. Need to determine what steps are needed.
• 5/11/2012 – Research Environmental issues (b) (6) to report. Evaluate engineer approach.
• 5/31/12 – Determining how to go forward.
• 6/26/2012 –
  o Confirmed that Sector will proceed with in-house resources to complete boat ramp. No engineering support.
  o FM&E will provide environment and real estate clearances.
**Miscellaneous:**

- **AEP Transmission Line Projects throughout RGV** - 6/12/12 – Received CD of maps to send to OCC. to give to OCC. 6/25/2012 - OCC received.

- **USFWS** - 4/24/2012- Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison.

- **Wage Grade Transition** - 6/14/12 Meeting with & WG – to report to Facilities Management (no change in job). We may provide equipment if needed. May work equipment rental through CTIMR. I will see if I can get an inspector through Facilities Management. To work with Facilities Team. is working O&M activities; supporting OBP actions. 7/05/2012 - To be provided weekly updates on WG activities.

- **Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump** – MOU - 6/19 Sent MOU to

  - Scheduled COR classes 7/8 – 7/14
  - Scheduled TRIRIGA classes 7/15 - 7/20

  - 6/18 Data Technician reported for duty.

**Inspections: 30% requirement**

- O-6a – Guardrail repair.
- O-20 and O-21a – Monitors cleared for vegetation removal.
- O-7 Donna system
- O-12 – Harlingen system
- O-11 through O-16 – Road inspections.
Attached you will find the RGV Weekly Report for 7/05/2012.

Data Technician
4400 South Expressway 281
Edinburg, TX 78542
Office: (b) (6)
Fax: (b) (6)
TI Actions Rio Grande Valley – 07/05/2012

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7/05/2012 – 7/06/2012
  o CTIMR Area 4 Budget Reviews – 
  7/06/2012 – 
  o announced that he will be performing a reorganization to improve performance.

CTIMR RGV

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CTIMR RGV:
Clin 2 Roads and Bridges

- 5/11/2012 - Meeting with IBWC on caliche delivery processes.
- Received caliche past orders to determine MOU balance. Need to develop new MOU.
- Request schedule for levee raising project; expected to be at least one year. O-21, O-20, O-19 road projects will be impacted. May defer some road work.
- 6/21/12 - Primus to work with the stations O-11-O-16 to solidify road requirements. Environmental clear.
- 6/21/12 Received IBWC Levee Raising Project maps. To review with Primus and Sector.
- 6/25/2012 – Receiving detailed road requirements from Sector. To meet with Stations next week to begin review of road requirements. O-21, O-11 – O-16.
- 7/02/2012 – 07/03/2012 – Site visit with TI Coordinator and Primus to clarify road requirements.
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Miscellaneous:

- **AEP Transmission Line Projects throughout RGV** - 6/12/12 – Received CD of maps to send to OCC. 6/25/2012 - OCC received.

- **USFWS** - 4/24/2012- Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison.

- **Wage Grade Transition** - 6/14/12 Meeting with & WG – to report to Facilities Management (no change in job). We may provide equipment if needed. May work equipment rental through CTIMR. I will see if I can get an inspector through Facilities Management. To work with Facilities Team. is working O&M activities; supporting OBP actions. 7/05/2012 - To be provided weekly updates on WG activities.

- **Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump** – MOU - 6/19 Sent MOU to

  - Scheduled COR classes 7/8 – 7/14
  - Scheduled TRIRIGA classes 7/15 - 7/20

  - 6/18 Data Technician - reported for duty.

Inspections: 30% requirement

- O-6a – Guardrail repair.
- O-20 and O-21a – Monitors cleared for vegetation removal.
- O-7 Donna system
- O-12 – Harlingen system
- O-11 through O-16 – Road inspections.
Appreciate the pictures. They help a lot with the reports. Keep it up.

As for Primus, I sense that they can do it if they can get their act together. What month is this for Primus being on Contract?

Please accept RGV Weekly Report 7/26/2012; changes in red.

TI Actions Rio Grande Valley – 07/26/2012

Hot Issues:

- CWP Approved 6/26/2012
- Primus:
  - Performance
  - Invoices
- Data Technician contract ends 8/31/2012. Need to keep her on board. Will be contacted by new Contractor.
- Meeting with Primus to define invoice issues, format, and content.

Major Efforts:

- Primus on-going security and performance issues.
- Primus performance (improving)
- Invoice review.
- Begin CTIMR budget review.

Good News stories/Accomplishments:
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5/11/2012 – Working in harmony with Sector O&M Division to resolve urgent TI repairs.
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5/23/2012 – CTIMR 60 Day Government Work Plan has been approved and work commenced.
7/02/2012 – Primus entering WMS Work Plan.
7/26/2012 – Work Plan activities are being performed in all Sectors within Area 4.

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I have not received the required reports from Primus. I have reported to the CO.
No documentation to define burn rate. No documentation to evaluate invoices. Primus promises a change now that employees approved to work on 6/28/2012.
To discuss Primus reorganization and Daily, weekly, monthly report quality.

Deliverables:
Government Work Plan to Primus Solutions
Successful AREA 4 CTIMR Kick off
CTIMR TI Tour (to establish work plan)
Area 4 Requirements have been provided to Primus for 90 work plan.
CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
CTIMR 90 Contractor Work Plan approved.
Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.
Second 90 Day Work Plan requirements (9/23/2012 – 12/22/2012) provided to Primus.

Other:

Summary: Main focus is to transition knowledge and partnering with Primus to perform TI maintenance as soon as possible.

TI Actions - Rio Grande Valley – 07/31/2012

CTIMR Area 4:

- 6/11/12 - By 6/15 Primus to deliver an acceptable:
  - Activity sheet for daily meetings,
  - Schedule for GWP, and
  - Final CWP.
- 6/11/12 - Primus to place all incomplete tasks from the GWP into the Contractor Work Plan (90d). to define when all daily, weekly, and monthly reports will be delivered.
- 6/12-6/14 – Environmental Training completed. Primus, Subs, Sector attended.
- 6/14- Primus requested clarification of Clin6.
  Reported to CO that are defined by Primus as cleared when in fact I have received no CO letter of approval. - Primus decided to hold on bringing in employees until cleared. CO has not received request. (CHECK INVOICE).
- 6/15/12- 6/20/12
  - Continue daily meeting with Primus Area 4; providing daily updates for all Sectors.
  - Primus continues to display a lack of ability to produce required reporting.
No deliverables were completed as promised on 6/15; response was sent to the CO.
Primus continues to have problems getting subcontractors cleared to work on contract.
CO sent Notice of Compliance to Primus; COR addressed Primus responses and sent comments to CO.
Various documents have been sent to the CO/CS to justify concerns with Primus performance.

6/19/12
- Contractor Work Plans received.
- Work plans sent for environmental and Real Estate review. We will need to improve this process so that we have a fair amount of time to perform the review process.

6/20 Contractor Work Plans sent to OBP. Requesting approval of work plan and budget.
- Requested Primus to send all reports (daily, weekly, monthly) to date by email.
- Primus to send proposed holiday schedule for 4th of July week.
- to meet with CO Staff tomorrow to review the documentation I sent to determine on-going approach.

6/22/2012 – Received final CWP from Primus

6/25/2012 – Sent CWP for OPB concurrence and FM&E approval.

6/26/2012 – Received CWP approval from . No work was delayed due to work plan approval process.

6/28/2012 –
- CO Letter of Approval for Primus subs/employees received. Primus will be able to perform some delayed activities.
- Meeting was held between CO and Primus. defines that results will be announced later.
- Informed CO of my schedule the next few weeks. Concerned that I will be in class when invoices are delivered to cover if necessary. We will meet after my classes to review invoices.
- WMS Issues are being resolved by WMS Team. Primus continues to input data.

7/05/2012 – 7/06/2012
- CTIMR Area 4 Budget Reviews – and .

7/06/2012 –
- announced that he will be performing a reorganization to improve performance.

7/26/2012 –
- Primus Laredo Supervisor) has resigned. Primus replacement resume was reviewed and accepted. Security procedures must be met.

7/26/2012 –
- to replace as part of reorganization. to remain until replacement found.
CTIMR RGV:

- 5/24/12 –
  - All Sectors to begin work. To report if a dependency on a sub-contractor. No work to be started until Environment/Safety approved. No subs have been approved through the CO. 5/30 Sector to begin vetting process for immediate need subcontractors.
  - RGV started vegetation at O-4. 5/31 -Vegetation is being work by internal resources.
  - Environmental training to be scheduled. 5/31- Working with to perform training for each Sector. 12-14th.
  - WMS training completed for Primus
    - Access to be resolved by WMS Team
    - Training completed
  - Need reports finalized for daily meetings. No acceptable reports of daily activities to date.
  - Primus does not have resource for Project; resource to review and give input to O&M manuals, management plan, and maintain
  - Having challenges with acquiring subs; 8 subs not willing to do security. Some of these subs work for Weston solution contractor and do not have these security requirements.)
  - To input 60 day work plan next week. 5/31 Problems with WMS, Primus to enter data, working with on input issues.
  - To review and finalize 90 day work plan by 31st. 5/31 Incomplete
  - Continue to forward concerns to CO.

5/31/2012 – Serious issue with Primus performance. Letter to be sent by CO. No Primus employee or subcontractor have been fully vetted per contract requirements. Non-performance issues.

- Primus reported that they will complete all required SOWs and estimates for CWP by 6/8/12. This was due on 5/7 and extended to 5/31 and still not met.
- Have not been able to get a professional daily activities sheet. Created one for them.

6/7/2012 – Reported that Primus has not provided daily, weekly, monthly reports to CO.

- 6/4 - 6/8 - Primus has held daily meeting while I am in El Paso. I have called in to most of the sessions.
- Environmental Training is scheduled for 6/12-6/14. to perform training at each Sector. Environmental Training completed as scheduled.
- 6/14/12 - WMS Training completed

6/21/2012 –
- Primus working to get badge and logo approved for Strong Steel. 6/22
Approved.

- IOC Contractors have been cleared to work and Sector has approved logo and badges.
- New employee (b) (6) has been resubmitted for work approval from CO.
- Received first daily report for RGV. Need to work to get Laredo to complete as well.

CTIMR RGV: CLIN 1 Fence and (b) (7)(E)

- 6/18/12 Ground wire repair (O-21) is complete
- 6/20/12 Graffiti removal awaiting Environmental approval. 6/14/12 – To complete next week.
- 6/21/12 O-6a Guardrail repair is to be done by Strong Steel.
- 6/26/2012 – O-6a work completed.
- 6/28/2012 – Sector defines safety concerns; reported to Primus. IOC workers are not wearing safety gear as they perform work on top of (b) (7)(E) wall; (b) (7)(E)
- 6/21/12 Primus to identify material requirements to perform bollard fence repair at O-21.
- 6/26/2012 – Arrange for material location.
- 6/27/2012 – Wet condition delay work, Pick up bollards from Station.
- 6/29/2012 – (O-21) Fence bollards replaced, job complete.
- Jersey barriers sent to (b) (7)(E) location.
- Lock’s replaced.
- 7/25–7/26 – Primus attended (b) (7)(E) maintenance training. Those attended will not be permanent.

Accomplished:
- Ground wire completed at O-21.
- Bollard replacement at O-21.
- Guardrail and fencing repair at O-6a.
- Graffiti removal at various locations.
- Primus attended (b) (7)(E) maintenance training.

To Do: (Primus has not provided permanent resource)
- Gate O & M Manuals to be reviewed and feedback provided.
- Attend (b) (7)(E) meetings to acquire knowledge that will enable Primus to develop (b) (7)(E) maintenance program.
- Prepare for (b) (7)(E) maintenance program.
CTIMR RGV:  
CLIN 2 Roads and Bridges

- 5/11/2012 - Meeting with IBWC on caliche delivery processes.
- 5/15/2012 - Informed IBWC of foundation issues at O-7 levee wall. Reported (b) (6) suggestion for repair.
- Received caliche past orders to determine MOU balance. Need to develop new MOU.
- Request schedule for levee raising project; expected to be at least one year. O-21, O-20, O-19 road projects will be impacted. May defer some road work.
- 6/21/12 - Primus to work with the stations O-11-O-16 to solidify road requirements. Environmental clear.
- 6/21/12 Received IBWC Levee Raising Project maps. To review with Primus and Sector.
- 6/25/2012 – Receiving detailed road requirements from Sector. To meet with Stations next week to begin review of road requirements. O-21, O-11 – O-16.
- 7/02/2012 – 07/03/2012 – Site visit with (b) (6) TI Coordinator and Primus to clarify road requirements.
- 7/03/2012 – Primus to establish specific coordinates and define true requirements.
- 7/26/2012 – Primus has completed detailed requirements for the O-11 – O-16 roads. Primus to provide final proposal next week. Road work should begin within two weeks.

Accomplished:
- Road inspections O-11 thru O-16.
- Road requirements compiled. Sector provided input and attended inspections.

To Do:
- Proposal.
- Road Maintenance.
O-7a **(b) (7)(E)** -

- 2/9/12 – Reported infraction on hydro-seeding, erosion, lack of watering.
- 5/3/2012 – Reported vegetation growth to **(b) (6)**. 5/31 Primus has cleaned out the **(b) (7)(E)**
- 5/1/2012 - **(b) (7)(E)** Water District **(b) (7)(E)** reported that the **(b) (7)(E)** were holding back water and was considered urgent. Performed site visit. Coordinated with O&M to do repair.
- 5/3/2012 – Transferred funding to Sector. $1160.00. Rental equipment.
- 5/10/2012 – Site visit. Within a few days **(b) (7)(E)** already collecting more debris.
- 5/16/2012 - Schedule meeting with **(b) (7)(E)** Maintenance Manager to enhance communications.
- 5/25/2012 – Meeting to discuss on-going issue with additional debris.
- 6/6/12 - The **(b) (7)(E)** Water District is preparing to remove vegetation from the canal banks and we will be communicating closely with Management. Working with **(b) (6)** on how to design **(b) (7)(E)** system **(b) (7)(E)** (defined in MOU).
- 6/12/12 - Primus to define best approach to leave **(b) (7)(E)** during a 2 week trimming period.
- 6/15/12 **(b) (7)(E)** ROM and alternatives to be completed. Meetings will be set with Sector to discuss alternatives and final approach.
- 6/21/12 Primus to finalize proposal and present to Sector by 6/25. Delayed, Primus getting last of estimates.
- 6/28/2012 – Primus to present findings 7/3. Site review scheduled for 7/3.
- 7/03/2012 - On-site inspection.
- 7/03/2012 – Met with Mobile Crane service on **(b) (7)(E)** proposal.
- 7/03/2012 – Drawings to **(b) (6)** and **(b) (6)** for review and feedback.
7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.
6/26/2012 – Mobile Steel has completed inspections of system.
7/26/2012 – Primus continues weekly inspections. Proposal due next week.

Accomplished:
- Weekly inspections.

To Do:
- Proposal.
evidence of safety issues. Primus to develop maintenance schedule.

- 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
- 7/26/2012 – Performed another inspection with [b] and [b] System safety is solid, structurally sound. Primus to set up maintenance plan for system.

Accomplished:
- Continue bi-weekly inspections and cleaning.

To Do:
- Maintenance program.

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CTIMR RGV:
CLIN 5  Vegetation and Debris

- 6/15/12 - IBWC levee raising project will impact vegetation removal at O-19 – O-21. Will continue to monitor project to determine impact.
- 6/18 O-21a, O-20, and O-15 will need Environmental monitors to clear before cutting.
- 6/18 [b] to provide monitors.
- 6/22 Expected to complete full cycle of mowing by 6/22. Trimming will continue; presently at O-7.
- 6/28/2012 – Rains have delayed trim work. Trimmers at O-7, 60% of O-21 complete.
- 7/03/2012 - Environmental approvals for vegetation removal at O-20 and O-21a.
- 7/05/2012 – Cut completed on O-20 and O-21a.
- 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; On target
Road and 2/9/2012 – Sector requested to go forward with as a MILCON Project. This land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE. Fish & Wildlife properties are bright green.

2/23/2012 – Table Top and were presented by . Sector feedback is very positive.

4/6/2012 – RE and environmental update. Prepare to formulate letter to landowner to begin approach.

4/19/2012 – Tour of and properties. Meeting with USFWS, Primus, (Civil PE), to review planned road maintenance project.

6/14/2012 - Primus does not have a permanent resource to be new resource. Must clear security requirements.

6/20/12 pending CO approval letter.

6/20/12 - training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.

6/28/2012 – CO Approval Letter will enable resource to begin work.

7/03/2012 – Site visit with at O-11 and O-14. defining issues with and

O-3 (South of fence line) – Roma Boat Ramp (Los Puertos)
• Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.
• 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.
• 1/20/2012 - O&M has completed evaluation. Need to set up meeting to define evaluation results and forward approach.
• 2/1/2012 - O&M has completed evaluation proving that the removal of silt will enable boat traffic. No major repairs are needed.
• 2/1/2012 - CATEX complete and awaiting OBP approval.
• 2/14/2012 – CATEX signed. O&M to perform site work.
• 2/28/2012 – Preliminary work to set up equipment began.
• 3/2/2012 – Silt was removed from existing boat ramp exposing 5 foot drop to water level. Sector defines ramp too steep. Sector to determine requirement.
• 4/6/2012 – Sector to determine priority.
• 5/3/2012 – Sector request we activate this project. Need to determine what steps are needed.
• 5/31/12 – Determining how to go forward.
• 6/26/2012 –
  o Confirmed that Sector will proceed with in-house resources to complete boat ramp. No engineering support.
  o FM&E will provide environment and real estate clearances.
• 7/26/2012 – Sector has provided estimated in-house costs. PRD in progress.

Miscellaneous:
• **AEP Transmission Line Projects throughout RGV-** 6/12/12 – Received CD of maps to send to OCC. to give to OCC. 6/25/2012 - OCC received.
• **USFWS -** 4/24/2012- Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison.
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• **Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump – MOU-** 6/19 Sent MOU to
• Scheduled COR classes 7/8 – 7/14
Scheduled TRIRIGA classes 7/15 - 7/20

- 6/18 Data Technician - (b) (6) reported for duty.
- 7/09 – 7/13/2012 – COR 222 Training – Passed Exam
- 7/16 – 7/20/2012 – TRIRIGA Training - Certificate

**Inspections: 30% requirement**

- O-6a – Guardrail repair.
- O-20 and O-21a – Monitors cleared for vegetation removal.
- O-7 (b) (7)(E) system
- O-12 – (b) (7)(E) system
- O-11 through O-16 – Road inspections.

Respectfully,

(b) (6), Program Manager, COR

Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.
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- Prepare for maintenance program.
CLIN 2 Roads and Bridges

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7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.
6/26/2012 – Mobile Steel has completed inspections of system.
7/26/2012 – Primus continues weekly inspections. proposal due next week.

Accomplished:
- Weekly inspections.

To Do:
- Proposal.
O-12 Harlingen System –

- 11/2011 - Identified unsafe system.  suggested Engineer of Record to resolve safety issues.
- 1/20/2012 Contractor presented new plans to mediate safety concerns. finds this acceptable. I have sent the plans to FM&E Engineers. 2/3/2012 - FM&E engineers acceptance.
- 2/7/2012 – 2/16/2012 - Contractor work postponed due to heavy rains.
- 2/24/2012 inspected improved system. Acceptable by COR.
- 3/15/2012 – To utilize CTIMR for inspections and cleaning of system.
- 3/20/2012 – Present in work plan.
- 4/5/2012 – Performed site visit with contractor. 4/10/2012 - Station to report schedule.
- 5/30/12 – Performed site visit. Station will allow Primus to make system. Primus power supply on vehicles complete.
- 6/12/12 per schedule. Working to define Water District cutting of canal banks.
- 6/19/12 Primus has sent letter of safety concerns with system. Sent to for review. also reviewing.
- 6/28/2012 Scheduled site review with Primus, on 7/3.
- 7/03/2012 – Inspected safety concerns with and no evidence of safety issues. Primus to develop maintenance schedule.
- 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
- 7/26/2012 – Performed another inspection with System safety is solid, structurally sound. Primus to set up maintenance plan for system.

Accomplished:
- Continue bi-weekly inspections and cleaning.

To Do:
CTIMR RGV:
CLIN 5  Vegetation and Debris

- 6/15/12 - IBWC levee raising project will impact vegetation removal at O-19 – O-21. Will continue to monitor project to determine impact.
- 6/18 O-21a, O-20, and O-15 will need Environmental monitors to clear before cutting.
- 6/18  to provide monitors.
- 6/22 Expected to complete full cycle of mowing by 6/22. Trimming will continue; presently at O-7.
- 6/28/2012 – Rains have delayed trim work. Trimmers at O-7, 60% of O-21 complete.
- 7/03/2012 - Environmental approvals for vegetation removal at O-20 and O-21a.
- 7/05/2012 – Cut completed on O-20 and O-21a.
- 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; On target
Road and (b) (6)

- 2/9/2012 – Sector requested to go forward with (b) (7)(E) as a MILCON Project. This land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE. Fish & Wildlife properties are bright green.

- 2/23/2012 – Table Top (b) (7)(E) and (b) (7)(E) were presented by (b) (6) Sector feedback is very positive.

- 4/6/2012 – RE and environmental update. Prepare to formulate letter to landowner to begin approach.

- 4/19/2012 – Tour of (b) (7)(E) and (b) (6) properties. Meeting with USFWS, Primus, (b) (6) (Civil PE), to review planned road maintenance project.

RGV (b) (7)(E)

- Continue to work with (b) (7)(E) project in preparation for future (b) (7)(E) maintenance program.

- 6/14/12 - Primus does not have a permanent resource, (b) (6) to be new resource. Must clear security requirements.

- 6/20/12 (b) (6) pending CO approval letter.

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- 6/28/2012 – CO Approval Letter will enable resource to begin work.

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O-3 (South of fence line) – Roma Boat Ramp (Los Puertos)
• Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.
• 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.
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• 5/11/2012 – Research Environmental issues. (b) (6) to report. Evaluate engineer approach.
• 5/31/12 – Determining how to go forward.
• 6/26/2012 –
  o Confirmed that Sector will proceed with in-house resources to complete boat ramp. No engineering support.
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Miscellaneous:
• AEP Transmission Line Projects throughout RGV - 6/12/12 – Received CD of maps to send to OCC. (b) (6) to give to OCC. 6/25/2012 - OCC received.
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• Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump – MOU- 6/19 Sent MOU to (b) (6)
• Scheduled COR classes 7/8 – 7/14
• Scheduled TRIRIGA classes 7/15 - 7/20
• 6/18 Data Technician - (b) (6) reported for duty.
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**Inspections: 30% requirement**

- O-6a – Guardrail repair.
- O-20 and O-21a – Monitors cleared for vegetation removal.
- O-7 (b) (7)(E) [redacted] system
- O-12 – (b) (7)(E) [redacted] system
- O-11 through O-16 – Road inspections.

Respectfully,

(b) (6), Program Manager, COR

Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.
Good morning!

The NTP was 3/21/2012. They are in the 4th month, but the first two months was acquiring resources. I am hoping that the re-organization that [redacted] has planned will make a positive impact.

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Appreciate the pictures. They help a lot with the reports. Keep it up.

As for Primus, I sense that they can do it if they can get their act together. What month is this for Primus being on Contract?

Please accept RGV Weekly Report 7/26/2012; changes in red.

TI Actions Rio Grande Valley – 07/26/2012

Hot Issues:
• CWP Approved 6/26/2012
• Primus:
  o Performance
  o Invoices
• Data Technician contract ends 8/31/2012. Need to keep her on board. Will be contacted by new Contractor.
• Meeting with Primus to define invoice issues, format, and content.

Major Efforts:

• Primus on-going security and performance issues.
• Primus performance (improving)
• Invoice review.
• Begin CTIMR budget review.

Good News stories/Accomplishments:
3/22/2012 – CTIMR Area 4 NTP and successful Kick off
4/06/2012 – CTIMR TI Inspection complete.
5/11/2012 – Working in harmony with Sector O&M Division to resolve urgent TI repairs.
5/16/2012 – CTIMR 60 Day Work Plan sent to OBP for approval
5/23/2012 – CTIMR 60 Day Government Work Plan has been approved and work commenced.
7/02/2012 – Primus entering WMS Work Plan.
7/26/2012 – Work Plan activities are being performed in all Sectors within Area 4.

Concerns:
I have not received the required reports from Primus. I have reported to the CO.
No documentation to define burn rate. No documentation to evaluate invoices. Primus promises a change now that employees approved to work on 6/28/2012.
To discuss Primus reorganization and Daily, weekly, monthly report quality.

Deliverables:
  Government Work Plan to Primus Solutions
  Successful AREA 4 CTIMR Kick off
  CTIMR TI Tour (to establish work plan)
  Area 4 Requirements have been provided to Primus for 90 work plan.
  CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
  CTIMR 90 Contractor Work Plan approved.
  Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.
  Second 90 Day Work Plan requirements (9/23/2012 – 12/22/2012) provided to Primus.

