Dear Peter,

Please find below the figures as requested.

We have 1 flight yet to depart at 1500L, EK207.

<table>
<thead>
<tr>
<th>Date</th>
<th>No of US CBP Notification Received (Email/Phone)</th>
<th>No of US CBP Offloads (Email/Phone)</th>
<th>Total No of Inadmissible/ refused from USA</th>
</tr>
</thead>
<tbody>
<tr>
<td>28/01/2017</td>
<td>29</td>
<td>39 (13 DXB, 16 Outstation)</td>
<td>0</td>
</tr>
<tr>
<td>29/01/2017</td>
<td>34</td>
<td>34 (9 DXB, 25 Outstation)</td>
<td>10</td>
</tr>
<tr>
<td>30/01/2017</td>
<td>6</td>
<td>5 (Outstation)</td>
<td>0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EGS Offloading &amp; Refusal</th>
<th>Flight Delays</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>5 FLIGHTS (EK229-9MINS, EK235-28MINS, EK211-20MINS, EK215-7MINS, EK225-35MINS)</td>
</tr>
<tr>
<td>9</td>
<td>08 FLIGHT (EK225-9MINS, EK203-41MINS, EK201-15MINS)</td>
</tr>
<tr>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

Regards,
Morning dears
I'm sure that all is well at your end.

I like to ask you if there is any update regarding the Executive Order?
We knew that a U.S. Federal judge has issued a new a nationwide Temporary Restraining Order (TRO) suspending all aspects of the Presidential Executive Order (EO) with immediate effect. And we as RJ did not receive anything accordingly.
Can you please update us as soon as possible??
Thanks for your usual support and cooperation.
Regards

Sent from iPhone.
The contents of this e-mail and any files or attachments transmitted with it are confidential. They contain privilege information that are intended solely for the use of the individual or entity to whom they are addressed. If you are not the intended addressee you may not copy, forward, disclose, retain this e-mail or any part of it or its attachments in any way whatsoever. If you have received this e-mail in error please notify the system administrator; highlight the presence of malicious code and then delete the message immediately. The company accepts no liability for any damage caused by any malicious code transmitted by this E-mail.
Dear Christine,

Good morning, could you please add me to your e-mail addresses?

Thank you

Aeroporto de Lisboa, Edif.27 SUL - 7º, Sala 11
1704-801 Lisboa Portugal

flytap.com | victoria.flytap.com

Good morning,

I wanted to reach out to you before you are confronted with these questions which I am sure you have been already! We have been given the number below for our carriers to use with questions regarding the temporary visa ban on citizens from the 7 countries listed in the EO issued by President Trump last week. Our understanding is that this is a 24/7 number so please feel free to use it as necessary.

Let me know if you have any questions.

DHS National Joint Information Center (NJIC), contact info is as follows: 202 282 8900.

Christine Billings
U.S. Department of Homeland Security | Transportation Security Administration
Office of Global Strategies | Global Compliance | Europe
International Industry Representative
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main
(O) +1 (571) 227-6
(C) +1 (6)
(O) +49 69 7535
(C) +49 (6)
Dear Christine,

The number was not answered yesterday all day and is now ‘busy’ continuously (not in use?) – so unfortunately not helpful.

Not extremely urgent but I have this case: one pilot being Norwegian, but born in Iran. He holds a Norwegian passport only (no dual citizenship) and lived in Norway since he was a little child. Will he face problems when entering US on flight duty?

Kind regards,

Christine Billings

Good morning,

I wanted to reach out to you before you are confronted with these questions which I am sure you have been already! We have been given the number below for our carriers to use with questions regarding the temporary visa ban on citizens from the 7 countries listed in the EO issued by President Trump last week. Our understanding is that this is a 24/7 number so please feel free to use it as necessary.

Let me know if you have any questions.

DHS National Joint Information Center (NJIC), contact info is as follows: 202 282 8900.
Dear Chuck

Unfortunately, this is not helpful either, as I did not reach your indicated number (see below: not answered the first day and 'busy' since 2nd day; either occupied or not staffed).

Brgds,

Chuck Phillips
Secure Flight & Crew Vetting Program Management Branch (SFCVPMB)
Program Management Division
Office of Intelligence and Analysis
Transportation Security Administration

The following is the TSA initial guidance on the implementation of the "Protecting the Nation From Foreign Terrorist Entry into the United States" executive order.

