

If you **see** something, **say** something*



INDICATORS & EXAMPLES JOB AID

This Job Aid or Reference Guide is intended to be used after completing the “Are you Ready to SeeSay?” training program.

Review the descriptions and examples of the 16 indicators of suspicious activity. Then think about and discuss how these scenarios may apply to your working environment or community.



EXPRESSED OR IMPLIED THREAT

Threatening to commit a crime that could harm or kill people or damage a facility, infrastructure, or a secured site.

EXAMPLE

You're in the break room when you see an envelope on the table that has no address or identification. You open the envelope to find a threatening note claiming an attack has been planned upon your organization.



SURVEILLANCE

Demonstrating unusual or prolonged interest in facilities, buildings, or infrastructures beyond mere casual (e.g., tourists) or professional (e.g., engineers) interest and in a manner that would arouse suspicion of terrorism or other criminality in a reasonable person.

EXAMPLE

While walking toward the employee only entrance, you notice someone in a parked car with binoculars. When you leave, the car is still there.



PHOTOGRAPHY

Taking pictures or videos of people, facilities, buildings, or infrastructures in an unusual or covert manner.

EXAMPLE

You witness someone outside of your office building taking video of the security cameras, access points, and staff.



THEFT/LOSS/DIVERSION

Stealing or diverting something associated with a facility/infrastructure or secured protected site (e.g., badges, uniforms, identification, emergency vehicles, technology, or proprietary documents).

EXAMPLE

You go into the back office to sign out at the end of your shift and you notice that the safe that held extra employee uniforms, badges, and keys has been broken into.



TESTING OR PROBING OF SECURITY

Deliberate interactions with, or challenges to, installations, personnel, or systems that reveal physical, personnel, or cybersecurity capabilities in a manner that would arouse suspicion of terrorism or other criminality in a reasonable person.

EXAMPLE

You notice that a certain employee works late multiple nights a week. For safe measure, you decide to check the video from the security cameras on the nights he's stayed late and see the same employee testing and monitoring the security equipment.



AVIATION ACTIVITY

Operating or interfering with the operation of an aircraft that poses a threat of harm to people and property.

EXAMPLE

Federal air traffic control personnel reported two separate laser beam cockpit illumination incidents involving different commercial airliners occurring at night and during the take-off phase of flight. The reports revealed that the laser beam in both incidents originated from the same general geographic area, near a major airport on the East Coast. These findings indicate the likelihood of purposeful acts by the same individual.



BREACH/ATTEMPTED INTRUSION

Unauthorized personnel attempting to enter or actually entering a restricted area, secured protected site, or nonpublic area. Impersonation of authorized personnel (e.g., police/security officers, janitor, or other personnel).

EXAMPLE

Before a sports event, the security team finds an individual impersonating a security officer and attempting to enter a secured area of the arena.

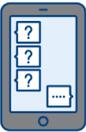


ACQUISITION OF EXPERTISE

Attempts to obtain or conduct training or otherwise obtain knowledge or skills in security concepts, military weapons or tactics, or other unusual capabilities in a manner that would arouse suspicion of terrorism or other criminality in a reasonable person.

EXAMPLE

During one of your shifts, you overhear two people in the lobby discussing how to recruit individuals from a known terrorist organization to help carry out an attack on the building.



ELICITING INFORMATION

Questioning individuals or otherwise soliciting information at a level beyond mere curiosity about a public or private event or particular facets of a facility's or building's purpose, operations, security procedures, etc., in a manner that would arouse suspicion of terrorism or other criminality in a reasonable person.

EXAMPLE

You overhear an employee continuously probe the security chief about weapons and other dangerous machinery and asks very detailed, specific questions.



MISREPRESENTATION

Presenting false information or misusing insignia, documents, and/or identification to misrepresent one's affiliation as a means of concealing possible illegal activity.

EXAMPLE

During the hiring process for a new employee, you realize that the potential hire's identification documents, including passport and driver's license, are fake.



CYBERATTACK

Compromising or attempting to compromise or disrupt an organization's information technology infrastructure.

EXAMPLE

You receive a call that someone has hacked your organization's database that stores credit card numbers, employee Social Security numbers, and other sensitive information.



RECRUITING/FINANCING

Providing direct financial support to operations teams and contacts or building operations teams and contacts; compiling personnel data, banking data, or travel data in a manner that would arouse suspicion of terrorism or other criminality in a reasonable person.

EXAMPLE

While taking trash to the dumpster, you overhear two employees in the parking lot talking about exchanging money for personal data.



SABOTAGE/TAMPERING/VANDALISM

Damaging, manipulating, defacing, or destroying part of a facility/infrastructure or secured protected site.

EXAMPLE

You notice that there has been a deliberate removal of all sensors in the screening machines guests walk through when entering the event venue.



MATERIALS ACQUISITION/STORAGE

Acquisition and/or storage of unusual quantities of materials such as cell phones, pagers, radio controllers; fuel, chemicals, or toxic materials; and timers or other triggering devices, in a manner that would arouse suspicion of terrorism or other criminality in a reasonable person.

EXAMPLE

Over the last few weeks, various items have gone missing at your workplace, including electronics such as tablets, cell phones, and tracking devices. One day you park next to a co-worker's car, and see all the missing items in their backseat.



WEAPONS COLLECTION/STORAGE

Collection or discovery of unusual amounts or types of weapons, including explosives, chemicals, and other destructive materials, or evidence, detonations or other residue, wounds, or chemical burns, that would arouse suspicion of terrorism or other criminality in a reasonable person.

EXAMPLE

While patrolling the crowds during a sports game, you notice an attendee has left a duffel bag in the stands. You inspect the bag to discover various handguns and explosives.



SECTOR-SPECIFIC INCIDENT

Actions associated with a characteristic of unique concern to specific sectors (e.g., the public health sector), with regard to their personnel, facilities, systems, or functions in a manner that would arouse suspicion of terrorism or other criminality in a reasonable person.

EXAMPLE

Provide an example unique to your organization, industry, or work environment.