Other:

Summary: Main focus is to transition knowledge and partnering with Primus to perform TI
maintenance as soon as possible.

**TI Actions - Rio Grande Valley – 07/31/2012**

**CTIMR Area 4:**

- **6/11/12** - By 6/15 Primus to deliver an acceptable:
  - Activity sheet for daily meetings,
  - Schedule for GWP, and
  - Final CWP.

- **6/11/12** - Primus to place all incomplete tasks from the GWP into the Contractor Work Plan (90d). (b)(6) to define when all daily, weekly, and monthly reports will be delivered.

- **6/12-6/14** – Environmental Training completed. Primus, Subs, Sector attended.

- **6/14**- Primus requested clarification of Clin6. Reported to CO that (b)(6) and (b)(6) are defined by Primus as cleared when in fact I have received no CO letter of approval. - Primus decided to hold on bringing in employees until cleared. CO has not received request. (CHECK INVOICE).

- **6/15/12- 6/20/12**
  - Continue daily meeting with Primus Area 4; providing daily updates for all Sectors.
  - Primus continues to display a lack of ability to produce required reporting.
  - No deliverables were completed as promised on 6/15; response was sent to the CO.
  - Primus continues to have problems getting subcontractors cleared to work on contract.
  - CO sent Notice of Compliance to Primus; COR addressed Primus responses and sent comments to CO.
  - Various documents have been sent to the CO/CS to justify concerns with Primus performance.

- **6/19/12**
  - Contractor Work Plans received.
  - Work plans sent for environmental and Real Estate review. We will need to improve this process so that we have a fair amount of time to perform the review process.

- **6/20** Contractor Work Plans sent to OBP, (b)(6). Requesting approval of work plan and budget.

- **6/20** Requested Primus to send all reports (daily, weekly, monthly) to date by email.

- **6/21** Primus to send proposed holiday schedule for 4th of July week.

- **6/21** (b)(6) to meet with CO Staff tomorrow to review the documentation I sent to determine on-going approach.

- **6/22/2012** – Received final CWP from Primus

- **6/25/2012** – Sent CWP for OPB concurrence and FM&E approval.

- **6/26/2012** – Received CWP approval from AAA. No work was delayed due to work plan approval process.
6/28/2012 –
- CO Letter of Approval for Primus subs/employees received. Primus will be able to perform some delayed activities.
- Meeting was held between CO and Primus. (b)(6) defines that results will be announced later.
- Informed CO of my schedule the next few weeks. Concerned that I will be in class when invoices are delivered. (b)(6) to cover if necessary. We will meet after my classes to review invoices.
- WMS Issues are being resolved by WMS Team. Primus continues to input data.

7/05/2012 – 7/06/2012
- CTIMR Area 4 Budget Reviews – (b)(6), and (b)(6).

7/06/2012 –
- (b)(6) announced that he will be performing a reorganization to improve performance.

7/26/2012 –
- (b)(6) Primus Laredo Supervisor) has resigned. Primus replacement resume was reviewed and accepted. Security procedures must be met.
- (b)(6) to replace (b)(6) as part of reorganization. (b)(6) to remain until replacement found.

CTIMR RGV:

5/24/12 –
- All Sectors to begin work. To report if a dependency on a sub-contractor. No work to be started until Environment/Safety approved. No subs have been approved through the CO. 5/30 Sector to begin vetting process for immediate need subcontractors.
- RGV started vegetation at O-4. 5/31 -Vegetation is being work by internal resources.
- Environmental training to be scheduled. 5/31- Working with (b)(6) to perform training for each Sector. 12-14th.
- WMS training completed for Primus
  - Access to be resolved by WMS Team
  - Training completed
- Need reports finalized for daily meetings. No acceptable reports of daily activities to date.
- Primus does not have resource for Project; resource to review and give input to O&M manuals, (b)(7)(E) management plan, and maintain
- Having challenges with acquiring subs; 8 subs not willing to do security. Some of these subs work for Weston solution (contractor) and do not have these security requirements.)
• To input 60 day work plan next week. 5/31 Problems with WMS, Primus to enter data, working with (b) (6) on input issues.
• To review and finalize 90 day work plan by 31st. 5/31 Incomplete
• Continue to forward concerns to CO.

5/31/2012 – Serious issue with Primus performance. Letter to be sent by CO. No Primus employee or subcontractor have been fully vetted per contract requirements. Non-performance issues.
• Primus reported that they will complete all required SOWs and estimates for CWP by 6/8/12. This was due on 5/7 and extended to 5/31 and still not met.
• Have not been able to get a professional daily activities sheet. Created one for them.

6/7/2012 – Reported that Primus has not provided daily, weekly, monthly reports to CO.
• 6/4 - 6/8 - Primus has held daily meeting while I am in El Paso. I have called in to most of the sessions.
• Environmental Training is scheduled for 6/12-6/14. (b) (6) to perform training at each Sector. Environmental Training completed as scheduled.
• 6/14/12 - WMS Training completed

6/21/2012 –
• Primus working to get badge and logo approved for Strong Steel. 6/22 Approved.
• IOC Contractors have been cleared to work and Sector has approved logo and badges.
• New employee (b) (6) has been resubmitted for work approval from CO.
• Received first daily report for RGV. Need to work to get Laredo to complete as well.

CTIMR RGV:
CLIN 1 Fence and (b) (7)(E)

• 6/18/12 Ground wire repair (O-21) is complete
• 6/20/12 Graffiti removal awaiting Environmental approval. 6/14/12 – To complete next week.
• 6/21/12 O-6a Guardrail repair is to be done by Strong Steel.
• 6/26/2012 – O-6a work completed.
• 6/28/2012 – Sector defines safety concerns; reported to Primus. IOC workers are not wearing safety gear as they perform work on top of (b) (7)(E) wall;
(b) (7)(E)
• 6/21/12 Primus to identify material requirements to perform bollard fence repair at O-21.
• 6/26/2012 – Arrange for material location.
• 6/27/2012 – Wet condition delay work, Pick up bollards from Station.


• 6/29/2012 – (O-21) Fence bollards replaced, job complete.

• 7/25- 7/26 – Primus attended maintenance training. Those attended will not be permanent.

Accomplished:
- Ground wire completed at O-21.
- Bollard replacement at O-21.
- Guardrail and fencing repair at O-6a.
- Graffiti removal at various locations.
- Primus attended Gate maintenance training.

To Do: (Primus has not provided permanent resource)
- Gate O & M Manuals to be reviewed and feedback provided.
- Attend meetings to acquire knowledge that will enable Primus to develop maintenance program.
- Prepare for maintenance program.

CTIMR RGV:
CLIN 2 Roads and Bridges

• 5/11/2012 - Meeting with IBWC on caliche delivery processes.
• 5/15/2012 - Informed IBWC of foundation issues at O-7 levee wall. Reported suggestion for repair.
• Received caliche past orders to determine MOU balance. Need to develop new MOU.
• Request schedule for levee raising project; expected to be at least one year. O-21, O-20, O-19 road projects will be impacted. May defer some road work.
• 6/21/12 - Primus to work with the stations O-11-O-16 to solidify road requirements. Environmental clear.
• 6/21/12 Received IBWC Levee Raising Project maps. To review with Primus and
• Sector.
• 6/25/2012 – Receiving detailed road requirements from Sector. To meet with Stations next week to begin review of road requirements. O-21, O-11 – O-16.
• 7/02/2012 – 07/03/2012 – Site visit with TI Coordinator and Primus to clarify road requirements.
• 7/03/2012 – Primus to establish specific coordinates and define true requirements.
• 7/26/2012 – Primus has completed detailed requirements for the O-11 – O-16 roads. Primus to provide final proposal next week. Road work should begin within two weeks.

Accomplished:
➢ Road inspections O-11 thru O-16.
➢ Road requirements compiled. Sector provided input and attended inspections.

To Do:
➢ Proposal.
➢ Road Maintenance.

CTIMR RGV:
CLIN 3 Drainage and
O-7a
-  
  2/9/2012 – Reported infraction on hydro-seeding, erosion, lack of watering.
  5/3/2012 – Reported vegetation growth to 5/31 Primus has cleaned out the holes.
  5/1/2012 – Water District reported that the were holding back water and was considered urgent. Performed site visit. Coordinated with O&M to do repair.
  5/3/2012 – Transferred funding to Sector. $1160.00. Rental equipment.
5/10/2012 – Site visit. Within a few days already collecting more debris.
• 5/16/2012 - Schedule meeting with Maintenance Manager to enhance communications.
• 5/25/2012 – Meeting to discuss on-going issue with additional debris.
• 6/6/12 - The Water District is preparing to remove vegetation from the canal banks and we will be communicating closely with Management. Working with on how to design system (defined in MOU).
• 6/12/12 - Primus to define best approach to leave during a 2 week trimming period.
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• 6/26/2012 – Mobile Steel has completed inspections of system.
• 7/26/2012 – Primus continues weekly inspections. proposal due next week.

Accomplished:
➢ Weekly inspections.

To Do:
➢ Proposal.

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To Do:
- Maintenance program.
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  - Scheduled COR classes 7/8 – 7/14
  - Scheduled TRIRIGA classes 7/15 - 7/20

  - 6/18 Data Technician - [redacted] reported for duty.

  - 7/09 – 7/13/2012 – COR 222 Training – Passed Exam

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**Inspections: 30% requirement**

  - O-6a – Guardrail repair.
  - O-20 and O-21a – Monitors cleared for vegetation removal.
  - O-7 [redacted] system
  - O-12 – [redacted] system
  - O-11 through O-16 – Road inspections.

Respectfully,

[redacted]  
Program Manager, COR  
Border Patrol Facilities and Tactical Infrastructure  
Facilities Management and Engineering  
Tactical Infrastructure Division (Maintenance & Repair)

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Thank you. Do you think we have seen an improvement?

When are we scheduling the PMR for PRIMUS?

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- Meeting with Primus to define invoice issues, format, and content.

*Major Efforts:*

- Primus on-going security and performance issues.
- Primus performance (improving)
- Invoice review.
- Begin CTIMR budget review.

*Good News stories/Accomplishments:*

- 3/22/2012 – CTIMR Area 4 NTP and successful Kick off
- 4/06/2012 – CTIMR TI Inspection complete.
- 5/11/2012 – Working in harmony with Sector O&M Division to resolve urgent TI repairs.
- 5/16/2012 – CTIMR 60 Day Work Plan sent to OBP for approval
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No documentation to define burn rate. No documentation to evaluate invoices. Primus promises a change now that employees approved to work on 6/28/2012.
To discuss Primus reorganization and Daily, weekly, monthly report quality.

*Deliverables:*

- Government Work Plan to Primus Solutions
- Successful AREA 4 CTIMR Kick off
- CTIMR TI Tour (to establish work plan)
- Area 4 Requirements have been provided to Primus for 90 work plan.
CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
CTIMR 90 Contractor Work Plan approved.
Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.
Second 90 Day Work Plan requirements (9/23/2012 – 12/22/2012) provided to Primus.

Other:

Summary: Main focus is to transition knowledge and partnering with Primus to perform TI maintenance as soon as possible.

**TI Actions - Rio Grande Valley – 07/31/2012**

**CTIMR Area 4:**

- 6/11/12 - By 6/15 Primus to deliver an acceptable:
  - Activity sheet for daily meetings,
  - Schedule for GWP, and
  - Final CWP.

- 6/11/12 - Primus to place all incomplete tasks from the GWP into the Contractor Work Plan (90d). to define when all daily, weekly, and monthly reports will be delivered.

- 6/12-6/14 – Environmental Training completed. Primus, Subs, Sector attended.

- 6/14- Primus requested clarification of Clin6.
  Reported to CO that are defined by Primus as cleared when in fact I have received no CO letter of approval. - Primus decided to hold on bringing in employees until cleared. CO has not received request. (CHECK INVOICE).

- 6/15/12- 6/20/12
  - Continue daily meeting with Primus Area 4; providing daily updates for all Sectors.
  - Primus continues to display a lack of ability to produce required reporting.
  - No deliverables were completed as promised on 6/15; response was sent to the CO.
  - Primus continues to have problems getting subcontractors cleared to work on contract.
  - CO sent Notice of Compliance to Primus; COR addressed Primus responses and sent comments to CO.
  - Various documents have been sent to the CO/CS to justify concerns with Primus performance.

- 6/19/12
  - Contractor Work Plans received.
  - Work plans sent for environmental and Real Estate review. We will need to improve this process so that we have a fair amount of time to perform the review process.

- 6/20 Contractor Work Plans sent to OBP,
Requesting approval of work plan and budget.

- 6/20 Requested Primus to send all reports (daily, weekly, monthly) to date by email.
- 6/21 Primus to send proposed holiday schedule for 4th of July week.
- 6/21 [b] (6) [b] to meet with CO Staff tomorrow to review the documentation I sent to determine on-going approach.
- 6/22/2012 – Received final CWP from Primus
- 6/25/2012 – Sent CWP for OPB concurrence and FM&E approval.
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- 6/28/2012 –
  - CO Letter of Approval for Primus subs/employees received. Primus will be able to perform some delayed activities.
  - Meeting was held between CO and Primus. [b] (6) defines that results will be announced later.
  - Informed CO of my schedule the next few weeks. Concerned that I will be in class when invoices are delivered. [b] (6) to cover if necessary. We will meet after my classes to review invoices.
  - WMS Issues are being resolved by WMS Team. Primus continues to input data.
- 7/05/2012 – 7/06/2012
  - CTIMR Area 4 Budget Reviews – [b] (6).
- 7/06/2012 –
  - [b] (6) announced that he will be performing a reorganization to improve performance.
- 7/26/2012 –
  - [b] (6) Primus Laredo Supervisor) has resigned. Primus replacement resume was reviewed and accepted. Security procedures must be met.
- 7/26/2012 –
  - [b] (6) to replace [b] (6) as part of reorganization. [b] (6) to remain until replacement found.

CTIMR RGV:

- 5/24/12 –
  - All Sectors to begin work. To report if a dependency on a subcontractor. No work to be started until Environment/Safety approved. No subs have been approved through the CO. 5/30 Sector to begin vetting process for immediate need subcontractors.
  - RGV started vegetation at O-4. 5/31 -Vegetation is being work by internal resources.
  - Environmental training to be scheduled. 5/31- Working with [b] (6) to perform training for each Sector. 12-14th.
- WMS training completed for Primus
  - Access to be resolved by WMS Team
  - Training completed
- Need reports finalized for daily meetings. No acceptable reports of daily activities to date.
- Primus does not have resource for [REDACTED] Project; resource to review and give input to O&M manuals, [REDACTED] management plan, and maintain [REDACTED].
- Having challenges with acquiring subs; 8 subs not willing to do security. Some of these subs work for Weston solution [REDACTED] contractor and do not have these security requirements."
- To input 60 day work plan next week. 5/31 Problems with WMS, Primus to enter data, working with [REDACTED] on input issues.
- To review and finalize 90 day work plan by 31st. 5/31 Incomplete
- Continue to forward concerns to CO.

5/31/2012 – Serious issue with Primus performance. Letter to be sent by CO. No Primus employee or subcontractor have been fully vetted per contract requirements. Non-performance issues.
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- Have not been able to get a professional daily activities sheet. Created one for them.

6/7/2012 – Reported that Primus has not provided daily, weekly, monthly reports to CO.
- 6/4 - 6/8 - Primus has held daily meeting while I am in El Paso. I have called in to most of the sessions.
- Environmental Training is scheduled for 6/12-6/14. [REDACTED] to perform training at each Sector. Environmental Training completed as scheduled.
- 6/14/12 - WMS Training completed

6/21/2012 –
- Primus working to get badge and logo approved for Strong Steel. 6/22 Approved.
- IOC Contractors have been cleared to work and Sector has approved logo and badges.
- New employee [REDACTED] has been resubmitted for work approval from CO.
- Received first daily report for RGV. Need to work to get Laredo to complete as well.

CTIMR RGV:
CLIN 1 Fence and [REDACTED]
6/18/12 Ground wire repair (O-21) is complete
6/20/12 Graffiti removal awaiting Environmental approval. 6/14/12 – To complete next week.
6/21/12 O-6a Guardrail repair is to be done by Strong Steel.
6/26/2012 – O-6a work completed.
6/28/2012 – Sector defines safety concerns; reported to Primus. IOC workers are not wearing safety gear as they perform work on top of wall; Primus to identify material requirements to perform bollard fence repair at O-21.
6/26/2012 – Arrange for material location.
6/27/2012 – Wet condition delay work, Pick up bollards from Station.
6/29/2012 – (O-21) Fence bollards replaced, job complete.
Jersey barriers sent to location.
Lock’s replaced.
7/25- 7/26 – Primus attended maintenance training. Those attended will not be permanent.

Accomplished:
- Ground wire completed at O-21.
- Bollard replacement at O-21.
- Guardrail and fencing repair at O-6a.
- Graffiti removal at various locations.
- Primus attended maintenance training.

To Do: (Primus has not provided permanent resource)
- O & M Manuals to be reviewed and feedback provided.
- Attend meetings to acquire knowledge that will enable Primus to develop maintenance program.
- Prepare for maintenance program.
CLIN 2 Roads and Bridges

- 5/11/2012 - Meeting with IBWC on caliche delivery processes.
- Received caliche past orders to determine MOU balance. Need to develop new MOU.
- Request schedule for levee raising project; expected to be at least one year. O-21, O-20, O-19 road projects will be impacted. May defer some road work.
- 6/21/12 - Primus to work with the stations O-11-O-16 to solidify road requirements. Environmental clear.
- 6/21/12 Received IBWC Levee Raising Project maps. To review with Primus and Sector.
- 6/25/2012 – Receiving detailed road requirements from Sector. To meet with Stations next week to begin review of road requirements. O-21, O-11 – O-16.
- 7/02/2012 – 07/03/2012 – Site visit with TI Coordinator and Primus to clarify road requirements.
- 7/03/2012 – Primus to establish specific coordinates and define true requirements.
- 7/26/2012 – Primus has completed detailed requirements for the O-11 – O-16 roads. Primus to provide final proposal next week. Road work should begin within two weeks.

Accomplished:
- Road inspections O-11 thru O-16.
- Road requirements compiled. Sector provided input and attended inspections.

To Do:
- Proposal.
- Road Maintenance.
2/9/12 – Reported infraction on hydro-seeding, erosion, lack of watering.

5/3/2012 – Reported vegetation growth to Water District. 5/31 Primus has cleaned out the

5/1/2012 - Water District reported that the were holding back water and was considered urgent. Performed site visit. Coordinated with O&M to do repair.

5/3/2012 – Transferred funding to Sector. $1160.00. Rental equipment.


5/10/2012 – Site visit. Within a few days already collecting more debris.

5/16/2012 - Schedule meeting with Maintenance Manager to enhance communications.

5/25/2012 – Meeting to discuss on-going issue with additional debris.

6/6/12 - The Water District is preparing to remove vegetation from the canal banks and we will be communicating closely with Management. Working with on how to design system (defined in MOU).

6/12/12 - Primeus to define best approach to leave during a 2 week trimming period.

6/15/12 ROM and alternatives to be completed. Meetings will be set with Sector to discuss alternatives and final approach.

6/21/12 Primus to finalize proposal and present to Sector by 6/25. Delayed, Primus getting last of estimates.

6/28/2012 – Primus to present findings 7/3. Site review scheduled for 7/3.

7/03/2012 - On-site inspection.

7/03/2012 – Met with Mobile Crane service on proposal.

7/03/2012 – Drawings to and for review and feedback.

7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.

6/26/2012 – Mobile Steel has completed inspections of system.

7/26/2012 – Primus continues weekly inspections. Proposal due next week.

Accomplished:
- Weekly inspections.

To Do:
- Proposal.
11/2011 - Identified unsafe system. Suggested Engineer of Record to resolve safety issues.
1/20/2012 - Contractor presented new plans to mediate safety concerns. Finds this acceptable. I have sent the plans to FM&E Engineers.
2/3/2012 - FM&E engineers acceptance.
2/7/2012 – 2/16/2012 - Contractor work postponed due to heavy rains.
2/24/2012 - Inspected improved system. Acceptable by COR.
3/15/2012 – To utilize CTIMR for inspections and cleaning of system.
3/20/2012 – Presented in work plan.
4/5/2012 – Performed site visit with contractor. 4/10/2012 - Station to report schedule.
5/30/12 – Performed site visit. Station will allow Primus to make system. Primus power supply on vehicles complete.
6/12/12 - per schedule. Working to define Water District cutting of canal banks.
6/19/12 Primus has sent letter of safety concerns with system. Sent to for review. Also reviewing.
6/28/2012 Scheduled site review with Primus, on 7/3.
7/03/2012 – Inspected safety concerns with and no evidence of safety issues. Primus to develop maintenance schedule.
7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
7/26/2012 – Performed another inspection with System safety is solid, structurally sound. Primus to set up maintenance plan for system.

Accomplished:
- Continue bi-weekly inspections and cleaning.

To Do:
CTIMR RGV:

CLIN 5  Vegetation and Debris

- 6/15/12 - IBWC levee raising project will impact vegetation removal at O-19 – O-21. Will continue to monitor project to determine impact.
- 6/18 O-21a, O-20, and O-15 will need Environmental monitors to clear before cutting.
- 6/18  (b) (6) to provide monitors.
- 6/22 Expected to complete full cycle of mowing by 6/22. Trimming will continue; presently at O-7.
- 6/28/2012 – Rains have delayed trim work. Trimmers at O-7, 60% of O-21 complete.
- 7/03/2012 - Environmental approvals for vegetation removal at O-20 and O-21a.
- 7/05/2012 – Cut completed on O-20 and O-21a.
- 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; On target
Road and Water – Sector requested to go forward with MILCON Project. This land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE. Fish & Wildlife properties are bright green.

- 2/23/2012 – Table Top and were presented by Sector feedback is very positive.

- 4/6/2012 – RE and environmental update. Prepare to formulate letter to landowner to begin approach.
- 4/19/2012 – Tour of and properties. Meeting with USFWS, Primus, (Civil PE), to review planned road maintenance project.
- 6/14/12 - Primus does not have a permanent resource. to be new resource. Must clear security requirements.
- 6/20/12 pending CO approval letter.
- 6/20/12 - training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.
- 6/28/2012 – CO Approval Letter will enable resource to begin work.
- 7/03/2012 – Site visit with at O-11 and O-14. defining issues with and .

RGV

- Continue to work with project in preparation for future maintenance program.
- 6/14/12 - Primus does not have a permanent resource. to be new resource. Must clear security requirements.
- 6/20/12 pending CO approval letter.
- 6/20/12 - training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.
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O-3 (South of fence line) – Roma Boat Ramp (Los Puertos)
• Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.
• 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.
• 1/20/2012 - O&M has completed evaluation. Need to set up meeting to define evaluation results and forward approach.
• 2/1/2012 - O&M has completed evaluation proving that the removal of silt will enable boat traffic. No major repairs are needed.
• 2/1/2012 - CATEX complete and awaiting OBP approval.
• 2/14/2012 - CATEX signed. O&M to perform site work.
• 2/28/2012 – Preliminary work to set up equipment began.
• 3/2/2012 – Silt was removed from existing boat ramp exposing 5 foot drop to water level. Sector defines ramp too steep. Sector to determine requirement.
• 4/6/2012 – Sector to determine priority.
• 5/3/2012 – Sector request we activate this project. Need to determine what steps are needed.
• 5/31/2012 – Determining how to go forward.
• 6/26/2012 –
  o Confirmed that Sector will proceed with in-house resources to complete boat ramp. No engineering support.
  o FM&E will provide environment and real estate clearances.
• 7/26/2012 – Sector has provided estimated in-house costs. PRD in progress.

Miscellaneous:
• AEP Transmission Line Projects throughout RGV- 6/12/12 – Received CD of maps to send to OCC. To give to OCC. 6/25/2012 - OCC received.

• USFWS - 4/24/2012- Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison, to report to Facilities Management (no change in job). We may provide equipment if needed. May work equipment rental through CTIMR. I will see if I can get an inspector through Facilities Management. To work with Facilities Team. is working O&M activities; supporting OBP actions. 7/05/2012 - To be provided weekly updates on WG activities.
  o 7/26/2012 - To work with Sector FM&E to have provide inspections on CTIMR field work.

• Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump – MOU- 6/19 Sent MOU to

• Scheduled COR classes 7/8 – 7/14
Scheduled TRIRIGA classes 7/15 - 7/20

- 6/18 Data Technician - (b) (6) reported for duty.
- 7/09 – 7/13/2012 – COR 222 Training – Passed Exam
- 7/16 – 7/20/2012 – TRIRIGA Training - Certificate

Inspections: 30% requirement

- O-6a – Guardrail repair.
- O-20 and O-21a – Monitors cleared for vegetation removal.
- O-7 (b) (7)(E) system
- O-12 – (b) (7)(E) system
- O-11 through O-16 – Road inspections.

Respectfully,

(b) (6), Program Manager, COR
Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.
I believe they are making progress, but can they meet expectation. I am collecting data now. I hope to discuss this issue at our Thursday meeting.