Inquiries Regarding the Policy: All external inquiries regarding the executive order shall be referred to the DHS National Joint Information Center (NJIC), no exceptions. NJIC contact info is as follows: 202 282 8900.

Regards,

Chuck Phillips
Secure Flight & Crew Vetting Program Management Branch (SFCVPMB)
Program Management Division
Office of Intelligence and Analysis
Transportation Security Administration
Dear TSA-team,

May I kindly ask to provide us with your point of view on the subject below?

Thank you.

Kind regards,

---

From: Billings, Christine  
Sent: Wednesday, February 1, 2017 2:32 PM  
To:  
Subject: RE: Immigration questions regarding the recent Executive Order

Hi,

My understanding is as long as he hold the Norwegian passport, he should be fine. Now, they may ask him questions if they see PLACE OF BIRTH - Iran but the order only speaks to passport holders as far as I am aware. I would also check with the MCL group since they have been having similar issues with other crew members. Here is the email - 

I will advise about the lack of availability with the phone number.

Let me know if you run into any other issues.

Christine Billings  
U.S. Department of Homeland Security | Transportation Security Administration  
Office of Global Strategies | Global Compliance | Europe  
International Industry Representative  
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main  
(O) +1 (571) 227- \( \)  
(C) +1 \( \)  
(O) +49 69 7535 \( \)
Dear Christine,

The number was not answered yesterday all day and is now ‘busy’ continuously (not in use?) – so unfortunately not helpful.

Not extremely urgent but I have this case: one pilot being Norwegian, but born in Iran. He holds a Norwegian passport only (no dual citizenship) and lived in Norway since he was a little child. Will he face problems when entering US on flight duty?

Kind regards,

[Redacted]

From: [Redacted]
Sent: Wednesday, February 01, 2017 2:20 PM
To: Billings, Christine
Subject: RE: Immigration questions regarding the recent Executive Order
Billings, Christine

From: Billings, Christine
Sent: Tuesday, January 31, 2017 08:48
To: [Redacted]
Subject: RE: Immigration questions regarding the recent Executive Order

My pleasure.

Christine Billings
U.S. Department of Homeland Security | Transportation Security Administration
Office of Global Strategies | Global Compliance | Europe
International Industry Representative
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main
(O) +1 (571) 227- [Redacted]
(C) +1 [Redacted]
(O) +49 69 7535 [Redacted]
(C) +49 [Redacted]

From: [Redacted]
Sent: Tuesday, January 31, 2017 8:43 AM
To: Billings, Christine
Cc: [Redacted]
Subject: RE: Immigration questions regarding the recent Executive Order

Bonjour Christine,

Thank you for your assistance.

Have a great day!

De : Billings, Christine [mailto: [Redacted]]
Envoyé : [Redacted]
À : Billings, Christine [Redacted]
Objet : Immigration questions regarding the recent Executive Order

Good morning,
I wanted to reach out to you before you are confronted with these questions which I am sure you have been already! We have been given the number below for our carriers to use with questions regarding the temporary visa ban on citizens from the 7 countries listed in the EO issued by President Trump last week. Our understanding is that this is a 24/7 number so please feel free to use it as necessary.

Let me know if you have any questions.

DHS National Joint Information Center (NJIC), contact info is as follows: 202 282 8900.

Christine Billings
U.S. Department of Homeland Security | Transportation Security Administration
Office of Global Strategies | Global Compliance | Europe
International Industry Representative
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main
(O) +1 (571) 227-(b)(6)
(C) +1 (b)(6)
(O) +49 69 7535 (b)(6)
(C) +49 (b)(6)
From: Billings, Christine
Sent: Tuesday, January 31, 2017 09:23
To: [b](6)
Subject: RE: Immigration questions regarding the recent Executive Order

Grazie!

Christine Billings
U.S. Department of Homeland Security | Transportation Security Administration
Office of Global Strategies | Global Compliance | Europe
International Industry Representative
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main
(O) +1 (571) 227 [b](6)
(C) +1 [b](6)
(O) +49 69 7535 [b](6)
(C) +49 [b](6)

---

From: [b](6)
Sent: Tuesday, January 31, 2017 9:22 AM
To: Billings, Christine
Subject: R: Immigration questions regarding the recent Executive Order

Ok. I will contact them during the day. I am going to verify if there are additional things to ask. Talk to you later.
Ciao,

---

Da: Billings, Christine [mailto:[b](6)]
Invito: Tuesday, January 31, 2017 9:20 AM
A: [b](6)
Oggetto: RE: Immigration questions regarding the recent Executive Order

I have read guidance that if these people are holding a valid resident alien card, they SHOULD be allowed to enter but may face secondary measures upon entry. My guidance would be to call the number for clarification. Let me know what you find out.