Thank you. Do you think we have seen an improvement?

When are we scheduling the PMR for PRIMUS?

Good morning!

The NTP was 3/21/2012. They are in the 4th month, but the first two months was acquiring resources. I am hoping that the re-organization that [redacted] has planned will make a positive impact.

Respectfully,

[redacted], Program Manager, COR
Border Patrol Facilities and Tactical Infrastructure
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Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.
Appreciate the pictures. They help a lot with the reports. Keep it up.

As for Primus, I sense that they can do it if they can get their act together. What month is this for Primus being on Contract?

---

From: (b) (6)
Sent: Friday, July 27, 2012 8:06 PM
To: (b) (6)
Cc: (b) (6)
Subject: RGV-Weekly Report

Please accept RGV Weekly Report 7/26/2012; changes in red.

**TI Actions Rio Grande Valley – 07/26/2012**

**Hot Issues:**

- CWP Approved 6/26/2012
- Primus:
  - Performance
  - Invoices
- Data Technician contract ends 8/31/2012. Need to keep her on board. Will be contacted by new Contractor.
- Meeting with Primus to define invoice issues, format, and content.

**Major Efforts:**

- Primus on-going security and performance issues.
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- 6/26/2012 – Arrange for material location.
- 6/27/2012 – Wet condition delay work, Pick up bollards from Station.
- 6/28/2012 – Repair bollards, and replace lock for steel support guide.

Stations cannot find keys for fence support guides. Should complete project 6/29/2012.
- 6/29/2012 – (O-21) Fence bollards replaced, job complete.
- Jersey barriers sent to [b](7)(E) location.
- Lock’s replaced.
- 7/25- 7/26 – Primus attended [b](7)(E) maintenance training. Those attended will not be permanent.

**Accomplished:**
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**To Do:** (Primus has not provided permanent resource)
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- Prepare for [b](7)(E) maintenance program.
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Accomplished:
- Road inspections O-11 thru O-16.
- Road requirements compiled. Sector provided input and attended inspections.

To Do:
- Proposal.
- Road Maintenance.
O-7a -

- 2/9/12 – Reported infraction on hydro-seeding, erosion, lack of watering.
- 5/3/2012 – Reported vegetation growth to 5/31 Primus has cleaned out the
- 5/1/2012 - Water District reported that the were holding back water and was considered urgent. Performed site visit. Coordinated with O&M to do repair.
- 5/3/2012 – Transferred funding to Sector. $1160.00. Rental equipment.
- 5/10/2012 – Site visit. Within a few days already collecting more debris.
- 5/16/2012 - Schedule meeting with Maintenance Manager to enhance communications.
- 5/25/2012 – Meeting to discuss on-going issue with additional debris.
- 6/6/12 - The Water District is preparing to remove vegetation from the canal banks and we will be communicating closely with Management. Working with on how to design system (defined in MOU).
- 6/12/12 - Primus to define best approach to leave during a 2 week trimming period.
- 6/15/12 ROM and alternatives to be completed. Meetings will be set with Sector to discuss alternatives and final approach.
- 6/21/12 Primus to finalize proposal and present to Sector by 6/25. Delayed, Primus getting last of estimates.
- 6/28/2012 – Primus to present findings 7/3. Site review scheduled for 7/3.
- 7/03/2012 - On-site inspection.
- 7/03/2012 – Met with Mobile Crane service on proposal.
- 7/03/2012 – Drawings to and for review and feedback.
7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.

6/26/2012 – Mobile Steel has completed inspections of system.

7/26/2012 – Primus continues weekly inspections. Proposal due next week.

Accomplished:
➢ Weekly inspections.

To Do:
➢ Proposal.

O-12 Harlingen System –

11/2011- Identified unsafe system. Suggested Engineer of Record to resolve safety issues.

1/20/2012 Contractor presented new plans to mediate safety concerns. Finds this acceptable. I have sent the plans to FM&E Engineers.

2/7/2012 – 2/16/2012 - Contractor work postponed due to heavy rains.

2/24/2012 inspected improved system. Acceptable by COR.

3/15/2012 – To utilize CTIMR for inspections and cleaning of system.

3/20/2012 – Presented in work plan.

4/5/2012 – Performed site visit with contractor. Station to report schedule.

5/30/12 – Performed site visit. Station will allow Primus to make to system. Primus power supply on vehicles complete.

6/12/12 per schedule. Working to define Water District cutting of canal banks.

6/19/12 Primus has sent letter of safety concerns with system. Sent to for review. Also reviewing.

6/28/2012 Scheduled site review with Primus on 7/3.

7/03/2012 – Inspected safety concerns with and no
evidence of safety issues. Primus to develop maintenance schedule.

- 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
- 7/26/2012 – Performed another inspection with System safety is solid, structurally sound. Primus to set up maintenance plan for system.

Accomplished:
- Continue bi-weekly inspections and cleaning.

To Do:
- Maintenance program.

CTIMR RGV:
CLIN 5 Vegetation and Debris
- 6/15/12 - IBWC levee raising project will impact vegetation removal at O-19 – O-21. Will continue to monitor project to determine impact.
- 6/18 O-21a, O-20, and O-15 will need Environmental monitors to clear before cutting.
- 6/18 (b) (6) to provide monitors.
- 6/22 Expected to complete full cycle of mowing by 6/22. Trimming will continue; presently at O-7.
- 6/28/2012 – Rains have delayed trim work. Trimmers at O-7, 60% of O-21 complete.
- 7/03/2012 - Environmental approvals for vegetation removal at O-20 and O-21a.
- 7/05/2012 – Cut completed on O-20 and O-21a.
- 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; On target
Road and MILCON

- 2/9/2012 – Sector requested to go forward with MILCON Project. This land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE. Fish & Wildlife properties are bright green.
- 2/23/2012 – Table Top were presented by Sector feedback is very positive.
- 4/19/2012 – Tour of properties. Meeting with USFWS, Primus, (Civil PE), to review planned road maintenance project.

RGV

- Continue to work with project in preparation for future maintenance program.
- 6/14/12 - Primus does not have a permanent resource. to be new resource. Must clear security requirements.
- 6/20/12 training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.
- 6/28/2012 – CO Approval Letter will enable resource to begin work.
- 7/03/2012 – Site visit with at O-11 and O-14. defining issues with and (b) (7)(E)

O-3 (South of fence line) – Roma Boat Ramp (Los Puertos)
• Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.
• 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.
• 1/20/2012 - O&M has completed evaluation. Need to set up meeting to define evaluation results and forward approach.
• 2/1/2012 - O&M has completed evaluation proving that the removal of silt will enable boat traffic. No major repairs are needed.
• 2/1/2012 - CATEX complete and awaiting OBP approval.
• 2/14/2012 – CATEX signed. O&M to perform site work.
• 2/28/2012 – Preliminary work to set up equipment began.
• 3/2/2012 – Silt was removed from existing boat ramp exposing 5 foot drop to water level. Sector defines ramp too steep. Sector to determine requirement.
• 4/6/2012 – Sector to determine priority.
• 5/3/2012 – Sector request we activate this project. Need to determine what steps are needed.
• 5/11/2012 – Research Environmental issues. (b) (6) to report. Evaluate engineer approach.
• 5/3/2012 – Research Environmental issues.
• 5/31/2012 – Determining how to go forward.
• 6/26/2012 –
  o Confirmed that Sector will proceed with in-house resources to complete boat ramp. No engineering support.
  o FM&E will provide environment and real estate clearances.
• 7/26/2012 – Sector has provided estimated in-house costs. PRD in progress.

Miscellaneous:
• AEP Transmission Line Projects throughout RGV - 6/12/12 – Received CD of maps to send to OCC. (b) (6) to give to OCC. 6/25/2012 - OCC received.
• USFWS - 4/24/2012 - Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison. (b) (6)
• Wage Grade Transition - 6/14/12 Meeting with (b) (6) - (b) (6) [b] [6] to report to Facilities Management (no change in job). We may provide equipment if needed. May work equipment rental through CTIMR. I will see if I can get an inspector through Facilities Management. To work with Facilities Team. (b) [6] is working O&M activities; supporting OBP actions. 7/05/2012 - To be provided weekly updates on WG activities.
  o 7/26/2012 - To work with Sector FM&E to have (b) (6) provide inspections on CTIMR field work.
• Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump – MOU - 6/19 Sent MOU to (b) (6)
• Scheduled COR classes 7/8 – 7/14
Scheduled TRIRIGA classes 7/15 - 7/20

- 6/18 Data Technician - (b) (6) reported for duty.
- 7/09 – 7/13/2012 – COR 222 Training – Passed Exam
- 7/16 – 7/20/2012 – TRIRIGA Training - Certificate

Inspections: 30% requirement

- O-6a – Guardrail repair.
- O-20 and O-21a – Monitors cleared for vegetation removal.
- O-7 (b) (7)(E) system
- O-12 – (b) (7)(E) system
- O-11 through O-16 – Road inspections.

Respectfully,

(b) (6) Program Manager, COR
Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.
Please accept RGV Weekly Report 08/02/2012; changes in red.

TI Actions Rio Grande Valley – 08/02/2012

Hot Issues:

- Primus:
  - Performance
  - Invoices
- Data Technician contract ends 8/31/2012. Need to keep her on board. Will be contacted by new Contractor.
- Meeting with Primus to define invoice issues, format, and content.
- Primus to provide revised invoices based on newly defined standard; expecting within next week.

Major Efforts:

- Primus on-going security and performance issues.
- Primus performance (improving)
- Invoice review.
- Begin CTIMR budget review.
- Prepare for Program Management Review (PMR).

Good News stories/Accomplishments:

7/02/2012 – Primus entering WMS Work Plan.
7/26/2012 – Work Plan activities are being performed in all Sectors within Area 4.
8/02/2012 – Primus performing re-org to better serve contract requirement.

Concerns:

I have not received the required reports from Primus. I have reported to the CO. No documentation to define burn rate. No documentation to evaluate invoices. Primus promises a change now that employees approved to work on 6/28/2012.

- No coverage on O & M Manual review and feedback.
- Participate in on-going training.
- Development of Maintenance Program.
Deliverables:

Government Work Plan to Primus Solutions
Successful AREA 4 CTIMR Kick off
CTIMR TI Tour (to establish work plan)
Area 4 Requirements have been provided to Primus for 90 work plan.
CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
CTIMR 90 Contractor Work Plan approved.
Received Primus daily, weekly and monthly reports (5/17/2012 to present).
Most reports have been received within last two weeks.
Second 90 Day Work Plan requirements (9/23/2012 – 12/22/2012) provided to Primus.

Other:

Summary: Main focus is to transition knowledge and partnering with Primus to perform TI maintenance as soon as possible.

TI Actions - Rio Grande Valley – 8/02/2012

CTIMR Area 4:

- 7/05/2012 – 7/06/2012
  - CTIMR Area 4 Budget Reviews – (b) (6)

- 7/06/2012 –
  - (b) (6) announced that he will be performing a reorganization to improve performance.

- 7/26/2012 –
  - (b) (6) Primus Laredo Supervisor) has resigned.
  - Primus replacement resume was reviewed and accepted.
  - Security procedures must be met.

- 7/26/2012 –
  - (b) (6) to replace (b) (6) as part of reorganization.
  - (b) (6) to remain until replacement found.

- 8/02/2012 –
  - Contracting Officer approved new Supervisor for Laredo – (b) (6)
  - (b) (6) reported to Laredo this week.
  - 8/02/2012 - Reviewed resume for (b) (6) replacement,
  - (b) (6) Sent approval to Contracting Officer. CO approval letter sent to Primus. Primus to provide security documents.
  - Requested list of Area 4 accomplishments and remaining work items and completion expectations.

CLIN 1 Fence and Gates:
• 7/25- 7/26 – Primus attended maintenance training. Those attended will not be permanent.

• 8/02/2012 – Primus to define how they will meet work requirements.

Accomplished:
* Ground wire completed at O-21.
* Bollard replacement at O-21.
* Guardrail and fencing repair at O-6a.
* Graffiti removal at various locations.
* Primus attended maintenance training.
* Continue to meet vegetation removal requirements.

To Do: (Primus has not provided permanent resource)
* Gate O & M Manuals to be reviewed and feedback provided.
* Attend meetings to acquire knowledge that will enable Primus to develop maintenance program.
* Prepare for maintenance program.

CLIN 2 Roads and Bridges:

• 7/02/2012 – 07/03/2012 – Site visit with TI Coordinator and Primus to clarify road requirements.

• 7/03/2012 – Primus to establish specific coordinates and define true requirements.

• 7/26/2012 – Primus has completed detailed requirements for the O-11 – O-16 roads. Primus to provide final proposal next week. Road work should begin within two weeks.

• 8/01/2012 – Reviewed road proposal, Primus to provide details, estimates, and maps.

• 8/01/2012 – Sector approves O-11 through O-16 final detailed road requirements.

• 07/30/2012 – Caliche deliveries began last week. Contract was
cancelled due to heavy gravel content; not meeting caliche requirements.

- 8/01/2012 - New caliche contractor began deliveries on Monday, July 30, 2012.
  - 25,527 tons to be delivered to IBWC multiple levee locations.
  - Expecting delivery of 20-25 trucks per day for 30-40 days.
  - Primus management will be on site ensuring loads are at proper location and caliche has been inspected and then dropped on levee per IBWC instructions.

Accomplished:
- Road inspections O-11 thru O-16.
- Road requirements compiled. Sector provided input and attended inspections.

To Do:
- Road Maintenance Proposal.
- Road maintenance work.

CLIN 3 Drainage and:

O-7a

- 7/03/2012 - On-site inspection.
- 7/03/2012 – Met with Mobile Crane service on proposal.
- 7/03/2012 – Drawings to and for review and feedback.
- 7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.
- 6/26/2012 – Mobile Steel has completed inspections of system.
- 7/26/2012 – Primus continues weekly inspections. proposal due next week.
- 8/02/2012 – Met with Primus, received proposal, Primus to complete by next week.

Accomplished:
- Weekly inspections.
- Meetings with Water District to determine when the
will be properly and not options.

To Do:

- Proposal with final estimates.

O-12 Harlingen System:

- 7/03/2012 – Inspected safety concerns with and no evidence of safety issues. Primus to develop maintenance schedule.
- 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
- 7/26/2012 – Performed another inspection with and System proves that safety is solid, structurally sound. Primus to set up maintenance plan for system.

Accomplished:

- Continue bi-weekly inspections and cleaning.

To Do:

- Maintenance program.

CLIN 5 Vegetation and Debris:

- 7/03/2012 - Environmental approvals for vegetation removal at O-20
and O-21a.

- 7/05/2012 – Cut completed on O-20 and O-21a.
- 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; on target.

Accomplished:
- Added new vegetation area: O-20 (New Construction) and O-21a (New Construction).
- Completed environmental inspections

To Do:
- Maintain vegetation control.

Road and

- 2/9/2012 – Sector requested to go forward with as a MILCON Project. This land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE. Fish & Wildlife properties are bright green.
- 2/23/2012 – Table Top and were presented by . Sector feedback is very positive.
- 4/6/2012 – RE and environmental update. Prepare to formulate letter to landowner to begin approach.
- 4/19/2012 – Tour of and properties. Meeting with USFWS, Primus, (Civil PE), to review planned road maintenance project.

RGV

- Continue to work with project in preparation for future maintenance program.
- 6/14/12 - Primus does not have a permanent resource to be new resource. Must clear security requirements.
- 6/20/12 training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.
- 6/28/2012 – CO Approval Letter will enable resource to begin work.
- 7/03/2012 – Site visit with at O-11 and O-14. defining issues with and .
- COR to set up meeting/summit with Weston to reach resolution on issues that are not allowing us to accept.
- Aug 10th Weston to provide final UL325 certification.
- IPT meeting will develop questions. Sector would like to attend summit to define attendees.
O-3 (South of fence line) – Roma Boat Ramp (Los Puertos):

- Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.
- 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.
- 1/20/2012 - O&M has completed evaluation. Need to set up meeting to define evaluation results and forward approach.
- 2/1/2012 - O&M has completed evaluation proving that the removal of silt will enable boat traffic. No major repairs are needed.
- 2/1/2012 - CATEX complete and awaiting OBP approval.
- 2/14/2012 – CATEX signed. O&M to perform site work.
- 2/28/2012 – Preliminary work to set up equipment began.
- 3/2/2012 – Silt was removed from existing boat ramp exposing 5 foot drop to water level. Sector defines ramp too steep. Sector to determine requirement.
- 4/6/2012 – Sector to determine priority.
- 5/3/2012 – Sector request we activate this project. Need to determine what steps are needed.
- 5/31/2012 – Determining how to go forward.
- 6/26/2012 –
  - Confirmed that Sector will proceed with in-house resources to complete boat ramp. No engineering support.
  - FM&E will provide environment and real estate clearances.
- 7/26/2012 – Sector has provided estimated in-house costs. PRD in progress.

Miscellaneous:

- **AEP Transmission Line Projects throughout RGV** - 6/12/12 – Received CD of maps to send to OCC. (b) (6) to give to OCC. 6/25/2012 - OCC received.
- **USFWS** - 4/24/2012- Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison, (b) (6) 
  - **Wage Grade Transition** - 6/14/12 Meeting with Don to report to Facilities Management (no change in job). We may provide equipment if needed. May work equipment rental through CTIMR. I will see if I can get an inspector through Facilities Management. To work with Facilities Team. (b) (6) is working O&M

(b) (6)
activities; supporting OBP actions. 7/05/2012 - To be provided weekly updates on WG activities.

- 7/26/2012 - To work with Sector FM&E to have (b) (6) provide inspections on CTIMR field work.
- 08/03/2012 – Scheduled meeting with Supervisor, (b) (6) to determine future schedule.

Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump – MOU:

- 6/19 Sent MOU to (b) (6).
- Scheduled COR classes 7/8 – 7/14
- Scheduled TRIRIGA classes 7/15 - 7/20

- 6/18 Data Technician - (b) (6) reported for duty.
- 7/09 – 7/13/2012 – COR 222 Training – Passed Exam

Inspections: 30% requirement:

- O-6a – Guardrail repair.
- O-20 and O-21a – Monitors cleared for vegetation removal.
- O-7 - (b) (7)(E) system
- O-12 – (b) (7)(E) system
- O-11 through O-16 – Road inspections.
- O-12 - Harlingen
(b) (7) (E)
Please see attached RGV Weekly Report for your review.

Respectfully, one team working towards excellence.

(b) (6) Program Manager, COR
Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.
Please accept RGV Weekly Report 08/22/2012; changes in red.

TI Actions Rio Grande Valley – 08/22/2012

Hot Issues:

- Primus:
  - Performance
  - Invoices
- Data Technician contract ends 8/31/2012. New Contractor has contacted Data Technician. New contract becomes effective 9/01/2012.
- Meeting with Primus to define invoice issues, format, and content.
- Primus to provide revised invoices based on newly defined standard.
- 8/15/2012 – Received invoices.
- 8/22/2012 – Invoices in review.

Major Efforts:

- Primus on-going security and performance issues.
- Primus performance (improving)
- Invoice review.
- Begin CTIMR budget review.
- Prepare for Program Management Review (PMR).
- Invoice review.

Good News stories/Accomplishments:

7/02/2012 – Primus entering WMS Work Plan.
7/26/2012 – Work Plan activities are being performed in all Sectors within Area 4.
8/02/2012 – Primus performing re-org to better serve contract requirement.
8/09/2012 – New Area 4 Project Manager – approved on 8/08/2012 and has reported.
8/22/2012 – on board – to review, improve, and formalize Primus processes.

Concerns:

I have not received the required reports from Primus. I have reported to the CO.
No documentation to define burn rate. No documentation to evaluate invoices. Primus promises a change now that employees approved to work on 6/28/2012.


8/15/2012- Have met with Primus Area 4 Project Manager, on the following concerns.
- No coverage on activities.
- Inability to provide sufficient documentation. Burn rate, schedules, photos;
- Proposal
- CWP Road Proposal
- Maintenance Program
- Contractor Work Plan (CWP)
- Program Management Review

8/22/2012 – Continued discussions with to improve PMR.
8/22/2012 – Primus struggles to perform in RGV.
Deliverables:

- Government Work Plan to Primus Solutions
- Successful AREA 4 CTIMR Kick off
- CTIMR TI Tour (to establish work plan)
- Area 4 Requirements have been provided to Primus for 90 work plan.
- CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
- CTIMR 90 Contractor Work Plan approved.
- Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.

Other:

Summary: Main focus is to transition knowledge and partnering with Primus to perform TI maintenance as soon as possible.
TI Actions - Rio Grande Valley – 8/22/2012

CTIMR Area 4:

- **7/05/2012 – 7/06/2012**
  - CTIMR Area 4 Budget Reviews – (b) (6)

- **7/06/2012 –**
  - (b) (6) announced that he will be performing a reorganization to improve performance.

- **7/23/2012 –**
  - Notice to develop CWP (9/24/2012 – 12/23/2012).

- **7/26/2012 –**
  - (b) (6) Primus Laredo Supervisor) has resigned. Primus replacement resume was reviewed and accepted. Security procedures must be met.
  - (b) (6) to replace (b) (6) as part of reorganization. (b) (6) to remain until replacement found.

- **8/02/2012 –**
  - Reviewed resume for (b) (6) replacement, (b) (6) Sent approval to Contracting Officer. Primus to provide security documents.

- **8/02/2012 –**
  - Requested list of Area 4 accomplishments and remaining work items and completion expectations.

- **8/06/2012 –**
  - Sent out notice/calendar of PMR (August 28, 2012).

- **8/06/2012 –**
  - PMR notice accepted by (b) (6) and (b) (6)

- **8/08/2012 –**
  - (b) (6) reported as new Project Manager.

- **8/08/2012 –**
  - Meeting with (b) (6) – Very positive and encouraging.

- **8/09/2012 –**
  - To discuss prep for August 28th with (b) (6)

- **8/09/2012 –**
  - CWP due 8/21/2012 not completed. Working to assist Primus to:
    - Firm up requirements,
    - Write SOW,
    - Acquire estimates,
    - Complete Work Plan.

- **8/10/2012 –**
  - Sent Primus specific topics for PMR.

- **8/14/2012 –**
  - Meeting with Primus, (b) (6) to discuss concerns. Primus to provide estimated completion dates by 8/17/2012:
    - (b) (7)(E) Responsibilities;
    - (7)(E) Proposal;
    - CWP Road Proposal;
    - (b) (7)(E) Maintenance Program;
    - (b) (6) Invoices;
Contractor Work Plan (CWP);
Program Management Review

8/15/2012 –
- Sector provided all 2012 requirements. To estimate requirements for 2013.

8/17/2012 –
- Primus has committed to provide copy of PMR slides for our review and final comments; officially due August 22nd. Some slides will be sent on 21st.

8/21/2012 –
- Work Plans due.

8/22/2012 –
- Primus has made little progress – many concerns.

CLIN 1 Fence and

7/25- 7/26 – Primus attended maintenance training. Those attended will not be permanent.
8/02/2012 – Primus to define how they will meet work requirements.
8/15/2012 – All fence repair requirements completed per CWP.

Accomplished:
- Ground wire completed at O-21.
- Bollard replacement at O-21.
- Guardrail and fencing repair at O-6a.
- Graffiti removal at various locations.
- Primus attended maintenance training.
- Continue to meet vegetation removal requirements.

To Do: (Primus has not provided permanent resource)
- Gate O & M Manuals to be reviewed and feedback provided.
- Attend meetings to acquire knowledge that will enable Primus to develop maintenance program.
- Prepare for maintenance program.

CLIN 2 Roads and Bridges:

7/02/2012 – 07/03/2012 – Site visit with TI Coordinator and Primus to clarify road requirements.
7/03/2012 – Primus to establish specific coordinates and define true requirements.
7/26/2012 – Primus has completed detailed requirements for the O-11 – O-16 roads. Primus to provide final proposal next week. Road work should begin within two weeks.
8/01/2012 – Reviewed road proposal, Primus to provide details, estimates, and maps.
8/01/2012 – Sector approves O-11 through O-16.
8/01/2012 – Caliche deliveries began last week. Contract was cancelled due to heavy gravel content.
8/01/2012 - New contractor began work on Monday, July 30, 2012.
- 25,527 tons to be delivered to IBWC levee areas at multiple locations (10).
- Delivered 24 trucks for 30 – 40 days.
- The caliche orders require delivery to multiple (+10) IBWC locations. Management will be on site ensuring loads are at proper location and caliche has been inspected and then dropped on levee per IBWC instructions.
8/08/2012 – Continue caliche deliveries as planned.
• 8/08/2012 – (b) (6) to review incomplete road proposal and provide completion and work dates.
• 8/15/2012 – (b) (6) to estimate completion of Road Proposal by 8/17/2012, incomplete.
• 8/16/2012 – Meeting IBWC on caliche concerns; 8/17/2012.
• 8/22/2012 – Road visits to finalize road standards on 8/23/2012.
• 8/22/2012 – (b) (6), previous employee with IBWC, to give input on caliche on 8/28/2012.

Accomplished:
  ▶ Road inspections O-11 thru O-16.
  ▶ Road requirements compiled. Sector provided input and attended inspections.

To Do:
  ▶ Proposal.
  ▶ Road Maintenance.
  ▶ Resolution of caliche/river rock.
**CLIN 3 Drainage and**

- 7/03/2012 - On-site inspection.
- 7/03/2012 – Met with Mobile Crane service on proposal.
- 7/03/2012 – Drawings to and for review and feedback.
- 7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.
- 6/26/2012 – Mobile Steel has completed inspections of system.
- 7/26/2012 – Primus continues weekly inspections. Proposal due next week.
- 8/02/2012 – Met with Primus, received draft proposal, Primus to complete by next week.
- 8/08/2012 – Proposal not complete/acceptable. to review and ensure completion.
- 8/10/2012 – to estimate completion of Proposal by 8/17/2012.
- 8/22/2012 – Proposal late, Primus to provide solution by 8/22/2012.

Accomplished:
- Weekly inspections.

To Do:
- Proposal.

**System:**

- 7/03/2012 – Inspected safety concerns with and no evidence of safety issues. Primus to develop maintenance schedule.
- 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
- 7/26/2012 – Performed another inspection with and System safety is solid, structurally sound. Primus to set up maintenance plan for system.
- 8/08/2012 – Awaiting Maintenance Plan from Primus. Continue to perform cleaning/inspections.
- 8/22/2012 – Mowers and hand crews are working on O-19 through O-21.

Accomplished:
- Continue bi-weekly inspections and cleaning.

To Do:
- Maintenance program.

**CLIN 5 Vegetation and Debris:**

- 7/03/2012 - Environmental approvals for vegetation removal at O-20 and O-21a.
- 7/05/2012 – Cut completed on O-20 and O-21a.
- 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; on target.
- 8/15/2012 –Mowers are working on O-16 through O-18. Hand crews are working on O-16 through O-19.
- 8/22/2012 – Mowers and hand crews are working on O-19 through O-21.

Accomplished:
- Added new vegetation area: O-20 (New Construction) and O-21a (New Construction).
- Completed environmental inspections.
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To Do:
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Road and

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- 6/19/2012 – MOU to Mr. [redacted]

**Inspections: 30% requirement:**
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- O-20 and O-21a – Monitors cleared for vegetation removal.
- O-7 - Donna Canal system
- O-12 – Harlingen Canal system
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- O-12 – Harlingen
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ATTACHMENT:

FW: Commitment Dates for Submittals and Re-Submittals - Responding COR concerns

Sent: Wednesday, August 22, 2012 3:01 PM
To: M

Please attached to weekly report

Respectfully, one team working towards excellence.

Program Manager, COR

Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.

From:  
Sent: Wednesday, August 22, 2012 11:36 AM
To:  
Cc:  
Subject: FW: Commitment Dates for Submittals and Re-Submittals - Responding COR concerns

FYI

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Program Manager, COR

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Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

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From:  
Sent: Wednesday, August 22, 2012 11:34 AM
To:  
Subject: RE: Commitment Dates for Submittals and Re-Submittals - Responding COR concerns

Just a reminder of the dates you have promised. I realize that the road proposal for the existing work plan is dependent on a site visit this week.

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From: (b)(6)
Sent: Monday, August 20, 2012 12:05 PM
To: (b)(6)
Cc: (b)(6) (b)(6)
Subject: RE: Commitment Dates for Submittals and Re-Submittals - Responding COR concerns

(b)(6)
I have taken off your long cc list to respond.
My concerns to your below comments and estimated dates.
1. Primus was to provide services to prepare for the maintenance program since the beginning of this contract. I am now concerned that the O&M Manual has gone to final without your review.
2. (b)(6) notified us of this issue 2 months ago and Primus has not been able to provide an acceptable proposal.
3. I am concerned that Primus has not completed the RGV CWP road proposal and these requirements give direction to complete the identified road work within this work plan. This work plan is final on 9/23/2012. I do not believe Primus has gotten estimates to date.
4. Primus should have completed this maintenance plan when they first took on the contract; System.
5. (b)(6) was to schedule a meeting in my office for today with and I received an email asking if I still planned to meet. I am concerned that for some reason I don’t seem to show a calendar notice. Do we still have computer issues at the offices. Please be prepared to define the work that will be performing and how this will improve the Primus services.
6. I have received the Primus invoices and will be reviewing them this week.
7. I am very concerned as we provided much RGV feedback on August 9th and have received no other updates since that meeting on the next work plan. This work plan will need to have a review to ensure we have identified all requirements. Primus will need to complete acceptable statements of work for each work element, do the estimates (sub or internal), proposal of best alternatives, and provide a work plan with final estimates. Please keep in mind that we also have internal processes to review and approve the Environmental, Real Estate, and other actions. On 7/23 I requested the next work plan and was due 21 day after my request. It is also Primus’ responsibility to know that a new work plan will need to be completed and approved before the existing work plan expires on 9/23.
8. I received the PMR Review this morning. I have sent my concerns to

1. Resource – I will work out an approach to this and have it to you for review by Thursday, August 23rd.
   a. O&M Manual review and feedback – In pre-planning process
   b. (b)(6) Management Plan review and feedback – In pre-planning process
   c. (b)(6) meeting attendance - In pre-planning process
   d. Development and implementation of the Maintenance Program – In pre-planning process
2. (b)(7)(E) Proposal – I will re-submit this proposal to you no later than COB, Wednesday August 22nd.
3. CWP Road Requirement Proposal – I will re-submit this proposal to you no later than COB, Wednesday August 22nd.
4. (b)(7)(E) Maintenance Plan – I will re-submit this proposal to you no later than COB, Wednesday August 22nd.
5. (b)(6) Date of arrival is tomorrow, August 20th.
6. Invoices – Re-submitted earlier this week.
7. Past due CWP – I will re-submit this proposal to you no later than COB, Thursday August 23rd.
8. Program Management Review (PMR) - I will submit a DRAFT of this to you no later than first thing tomorrow, August 20th at 0800.

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From: (b) (6)
Sent: Sunday, August 19, 2012 5:38 PM
To: (b) (6)
Cc: (b) (6)
Subject: Commitment Dates for Submittals and Re-Submittals
Importance: High

Please see the attachment regarding my commitments to respond to the items on the Agenda of our meeting held on August 14th.
Thank you!
TI Actions Rio Grande Valley – 08/22/2012

Hot Issues:

- Primus:
  - Performance
  - Invoices
- Data Technician contract ends 8/31/2012. New Contractor has contacted Data Technician. New contract becomes effective 9/01/2012.
- Meeting with Primus to define invoice issues, format, and content.
- Primus to provide revised invoices based on newly defined standard.
- 8/15/2012 – Received invoices.
- 8/22/2012 – Invoices in review.

Major Efforts:

- Primus on-going security and performance issues.
- Primus performance (improving)
- Invoice review.
- Begin CTIMR budget review.
- Prepare for Program Management Review (PMR).
- Invoice review.

Good News stories/Accomplishments:

7/02/2012 – Primus entering WMS Work Plan.
7/26/2012 – Work Plan activities are being performed in all Sectors within Area 4.
8/02/2012 – Primus performing re-org to better serve contract requirement.
8/09/2012 – New Area 4 Project Manager – approved on 8/08/2012 and has reported.
8/22/2012 – on board – to review, improve, and formalize Primus processes.

Concerns:

I have not received the required reports from Primus. I have reported to the CO.
No documentation to define burn rate. No documentation to evaluate invoices. Primus promises a change now that employees approved to work on 6/28/2012.
8/15/2012- Have met with Primus Area 4 Project Manager, on the following concerns.
  - No coverage on activities.
  - Inability to provide sufficient documentation. Burn rate, schedules, photos;
  - (b) (6) Proposal
  - CWP Road Proposal
  - (b) (7)(E) Maintenance Program
  - Contractor Work Plan (CWP)
  - Program Management Review
8/22/2012 – Continued discussions with Primus to improve PMR.
8/22/2012 – Primus struggles to perform in RGV.
Deliverables:

- Government Work Plan to Primus Solutions
- Successful AREA 4 CTIMR Kick off
- CTIMR TI Tour (to establish work plan)
- Area 4 Requirements have been provided to Primus for 90 work plan.
- CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
- CTIMR 90 Contractor Work Plan approved.
- Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.

Other:

**Summary:** Main focus is to transition knowledge and partnering with Primus to perform TI maintenance as soon as possible.
TI Actions - Rio Grande Valley – 8/22/2012

CTIRM Area 4:

- **7/05/2012 – 7/06/2012**
  - CTIRM Area 4 Budget Reviews – (b) (6)

- **7/06/2012**
  - (b) (6) announced that he will be performing a reorganization to improve performance.

- **7/23/2012**
  - Notice to develop CWP (9/24/2012 – 12/23/2012).

- **7/26/2012**
  - (b) (6) Primus Laredo Supervisor) has resigned. Primus replacement resume was reviewed and accepted. Security procedures must be met.

  - (b) (6) to replace (b) (6) as part of reorganization. (b) (6) to remain until replacement found.

- **8/02/2012**
  - Reviewed resume for (b) (6) replacement, (b) (6) Sent approval to Contracting Officer. Primus to provide security documents.

- **8/02/2012**
  - Requested list of Area 4 accomplishments and remaining work items and completion expectations.

- **8/06/2012**
  - Sent out notice/calendar of PMR (August 28, 2012).

- **8/06/2012**
  - PMR notice accepted by (b) (6) and (b) (6)

- **8/08/2012**
  - (b) (6) reported as new Project Manager.

- **8/08/2012**
  - Meeting with (b) (6) – Very positive and encouraging.

- **8/09/2012**
  - To discuss prep for August 28th with (b) (6)

- **8/09/2012**
  - CWP due 8/21/2012 not completed. Working to assist Primus to:
    - Firm up requirements,
    - Write SOW,
    - Acquire estimates,
    - Complete Work Plan.

- **8/10/2012**
  - Sent Primus specific topics for PMR.

- **8/14/2012**
  - Meeting with Primus, (b) (6) to discuss concerns. Primus to provide estimated completion dates by 8/17/2012:
    - Responsibilities;
    - (b) (7)(E) Proposal;
    - CWP Road Proposal;
    - (b) (7)(E) Maintenance Program;
    - (b) (6) Invoices;
Contractor Work Plan (CWP);
Program Management Review

- 8/15/2012 –
  Sector provided all 2012 requirements. To estimate requirements for 2013.
- 8/17/2012 –
  Primus has committed to provide copy of PMR slides for our review and final comments; officially due August 22nd. Some slides will be sent on 21st.
- 8/21/2012 –
  Work Plans due.
- 8/22/2012 –
  Primus has made little progress – many concerns.

CLIN 1 Fence and:
- 7/25- 7/26 – Primus attended maintenance training. Those attended will not be permanent.
- 8/02/2012 – Primus to define how they will meet work requirements.
- 8/15/2012 – All fence repair requirements completed per CWP.

Accomplished:
- Ground wire completed at O-21.
- Bollard replacement at O-21.
- Guardrail and fencing repair at O-6a.
- Graffiti removal at various locations.
- Primus attended maintenance training.
- Continue to meet vegetation removal requirements.

To Do: (Primus has not provided permanent resource)
- Gate O & M Manuals to be reviewed and feedback provided.
- Attend meetings to acquire knowledge that will enable Primus to develop maintenance program.
- Prepare for maintenance program.

CLIN 2 Roads and Bridges:

- 7/02/2012 – 07/03/2012 – Site visit with TI Coordinator and Primus to clarify road requirements.
- 7/03/2012 – Primus to establish specific coordinates and define true requirements.
- 7/26/2012 – Primus has completed detailed requirements for the O-11 – O-16 roads. Primus to provide final proposal next week. Road work should begin within two weeks.
- 8/01/2012 – Reviewed road proposal, Primus to provide details, estimates, and maps.
- 8/01/2012 – Sector approves O-11 through O-16.
- 8/01/2012 – Caliche deliveries began last week. Contract was cancelled due to heavy gravel content.
- 8/01/2012 - New contractor began work on Monday, July 30, 2012.
  - 25,527 tons to be delivered to IBWC levee areas at multiple locations (10).
  - Delivered 24 trucks for 30 – 40 days.
  - The caliche orders require delivery to multiple (+10) IBWC locations. Management will be on site ensuring loads are at proper location and caliche has been inspected and then dropped on levee per IBWC instructions.
- 8/08/2012 – Continue caliche deliveries as planned.
- 8/08/2012 – (b) (7)(E) to review incomplete road proposal and provide completion and work dates.
- 8/15/2012 – (b) (7)(E) to estimate completion of Road Proposal by 8/17/2012, incomplete.
- 8/16/2012 – Meeting IBWC on caliche concerns; 8/17/2012.
- 8/22/2012 – Road visits to finalize road standards on 8/23/2012.
- 8/22/2012 – (b) (7)(E), previous employee with IBWC, to give input on caliche on 8/28/2012.

Accomplished:
- Road inspections O-11 thru O-16.
- Road requirements compiled. Sector provided input and attended inspections.

To Do:
- Proposal.
- Road Maintenance.
- Resolution of caliche/river rock.
CLIN 3 Drainage and Debris:

O-7a -

- 7/03/2012 - On-site inspection.
- 7/03/2012 – Met with Mobile Crane service on proposal.
- 7/03/2012 – Drawings to review for review and feedback.
- 7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.
- 6/26/2012 – Mobile Steel has completed inspections of system.
- 7/26/2012 – Primus continues weekly inspections.
- 8/02/2012 – Met with Primus, received draft proposal, Primus to complete by next week.
- 8/08/2012 – Proposal not complete/acceptable. to review and ensure completion.
- 8/22/2012 – Proposal late, Primus to provide solution by 8/22/2012.

Accomplished:
- Weekly inspections.

To Do:
- Proposal.

O-12 Harlingen System:

- 7/03/2012 – Inspected safety concerns with no evidence of safety issues. Primus to develop maintenance schedule.
- 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
- 7/26/2012 – Performed another inspection with System safety is solid, structurally sound. Primus to set up maintenance plan for system.
- 8/08/2012 – Awaiting Maintenance Plan from Primus. Continue to perform cleaning/inspections.
- 8/22/2012 – Mowers and hand crews are working on O-19 through O-21.

Accomplished:
- Continue bi-weekly inspections and cleaning.

To Do:
- Maintenance program.

CLIN 5 Vegetation and Debris:

- 7/03/2012 - Environmental approvals for vegetation removal at O-20 and O-21a.
- 7/05/2012 – Cut completed on O-20 and O-21a.
- 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; on target.
- 8/15/2012 – Mowers are working on O-16 through O-18. Hand crews are working on O-16 through O-19.
- 8/22/2012 – Mowers and hand crews are working on O-19 through O-21.

Accomplished:
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Completed environmental inspections.
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1. Primus was to provide services to prepare for the gate maintenance program since the beginning of this contract. I am now concerned that the O&M Manual has gone to final without your review.

2. (b) (7)(E) Water District notified us of this issue 2 months ago and Primus has not been able to provide an acceptable proposal.

3. I am concerned that Primus has not completed the RGV CWP road proposal and these requirements give direction to complete the identified road work within this work plan. This work plan is final on 9/23/2012. I do not believe Primus has gotten estimates to date.

4. Primus should have completed this maintenance plan when they first took on the contract; (b) (7)(E) System.

5. (b) (6) was to schedule a meeting in my office for today with (b) (6) and (b) (6). I received an email asking if I still planned to meet. I am concerned that for some reason I don’t seem to show a calendar notice. Do we still have computer issues at the offices. Please be prepared to define the work that (b) (6) will be performing and how this will improve the Primus services.

6. I have received the Primus invoices and will be reviewing them this week.

7. I am very concerned as we provided much RGV feedback to (b) (6) on August 9th and have received no other updates since that meeting on the next work plan. This work plan will need to have a review to ensure we have identified all requirements. Primus will need to complete acceptable statements of work for each work element, do the estimates (sub or internal), proposal of best alternatives, and provide a work plan with final estimates. Please keep in mind that we also have internal processes to review and approve the Environmental, Real Estate, and other actions. On 7/23 I requested the next work plan and was due 21 day after my request. It is also Primus’ responsibility to know that a new work plan will need to be completed and approved before the existing work plan expires on 9/23.

8. I received the PMR Review this morning. I have sent my concerns to (b) (6).

1. (b) (7)(E) Resource – I will work out an approach to this and have it to you for review by Thursday, August 23rd.
   a. O&M Manual review and feedback – In pre-planning process
   b. (b) (7)(E) Management Plan review and feedback – In pre-planning process
   c. (b) (7)(E) meeting attendance - In pre-planning process
   d. Development and implementation of the Maintenance Program – In pre-planning process

2. (b) (7)(E) Proposal – I will re-submit this proposal to you no later than COB, Wednesday August 22nd.

3. CWP Road Requirement Proposal – I will re-submit this proposal to you no later than COB, Wednesday August 22nd.

4. (b) (7)(E) Maintenance Plan – I will re-submit this proposal to you no later than COB, Wednesday August 22nd.

5. (b) (6) – Date of arrival is tomorrow, August 20th.

6. Invoices – Re-submitted earlier this week.
7. Past due CWP – I will re-submit this proposal to you no later than COB, Thursday August 23rd.
8. Program Management Review (PMR) - I will submit a DRAFT of this to you no later than first thing tomorrow, August 20th at 0800.

Respectfully, one team working towards excellence.

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.

From: (b) (6)  
Sent: Sunday, August 19, 2012 5:38 PM  
To:  
Cc: (b) (6)  
Subject: Commitment Dates for Submittals and Re-Submittals  
Importance: High

Please see the attachment regarding my commitments to respond to the items on the Agenda of our meeting held on August 14th.
Thank you!
Please accept RGV Weekly Report 09/20/2012; changes in red.

**TI Actions Rio Grande Valley – 09/20/2012**

**Hot Issues:**

- **Priorities**
  - Boots on the Ground by 9/17/2012, met deadline.
  - #2 CWP to be completed by 9/17/2012, awaiting completion.
  - GWP closed in WMS by 9/24/2012, met deadline.
- **Invoices**
  - Each PM in Area 4 reviewed the #2 Primus invoices and responded with their concerns. All responses were consolidated and sent to the Procurement Office, invoices considered unacceptable.
  - Is reviewing the invoices and we expect his comments and recommendation soon.
- **PMR scheduled 9/26/2012.**

**Major Efforts:**

- Assist to improve Primus performance
- PMR scheduled for 9/26/2012 and will be performed every other week until improvements are made.

**Good News stories/Accomplishments:**

- 9/13/2012 – Primus new project manager is making progress even under extremely difficult circumstances.
- 9/17/2012 – Area 4 GWP closed in WMS System; meeting 9/24/2012 deadline.
- 9/17/2012 – Area 4 working under WMS Active CWP.
- 9/18/2012 – Primus uploading improved reports that reflect WMS format.

**Concerns:**

Primus performance
Invoices – continue to have many errors and incomplete format.

**Deliverables:**

- Government Work Plan to Primus Solutions
- Successful AREA 4 CTIMR Kick off
- CTIMR TI Tour (to establish work plan)
- Area 4 Requirements have been provided to Primus for 90 work plan.
- CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
- CTIMR 90 Contractor Work Plan approved.
- Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.
- 8/28/2012 – PMR- First presentation by Primus. Feedback was provided and to reflect in future
presentations. Many improvements expected.

9/17/2012 – Area 4 GWP closed in WMS System; meeting 9/24/2012 deadline.
9/18/2012 – Area 4 working under WMS Active CWP.
9/19/2012 – Boots on the Ground – Herbicide treatment completed. O-11 – O-16 meeting partial road requirements.
9/19/2012 – Primus uploading improved reports that reflect WMS format.
9/20/2012 – Primus beginning to perform in all Clins within the #1CWP.

Other:

Summary:

9/19/2012 – Primus is making a significant difference in performance. The new PM, (b) (6) is developing acceptable standards and making the Primus employees accountable. I expect to see positive results very soon. Hopefully these results will reflect in the CWP #2 which is promised this afternoon.

I have had many meetings with (b) (6) to transition knowledge and assist in formulating a positive forward approach. (b) (6) has also had some time to recognize that we are open to assist and has now accepted our assistance. (b) (6) and I initiated a team approach to assist Primus with the three tasks that were all due and all priorities.

#1 Priority: “Boots on the Ground”

(b) (6) worked with the Primus Supervisor to ensure road work could be initiated by meeting with the Herbicide Specialist to ensure proper chemical treatments. Site inspections and work expectations were reviewed. (b) (6) also assisted with the development of a clear work description.

This was extremely effective as herbicide spraying was performed and completed O-11 through O-16 as of 9/19; meeting a substantial part of the road requirements. (b) (6) also aided Primus to develop a plan that would separate road work between Mechanical and Chemical treatments. Primus is now working to define those areas that will require mechanical treatments and may be able to produce work in those areas before the end of this week.

#2 Priority: Complete the GWP in WMS

I worked directly with (b) (6) Primus Program Analyst) and (b) (6) to ensure that all Sectors had a completed GWP in the WMS System. We also deferred incomplete GWP requirements in preparation for the #1 CWP. Each Sector PM also assisted by reviewing the GWP content and following through to make sure it was pushed for approval. Once approved, we were able to close the GWP. We also activated the CWP #1.

Area 4 is now working under an active work plan in WMS; another accomplishment in the WMS System.

Additionally, I have been working directly with (b) (6) to have a reporting system that will reflect the WMS System format as well as report our daily, weekly, and monthly progress. These reports are now being populated in the WMS System and available for review. We continue with this effort and will be improving on content. This is another accomplishment as we are going forward in an “Active Status” in WMS. I am also working with Primus to generate a report that will give us a monthly burn rate showing actual and obligated funds.

#3 Priority: #2 CWP

Each Sector has provided the work requirements for the #2 CWP. We have had numerous discussions to clearly define an acceptable work description, work requirements, and work plans. According to (b) (6) we will have the final by 9/19 cob. I believe that this will be the first work plan that Primus can actually take claim to. In the past, we have honestly been developing it and Primus was unable to perform in completing the work plan, work description, and actual defined work.
Even though the #1 CWP expires on 9/23, we have taken a proactive approach to ensure that the #2 CWP requirements are g/g and have also sent the requirements to [redacted] and [redacted] as per our last instructions in the CTIMR Training. If [redacted] is able to provide the #2 CWP as he states, we will have one day to get concurrence and approval.

Comments:

I have received a few calls from [redacted] and he has spoken to me in confidence. This is a good sign that we have developed a trusting relationship. I also believe that the PMR scheduled for 9/26/2012 will reflect improvements.

The discussions that I have had with [redacted] concerning their performance has paid off. [redacted] announced on 7/6/2012 that he would be reorganizing the Primus structure and would be replacing [redacted]. On 8/08/2012 [redacted] reported in the RGV as the new Area 4 Project Manager. This is the third Area 4 Project Manager and I believe to be the first good one.

TI Actions - Rio Grande Valley – 09/20/2012

CTIMR Area 4:

- 8/28/2012 – Primus presented PMR. Feedback was provided. Primus to provide minutes of meeting.
- 9/10/2012 Primus to have boots on the ground (roads) by 9/17/2012,
  - 9/17/2012 - Met deadline thru team approach.
- 9/10/2012 - #2 CWP to be completed by 9/17/2012,
  - 9/19/2012 - awaiting completion.
- 9/10/2012 - GWP to be closed in WMS by 9/24/2012,
  - 9/17/2012 - Met deadline thru team approach.
- 9/12/2012 - #2 Invoices received. [redacted] did not receive thru normal channel. Primus had incorrect emails. Emails issues have been resolved.
- 9/18/2012 –PMs in Area 4 reviewed the #2 Primus invoices and responded with their concerns. All responses were consolidated and sent to the Procurement Office, invoices considered unacceptable. [redacted] is reviewing the invoices and we expect his comments and recommendation soon.
- #2 PMR scheduled 9/26/2012. To be every other week until better performance.

CLIN 1 Fence and [redacted]

- 7/25- 7/26 – Primus attended maintenance training. Those attended will not be permanent.
- 8/02/2012 – Primus to define how they will meet work requirements.
- 8/15/2012 – All fence repair requirements completed per CWP.
- 09/04/2012 – Fence Breach at O-17. Urgent. [redacted]
- 9/17/2012 – (Urgent) Primus to Fence segment. Drawings have been provided, Primus working with subs to provide estimates.
Accomplished:
- Ground wire completed at O-21.
- Bollard replacement at O-21.
- Guardrail and fencing repair at O-6a.
- Graffiti removal at various locations.
- Primus attended maintenance training.
- 09/08/2012 – O-17 work completed.

To Do: (Primus has not provided permanent resource)
- Gate O & M Manuals to be reviewed and feedback provided.
- Attend meetings to acquire knowledge that will enable Primus to develop maintenance program and perform.