Christine Billings
U.S. Department of Homeland Security | Transportation Security Administration
Office of Global Strategies | Global Compliance | Europe
International Industry Representative
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main
(O) +1 (571) 227 [b](6)
Thanks Christine,
the most debating issue now is if we can board citizens from the 7 countries listed in the EO when they are travelling with a green card.
The news in Italy is controversial; several newspapers have written that you cannot travel with a green card and since Alitalia is saying the opposite to our stations, the corporate communication department asked yesterday if we could get any clarifications from the US authorities about this.
Can you help or do I need to contact this number?

Thanks,

Good morning,
I wanted to reach out to you before you are confronted with these questions which I am sure you have been already! We have been given the number below for our carriers to use with questions regarding the temporary visa ban on citizens from the 7 countries listed in the EO issued by President Trump last week. Our understanding is that this is a 24/7 number so please feel free to use it as necessary.

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U.S. Department of Homeland Security | Transportation Security Administration
Office of Global Strategies | Global Compliance | Europe
International Industry Representative
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main
(O) +1 (571) 227 [(b)(6)]
(C) +1 [(b)(6)]
(O) +49 69 7535 [(b)(6)]
(C) +49 [(b)(6)]
Chipps, Chris

From: Chipps, Chris
Sent: Thursday, February 2, 2017 12:59 PM
To: [Redacted]
Subject: FW: Immigration questions regarding the recent Executive Order

From: Billings, Christine
Sent: Thursday, February 02, 2017 9:21 AM
To: [Redacted]
Cc: Wahl, Daniel; Chipps, Chris
Subject: FW: Immigration questions regarding the recent Executive Order

Christine Billings
U.S. Department of Homeland Security | Transportation Security Administration
Office of Global Strategies | Global Compliance | Europe
International Industry Representative
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main
(O) +1 (571) 227-5 [Redacted]
(C) +1 [Redacted]
(O) +49 69 7535 [Redacted]
(C) +49 [Redacted]

From: [Redacted]
Sent: Thursday, February 02, 2017 3:02 PM
To: [Redacted]
Cc: Billings, Christine; Merrikh, Dina; Gonzalez, Lorena
Subject: RE: Immigration questions regarding the recent Executive Order

Dear Chuck

Unfortunately, this is not helpful either, as I did not reach your indicated number (see below: not answered the first day and ‘busy’ since 2nd day; either occupied or not staffed).

Brgds,
The following is the TSA initial guidance on the implementation of the "Protecting the Nation From Foreign Terrorist Entry into the United States" executive order.

Inquiries Regarding the Policy: All external inquiries regarding the executive order shall be referred to the DHS National Joint Information Center (NJIC), no exceptions. NJIC contact info is as follows: 202 282 8900.

Regards,

Chuck Phillips
Secure Flight & Crew Vetting Program Management Branch (SFCVPMB)
Program Management Division
Office of Intelligence and Analysis
Transportation Security Administration
240-568 (Office)

From: 
Sent: Wednesday, February 01, 2017 8:42 AM
To: 
Subject: FW: Immigration questions regarding the recent Executive Order

Dear TSA-team,

May I kindly ask to provide us with your point of view on the subject below?

Thank you.

Kind regards,
Hi,

My understanding is as long as he hold the Norwegian passport, he should be fine. Now, they may ask him questions if they see PLACE OF BIRTH – Iran but the order only speaks to passport holders as far as I am aware. I would also check with the MCL group since they have been having similar issues with other crew members. Here is the email -

I will advise about the lack of availability with the phone number.

Let me know if you run into any other issues.

Christine Billings  
U.S. Department of Homeland Security | Transportation Security Administration  
Office of Global Strategies | Global Compliance | Europe  
International Industry Representative  
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main  
(O) +1 (571) 227-  
(C) +1  
(O) +49 69 7535  
(C) +49  

From: Billings, Christine  
Sent: Wednesday, February 01, 2017 2:20 PM  
To: Billings, Christine  
Subject: RE: Immigration questions regarding the recent Executive Order  

Dear Christine,

The number was not answered yesterday all day and is now ‘busy’ continuously (not in use?) – so unfortunately not helpful.

Not extremely urgent but I have this case: one pilot being Norwegian, but born in Iran. He holds a Norwegian passport only (no dual citizenship) and lived in Norway since he was a little child. Will he face problems when entering US on flight duty?
Dear all – please ensure you are aware of the following:

The DHS press release on the Executive Order is outlined below. Regarding any specific questions, please contact DHS National Joint Information Center (NJIC), no exceptions. **NJIC contact info is as follows: 202 282 8900.** Aviation Security Operations: All aviation security operations standard operating procedures (SOPs) remain in effect as written. This includes vetting/screening operations, airport operations, international operations, and FAMS operations. Currently, no changes in TSA aviation security operations SOPs are contemplated.
Withheld pursuant to exemption

Referred to Another Agency/Component

of the Freedom of Information and Privacy Act
Withheld pursuant to exemption
Referred to Another Agency/Component
of the Freedom of Information and Privacy Act
Debra Henninger  
International Industry Representative  
Office of Global Strategies  
Transportation Security Administration  
Office: 571-227-[b](b)(6)  
Mobile: [b](b)(6)
Dear all – please ensure you are aware of the following:

The DHS press release on the Executive Order is outlined below. Regarding any specific questions, please contact DHS National Joint Information Center (NJIC), no exceptions. NJIC contact info is as follows: 202 282 8900. Aviation Security Operations: All aviation security operations standard operating procedures (SOPs) remain in effect as written. This includes vetting/screening operations, airport operations, international operations, and FAMS operations. Currently, no changes in TSA aviation security operations SOPs are contemplated.
Hi Debbie,

I just spoke with Tony and understand your inquiry is in regards to the recent DHS Press Release specific to the Presidents' Executive Orders. As this is just beginning to roll-out and your question primarily involves CBP issues, I will refer you directly to the DHS NJIC and/or your CBP representative for answers.

Regarding any specific questions, please contact DHS National Joint Information Center (NJIC). NJIC contact info is as follows: (202) 282 8900.

Kind regards --

Debra Henninger
International Industry Representative
Office of Global Strategies
Transportation Security Administration
Office: 571-227-0000
Mobile: 571-227-0000

Anthony Tranumn
Principal Security Inspector
Commercial Airlines & Private Charters
Department of Homeland Security
Transportation Security Administration
Office: 571-227-0000
Fax: 571-227-2928
As I am not up to speed on the conversation – kindly either give me a call or send an outline of your inquiry so that I may address appropriately.

Thank you!

Debra Henninger
International Industry Representative
Office of Global Strategies
Transportation Security Administration
Office: 571-227-2665
Mobile: (666) 571-227-2928

From: Tranumn, Anthony
Sent: Monday, January 30, 2017 1:33 PM
To: Henninger, Debbie
Subject: FW: Green Card

Please respond to this question. Thanks.

Anthony Tranumn
Principal Security Inspector
Commercial Airlines & Private Charters
Department of Homeland Security
Transportation Security Administration
Office: 571-227-2665
Mobile: (666) 571-227-2928

Tony,

I wanted to confirm our earlier discussion regarding the green card ban, this definitely does not
affect our crew members traveling internationally?

Thanks,

[Logo: Frontier]

(b)(6)
P: (b)(6)
F: (b)(6)
C: (b)(6)
E: (b)(6)
Flyfrontier.com

SENSITIVE SECURITY INFORMATION
WARNING: This record contains sensitive security information that is controlled under 49 C.F.R. Parts 15 and 1520. No part of this record may be disclosed to persons without a “Need to Know,” as defined in 49 C.F.R. Parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalties or other action. For U.S. Government agencies, public disclosure governed by 5 U.S.C. 552 and 49 C.F.R. Parts 15 and 1520.
All-

Follow-up

I reached out to AME CBP APIS Manager and here's her response.

Thanks,

Peter
Hi Jessica,

Looping you in with this issue in my AOR. So far Qatar, Emirates and Turkish reported with major delays due to offloads. If your folks have any additional info or guidance, please let me know.