CLIN 2 Roads and Bridges:

- 7/02/2012 – 07/03/2012 – Site visit with TI Coordinator and Primus to clarify road requirements.
- 7/03/2012 – Primus to establish specific coordinates and define true requirements.
- 7/26/2012 – Primus has completed detailed requirements for the O-11 – O-16 roads. Primus to provide final proposal next week. Road work should begin within two weeks.
- 8/01/2012 – Reviewed road proposal, Primus to provide details, estimates, and maps.
- 8/01/2012 – Sector approves O-11 through O-16.
- 8/01/2012 – Caliche deliveries began last week. Contract was cancelled due to heavy gravel content.
- 8/01/2012 - New contractor began work on Monday, July 30, 2012.
  - 25,527 tons to be delivered to IBWC levee areas at multiple locations (10).
  - Delivered 24 trucks for 30 – 40 days.
  - The caliche orders require delivery to multiple (+10) IBWC locations. Management will be on site ensuring loads are at proper location and caliche has been inspected and then dropped on levee per IBWC instructions.
- 8/08/2012 – Continue caliche deliveries as planned.
- 8/08/2012 – to review incomplete road proposal and provide completion and work dates.
- 8/15/2012 – to estimate completion of Road Proposal by 8/17/2012, incomplete.
- 8/16/2012 – Meeting IBWC on caliche concerns; 8/17/2012. IBWC defined that the caliche does not meet expectations. New provider of high quality caliche was acquired and completed deliveries (see 8/1). Remaining tons will be placed at location where the unacceptable caliche was delivered. Caliche at that location to be removed before final delivery.
- 8/22/2012 – Road visits to finalize road standards on 8/23/2012.
- 9/10/2012- 9/13/2012 – introduced herbicide treatments that will work instead of doing grading of some roads that only require removal of vegetation. Met with
herbicide contractor to ensure proper chemical applications and timing. Site visits at

- Primus to define roads that will need grading (mechanical) and roads that will need chemical treatments (herbicide).
- Primus to provide work descriptions, coordinates, and mechanical and herbicide work location data to feedback.
- Primus to complete work description and estimates to have boots on ground by 9/17/2012. At least be able to start herbicide treatments.
- Met with Primus on work requirements


- 9/19/2012 Primus announced that they may get some of the mechanical work on the road completed within this active work plan; #1 CWP.
- IBWC had proposed that they would remove the unacceptable caliche from levee. IBWC has now defined that they only have some equipment but not enough to complete the removal process. Meeting will be held next week to discuss alternatives. Final caliche delivery will not be made within the #1 CWP per planned.

Photos shows caliche on IBWC Levee

Accomplished:
- Road inspections O-11 thru O-16.
- Road requirements compiled. Sector provided input and attended inspections.
- Herbicide Treatments O-11 – O-16 completed.
- Partial caliche delivery has been completed.

To Do:
- Mechanical Proposal.
- Road Maintenance thru mechanical method.
- Resolution of caliche/river rock.

CLIN 3 Drainage and:

O-7a
- 7/03/2012 – On-site inspection.
- 7/03/2012 – Met with Mobile Crane service on proposal.
- 7/03/2012 – Drawings to and for review and feedback.
- 7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.
- 6/26/2012 – Mobile Steel has completed inspections of system.
- 7/26/2012 – Primus continues weekly inspections. Proposal due next week.
- 8/02/2012 – Met with Primus, received draft proposal. Primus to complete by next week.
- 8/08/2012 – Proposal not complete/acceptable. Review and ensure completion.
- 8/22/2012 – Proposal late, Primus to provide solution by 8/22/2012.
- 09/11/2012 – Cleaning of Water District.
- 9/13/2012 – After reviewing water flow and the amount of debris in the canal once the Water District began trimming, we determined that we do not need to Primus will do daily inspection and cleaning. Proposal by 8/17/2012. Never completed.
- 9/19/2012 – Primus continues to do daily inspections. Have been cleaned twice this week and are also scheduled for 9/20.

Accomplished:
- Weekly inspections
- Keeping up with cleaning the while water district finalizes the canal trimming.

To Do:
- Engineering for a permanent lifting system. (Not a Primus responsibility)

O-12 Harlingen System:
- 7/03/2012 – Inspected safety concerns with and no evidence of safety issues. Primus to develop maintenance schedule.
- 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
- 7/26/2012 – Performed another inspection with and System safety is solid, structurally sound. Primus to set up maintenance plan for system.
- 8/08/2012 – Awaiting Maintenance Plan from Primus. Continue to perform cleaning/inspections.
- 8/22/2012 – See attached response from Primus.
- 9/13/2012 - Continue to do inspection of as needed.
  - Primus to complete maintenance plan.
- 9/19/2012 – before cleaning
Accomplished:
- Continue bi-weekly inspections and cleaning.

To Do:
- Develop Maintenance Program and perform.

CLIN 5 Vegetation and Debris:
- 7/03/2012 - Environmental approvals for vegetation removal at O-20 and O-21a.
- 7/05/2012 – Cut completed on O-20 and O-21a.
- 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; on target.
- 8/15/2012 – Mowers are working on O-16 through O-18. Hand crews are working on O-16 through O-19.
- 8/22/2012 – Mowers and hand crews are working on O-19 through O-21.
- 09/10/2012 – Mowers and hand crews are working on O-4 through O-6.
- 9/13/2012 – Vegetation trimming crews at O-07. Primus performing herbicide treatments at locations O-04 – O-07 that do not allow easy trimming. Primus to introduce more herbicide treatments to improve efficiencies.
- 9/19/2012 – Vegetation crews at O-11.

Accomplished:
- Added new vegetation area: O-20 (New Construction) and O-21a (New Construction).
- Completed environmental inspections.
- Performing cycle within 30 days; meeting goal and expectations.

To Do:
- Maintain vegetation control.
- Begin herbicide treatments
Road and  

- 2/9/2012 – Sector requested to go forward with [b] (7)(E) as a MILCON Project. This land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE. Fish & Wildlife properties are bright green.

- 2/23/2012 – Table Top [b] (7)(E) and [b] (7)(E) were presented by [b] (7)(E). Sector feedback is very positive.

- 4/6/2012 – RE and environmental update. Prepare to formulate letter to landowner to begin approach.

- 4/19/2012 – Tour of [b] (7)(E) and [b] (7)(E) properties. Meeting with USFWS, Primus, [b] (7)(E). (Civil PE), to review planned road maintenance project.

- Meeting scheduled for 8/28/2012 with Sector. Cancelled

- 8/15/2012 – [b] (6) to send update. Prepare to enter requirement in work plan.

- 8/22/2012 – Meeting and site visit on 8/23/2012.

RGV [b] (7)(E):

- Continue to work with [b] (7)(E) project in preparation for future [b] (7)(E) maintenance program.

- 6/14/12 - Primus does not have a permanent resource. [b] (6) to be new resource. Must clear security requirements.

- 6/20/12 [b] (6) pending CO approval letter.

- 6/20/12 [b] (7)(E) training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.

- 6/28/2012 – CO Approval Letter will enable resource to begin work.

- 7/03/2012 – Site visit with [b] (6) at O-11 and O-14. [b] (6) defining issues with [b] (7)(E) and [b] (7)(E).

- COR to set up meeting/summit with Weston to reach resolution on issues that are not allowing us to accept [b] (7)(E).

- Aug 10th Weston to provide final UL325 certification.

- IPT meeting will develop questions. Sector would like to attend summit [b] (6) to define attendees.

- RGV Phase [b] (7)(E) Project – [b] (7)(E) have been installed and pending acceptance.

O-3 (South of fence line) – Roma Boat Ramp (Los Puertos):

- Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.

- 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.

- 1/20/2012 - O&M has completed evaluation. Need to set up meeting to define evaluation results and forward approach.

- 2/1/2012 - O&M has completed evaluation proving that the removal of silt will enable boat traffic. No major repairs are needed.

- 2/1/2012 - CATEX complete and awaiting OBP approval.

- 2/14/2012 – CATEX signed. O&M to perform site work.

- 2/28/2012 – Preliminary work to set up equipment began.

- 3/2/2012 – Silt was removed from existing boat ramp exposing 5 foot drop to water
level. Sector defines ramp too steep. Sector to determine requirement.

- **4/6/2012** – Sector to determine priority.
- **5/3/2012** – Sector request we activate this project. Need to determine what steps are needed.
- **5/11/2012** – Research Environmental issues. [b][6][b]
  to report. Evaluate engineer approach.
- **5/31/12** – Determining how to go forward.
- **6/26/2012** –
  - Confirmed that Sector will proceed with in-house resources to complete boat ramp. No engineering support.
  - FM&E will provide environment and real estate clearances.
- **7/26/2012** – Sector has provided estimated in-house costs. PRD in progress.

**Miscellaneous:**

- **USFWS** - 4/24/2012- Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison. [b][6][b]
  - 8/15/2012 – Sector to revisit priority Phase 3 roads.
- **Wage Grade Transition** - 6/14/12 Meeting with [b][6][b][b] to report to Facilities Management (no change in job). We may provide equipment if needed. May work equipment rental through CTIMR. I will see if I can get an inspector through Facilities Management. To work with Facilities Team[s] working O&M activities; supporting OBP actions. 7/05/2012 - To be provided weekly updates on WG activities.
  - 7/26/2012 - To work with Sector FM&E to have [b][6][b] provide inspections on CTIMR field work.
  - 8/03/2012 – Scheduled meeting with Supervisor. [b][6][b] to determine future schedule. To reschedule meeting.
  - 8/14/2012 – Met with [b][6][b] and [b][6][b] to define work assignment for Wage Grade. Requested camera for [b][6][b] to perform inspections once a week or as needed. Will need to train and define expectations.
- **RE:**
  - [b][7][E][b] O-7 – [b][7][E][b] executed offer to purchase.
  - [b][7][E][b] RGV – Vegetation and debris points [b][6][b] to report by September. O-13a
  - [b][7][E][b] Work with [b][6][b] for advice.

- **RGV** [b][7][E][b]
  - Inspection and utility hookup [b][7][E][b]
    - 9/18/2012 – Meeting with [b][7][E][b] to define expectations. Verify location and inspect [b][7][E][b] and arrange for single connection to utility. FAA to perform inspection mid-October.

**Inspections:** 30% requirement:

- **O-6a** – Guardrail repair.
- **O-20** and **O-21a** – Monitors cleared for vegetation removal.
- O-7 - system
- O-12 – system
- O-11 through O-16 – Road inspections.
- O-12 – Harlingen
- 8/08/2012 - Primus offices – Harlingen, TX.
- 8/20/2012 – O-5 – O-7 Vegetation
- 9/10/2012 – O-15 Road Inspection

Important Dates:

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>February 8, 2012</td>
<td>Award</td>
</tr>
<tr>
<td>March 21, 2012</td>
<td>Notice to Proceed</td>
</tr>
<tr>
<td>5/7/2012</td>
<td>Government Work Plan</td>
</tr>
<tr>
<td>5/18/2012</td>
<td>Completed Government Work Plan – Sent to OBP</td>
</tr>
<tr>
<td>6/18/2012</td>
<td>Received CWP from Primus and returned due to errors in roads and defined dates.</td>
</tr>
<tr>
<td>6/22/2012</td>
<td>Received final CWP from Primus.</td>
</tr>
<tr>
<td>6/22/2012</td>
<td>CWP sent to OBP.</td>
</tr>
<tr>
<td>6/26/2012</td>
<td>CWP approved by (b)(6).</td>
</tr>
<tr>
<td>7/23/2012</td>
<td>Request for next Contract Work Plan (II)</td>
</tr>
<tr>
<td>8/06/2012</td>
<td>Notice for PMR</td>
</tr>
<tr>
<td>8/10/2012 &amp; 8/16/2012</td>
<td>Specific Topics sent to Primus</td>
</tr>
<tr>
<td>8/17/2012</td>
<td>Primus committed to provide copy of PMR slides for review.</td>
</tr>
<tr>
<td>8/21/2012</td>
<td>Contract Work Plan (II) Due</td>
</tr>
<tr>
<td>8/28/2012</td>
<td>PMR Scheduled and performed</td>
</tr>
<tr>
<td>9/10/2012</td>
<td>Notice of #3 CWP - due on 11/5/2012.</td>
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<tr>
<td>Date Range</td>
<td>Work Plan</td>
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<tr>
<td>9/24/2012 – 12/23/2012</td>
<td>Contract Work Plan II</td>
</tr>
<tr>
<td>9/26/2012</td>
<td>#2 PMR (RGV)</td>
</tr>
<tr>
<td>12/24/2012 – 03/20/2013</td>
<td>Contract Work Plan III</td>
</tr>
</tbody>
</table>

**Invoices:**

Received #1 Inv – 7/13/2012
Returned #1 Inv – 7/17/2012
Meeting – 7/31/2012 (to define invoice requirements). #1 Inv
Received Revised #1 Inv – 8/15/2012
Approved #1 Inv – 8/27/2012
Received #2 Inv - 9/12/2012
Returned #2 Pending Procurement Office

Respectfully, one team working towards excellence.

[Redacted]  Program Manager, COR
Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.
Please accept RGV Weekly Report 09/13/2012; changes in red.

TI Actions Rio Grande Valley – 09/13/2012

Hot Issues:

- Primus:
  - Performance
  - Invoices
- Data Technician contract ends 8/31/2012. New Contractor has contacted Data Technician. New contract becomes effective 9/01/2012.
- Meeting with Primus to define invoice issues, format, and content.
- Primus to provide revised invoices based on newly defined standard.
- 8/15/2012 – Received invoices.
- 8/22/2012 – Invoices in review.
- 8/27/2012 – Invoices approved for payment.
- 9/13/2012 – Priorities – Boots on the Ground by 9/17/2012, #2 CWP to be completed by 9/17/2012, GWP (60d) in WMS by 9/24/2012.

Major Efforts:

- Primus on-going security and performance issues.
- Primus performance (improving)
- Invoice review.
- Begin CTIMR budget review.
- Prepare for Program Management Review (PMR).
- Invoice review.
- 9/13/2012 – Primus performance

Good News stories/Accomplishments:

7/02/2012 – Primus entering WMS Work Plan.
7/26/2012 – Work Plan activities are being performed in all Sectors within Area 4.
8/02/2012 – Primus performing re-org to better serve contract requirement.
8/09/2012 – New Area 4 Project Manager – approved on 8/08/2012 and has reported.
8/22/2012 – on board – to review, improve, and formalize Primus processes.
9/13/2012 – Primus new project manager is making progress even under extremely difficult circumstances.

Concerns:

I have not received the required reports from Primus. I have reported to the CO.
No documentation to define burn rate. No documentation to evaluate invoices. Primus promises a change now that employees approved to work on 6/28/2012.
8/15/2012 - Have met with [redacted] Primus Area 4 Project Manager, on the following concerns.

- No coverage on [redacted] activities.
- Inability to provide sufficient documentation. Burn rate, schedules, photos; [redacted]
- Proposal
- CWP Road Proposal
- Maintenance Program
- Contractor Work Plan (CWP)
- Program Management Review

8/22/2012 – Continued discussions with [redacted] to improve PMR.


8/22/2012 – Primus struggles to perform in RGV.

Deliverables:

Government Work Plan to Primus Solutions
Successful AREA 4 CTIMR Kick off
CTIMR TI Tour (to establish work plan)
Area 4 Requirements have been provided to Primus for 90 work plan.
CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
CTIMR 90 Contractor Work Plan approved.
Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.

Other:

Summary: Main focus is to transition knowledge and partnering with Primus to perform TI maintenance as soon as possible.

Priorities have been defined:

- 9/13/2012 – Priorities – Boots on the Ground by 9/17/2012, requested update from [redacted] in the promised work descriptions due this morning.
- #2 CWP to be completed by 9/17/2012, Sectors have approved all requirements.
- CWP in WMS by 9/24/2012. GWP in progress and believe we will have this work plan closed by Monday 9/17.
- Pressing Primus to meet deadlines. Assisting as much as possible.
CTIMR Area 4:

- **7/05/2012 – 7/06/2012**
  - CTIMR Area 4 Budget Reviews – (b) (6)

- **7/06/2012 –**
  - (b) (6) announced that he will be performing a reorganization to improve performance.

- **7/23/2012 –**
  - Notice to develop CWP (9/24/2012 – 12/23/2012).

- **7/26/2012 –**
  - Primus Laredo Supervisor) has resigned. Primus replacement resume was reviewed and accepted. Security procedures must be met.
  - (b) (6) to replace (b) (6) as part of reorganization. (b) (6) to remain until replacement found.

- **8/02/2012 –**
  - Reviewed resume for (b) (6) replacement, (b) (6) Sent approval to Contracting Officer. Primus to provide security documents.

- **8/02/2012 –**
  - Requested list of Area 4 accomplishments and remaining work items and completion expectations.

- **8/06/2012 –**
  - Sent out notice/calendar of PMR (August 28, 2012).

- **8/06/2012 –**
  - PMR notice accepted by (b) (6) and (b) (6)

- **8/08/2012 –**
  - (b) (6) reported as new Project Manager.

- **8/08/2012 –**
  - Meeting with (b) (6) – Very positive and encouraging.

- **8/09/2012 –**
  - To discuss prep for August 28th with (b) (6)

- **8/09/2012 –**
  - CWP due 8/21/2012 not completed. Working to assist Primus to:
    - Firm up requirements,
    - Write SOW,
✓ Acquire estimates,
✓ Complete Work Plan.

8/10/2012 –
✓ Sent Primus specific topics for PMR.

8/14/2012 –
✓ Meeting with Primus, to discuss concerns. Primus to provide estimated completion dates by 8/17/2012:
  ✓ Responsibilities;
  ✓ (b) (6) Proposal;
  ✓ CWP Road Proposal;
  ✓ (b) (7)(E) Maintenance Program;
  ✓ (b) (6)
  ✓ Invoices;
  ✓ Contractor Work Plan (CWP);
  ✓ Program Management Review

8/15/2012 –
✓ Sector provided all 2012 requirements. To estimate requirements for 2013.

8/17/2012 –
✓ Primus has committed to provide copy of PMR slides for our review and final comments; officially due August 22nd. Some slides will be sent on 21st.

The b8/21/2012 –
✓ Work Plans due.

8/22/2012 –
✓ Primus has made little progress – many concerns.

8/28/2012 – Primus presented PMR. Feedback was provided. Primus to provide minutes of meeting.

CLIN 1 Fence and:

7/25-7/26 – Primus attended maintenance training. Those attended will not be permanent.

8/02/2012 – Primus to define how they will meet work requirements.

8/15/2012 – All fence repair requirements completed per CWP.

09/04/2012 – (b) (7)(E) Urgent. (b) (7)(E)

Accomplished:
✓ Ground wire completed at O-21.
✓ Bollard replacement at O-21.
✓ Guardrail and fencing repair at O-6a.
✓ Graffiti removal at various locations.
✓ Primus attended maintenance training.
✓ Continue to meet vegetation removal requirements.
✓ 09/08/2012 – O-17 work completed.

Photos show completed concrete base.
To Do: (Primus has not provided permanent resource)
- O & M Manuals to be reviewed and feedback provided.
- Attend meetings to acquire knowledge that will enable Primus to develop maintenance program.
- Prepare for maintenance program.

CLIN 2 Roads and Bridges:

- 7/02/2012 – 07/03/2012 – Site visit with TI Coordinator and Primus to clarify road requirements.
- 7/03/2012 – Primus to establish specific coordinates and define true requirements.
- 7/26/2012 – Primus has completed detailed requirements for the O-11 – O-16 roads. Primus to provide final proposal next week. Road work should begin within two weeks.
- 8/01/2012 – Reviewed road proposal, Primus to provide details, estimates, and maps.
- 8/01/2012 – Sector approves O-11 through O-16.
- 8/01/2012 – Caliche deliveries began last week. Contract was cancelled due to heavy gravel content.
- 8/01/2012 - New contractor began work on Monday, July 30, 2012.
  - 25,527 tons to be delivered to IBWC levee areas at multiple locations (10).
  - Delivered 24 trucks for 30 – 40 days.
  - The caliche orders require delivery to multiple (+10) IBWC locations.
    Management will be on site ensuring loads are at proper location and caliche has been inspected and then dropped on levee per IBWC instructions.
- 8/08/2012 – Continue caliche deliveries as planned.
- 8/08/2012 – (b)(6) to review incomplete road proposal and provide completion and work dates.
- 8/15/2012 (b)(6) to estimate completion of Road Proposal by 8/17/2012, incomplete.
- 8/16/2012 – Meeting IBWC on caliche concerns; 8/17/2012.
- 8/22/2012 – Road visits to finalize road standards on 8/23/2012.
- 9/10/2012- 9/13/2012 – (b)(6) introduced herbicide treatments that will work instead of doing grading of some roads that only require removal of vegetation. Met with herbicide contractor to ensure proper chemical applications and timing. Site visits at O-15.
  - Primus to define roads that will need grading (mechanical) and roads that will need chemical treatments (herbicide).
  - Primus to provide work descriptions, coordinates, and mechanical and herbicide work location data to (b)(6) for feedback.
  - Primus to complete work description and estimates to have boots on ground by 9/17/2012. At least be able to start herbicide treatments.
- Met with (b)(6) on work requirements

Accomplished:
- Road inspections O-11 thru O-16.
- Road requirements compiled. Sector provided input and attended inspections.

To Do:
- Proposal.
- Road Maintenance.
Resolution of caliche/river rock.

**CLIN 3 Drainage and (b) (7)(E):**

- **O-7a (b) (7)(E):**
  - 7/03/2012 - On-site inspection.
  - 7/03/2012 – Met with Mobile Crane service on proposal.
  - 7/03/2012 – Drawings to (b) (6) and (b) (6) for review and feedback.
  - 7/03/2012 – Met with (b) (7)(E) Irrigation District Manager to confirm trimming dates.
  - 6/26/2012 – Mobile Steel has completed inspections of (b) system.
  - 7/26/2012 – Primus continues weekly inspections. Proposal due next week.
  - 8/02/2012 – Met with Primus, received draft proposal, Primus to complete by next week.
  - 8/08/2012 – Proposal not complete/acceptable. (b) (6) to review and ensure completion.
  - (b) (6) to estimate completion of (b) (7)(E). Proposal by 8/17/2012. Never completed.
  - 8/22/2012 – Proposal late, Primus to provide solution by 8/22/2012.
  - 09/11/2012 – Cleaning of (b) (7)(E).
  - 9/13/2012 – After reviewing water flow and the amount of debris in the canal once the (b) (7)(E) Water District began trimming, we determined that we do not need to (b) (7)(E). Primus will do daily inspection and cleaning. (b) (7)(E) will be placed on list of requested engineering projects. Original (b) proposal was never completed by Primus.

**Accomplished:**
- Weekly inspections.

**To Do:**
- Proposal.

Photos show (b) (7)(E) cleaning

**O-12 Harlingen (b) (7)(E) System:**

- 7/03/2012 – Inspected safety concerns with (b) (6) and (b) (6) no evidence of safety issues. Primus to develop maintenance schedule.
- 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
- 7/26/2012 – Performed another inspection with (b) (6) and (b) (6) System safety is solid, structurally sound. Primus to set up maintenance plan for (b) system.
- 8/08/2012 – Awaiting Maintenance Plan from Primus. Continue to perform (b) cleaning/inspections.
• **(b) (6)** to provide estimated completion date by 8/17/2012.

See attached response from Primus.; 8/22/2012.

• 9/13/2012 - Continue to do inspection of water flow and **(b) (7)(E)** as needed.
  - Primus to complete maintenance plan.

Accomplished:
  - Continue bi-weekly inspections and cleaning.

To Do:
  - Maintenance program.

**CLIN 5 Vegetation and Debris:**

• 7/03/2012 - Environmental approvals for vegetation removal at O-20 and O-21a.
• 7/05/2012 – Cut completed on O-20 and O-21a.
• 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; on target.
• 8/15/2012 – Mowers are working on O-16 through O-18. Hand crews are working on O-16 through O-19.
• 8/22/2012 – Mowers and hand crews are working on O-19 through O-21.
• 09/10/2012 – Mowers and hand crews are working on O-4 through O-6.
• 9/13/2012 – Vegetation trimming crews at O-07. Primus performing herbicide treatments at locations O-04 – O-07 that do not allow easy trimming. Primus to introduce more herbicide treatments to become more work and cost efficient.

Accomplished:
  - Added new vegetation area: O-20 (New Construction) and O-21a (New Construction).
  - Completed environmental inspections.
  - Performing cycle within 30 days; meeting goal and expectations.

To Do:
  - Maintain vegetation control.
  - Begin herbicide treatments

**Road and**

• 2/9/2012 – Sector requested to go forward with **(b) (7)(E)** as a MILCON Project. This land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE. Fish & Wildlife properties are bright green.
• 2/23/2012 – Table Top **(b) (7)(E)** and **(b) (7)(E)** were presented by **(b) (6)**

  **Sector feedback is very positive.**

• 4/6/2012 – RE and environmental update. Prepare to formulate letter to landowner to begin approach.
• 4/19/2012 – Tour of **(b) (7)(E)** and **(b) (6)** properties. Meeting with USFWS, Primus, **(b) (6)** (Civil PE), to review planned road maintenance project.
• Meeting scheduled for 8/28/2012 with Sector. Cancelled
• 8/15/2012 – **(b) (6)** to send update. Prepare to enter requirement in work plan.
• 8/22/2012 – Meeting and site visit on 8/23/2012.