Thanks,

Peter

---

From: [b](d)(6) [l] [http://www.turkishairlines.com/documents/Thy/download/disclaimer/thy2016.jpg]

Dear Peter,

Hope this e-mail finds you well.

Peter as you know a serious incident happened today and as air carrier; upon the request from cbp side, we had to offload about 40 passenger although they were not at the no fly list. Bearing in mind that we couldn't provide any logical explanation to those passengers and considering the customer satisfaction, we need an announcement to justify our today's act. So I kindly request any related document to be shared with us.

Thanks in advance,

Kind regards

[b](d)(6)
Libovicz, James

From: Billings, Christine
Sent: Wednesday, February 1, 2017 8:33 AM
To: Libovicz, James
Cc: Wahl, Daniel; Chipps, Chris
Subject: FW: Immigration questions regarding the recent Executive Order

Just an FYI regarding the # for inquiries.

Christine Billings
U.S. Department of Homeland Security | Transportation Security Administration
Office of Global Strategies | Global Compliance | Europe
International Industry Representative
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main
(O) +1 (571) 227-6147
(C) +1 (571) 227-6147
(O) +49 69 7535-6147
(C) +49 69 7535-6147

From: Billings, Christine
Sent: Wednesday, February 01, 2017 2:20 PM
To: Billings, Christine
Subject: RE: Immigration questions regarding the recent Executive Order

Dear Christine,

The number was not answered yesterday all day and is now ‘busy’ continuously (not in use?) – so unfortunately not helpful.

Not extremely urgent but I have this case: one pilot being Norwegian, but born in Iran. He holds a Norwegian passport only (no dual citizenship) and lived in Norway since he was a little child. Will he face problems when entering US on flight duty?

Kind regards,

Billings, Christine
U.S. Department of Homeland Security | Transportation Security Administration
Office of Global Strategies | Global Compliance | Europe
International Industry Representative
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main
(O) +1 (571) 227-6147
(C) +1 (571) 227-6147
(O) +49 69 7535-6147
(C) +49 69 7535-6147

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Sent: Wednesday, February 01, 2017 2:20 PM
To: Billings, Christine
Subject: RE: Immigration questions regarding the recent Executive Order

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Kind regards,
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Let me know if you have any questions.

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Christine Billings
U.S. Department of Homeland Security | Transportation Security Administration
Office of Global Strategies | Global Compliance | Europe
International Industry Representative
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main
(O) +1 (571) 227
(C) +49 69 7535
(O) +49 69 7535
(C)
From: Morales, Ingrid
To: Morales, Ingrid; Morales, Ingrid
Subject: RE: Presidential Executive Order on Protecting the Nation From Foreign Terrorist Entry Into The United States-URGENT ACTION
Date: Sunday, January 29, 2017 6:23:22 PM
Attachments: image001.png

At this point there is no additional guidance material that I know of. Let me see what I can obtain and I will certainly send that right over to you.

Thanks,

Ingrid

From: Morales, Ingrid
Sent: Sunday, January 29, 2017 3:23:05 PM
To: Morales, Ingrid
Subject: AW: RE: FW: Presidential Executive Order on Protecting the Nation From Foreign Terrorist Entry Into The United States-URGENT ACTION

Thank you Ingrid. Just landed in LAX.
Would you be able to make available that executive order or guidance material?
Thanks

Von: Morales, Ingrid [mailto:(b)(6)]
An: 
Cc: BOWS, STEPHEN P; DCS-Helpdesk; 
Betreff: RE: FW: Presidential Executive Order on Protecting the Nation From Foreign Terrorist Entry Into The United States-URGENT ACTION

Good afternoon

As you are aware, I will be taking over for Jeff Halfacre as your until you have a new permanently assigned International Industry Representative.

We have received the guidance below from TSA:

All external (stakeholder, media, passenger, etc) inquiries regarding the executive order shall be referred to the DHS National Joint Information Center (NJIC), no exceptions. NJIC contact info is as follows: 202.282.8900.

Aviation Security Operations: All aviation security operations standard operating procedures (SOPs) remain in effect as written. This includes vetting/screening operations, airport operations, international operations, and FAMS operations. Any SOP changes will be promulgated by the cognizant TSA Headquarters program office. Currently, no changes in TSA aviation security operations SOPs are contemplated.

I am based at TSA headquarters and will update you as I receive additional information.