**RGV**

• Continue to work with **(b) (7)(E)** project in preparation for future **(b) (7)(E)** maintenance program.
• 6/14/12 - Primus does not have a permanent resource, **(b) (6)** to be new resource. Must clear security requirements.
• 6/20/12 [b] (6) pending CO approval letter.
• 6/20/12 [b] (7)(E) training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.
• 6/28/2012 – CO Approval Letter will enable resource to begin work.
• 7/03/2012 – Site visit with  at defining issues with and .
• COR to set up meeting/summit with Weston to reach resolution on issues that are not allowing us to accept
• Aug 10th Weston to provide final UL325 certification.
• IPT meeting will develop questions. Sector would like to attend summit. [b] (5) to define attendees.

• RGV Phase I Project have been installed and pending acceptance.

O-3 (South of fence line) – Roma Boat Ramp (Los Puertos):

• Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.
• 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.
• 1/20/2012 - O&M has completed evaluation. Need to set up meeting to define evaluation results and forward approach.
• 2/1/2012 - O&M has completed evaluation proving that the removal of silt will enable boat traffic. No major repairs are needed.
• 2/1/2012 - CATEX complete and awaiting OBP approval.
• 2/14/2012 – CATEX signed. O&M to perform site work.
• 2/28/2012 – Preliminary work to set up equipment began.
• 3/2/2012 – Silt was removed from existing boat ramp exposing 5 foot drop to water level. Sector defines ramp too steep. Sector to determine requirement.
• 4/6/2012 – Sector to determine priority.
• 5/3/2012 – Sector request we activate this project. Need to determine what steps are needed.
• 5/31/12 – Determining how to go forward.
• 6/26/2012 –
  ➢ Confirmed that Sector will proceed with in-house resources to complete boat ramp.
  ➢ No engineering support.
  ➢ FM&E will provide environment and real estate clearances.
• 7/26/2012 – Sector has provided estimated in-house costs. PRD in progress.
Miscellaneous:

- **USFWS** - 4/24/2012- Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison. 8/15/2012 – Sector to revisit priority Phase 3 roads.

- **Wage Grade Transition** - 6/14/12 Meeting with to report to Facilities Management (no change in job). We may provide equipment if needed. May work equipment rental through CTIMR. I will see if I can get an inspector through Facilities Management. To work with Facilities Team’s working O&M activities; supporting OBP actions. 7/05/2012 - To be provided weekly updates on WG activities.
  - 7/26/2012 - To work with Sector FM&E to have provide inspections on CTIMR field work.
  - 8/03/2012 – Scheduled meeting with Supervisor to determine future schedule. To reschedule meeting.
  - 8/14/2012 – Met with and to define work assignment for Wage Grade. Requested camera for to perform inspections once a week or as needed. Will need to train and define expectations.

- **RE:**
  - O-7 – – executed offer to purchase.
  - RGV – Vegetation and debris points – to report by September.
  - Work with for advice.

**Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump – MOU:**

- 6/19/2012 – MOU to Mr.

**Inspections: 30% requirement:**

- O-6a – Guardrail repair.
- O-20 and O-21a – Monitors cleared for vegetation removal.
- O-7 - system
- O-12 – system
- O-11 through O-16 – Road inspections.
- O-12 –
- 8/08/2012 - Primus offices – Harlingen, TX.
### Important Dates:

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>February 8, 2012</td>
<td>Award</td>
</tr>
<tr>
<td>March 21, 2012</td>
<td>Notice to Proceed</td>
</tr>
<tr>
<td>5/7/2012</td>
<td>Government Work Plan</td>
</tr>
<tr>
<td>5/18/2012</td>
<td>Completed Government Work Plan – Sent to OBP</td>
</tr>
<tr>
<td>6/18/2012</td>
<td>Received CWP from Primus and returned due to errors in roads and defined dates.</td>
</tr>
<tr>
<td>6/22/2012</td>
<td>Received final CWP from Primus.</td>
</tr>
<tr>
<td>6/22/2012</td>
<td>CWP sent to OBP.</td>
</tr>
<tr>
<td>6/26/2012</td>
<td>CWP approved by [Redacted].</td>
</tr>
<tr>
<td>7/23/2012</td>
<td>Request for next Contract Work Plan (II)</td>
</tr>
<tr>
<td>8/06/2012</td>
<td>Notice for PMR</td>
</tr>
<tr>
<td>8/10/2012 &amp; 8/16/2012</td>
<td>Specific Topics sent to Primus</td>
</tr>
<tr>
<td>8/17/2012</td>
<td>Primus committed to provide copy of PMR slides for review.</td>
</tr>
<tr>
<td>8/21/2012</td>
<td>Contract Work Plan (II) Due</td>
</tr>
<tr>
<td>8/28/2012</td>
<td>PMR Scheduled and performed</td>
</tr>
<tr>
<td>9/10/2012 -</td>
<td>Notice of #3 CWP due on 11/5/2012.</td>
</tr>
<tr>
<td>9/24/2012 – 12/23/2012</td>
<td>Contract Work Plan II</td>
</tr>
<tr>
<td>12/24/2012 – 03/20/2013</td>
<td>Contract Work Plan III</td>
</tr>
</tbody>
</table>

### Invoices:

- Received – 7/13/2012
- Returned – 7/17/2012
- Meeting – 7/31/2012 (to define invoice requirements).
- Received – 8/15/2012
- Approved – 8/27/2012
Respectfully, one team working towards excellence.

(b) (6), Program Manager, COR
Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)
(b) (6) work
(b) (6) cell
(b) (6)

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.
(b) (7)(E)
(b) (7)(E)
Please accept RGV Weekly Report 08/09/2012; changes in red.

**TI Actions Rio Grande Valley – 08/09/2012**

**Hot Issues:**

- Primus:
  - Performance
  - Invoices
- Data Technician contract ends 8/31/2012. Need to keep her on board. Will be contacted by new Contractor.
- Meeting with Primus to define invoice issues, format, and content.
- Primus to provide revised invoices based on newly defined standard.
- 8/09/2012 – Have not received invoices as expected.

**Major Efforts:**

- Primus on-going security and performance issues.
- Primus performance (improving)
- Invoice review.
- Begin CTIMR budget review.
- Prepare for Program Management Review (PMR).

**Good News stories/Accomplishments:**

7/02/2012 – Primus entering WMS Work Plan.
7/26/2012 – Work Plan activities are being performed in all Sectors within Area 4.
8/02/2012 – Primus performing re-org to better serve contract requirement.
8/09/2012 – New Area 4 Project Manager – approved on 8/08/2012 and has reported.

**Concerns:**

I have not received the required reports from Primus. I have reported to the CO. No documentation to define burn rate. No documentation to evaluate invoices. Primus promises a change now that employees approved to work on 6/28/2012.

- No coverage on activities.
  - O & M Manual review and feedback.
  - Participate in training.
  - meetings.
Development of Maintenance Program.
- Inability to provide sufficient documentation.
- Next work plan not completed; late as of 8/08/2012. Continue to work with Primus toward work plan completion.

Deliverables:
- Government Work Plan to Primus Solutions
- Successful AREA 4 CTIMR Kick off
- CTIMR TI Tour (to establish work plan)
- Area 4 Requirements have been provided to Primus for 90 work plan.
- CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
- CTIMR 90 Contractor Work Plan approved.
- Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.
- Primus received Second 90 Day Work Plan requirements (9/23/2012 – 12/22/2012).

Other:

Summary: Main focus is to transition knowledge and partnering with Primus to perform TI maintenance as soon as possible.

TI Actions - Rio Grande Valley – 8/09/2012

CTIMR Area 4:
- 7/05/2012 – 7/06/2012
  - CTIMR Area 4 Budget Reviews – (b) (6)
- 7/06/2012 –
  - (b) (6) announced that he will be performing a reorganization to improve performance.
- 7/26/2012 –
  - (b) (6) Primus Laredo Supervisor) has resigned. Primus replacement resume was reviewed and accepted. Security procedures must be met.
- 7/26/2012 –
  - (b) (6) to replace (b) (6) as part of reorganization. (b) (6) to remain until replacement found.
  - 8/02/2012 - Reviewed resume for (b) (6) replacement, (b) (6) Sent approval to Contracting Officer. Primus to provide security documents.
  - 8/2/2012 - Requested list of Area 4 accomplishments and remaining work items and completion expectations.
8/08/2012 – [redacted] reported as new Project Manager.
8/08/2012 – Meeting with [redacted] – Very positive and encouraging.
8/09/2012 – Meeting to discuss prep for August 28th with [redacted].
8/09/2012 – CWP due 8/08/2012 not completed. Working to assist Primus to:
- Firm up requirements,
- Write SOW,
- Acquire estimates,
- Complete Work Plan.

CLIN 1 Fence and [redacted]:
- 7/25- 7/26 – Primus attended [redacted] maintenance training. Those attended will not be permanent.
- 8/02/2012 – Primus to define how they will meet [redacted] work requirements.

Accomplished:
- Ground wire completed at O-21.
- Bollard replacement at O-21.
- Guardrail and fencing repair at O-6a.
- Graffiti removal at various locations.
- [redacted] maintenance training.
- Continue to meet vegetation removal requirements; meeting 30 cycle goals.

To Do: (Primus has not provided permanent resource)
- Gate O & M Manuals to be reviewed and feedback provided.
- Attend [redacted] meetings to acquire knowledge that will enable Primus to develop [redacted] maintenance program.
- Prepare for [redacted] maintenance program.

CLIN 2 Roads and Bridges:
- 7/02/2012 – 07/03/2012 – Site visit with [redacted] TI Coordinator and Primus to clarify road requirements.
- 7/03/2012 – Primus to establish specific coordinates and define true requirements.
- 7/26/2012 – Primus has completed detailed requirements for the O-11 – O-16 roads. Primus to provide final proposal next week. Road work should begin within two weeks.
- 8/01/2012 – Reviewed road proposal, Primus to provide details, estimates, and maps.
- 8/01/2012 – Sector approves O-11 through O-16.
- 8/01/2012 – Caliche deliveries began last week. Contract was cancelled due to heavy gravel content.
• 8/01/2012 - New contractor began work on Monday, July 30, 2012.
  ➢ 25,527 tons to be delivered to IBWC levee areas at multiple locations (10).
  ➢ Delivered 24 trucks for 30 – 40 days.
  ➢ The caliche orders require delivery to multiple (+10) IBWC locations. Management will be on site ensuring loads are at proper location and caliche has been inspected and then dropped on levee per IBWC instructions.

• 8/08/2012 – Continue caliche deliveries as planned.
• 8/08/2012 – (b) (6) to review incomplete RGV Road Maintenance Proposal and provide completion and work dates.

Accomplished:
  ➢ Road inspections O-11 thru O-16.
  ➢ Road requirements compiled. Sector provided input and attended inspections.

To Do:
  ➢ RGV Road Maintenance Proposal.
  ➢ Road Maintenance field work.

CLIN 3 Drainage and O-7a:

O-7a  (b) (7)(E)

• 7/03/2012 - On-site inspection.
• 7/03/2012 – Met with Mobile Crane service on proposal.
• 7/03/2012 – Drawings to (b) (6) and (b) (6) for review and feedback.
• 7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.
• 6/26/2012 – Mobile Steel has completed inspections of system.
• 7/26/2012 – Primus continues weekly inspections. proposal due next week.
• 8/02/2012 – Meet with Primus, received proposal, Primus to complete by next week.
• 8/08/2012 – Proposal not complete/acceptable. (b) (6) to review and ensure completion.

Accomplished:
  • Weekly inspections.

To Do:
  • Proposal.
O-12 Harlingen System:

- 7/03/2012 – Inspected safety concerns with (b) (6) and (b) (6) no evidence of safety issues. Primus to develop maintenance schedule.
- 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
- 7/26/2012 – Performed another inspection with (b) (6) and (b) (6) System safety is solid, structurally sound. Primus to set up maintenance plan for system.
- 8/08/2012 – Awaiting Maintenance Plan from Primus. Continue to perform cleaning/inspections.

Accomplished:
- Continue bi-weekly inspections and cleaning.

To Do:
- Design and implement System Maintenance program.

CLIN 5 Vegetation and Debris:

- 7/03/2012 - Environmental approvals for vegetation removal at O-20 and O-21a.
- 7/05/2012 – Cut completed on O-20 and O-21a.
- 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; On target.
- 8/8/2012 – Performing as scheduled O-14.

Accomplished:
- Added new vegetation area: O-20 (New Construction) and O-21a (New Construction).
- Completed environmental inspections.
- Performing cycle within 30 days; meeting goal and expectations.

To Do:
- Maintain vegetation control.

Road and (b) (6)

- 2/9/2012 – Sector requested to go forward with (b) (7)(E) as a MILCON Project. This land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE. Fish & Wildlife properties are bright green.
- 2/23/2012 – Table Top (b) (7)(E) and (b) (7)(E) were presented by (b) (6). Sector feedback is very positive.
- 4/6/2012 –RE and environmental update. Prepare to formulate letter to
landowner to begin approach.

- 4/19/2012 – Tour of properties. Meeting with USFWS, Primus (Civil PE), to review planned road maintenance project.
- Updates: Meeting scheduled for 8/28/2012 with Sector.

RGV

- Continue to work with project in preparation for future maintenance program.
- 6/14/12 - Primus does not have a permanent resource to be new resource. Must clear security requirements.
- 6/20/12 pending CO approval letter.
- 6/20/12 training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.
- 6/28/2012 – CO Approval Letter will enable resource to begin work.
- 7/03/2012 – Site visit with at O-11 and O-14. defining issues with and .
- COR to set up meeting/summit with Weston to reach resolution on issues that are not allowing us to accept.
- Aug 10th Weston to provide final UL325 certification.
- IPT meeting will develop questions. Sector would like to attend to define attendees.

O-3 (South of fence line) – Roma Boat Ramp (Los Puertos):

- Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.
- 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.
- 1/20/2012 - O&M has completed evaluation. Need to set up meeting to define evaluation results and forward approach.
- 2/1/2012 - O&M has completed evaluation proving that the removal of silt will enable boat traffic. No major repairs are needed.
- 2/1/2012 - CATEX complete and awaiting OBP approval.
- 2/14/2012 – CATEX signed. O&M to perform site work.
- 2/28/2012 – Preliminary work to set up equipment began.
- 3/2/2012 – Silt was removed from existing boat ramp exposing 5 foot drop to water level. Sector defines ramp too steep. Sector to determine requirement.
- 4/6/2012 – Sector to determine priority.
- 5/3/2012 – Sector request we activate this project. Need to determine what steps are needed.
• 5/31/12 – Determining how to go forward.
• 6/26/2012 –
  ➢ Confirmed that Sector will proceed with in-house resources to complete boat ramp. No engineering support.
  ➢ FM&E will provide environment and real estate clearances.

• 7/26/2012 – Sector has provided estimated in-house costs. PRD in progress.

Miscellaneous:

• **AEP Transmission Line Projects throughout RGV** - 6/12/12 – Received CD of maps to send to OCC. to give to OCC. 6/25/2012 - OCC received.
• **USFWS** - 4/24/2012- Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison. 
• **Wage Grade Transition** - 6/14/12 Meeting with to report to Facilities Management (no change in job). We may provide equipment if needed. May work equipment rental through CTIMR. I will see if I can get an inspector through Facilities Management. To work with Facilities Team. is working O&M activities; supporting OBP actions. 7/05/2012 - To be provided weekly updates on WG activities.
  ➢ 7/26/2012 - To work with Sector FM&E to have provide inspections on CTIMR field work.
  ➢ 8/03/2012 – Scheduled meeting with Supervisor, to determine future schedule. To reschedule meeting.
  ➢ 8/9/2012 – Meeting with and is agreeable to new work assignment.
• **RE: Updates:**
  ➢ O-7 – executed offer to purchase.
  ➢ RGV – Vegetation and debris points – to report by September.
  ➢ O-13a – . Work with to advise.

Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump – MOU:

• 6/19 Sent MOU to

Training:

• 7/09 – 7/13/2012 – COR 222 Training – Passed Exam
• 7/16 – 7/20/2012 – TRIRIGA Training – Certificate.

Data Tech:

➢ 6/18 Data Technician - (b) (6) reported for duty.

Inspections: 30% requirement:

➢ O-6a – Guardrail repair.
➢ O-20 and O-21a – Monitors cleared for vegetation removal.
➢ O-7 - (b) (7)(E) system
➢ O-12 – (b) (7)(E) system
➢ O-11 through O-16 – Road inspections.
➢ O-12 – (b) (7)(E) System
➢ Primus offices – Harlingen, TX.

Respectfully, one team working towards excellence.

(b) (6) Program Manager, COR
Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

Excel as a trusted strategic partner enhancing Border Patrol’s proud legacy.
– Thanks!

Excel as a trusted strategic partner enhancing Border Patrol’s proud legacy.

FYSA….

See below and attached. Note the request for further analysis.

I would presume we need to at least meet to “brain storm” this a bit.

I am here this week, so let me know if you all can meet for 30 minutes or less.
Subject: RGV O1-O3
Importance: High

It appears I forgot to send the promised update on Friday. Please see the below summary regarding planning for O1-O3 fence alignments and the attachment pending receipt of more detailed GIS data from RGV to represent the current TI requirement request.

It is understood that further analysis will be needed from BPFTI regarding the requested amendments to the alignments in order to determine the feasibility of meeting the requests and evaluating the incorporation of the notional locations for future sites currently planned for FY15 through RGV.

During June 18-21, 2012, staff from ORMB, FM&E, and OTIA traveled to the Rio Grande Valley (RGV) Sector to brief planning and efforts for a Total Mission analysis of the lay down for future upgrades. The Total Mission analysis looked at the combination of technology, tactical infrastructure, and maintenance and repair activities in each stations’ areas of responsibility (AOR) as they relate to requirements. An initial brief to the Sector Command Staff was followed by a briefing to the station command staff and site visits to various locations throughout the RGV AOR. Each station presented briefings to HQ elements addressing notional locations and Border Patrol operations.

Based upon the information presented the respective stations evaluated and amended requirements previously identified for pedestrian fencing in areas O-1, O-2, and O-3.

OBP & RGV have indicated their concurrence with the individual station assessments.

The respective stations have each reduced the amount fencing required as listed in the original proposals. However, the currently requested fence alignments are located within the area recently approved by IBWC which includes areas which overlap with the original alignment as well as some portions within the proposed alignment.

O-1: Reduced overall length of fencing requirement (See annotated start and stop locations). Fencing alignment should follow the proposed fence alignment recently approved by IBWC indicated in yellow on the attached documentation. However, a locations is required in line with the original fence alignment indicated in red on the attached documentation.

O-2: Reduced overall length of fencing requirement. Fencing alignment should follow the proposed fence alignment recently approved by IBWC indicated in yellow on the attached documentation. However, a locations and/or lateral mobility is required in line with the original fence alignment indicated in red on the attached documentation

O-3: Eliminate fencing requirement for O-3 provided roadway can be provided in line with original or proposed fence alignments.

Special Operations Supervisor
Operational Requirements Management Branch
Strategic Planning Policy and Analysis Division
Office: Cell:
Thank you. I'll start to look at what needs to be done to provide the analysis you requested below. Is there a time line expectation on when you would like to see a first draft of the analysis?

It appears I forgot to send the promised update on Friday. Please see the below summary regarding planning for O1-O3 fence alignments and the attachment pending receipt of more detailed GIS data from RGV to represent the current TI requirement request.

It is understood that further analysis will be needed from BPFTI regarding the requested amendments to the alignments in order to determine the feasibility of meeting the requests and evaluating the incorporation of the notional locations for future sites currently planned for FY15 through RGV.

During June 18-21, 2012, staff from ORMB, FM&E, and OTIA traveled to the Rio Grande Valley (RGV) Sector to brief planning and efforts for a Total Mission analysis of the lay down for future upgrades. The Total Mission analysis looked at the combination of technology, tactical infrastructure, and maintenance and repair activities in each stations’ areas of responsibility (AOR) as they relate to requirements. An initial brief to the Sector Command Staff was followed by a briefing to the station command staff and site visits to various locations throughout the RGV AOR. Each station presented briefings to HQ elements addressing notional locations and Border Patrol operations.

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OBP & RGV have indicated their concurrence with the individual station assessments.

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mobility is required in line with the original fence alignment indicated in red on the attached documentation
O-3: Eliminate fencing requirement for O-3 provided roadway can be provided in line with original or proposed fence alignments.

(b) (6)
Special Operations Supervisor
Operational Requirements Management Branch
Strategic Planning Policy and Analysis Division
Office: (b) (6)
Cell: (b) (6)
TI Actions Rio Grande Valley – 08/30/2012

Hot Issues:

- New Project Manager, (b) (6) brings new hope for Primus.

Major Efforts:

- 1st set of Invoices approved on 8/28/2012; invoice dated 3/21/2012 - 6/24/2012.
- Primus is behind on many activities. (b) (6) will need to put actions into high gear to meet deadlines. Working to develop success plan.

Good News stories/Accomplishments:

7/02/2012 – Primus entering WMS Work Plan.
7/26/2012 – Work Plan activities are being performed in all Sectors within Area 4.
8/02/2012 – Primus performing re-org to better serve contract requirement.
8/09/2012 – New Area 4 Project Manager – (b) (6) approved on 8/08/2012 and has reported.
8/22/2012 – (b) (6) on board – to review, improve, and formalize Primus processes.
8/28/2012 – Primus continues to take suggestions towards improvement.

Concerns:

8/22/2012 – Continued discussions with (b) (6) to improve PMR.
8/22/2012 – Primus struggles to perform in RGV.
8/29/2012 – Met with (b) (6) to determine priorities and realistic approach to deliver.

- Contractor Work Plan (CWP)
- CWP Road Proposal
- (b)(7)(E) Proposal
- No coverage on (b)(7)(E) activities.
- Inability to provide sufficient documentation. Burn rate, schedules, photos.
- (b)(7)(E) Maintenance Program

Deliverables:

Government Work Plan to Primus Solutions
Successful AREA 4 CTIMR Kick off
CTIMR TI Tour (to establish work plan)
Area 4 Requirements have been provided to Primus for 90 work plan.
CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
CTIMR 90 Contractor Work Plan approved.
Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.
Other:

Summary: Main focus is to transition knowledge and partnering with Primus to perform TI maintenance as soon as possible. Primus has struggled to perform. Some Primus resources are not performing well and Primus displays a lack of support and leadership. Primus has not been able to provide proposal or accurate reports. Primus displays lack of leadership and knowledge, and no sense of urgency to perform. Laredo is on second Supervisor and RGV has now accepted 3rd Area 4 Project Manager. Primus has hired [redacted] to improve reporting and provide schedule to manage work plans. I am very optimistic that [redacted] will turn the company performance around and make this the most successful program.

TI Actions - Rio Grande Valley – 8/22/2012

CTIMR Area 4:

• 8/09/2012 –
  ➢ CWP due 8/21/2012 not completed. Working to assist Primus to:
    ✓ Firm up requirements,
    ✓ Write SOW,
    ✓ Acquire estimates,
    ✓ Complete Work Plan.

• 8/10/2012 –
  ➢ Sent Primus specific topics for PMR.

• 8/14/2012 –
  ➢ Meeting with Primus, [redacted] to discuss concerns. Primus to provide estimated completion dates by 8/17/2012:
    ✓ [redacted] Responsibilities;
    ✓ [redacted] Proposal;
    ✓ CWP Road Proposal;
    ✓ [redacted] Maintenance Program;
    ✓ [redacted]
    ✓ Invoices;
    ✓ Contractor Work Plan (CWP);
    ✓ Program Management Review

• 8/15/2012 –
  ➢ Sector provided all 2012 requirements. To estimate requirements for 2013.

• 8/17/2012 –
Primus has committed to provide copy of PMR slides for our review and final comments; officially due August 22nd. Some slides will be sent on 21st.

- **8/21/2012** –
  - Work Plans due.

- **8/22/2012** –
  - Primus has made little progress – many concerns.
  - **8/28/2012** – PMR was successful, next one scheduled 1/30/12. Have requested that all Primus Sector Supervisors take part in the PMR.

- **8/29/2012** – Met with [b](6) to set priorities. Optimistic that [b](6) will get this going in the right direction.

**CLIN 1 Fence and [b](7)(E):**

- **8/15/2012** – All fence repair requirements completed per CWP.

Accomplished:

- Ground wire completed at O-21.
- Bollard replacement at O-21.
- Guardrail and fencing repair at O-6a.
- Graffiti removal at various locations.
- Primus attended [b](7)(E) maintenance training.
- Continue to meet vegetation removal requirements.

To Do: (Primus has not provided permanent resource)

- Gate O & M Manuals to be reviewed and feedback provided.
- Attend [b](7)(E) meetings to acquire knowledge that will enable Primus to develop maintenance program.
- Prepare for [b](7)(E) maintenance program.
CLIN 2 Roads and Bridges:

- 8/01/2012 – Reviewed road proposal, Primus to provide details, estimates, and maps.
- 8/01/2012 – Sector approves O-11 through O-16.
- 8/01/2012 – Caliche deliveries began last week. Contract was cancelled due to heavy gravel content.
- 8/01/2012 - New contractor began work on Monday, July 30, 2012.
  - 25,527 tons to be delivered to IBWC levee areas at multiple locations (10).
  - Delivered 24 trucks for 30 – 40 days.
  - The caliche orders require delivery to multiple (+10) IBWC locations. Management will be on site ensuring loads are at proper location and caliche has been inspected and then dropped on levee per IBWC instructions.
- 8/08/2012 – Continue caliche deliveries as planned.
- 8/08/2012 – to review incomplete road proposal and provide completion and work dates.
- 8/15/2012 – to estimate completion of Road Proposal by 8/17/2012, incomplete.
- 8/16/2012 – Meeting IBWC on caliche concerns; 8/17/2012.
- 8/22/2012 – Road visits to finalize road standards on 8/23/2012.
- 8/22/2012 – previous IBWC employee to give input on caliche on 8/28/2012; will need to get his input.
- 8/28/2012 – Primus reports that IBWC will take off low-standard caliche from O-10 levee. Primus to deliver final loads of upgraded caliche to O-10 location to resolve levee concerns. Caliche deliveries to complete by 8/31/2012. New MOU and standards will need to be addressed.
- 8/28/2012 – Provided final feedback on roads, awaiting Primus to complete proposal to begin road work.

Accomplished:
- Road inspections O-11 thru O-16.
- Road requirements compiled. Sector provided input and attended inspections.

To Do:
- Final Road Proposal.
- Road Maintenance.
CLIN 3 Drainage and O-7a

O-7a -

- 7/03/2012 - On-site inspection.
- 7/03/2012 – Met with Mobile Crane service on proposal.
- 7/03/2012 – Drawings to and for review and feedback.
- 7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.
- 6/26/2012 – Mobile Steel has completed inspections of system.
- 7/26/2012 – Primus continues weekly inspections. Proposal due next week.
- 8/02/2012 – Met with Primus, received draft proposal, Primus to complete by next week.
- 8/08/2012 – Proposal not complete/acceptable. o review and ensure completion.
- 8/22/2012 – Proposal late, Primus to provide solution by 8/22/2012.
- 8/29/2012 o review and complete proposal as a priority.

Accomplished:

- Weekly inspections.

To Do:

- Proposal.
O-12 Harlingen System:

- 7/03/2012 – Inspected safety concerns with no evidence of safety issues. Primus to develop maintenance schedule.
- 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.
- 7/26/2012 – Performed another inspection with System safety is solid, structurally sound. Primus to set up maintenance plan for system.
- 8/08/2012 – Awaiting Maintenance Plan from Primus. Continue to perform cleaning/inspections.
- 8/22/2012 – to provide estimated completion date by 8/17/2012.
- See attached response from Primus.
- 8/29/2012 – performed another inspection based on safety concerns voiced by Primus. Need to get report from.
- 8/29/2012 – Inspections continue; periodically to release debris.

Accomplished:
- Continue bi-weekly inspections and cleaning.

To Do:
- Maintenance program.

CLIN 5 Vegetation and Debris:

- 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; on target.
- 8/15/2012 – Mowers are working on O-16 through O-18. Hand crews are working on O-16 through O-19.
- 8/22/2012 – Mowers and hand crews are working on O-19 through O-21.
- 8/29/2012 – Working in O-21; 107 degrees with no winds.
Accomplished:

- Added new vegetation area: O-20 (New Construction) and O-21a (New Construction).
- Completed environmental inspections.
- Performing cycle within 30 days; meeting goal and expectations.

To Do:

- Maintain vegetation control.

2/9/2012 – Sector requested to go forward with as a MILCON Project. This land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE. Fish & Wildlife properties are bright green.

2/23/2012 – Table Top and were presented by . Sector feedback is very positive.

4/6/2012 – RE and environmental update. Prepare to formulate letter to landowner to begin approach.

4/19/2012 – Tour of and properties. Meeting with USFWS, Primus, (Civil PE), to review planned road maintenance project.

Meeting scheduled for 8/28/2012 with Sector. Cancelled

8/15/2012 – to send update. Prepare to enter requirement in work plan.

8/22/2012 – Meeting and site visit on 8/23/2012.

8/28/2012 – Gathering all information to lead Project has been instrumental in providing historical information and various documents.
• Continue to work with project in preparation for future maintenance program.

• 6/14/12 - Primus does not have a permanent resource. to be new resource. Must clear security requirements.

• 6/20/12 pending CO approval letter.

• 6/20/12 - Gate training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.

• 6/28/2012 – CO Approval Letter will enable resource to begin work.

• 7/03/2012 – Site visit with at O-11 and O-14. defining issues with .

• COR to set up meeting/summit with Weston to reach resolution on issues that are not allowing us to accept.

• Aug 10th Weston to provide final UL325 certification.

• IPT meeting will develop questions. Sector would like to attend summit.

O-3 (South of fence line) – Roma Boat Ramp (Los Puertos):

• Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.

• 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.

• 1/20/2012 - O&M has completed evaluation. Need to set up meeting to define evaluation results and forward approach.

• 2/1/2012 - O&M has completed evaluation proving that the removal of silt will enable boat traffic. No major repairs are needed.

• 2/1/2012 - CATEX complete and awaiting OBP approval.

• 2/14/2012 – CATEX signed. O&M to perform site work.

• 2/28/2012 – Preliminary work to set up equipment began.

• 3/2/2012 – Silt was removed from existing boat ramp exposing 5 foot drop to water level. Sector defines ramp too steep. Sector to determine requirement.

• 4/6/2012 – Sector to determine priority.

• 5/3/2012 – Sector request we activate this project. Need to determine what steps are needed.


• 5/31/12 – Determining how to go forward.
6/26/2012 –
- Confirmed that Sector will proceed with in-house resources to complete boat ramp. No engineering support.
- FM&E will provide environment and real estate clearances.

7/26/2012 – Sector has provided estimated in-house costs. PRD in progress.

8/28/2012 – (b) (6) to review comments regarding PRD.

Miscellaneous:

USFWS - 4/24/2012- Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison, (b) (6)
- 8/15/2012 – Sector to revisit priority Phase 3 roads.

Wage Grade Transition - 6/14/12 Meeting with (b) (6) to report to Facilities Management (no change in job). We may provide equipment if needed. May work equipment rental through CTIMR. I will see if I can get an inspector through Facilities Management. To work with Facilities Team. (b) (6) is working O&M activities; supporting OBP actions. 7/05/2012 - To be provided weekly updates on WG activities.
- 7/26/2012 - To work with Sector FM&E to have (b) (6) provide inspections on CTIMR field work.
- 8/03/2012 – Scheduled meeting with Supervisor. (b) (6) to determine future schedule. To reschedule meeting.
- 8/14/2012 – Met with (b) (6) and (b) (6) to define work assignment for Wage Grade. Requested camera for (b) (6) to perform inspections once a week or as needed. Will need to train and define expectations.

RE:
- O-7 – (b) (7) - executed offer to purchase.
- RGV – Vegetation and debris points – (b) (6) to report by September.O-13a
- (b) (7) - Work with (b) (6) for advice.

Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump – MOU:
- 6/19/2012 – MOU to Mr. (b) (6)

Inspections: 30% requirement:
- O-6a – Guardrail repair.
- O-20 and O-21a – Monitors cleared for vegetation removal.
- O-7 - (b) (7) - system
Important Dates:

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>February 8, 2012</td>
<td>Award</td>
</tr>
<tr>
<td>3/21/2012</td>
<td>Notice to Proceed</td>
</tr>
<tr>
<td>7/23/2012</td>
<td>Request for next Contract Work Plan (II)</td>
</tr>
<tr>
<td>8/6/2012</td>
<td>Notice for PMR</td>
</tr>
<tr>
<td>8/10/2012 &amp; 8/16/2012</td>
<td>Specific Topics sent to Primus</td>
</tr>
<tr>
<td>8/17/2012</td>
<td>Primus committed to provide copy of PMR slides for review.</td>
</tr>
<tr>
<td>8/21/2012</td>
<td>Contract Work Plan (II) Due</td>
</tr>
<tr>
<td>8/28/2012</td>
<td>PMR Scheduled</td>
</tr>
<tr>
<td>9/24/2012 – 12/23/2012</td>
<td>Contract Work Plan II</td>
</tr>
<tr>
<td>12/24/2012 – 03/20/2013</td>
<td>Contract Work Plan III</td>
</tr>
</tbody>
</table>

Invoices:

Received – 7/13/2012
Returned – 7/17/2012
Meeting – 7/31/2012 (to define invoice requirements).
Received – 8/15/2012
Approved – 8/28/2012

Respectfully, one team working towards excellence.

(b) (6), Program Manager, COR
Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

Excel as a trusted strategic partner enhancing Border Patrol’s proud legacy.
Please accept RGV Weekly Report 08/16/2012; changes in red. Since this is very focused on Primus, may I send a copy of the weekly report to the CO offices.

**TI Actions Rio Grande Valley – 08/16/2012**

**Hot Issues:**

- Primus:
  - Performance
  - Invoices
- Data Technician contract ends 8/31/2012. Need to keep her on board. Will be contacted by new Contractor.
- Meeting with Primus to define invoice issues, format, and content.
- Primus to provide revised invoices based on newly defined standard.
- 8/15/2012 – Received invoices.

**Major Efforts:**

- Primus on-going security and performance issues.
- Primus performance (improving)
- Invoice review.
- Begin CTIMR budget review.
- Prepare for Program Management Review (PMR).
- Prepare for invoice review.

**Good News stories/Accomplishments:**

7/02/2012 – Primus entering WMS Work Plan.
7/26/2012 – Work Plan activities are being performed in all Sectors within Area 4.
8/02/2012 – Primus performing re-org to better serve contract requirement.
8/09/2012 – New Area 4 Project Manager – (b) (6) approved on 8/08/2012 and has reported.
Concerns:

I have not received the required reports from Primus. I have reported to the CO. No documentation to define burn rate. No documentation to evaluate invoices. Primus promises a change now that employees approved to work on 6/28/2012.

8/15/2012- Have met with Primus Area 4 Project Manager, on the following concerns.

- No coverage on [redacted] activities.
- Inability to provide sufficient documentation. Burn rate, schedules, photos; [redacted]
- [redacted] Proposal
- CWP Road Proposal
- [redacted] Maintenance Program
- Contractor Work Plan (CWP)
- Program Management Review

Deliverables:

Government Work Plan to Primus Solutions
Successful AREA 4 CTIMR Kick off
CTIMR TI Tour (to establish work plan)
Area 4 Requirements have been provided to Primus for 90 work plan.
CTIMR 60 Day Work Plan approved with caveat (SOW & estimates required)
CTIMR 90 Contractor Work Plan approved.
Received Primus daily, weekly and monthly reports (5/17/2012 to present). Most reports have been received within last two weeks.


Other:

Summary: Main focus is to transition knowledge and partnering with Primus to perform TI maintenance as soon as possible.
TI Actions - Rio Grande Valley – 8/16/2012

CTIMR Area 4:

- 7/05/2012 – 7/06/2012
  - CTIMR Area 4 Budget Reviews – (b) (6)

- 7/06/2012 –
  - (b) (6) announced that he will be performing a reorganization to improve performance.

- 7/23/2012 –
  - Notice to develop CWP (9/24/2012 – 12/23/2012).

- 7/26/2012 –
  - (b) (6) Primus Laredo Supervisor) has resigned. Primus replacement resume was reviewed and accepted. Security procedures must be met.

- 7/26/2012 –
  - (b) (6) to replace (b) (6) as part of reorganization. (b) (6) to remain until replacement found.

- 8/02/2012 –
  - Reviewed resume for (b) (6) replacement, (b) (6) Sent approval to Contracting Officer. Primus to provide security documents.
- **8/02/2012** –
  - Requested list of Area 4 accomplishments and remaining work items and completion expectations.

- **8/06/2012** –
  - Sent out notice/calendar of PMR (August 28, 2012).

- **8/06/2012** –
  - PMR notice accepted by (b) (6) and (b) (6).

- **8/08/2012** –
  - (b) (6) reported as new Project Manager.

- **8/08/2012** –
  - Meeting with (b) (7)(E) – Very positive and encouraging.

- **8/09/2012** –
  - To discuss prep for August 28th with (b) (6).

- **8/09/2012** –
  - CWP due 8/21/2012 not completed. Working to assist Primus to:
    - Firm up requirements,
    - Write SOW,
    - Acquire estimates,
    - Complete Work Plan.

- **8/10/2012** –
  - Sent Primus specific topics for PMR.

- **8/14/2012** –
  - Meeting with Primus, (b) (6) to discuss concerns. Primus to provide estimated completion dates by 8/17/2012:
    - Responsibilities;
    - (b) (7)(E) Proposal;
    - CWP Road Proposal;
    - (b) (7)(E) Maintenance Program;
    - (b) (6)
    - Invoices;
    - Contractor Work Plan (CWP);
    - Program Management Review
• 8/15/2012 –
  - Sector provided all 2012 requirements. To estimate requirements for 2013.

• 8/17/2012 –
  - Primus has committed to provide copy of PMR slides for our review and final comments; officially due August 22nd. Some slides will be sent on 21st.

• 8/21/2012 –
  - Work Plans due.

CLIN 1 Fence and:

• 7/25- 7/26 – Primus attended maintenance training. Those attended will not be permanent.

• 8/02/2012 – Primus to define how they will meet work requirements.

• 8/15/2012 – All fence repair requirements completed per CWP.

Accomplished:

- Ground wire completed at O-21.
- Bollard replacement at O-21.
- Guardrail and fencing repair at O-6a.
- Graffiti removal at various locations.
- Primus attended maintenance training.
- Continue to meet vegetation removal requirements.

To Do: (Primus has not provided permanent resource)

- Gate O & M Manuals to be reviewed and feedback provided.
- Attend meetings to acquire knowledge that will enable Primus to develop maintenance program.
- Prepare for maintenance program.
CLIN 2 Roads and Bridges:

- 7/02/2012 – 07/03/2012 – Site visit with TI Coordinator and Primus to clarify road requirements.
- 7/03/2012 – Primus to establish specific coordinates and define true requirements.
- 7/26/2012 – Primus has completed detailed requirements for the O-11 – O-16 roads. Primus to provide final proposal next week. Road work should begin within two weeks.
- 8/01/2012 – Reviewed road proposal, Primus to provide details, estimates, and maps.
- 8/01/2012 – Sector approves O-11 through O-16.
- 8/01/2012 – Caliche deliveries began last week. Contract was cancelled due to heavy gravel content.
- 8/01/2012 - New contractor began work on Monday, July 30, 2012.
  - 25,527 tons to be delivered to IBWC levee areas at multiple locations (10).
  - Delivered 24 trucks for 30 – 40 days.
  - The caliche orders require delivery to multiple (+10) IBWC locations. Management will be on site ensuring loads are at proper location and caliche has been inspected and then dropped on levee per IBWC instructions.
- 8/08/2012 – Continue caliche deliveries as planned.
- 8/08/2012 – (b) (6) to review incomplete road proposal and provide completion and work dates.
- 8/15/2012 – (b) (6) to estimate completion of Road Proposal by 8/17/2012.
- 8/16/2012 – Meeting IBWC on caliche concerns; 8/17/2012.

Accomplished:
Road inspections O-11 thru O-16.

Road requirements compiled. Sector provided input and attended inspections.

To Do:

- Proposal.
- Road Maintenance.

CLIN 3 Drainage and O-7a:

- 7/03/2012 - On-site inspection.
- 7/03/2012 – Met with Mobile Crane service on proposal.
- 7/03/2012 – Drawings to and for review and feedback.
- 7/03/2012 – Met with Irrigation District Manager to confirm trimming dates.
- 6/26/2012 – Mobile Steel has completed inspections of system.
- 7/26/2012 – Primus continues weekly inspections. proposal due next week.
- 8/02/2012 – Met with Primus, received draft proposal, Primus to complete by next week.
- 8/08/2012 – Proposal not complete/acceptable to review and ensure completion.
- to estimate completion of Proposal by 8/17/2012.

Accomplished:

- Weekly inspections.

To Do:

- Proposal.

O-12 Harlingen System:

- 7/03/2012 – Inspected safety concerns with and no evidence of safety issues. Primus to develop maintenance schedule.
• 7/03/2012 – Sent O & M Manuals – Sector to provide copy of training CD.

• 7/26/2012 – Performed another inspection with (b) (6) and System safety is solid, structurally sound. Primus to set up maintenance plan for system.

• 8/08/2012 – Awaiting Maintenance Plan from Primus. Continue to perform cleaning/inspections.

• (b) (6) to provide estimated completion date by 8/17/2012.

Accomplished:

➢ Continue bi-weekly inspections and cleaning.

To Do:

➢ Maintenance program.

CLIN 5 Vegetation and Debris:

• 7/03/2012 - Environmental approvals for vegetation removal at O-20 and O-21a.

• 7/05/2012 – Cut completed on O-20 and O-21a.

• 7/26/2012 - Continue vegetation removal cycle per Work Plan schedule; on target.

• 8/15/2012 – Mowers are working on O-16 through O-18. Hand crews are working on O-16 through O-19.

Accomplished:

➢ Added new vegetation area: O-20 (New Construction) and O-21a (New Construction).

➢ Completed environmental inspections.

➢ Performing cycle within 30 days; meeting goal and expectations.

To Do:

➢ Maintain vegetation control.

• 2/9/2012 – Sector requested to go forward with (b) (7) as a MILCON Project. This
land is within the Fish & Wildlife boundaries. The remainder of proposed road that is outside of F&W property will need further investigation to determine and resolve RE.

Fish & Wildlife properties are bright green.

- 2/23/2012 – Table Top and Table 1 were presented by Sector feedback is very positive.
- 4/6/2012 – RE and environmental update. Prepare to formulate letter to landowner to begin approach.
- 4/19/2012 – Tour of and Primus lands. Meeting with USFWS, Primus, (Civil PE), to review planned road maintenance project.
- Meeting scheduled for 8/28/2012 with Sector. Cancelled
- 8/15/2012 – to send update. Prepare to enter requirement in work plan.

RGV

- Continue to work with project in preparation for future maintenance program.
- 6/14/12 - Primus does not have a permanent resource. to be new resource. Must clear security requirements.
- 6/20/12 pending CO approval letter.
- 6/20/12 - training expected 7/25. Informed Primus that they must have resource on board quickly. Primus to review and provide feedback on O&M manuals.
- 6/28/2012 – CO Approval Letter will enable resource to begin work.
- 7/03/2012 – Site visit with at O-11 and O-14. defining issues with and .
- COR to set up meeting/summit with Weston to reach resolution on issues that are not allowing us to accept.
- Aug 10th Weston to provide final UL325 certification.
- IPT meeting will develop questions. Sector would like to attend summit to define attendees.

O-3 (South of fence line) – Roma Boat Ramp (Los Puertos):

- Sector O&M to investigate if previous boat ramp exists under silt build up from last storm. PRD on hold until Sector report.
- 1/19/12 - O&M meeting with Fish & Wildlife to define investigation plan and road maintenance. Sector requests that we develop an MOU with Fish & Wildlife to cover all RGV boat ramps; similar to existing MOU for roads.
- 1/20/2012 - O&M has completed evaluation. Need to set up meeting to define evaluation results and forward approach.
2/1/2012 - O&M has completed evaluation proving that the removal of silt will enable boat traffic. No major repairs are needed.

2/1/2012 - CATEX complete and awaiting OBP approval.

2/14/2012 – CATEX signed. O&M to perform site work.

2/28/2012 – Preliminary work to set up equipment began.

3/2/2012 – Silt was removed from existing boat ramp exposing 5 foot drop to water level. Sector defines ramp too steep. Sector to determine requirement.

4/6/2012 – Sector to determine priority.

5/3/2012 – Sector request we activate this project. Need to determine what steps are needed.


5/31/12 – Determining how to go forward.

6/26/2012 –

- Confirmed that Sector will proceed with in-house resources to complete boat ramp. No engineering support.
- FM&E will provide environment and real estate clearances.

7/26/2012 – Sector has provided estimated in-house costs. PRD in progress.

Miscellaneous:

- **USFWS** - 4/24/2012- Request review of possible CTIMR work to all USFWS properties. SUP and SOP. Need to define if this will continue as a requirement with Sector. Work with Land Liaison. 

  - 8/15/2012 – Sector to revisit priority Phase 3 roads.

- **Wage Grade Transition** - 6/14/12 Meeting with to report to Facilities Management (no change in job). We may provide equipment if needed. May work equipment rental through CTIMR. I will see if I can get an inspector through Facilities Management. To work with Facilities Team is working O&M activities; supporting OBP actions. 7/05/2012 - To be provided weekly updates on WG activities.

  - 7/26/2012 - To work with Sector FM&E to have provide inspections on CTIMR field work.
  - 8/03/2012 – Scheduled meeting with Supervisor to determine future schedule. To reschedule meeting.
  - 8/14/2012 – Met with and to define work assignment for Wage Grade. Requested camera for to perform inspections once a week or as needed. Will need to train and define expectations.

- **RE:**
✓ O-7 – (b) (7)(E) – executed offer to purchase.
✓ RGV – Vegetation and debris points – (b) (6) to report by September.O-13a
✓ (b) (7)(E) – (b) (5)
✓ (b) (6) for advice.

Hidalgo Water Irrigation District #3 (HCWID) - O-6 Mac Pump – MOU:

- 6/19/2012 – MOU to Mr. (b) (6)

Inspections: 30% requirement:

➢ O-6a – Guardrail repair.
➢ O-20 and O-21a – Monitors cleared for vegetation removal.
➢ O-7 - (b) (7)(E) system
➢ O-12 – (b) (7)(E) system
➢ O-11 through O-16 – Road inspections.
➢ O-12 – Harlingen
➢ 8/08/2012 - Primus offices – Harlingen, TX.

Important Dates:

<table>
<thead>
<tr>
<th>February 8, 2012</th>
<th>Award</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 21, 2012</td>
<td>Notice to Proceed</td>
</tr>
<tr>
<td>7/23/2012</td>
<td>Request for next Contract Work Plan (II)</td>
</tr>
<tr>
<td>8/06/2012</td>
<td>Notice for PMR</td>
</tr>
<tr>
<td>8/10/2012 &amp; 8/16/2012</td>
<td>Specific Topics sent to Primus</td>
</tr>
<tr>
<td>8/17/2012</td>
<td>Primus committed to provide copy of PMR slides for review.</td>
</tr>
<tr>
<td>8/21/2012</td>
<td>Contract Work Plan (II) Due</td>
</tr>
<tr>
<td>8/28/2012</td>
<td>PMR Scheduled</td>
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<tr>
<td>Start Date</td>
<td>End Date</td>
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<tr>
<td>9/24/2012</td>
<td>12/23/2012</td>
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<tr>
<td>12/24/2012</td>
<td>03/20/2013</td>
</tr>
</tbody>
</table>

**Invoices:**

- Received – 7/13/2012
- Returned – 7/17/2012
- Meeting – 7/31/2012 (to define invoice requirements).
- Received – 8/15/2012

*Respectfully, one team working towards excellence.*

(b) (6) Program Manager, COR  
Border Patrol Facilities and Tactical Infrastructure  
Facilities Management and Engineering  
Tactical Infrastructure Division (Maintenance & Repair)

(b) (6) work
(b) (6) cell
(b) (6)

*Excel as a trusted strategic partner enhancing Border Patrol’s proud legacy.*
(b) (7)(E)
Please accept RGV Weekly Report 10/04/2012. I have deleted much of the past information as it made the report too long.

TI Actions Rio Grande Valley – 10/04/2012

Hot Issues:

- Priorities
  - #2 CWP
    - Primus to complete work descriptions and estimates for RGV. [b](6) promises to complete 10/1.
    - Primus to enter into WMS
    - Govt to verify all input/entries
    - Govt to push for approvals in WMS; concurrence from OBP and FM&E approval for funding
    - Primus to focus on boots on the ground immediately after approval.
  - GWP closed in WMS for Area 4.
  - #1 CWP closed in WMS for Laredo and RGV [b](6) will close this week.
- Invoices
  - Invoices returned. [b](6) sent email defining deficiencies.
- Other
  - PMR #2 completed; next PMR scheduled for 10/10.

Major Efforts:

- Assist to improve Primus performance
- PMR scheduled for every other week until improvements are made.
- #2 CWP to be active in WMS by week of 10/15
- Road requirements and work descriptions finalized.
- Working with Primus to improve on daily, weekly, monthly reports, and work plan schedules and burn rate report.

Good News stories/Accomplishments:

9/18/2012 – Primus uploading improved reports that reflect WMS format.
9/28/2012 – Primus working to provide monthly burn rate and updated work schedules for each CWP.
10/01/2012 - #2 CWP for Del Rio and Laredo completed in WMS awaiting funding approval.
10/3/2012 – Primus improving on work plan development and work descriptions.
10/3/2012 – Primus is displaying a more synchronized team.
Primus performance, but optimistic of positive turn around.
Invoices – continue to have many errors and incomplete format. Provided feedback for improvement.

Deliverables:

9/26/2012 - #2 PMR completed

Other:

Summary: Expect Primus to show exceptional improvement in near future.

TI Actions - Rio Grande Valley – 10/04/2012

CTIMR Area 4:

- 9/18/2012 – GWP closed for Area 4.
- 9/18/2012 – WMS – #1 CWP active for Area 4. Continue to perform routine work as defined in #1 CWP until #2 CWP approved.
- 9/26/2012 - #2 PMR complete, minutes, action items received 9/28/2012. Next PMR scheduled for 10/10/2012.
- 10/3/2012 – Primus completing #2 CWP for RGV road estimates and reports, completion by 10/4/2012; Del Rio and Laredo #2 CWP awaiting funding approvals in WMS.

#1 CWP – 06/23 – 09/23
#2 CWP – 09/24 – 12/19

CLIN 1 Fence and

- 9/17/2012 – O-6 Bollard Repair (Urgent work completed). Primus Fence segment.

Accomplished:
- Ground wire completed at O-21.
- Bollard replacement at O-21.
- Guardrail and fencing repair at O-6a.
- Graffiti removal at various locations.
- Primus attended maintenance training.
- 09/08/2012 – O-17 completed.
- 9/17/2012 – O-6 Bollard Repair (Urgent work) completed.

To Do: (Primus has not provided permanent resource)
Gate O & M Manuals to be reviewed and feedback provided.
Attend meetings to acquire knowledge that will enable Primus to develop
maintenance program and perform.

**CLIN 2 Roads and Bridges:**

**Herbicide Treatments:**
- 9/11/2012 – 9/13/2012 – provided knowledge on herbicide
  applications and road experience. Met with Herbicide Specialist at road sites.
  Performed site visits on various roads to determine best approach and methodology.
- 9/19/2012 Herbicide Treatments O-11 – O-16 completed.
- 10/2/2012 – Rains have affected the impact of herbicide treatments. Primus to
  evaluate next week to see if further treatments are necessary.

**IBWC Caliche Delivery**
- 9/21/2012 – IBWC to prep road by October 2, 2012. Primus to make final caliche
delivery. Final caliche delivery will not be made within the #1 CWP per planned.
- 10/2/2012 – IBWC removing unacceptable caliche from O-9 and O-10 and placing at
  Levee. To complete removal and have road ready for final caliche delivery

**Roads Work/Inspections:**
- 9/25/2012 and 9/27/2012 – Performed #2 CWP site visits – reviewed sample of
  roads and as defined in work plan. Provided feedback and insight to road
  expectations. on site.
- 9/27/2012 – Wage Grade is willing to assist with CTIMR inspections. Awaiting further instructions on WG
  direction.
Accomplished:
- Road inspections O-11 thru O-16.
- Road requirements compiled. Sector provided input and attended inspections.
- Herbicide Treatments O-11 – O-16 completed.
- Partial caliche delivery has been completed.

To Do:
- Mechanical Proposal.
- Road Maintenance thru mechanical method.
- Resolution of caliche/river rock. Will need new MOU with IBWC.

CLIN 3 Drainage and

O-7a  
- 9/24/2012 – Continue to conduct daily inspections and ensure no debris.
- 9/27/2012 – Engineer inspection. Primus to acquire bids for Pin system. Request engineer proposal on system ROI. *(b) (6)*
- 10/1/2012 – To review Primus proposal on pin system.
- 10/2/2012 – Performing daily inspections and cleaning every other day to ensure debris is not impacting water flow for Irrigation System.

Accomplished:
- Weekly inspections
- Keeping up with cleanings while water district finalizes the canal trimming.
- Recommend pin system as an interim holding tool when *(b) (7)(E)*.

To Do:
- To determine permanent system ROI and possible design. (Not a Primus responsibility).
- Primus to provide cost for Pin System.

O-12 Harlingen  
- *(b) (7)(E)* System:
Accomplished:
- Continue bi-weekly inspections and cleaning.

To Do:
- Develop Maintenance Program and perform.
- (b) (6) to provide forward approach.

CLIN 5 Vegetation and Debris:


Accomplished:
- Added new vegetation area: O-20 (New Construction) and O-21a (New Construction).
- Completed environmental inspections.
- Performing cycle within 30 days; meeting goal and expectations.
- Performing herbicide treatments in various areas.

To Do:
- Maintain vegetation control.
- Define actual acreage of vegetation based on mowers vs herbicide.
- Define acreage as we remove vegetation areas that are all roads and add more vegetation such as (b) (6) and (b) (7)(E).
- Begin herbicide treatments

Other:
- 9/25/2012 -Final inspection O-21a.
- 9/28/2012 - Requested access to CPARS
- 10/01/2012 - Await feedback on WG job assignment parameters.
- (b) (7)(E) To ensure billing is completed for payment.
- Requesting to request we use F&W access permit to access Fish and Wildlife property (Section B) to perform work on their property.
- (b) (6) to resolve Section A and C.
- Meet with (b) (6) on EA and BA Project Review.
- Set up for next PMR 10/10/2012.

Respectfully, one team working towards excellence.

(b) (6), Program Manager, COR
Border Patrol Facilities and Tactical Infrastructure
Facilities Management and Engineering
Tactical Infrastructure Division (Maintenance & Repair)

Excel as a trusted strategic partner enhancing Border Patrol’s proud legacy.
(b) (7) (E)
News for you….

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.

Dear BPFTI PMO and Business Partners,

Attached is the special six-page edition of the March issue of the BPFTI Insider.

In this issue, you'll be able to:

- Read about who, within the PMO, are or have gone overseas to serve their country;
- Learn more about Leadership’s recent Southwest Border tours;
- Get the latest on fence projects O-1 through O-3;
- Read about the recent CTIMR contract awards.
- Learn which site the PMO selected for its new Forward Operating Base.

You will also learn about BPFTI employees’ favorite outdoor Spring activity!

Also, if you have story suggestions for future issues or would just like to provide feedback on the BPFTI Insider, please just hit “reply” and send us your thoughts.
Thanks,

The BPFTI Insider Staff

To view past issues, please visit: (b) (7)(E)

We apologize if you received this email more than once.
BPFTI Insider
A publication of the Border Patrol Facilities & Tactical Infrastructure Program Management Office

BPFTI PMO SALUTES STAFF, SERVICE, SACRIFICE

How Would You Spend Your Time Outdoors? (b) (6)
and Share Their Thoughts. (b) (6)

BPFTI Leadership Visits All 9 Sectors, Completes Phases I and II of Southwest Border Tour (Page 3)

U.S. IBWC Approves Construction of 7 Miles of Fence in RGV for Segments O-1 through O-3 (Page 3)

PMO Awards Two CTIMR Contracts to Aid Maintenance and Repair Efforts Along Southwest Border NEWS BITS, PAGE 6

“Remote” Control: PMO Selects NEWS BITS, PAGE 6

BPFTI PMO’s (b) (6) (top row, on right) — along with other members of her team — are shown here in front of a Mine Resistant Ambush Protected (MRAP) structure in early 2012 after a snowball fight.

Whether you are responsible for tracking environmental compliance, managing construction of Border Patrol Stations, executing maintenance and repair efforts for existing Tactical Infrastructure (TI) and Facilities, remediating tunnels, assessing firing ranges, or crunching numbers to formulate budget projections, every one of us plays a critical role in moving the BPFTI PMO’s mission forward. The mundane tasks that accompany our jobs can obscure our understanding of how our roles contribute not only to the PMO’s mission of serving Border Patrol, but also serving our country.

While the task of delivering life-cycle solutions to support Border Patrol’s requirements helps our business partner secure our Nation’s borders at home, many parallels can also be drawn between this and the mission our men and women in uniform adhere to abroad. The significance of our PMO-wide responsibilities with regards to protecting our homeland should be recognized by all personnel. In some cases, this encouraged a few of our personnel to explore opportunities to serve our Nation overseas without donning an official military uniform. This month’s BPFTI Insider features two of our very own who have chosen to do just that:

“Army Blood” Inspires (b) (6) to Serve Country

The desire to serve her country, particularly in a war zone, is innate for the BPFTI PMO’s Program Control Branch Chief (b) (6). “I believe it is the Army blood that runs through my family,” says (b) (6), the product of a long line of Army officers.

(b) (6) currently serves as the Infrastructure, Services, and Planning Branch Deputy Chief (until March, when she will become the Chief) for the U.S. Army Corps of Engineers’ (USACE’s) Transatlantic North District in

Continued on Page 4
Among the PMO staff, job duties run the gamut from management of construction projects to development of financial briefings and everything in between. Because of this wide array of titles and duties, it is sometimes easy to forget our all-encompassing and over-arching (read: simple) charge – service to our country. Whether a full-time employee, contractor, consultant, or intern, we all play an important part in contributing to America’s homeland security mission.

While this month’s feature story is on those from the PMO who have gone overseas to serve their country, we here within the PMO are serving our country every day, too. We often do not consider our duties in this context, because the concept of service – especially during wartime – is often reserved for soldiers and civilian military personnel. In that light, we are honored to work with a current member of the service in our midst.

The PMO is also home to many former and retired service members. If you ask them, they’ll eagerly share with you the reasons why their branch is superior to the rest. I speak for the entire PMO staff when I thank and our former American military service personnel for the security and prosperity that we enjoy today.

The majority of us will never wear a military uniform or stand on the front lines. Consequently, we assign the utmost honor and respect to those who do, including our colleagues who are serving America in many different capacities. Their service makes our support at DHS, and within CBP, even more relevant.

Some days, we are assigned mundane tasks: develop Project Requirements Documents (PRDs) or participate in ethics training (again); our supervisors request we fly to a project site on a Sunday night; and then turn around and attend a 5:30 a.m. PST meeting. But when we remind ourselves of the service we are providing to our country in support of the Border Patrol’s primary homeland security mission, these tasks and more seem bearable.

It is easy for me to remember that my work supports our national security. I am constantly reminded of the sacrifices that Americans make to serve their country as my son, , is currently serving with the U.S. Army, Air Defense Artillery as a Patriot Missile Operator in Bahrain. It is important that we take a moment every now and again and consider our role within the PMO – as well as in the context of DHS – to maintain perspective on the mission-critical work we do.

Thank you, all of you, for your service, and here’s wishing Godspeed to our sold personnel currently serving throughout the world.

Acting Director
Border Patrol Facilities and Tactical Infrastructure (BPFTI) Program Management Office (PMO)
GETTING TO KNOW YOU (G2KU)

Each month, the BPFTI Insider asks two employees the same questions to get their views on a wide range of subjects. You get to compare their responses. This March, (b) (6) and (b) (6) open up to divulge a little more about themselves.

<table>
<thead>
<tr>
<th>Question</th>
<th>Employee 1</th>
<th>Employee 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>What is one professional goal you have this year?</td>
<td>I would like to complete the additional classes I need for my Financial Management Certification.</td>
<td>Work together with USACE such as to perform and deliver quality construction projects to CBP, as well as introduce the “Zero Punch List Approach” to the team.</td>
</tr>
<tr>
<td>If you could go anywhere in the world on vacation, where would you go and with whom?</td>
<td>It would be in Paris with my daughter.</td>
<td>My next trip will be to Mancora, Peru, with my wife. Beautiful beaches, excellent food, great fishing and perfect sunsets.</td>
</tr>
<tr>
<td>What is your favorite outdoor activity in the Spring and why?</td>
<td>My favorite outdoor activity is gardening. It is very relaxing to be outdoors in the early mornings.</td>
<td>Spring is a good time to play a soccer game. Besides being a dynamic sport, it’s a good way to get rid of stress.</td>
</tr>
</tbody>
</table>

Leadership Embarks on Southwest Border Tour

One of the objectives that emerged from the BPFTI PMO’s recent strategic planning initiative was that the PMO needed to better reach out to its business partners. BPFTI leadership is making good on that promise.

BPFTI PMO Director, Facilities Division, and Tactical Infrastructure Division – among others – embarked on a Southwest Border tour in January and February intended to strengthen communication between the Border Patrol and PMO, as well as to help execute the PMO’s vision.

During the visits, PMO Leadership met with representatives from the Office of Border Patrol to discuss projects and issues related to planned work, or projects that are underway in each Sector. Both sides worked together to identify priority projects and issues concerning these projects, as well as solicited feedback on the performance of BPFTI PMO in delivering cost effective timely solutions in support of the Border Patrol.

“The real purpose of the tour was to help further open the lines of communication,” said (b) (6). “Border Patrol is our primary business partner. We have to make sure we understand their needs if we truly hope to deliver solutions that will help them enhance operational control in each Sector.”

BPFTI Leadership met with representatives from the San Diego, El Centro, Yuma, and Tucson Sectors on the first leg of the tour; El Paso, Big Bend, Del Rio, Laredo, and Rio Grande Valley were visited in late February. Plans to visit Northern Border Sectors are likely, but no dates have been determined.

PMO Leadership awaits the opportunity to further solicit feedback and foster goodwill between the PMO and the Sectors.

U.S. IBWC Approves Fence Design for O-1 Through O-3

Since 2007, CBP and the PMO had been unable to convince the U.S. International Boundary Water Commission (IBWC) that the construction of three pedestrian fence within the Border Patrol’s RGV Sector would have a negligible effect on the floodplain. That is, until now.

Led by the dogged efforts of BPFTI Chief Engineer, the U.S. IBWC on February 15 issued a letter approving the erection of fence segments O-1 through O-3, so long as the PMO follows the proposed alignment and design, as well as provides maintenance and provides any future repairs.

Originally part of the Pedestrian Fence 225 (PF225) project, construction of these segments has been identified by Border Patrol as “inherently valuable” as a means of persistent impedance.

While no funding is currently available, the PMO and Border Patrol will work together to request the funding required to execute these high priority projects.
“We yearned to be a part of the solution. We were ... young, eager.

We deliver life-cycle solutions for the Afghan citizens. This includes implementing strategic planning to executing maintenance and repair capabilities to be used when we depart; added. “Since we provide a service to others, having been a customer to the U.S. Army Corps of Engineers has certainly prepared me for handling customer requests and complaints.”

hopes that her experience and lessons learned in Afghanistan will translate to thinking more “outside of
We had our desire to protect America and its citizens.” — (b) (6)

the box” when she returns to the PMO in July 2012.

Her over-arching lesson? “Our people are our most important asset and sometimes learning and growing is more of a benefit than a ‘perfect’ project.”

Post-9/11 Call to Action Leads to Iraq

September 11, 2001 is a day that will be forever etched in our memories. We recall – vividly – where we were, who we were with and what we were doing when the world as we knew it changed forever. More than 10 years later, 9/11’s events continue to key Americans, both at home and abroad, wary of if and/or when our Nation will once again be attacked. For the BPFTI PMO Facility’s Maintenance, Repair, and Operations Business Manager (b) (6), post-9/11 threats were a call to action.

(b) (6) served as a tactical response team member on the Blaine Area Port’s Anti-Terrorism Contraband Enforcement Team (A-TCET). In this capacity, she was exposed to an array of threats posed by travelers and cargo from abroad. Her unit was called upon all hours of the day and night, responding to FBI vehicle pursuits, interviewing travelers with suspected terrorist ties, and analyzing travel patterns to target interdictions of contraband.

“The energy amongst my team members was high,” says (b) (6). “We yearned to be a part of the solution. We were outside in the elements, young, eager, tactical, ready to go, ready to see it all first hand. We didn’t have offices or desks; we had a car, our tools … our desire to protect America and its citizens.”

Protecting Our Borders, Both at Home and Abroad

The desire to protect America’s citizens and their freedom prompted (b) (6) to take heed to an announcement made by CBP’s Office of International Affairs when the Department of Defense requested CBP’s assistance in developing Iraq’s border control agencies. A specific request was made by the Coalition Provisional Authority to train Iraq Department of Border Enforcement officers to perform customs and immigration activities.

In response, as part of the Iraq Reconstruction Project, CBP deployed teams of volunteer personnel to a limited number of high-threat land, sea, and air ports of entry in Iraq. The team’s mission was to provide training and advisory assistance to Iraqi border control officials.

On a four-month tour, (b) (6) and her teammates partnered with the U.S. Army, Marines, and Air Force, British Army, and Federal Aviation Administration to conduct port security assessments, with the assistance of translators. The teams taught Iraqi border personnel how to conduct basic level interviews, how to observe body language, how to inspect luggage and travel documents, and much more. “Many of the Iraqi personnel had never been trained before, and their cultural customs effected how we worked with them. Understanding why they did or didn’t do things was critical,” (b) (6) recalls.

During the Iraq Reconstruction Project, the CBP Border Support Team’s mission was to deliver knowledge. Conversely, the BPFTI PMO’s mission assists in securing our Nation’s borders by delivering tangible solutions. But both missions have made it possible to help ensure better border security at home and abroad. “I wanted to be a part of something larger than myself. I needed to actively protect the Nation which had given me the freedoms so many take for granted, to show my appreciation for our home and find a sense of honor as a U.S. citizen,” (b) (6) said.

Encouraging BPFTI Colleagues to Serve

Contrary to many prevailing attitudes, — in addition to Director of the Business Operations Division (b) (6) (Cambodia and Laos) and former BPFTI PMO Project Manager (b) (6) (Afghanistan) — prove that one can certainly serve and protect their country overseas in other capacities. What we, the members of the PMO, do for the Border Patrol in relation to (b) (6) efforts to rebuild Afghanistan and (b) (6) contribution to securing Iraq’s borders are all part of the bigger picture of protecting and serving our country. “The dedication and self-sacrifice from your comrades in and out of uniform will simply leave you speechless,” says (b) (6). “When and if you choose to serve abroad, take it all in. You will remember it for the rest of your life.”

Interested in serving? (b) (6) says do it. “But slow yourself down and open your eyes. Listen. Educate yourself. Remember, you’re representing the U.S. when deployed and your personal biases and behavior will be seen as a reflection of what all Americans are like.”

The courageousness of U.S. military personnel cannot go unmentioned; they sacrifice their lives and spend extended periods of time away from their loved ones to protect the type of freedom that so many others around the world can only dream to one day experience.

To those serving our Nation at home and abroad, in uniform or out, the BPFTI PMO thanks and salutes you for your steadfast, and selfless, dedication.
NEWS BITS

BPFTI PMO Announces TI Maintenance & Repair Contract Awards

The long and winding road to achieving long-term Tactical Infrastructure (TI) maintenance and repair contracts has finally reached a destination of sorts, as the BPFTI PMO recently announced Comprehensive Tactical Infrastructure Maintenance and Repair (CTIMR) contract awards for (San Diego and El Centro Sectors) and (Del Rio, Laredo, and Rio Grande Valley Sectors).

The cost-plus-fixed-fee contracts will have a base period of one year which began on the date of award and contain two one-year option periods. The contracts are intended to provide long-term maintenance and repair capabilities in support of TI located along the Southwest Border.

“The contract awards for and are the culmination of a lot of hard work from a lot of different people within the PMO and throughout CBP,” said TI Division Director . “Despite running into numerous bumps in the road in getting to this point, our charge was clear: get these contracts awarded at a fair price to the government so that Border Patrol can concentrate on its primary homeland security mission, rather than focusing on the repair and maintenance of tactical infrastructure.”

Currently, ongoing maintenance and repair for TI in the nine Southwest Border Sectors is being performed by some of the same contractors that constructed the border fence through interim contracts awarded by the U.S. Army Corps of Engineers. However, interim contracts are costly and do not cover all the areas of the maintenance and repair required to support TI assets in each Sector: fence and; roads and bridges; drainage and; vegetation control and debris removal, and;

The CTIMR contracts for (Yuma and Tucson Sectors) and (El Paso and Big Bend Sectors) are scheduled to be awarded in the summer of 2012.

BPFTI Selects Site for New FOB

Border Patrol agents from the Station Area of Responsibility (AOR) sometimes need to travel from Station headquarters.

But now, thanks to the BPFTI PMO, agents will soon be a lot closer to the action.

The Border Patrol announced on January 20 that the so-called Forward Operating Base (FOB). The intent is to enhance the Border Patrol’s presence in the and increase the overall safety of agents, ranchers and residents who frequent the upper area.

The proposed modular structure – planned to be built on approximately of undeveloped land – is planned to house agents. The facility will include capacity for quick response within the area. Border Patrol anticipates that the facility will also house.

The lease for the property was executed in early February 2012 and the approximate Beneficial Occupancy Date of the FOB is.

“A large part of the border over there is located from the Station headquarters,” said Facilities Division Director . Site selection proved to be a huge challenge, as two sites were considered: the.

While the totality of what the four Comprehensive Tactical Infrastructure Maintenance and Repair (CTIMR) contracts will cover is staggering, a closer look into the numbers better shows the magnitude of the undertaking. The requirements include:

- Boat ramps
- Bridges
- Roads and bridges; drainage and structures
- Fencing
- Mounds or berms (miles) of land
- signage and electrical structures

Requirements are expected to increase as more areas receive environmental and real estate clearance.

* As of January 15, 2012
(b) (7)(E)
Division Director, TI Division
Border Patrol Facilities and Tactical Infrastructure
Program Management Office
Facilities Management and Engineering
Office: (b) (7)(E)
Cell: (b) (7)(E)

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.

(b) (6)

From: [Redacted]
To: [Redacted]
Subject: Funding Spreadsheet TI / Military Projects
Date: Monday, March 26, 2012 6:00 PM
Attachments: Funding Needs for Budget Team.xls
Importance: High

(b) (7)(E)

Division Director, TI Division
Border Patrol Facilities and Tactical Infrastructure
Program Management Office
Facilities Management and Engineering
Office: (b) (7)(E)
Cell: (b) (7)(E)

Excel as a trusted strategic partner enhancing Border Patrol's proud legacy.

All,

Attached are my funding needs for now (in red needed by the April 15 dates previously discussed) and future projects.

Thanks,

Project Manager, TI Project Division
Border Patrol Facilities and Tactical Infrastructure
Program Management Office
Facilities Management and Engineering
Office: (b) (7)(E)
Mobile: (b) (7)(E)

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<table>
<thead>
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<th>Sector</th>
<th>Project Type</th>
<th>Action / Future Project</th>
<th>Project Name</th>
<th>Funding Need Description</th>
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<td>Rio Grande Valley</td>
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<td>Future Project</td>
<td>O-1 through O-3</td>
<td>None at this time</td>
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<td>-</td>
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It appears I forgot to send the promised update on Friday. Please see the below summary regarding planning for O1-O3 fence alignments and the attachment pending receipt of more detailed GIS data from RGV to represent the current TI requirement request.

It is understood that further analysis will be needed from BPFTI regarding the requested amendments to the alignments in order to determine the feasibility of meeting the requests and evaluating the incorporation of the notional locations for future sites currently planned for FY15 through RGV.

During June 18-21, 2012, staff from ORMB, FM&E, and OTIA traveled to the Rio Grande Valley (RGV) Sector to brief planning and efforts for a Total Mission analysis of the lay down for upgrades. The Total Mission analysis looked at the combination of technology, tactical infrastructure, and maintenance and repair activities in each stations’ areas of responsibility (AOR) as they relate to requirements. An initial brief to the Sector Command Staff was followed by a briefing to the station command staff and site visits to various locations throughout the RGV AOR. Each station presented briefings to HQ elements addressing notional locations and Border Patrol operations.

Based upon the information presented the respective stations evaluated and amended requirements previously identified for pedestrian fencing in areas O-1, O-2, and O-3.

OBP & RGV have indicated their concurrence with the individual station assessments.

The respective stations have each reduced the amount fencing required as listed in the original proposals. However, the currently requested fence alignments are located within the area recently approved by IBWC which includes areas which overlap with the original alignment as well as some portions within the proposed alignment.

O-1: Reduced overall length of fencing requirement (See annotated start and stop locations). Fencing alignment should follow the proposed fence alignment recently approved by IBWC indicated in yellow on the attached documentation. However, a locations is required in line with the original fence alignment indicated in red on the attached documentation.

O-2: Reduced overall length of fencing requirement. Fencing alignment should follow the proposed fence alignment recently approved by IBWC indicated in yellow on the attached documentation. However, a locations and/or lateral mobility is required in line with the original fence alignment indicated in red on the attached documentation.

O-3: Eliminate fencing requirement for O-3 provided roadway can be provided in line with original or proposed fence alignments.

(b) (6)
Special Operations Supervisor
Operational Requirements Management Branch
Strategic Planning Policy and Analysis Division

Offic Cell: (b) (6)
(b) (7)(E), (b) (5)
(b) (7)(E), (b) (5)
(b) (7)(E), (b) (5)