Regards,

Ingrid Morales
International Industry Representative
Office of Global Strategies
Subject: WG: FW: Presidential Executive Order on Protecting the Nation From Foreign Terrorist Entry Into The United States-URGENT ACTION

Importance: High

Dear all, please see messages below. We as Air Berlin have not yet received any official information from CBP.

@ Steve of CBP: Is there something in the tube to be released for the European Carriers?

@ Ingrid of TSA and Steve again: Will the SF system automatically deny passengers from the below mentioned countries to be checked in for US bound flights?

@ LPD stations DUS and TXL: Please keep an eye on the below mentioned nationals and contact TSOC before checking them in.

@ please monitor and advice LPD stations if anything official is being released.

@ helpdesk: pls fwd this message to TXL check in

I will be on duty travel and will be available again in about 15 hours in LAX.

Thanks to all for your great support!

Brgds

---

Subject: FW: Presidential Executive Order on Protecting the Nation From Foreign Terrorist Entry Into The United States-URGENT ACTION

Dear one world friends,

Sharing AA's communication to international locations regarding the Presidential Executive Order. Please reach out if you have any questions.

Best Regards,
Good Morning All,

Please see below FYSA...

The following is the TSA initial guidance on the implementation of the "Protecting the Nation From Foreign Terrorist Entry into the United States" executive order.

Inquiries Regarding the Policy: All external (stakeholder, media, passenger, etc) inquiries regarding the executive order shall be referred to the DHS National Joint Information Center (NJIC), no exceptions. NJIC contact info is as follows: 202 282 8900.

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Thanks,

Ingrid Morales
International Industry Representative
Office of Global Strategies
Transportation Security Administration
Office: 571-227-[Redacted]
Cell: [Redacted]
HSDN: [Redacted]
Good Morning

My name is Ingrid Morales and I will be taking over for Jeff Halfacre until you have a new permanently assigned International Industry Representative. I am based at TSA headquarters in Arlington, Virginia.

We have received the guidance below from TSA:

All external (stakeholder, media, passenger, etc) inquiries regarding the executive order shall be referred to the DHS National Joint Information Center (NJIC), no exceptions. NJIC contact info is as follows: 202 282 8900.

Aviation Security Operations: All aviation security operations standard operating procedures (SOPs) remain in effect as written. This includes vetting/screening operations, airport operations, international operations, and FAMS operations. Any SOP changes will be promulgated by the cognizant TSA Headquarters program office. Currently, no changes in TSA aviation security operations SOPs are contemplated.

I will update you as I receive additional information.

Regards,

Ingrid

Ingrid Morales
International Industry Representative
Office of Global Strategies
Transportation Security Administration
Office: 571-227-FNAV
Cell: 571-227-FNAV
HSDN: 571-227-FNAV

From: Morales, Ingrid
To: [redacted]
Subject: TSA Statement on Travel Ban
Date: Monday, January 30, 2017 7:37:00 AM
Good Morning

My name is Ingrid Morales and I will be taking over for Jeff Halfacre until you have a new permanently assigned International Industry Representative. I am based at TSA headquarters in Arlington, Virginia.

We have received the guidance below from TSA:

All external (stakeholder, media, passenger, etc) inquiries regarding the executive order shall be referred to the DHS National Joint Information Center (NJIC), no exceptions. NJIC contact info is as follows: 202 282 8900.

Aviation Security Operations: All aviation security operations standard operating procedures (SOPs) remain in effect as written. This includes vetting/screening operations, airport operations, international operations, and FAMS operations. Any SOP changes will be promulgated by the cognizant TSA Headquarters program office. Currently, no changes in TSA aviation security operations SOPs are contemplated.

I will update you as I receive additional information.

Regards,

Ingrid

Ingrid Morales
International Industry Representative
Office of Global Strategies
Transportation Security Administration
Office: 571-227-...
Cell:...
HSDN:
Good morning all,

If you have detailed questions, we recommend referring those to your CBP POC. Of course I will provide any additional support necessary.

Stephen Perez
IIIR/TSA U.S. Embassy Ottawa
571.227 [1234]
Cell. [1234]
Withheld pursuant to exemption

Referred to Another Agency/Component

of the Freedom of Information and Privacy Act
Withheld pursuant to exemption
Referred to Another Agency/Component
of the Freedom of Information and Privacy Act
Sounds good. From reading the press release I agreed with you that it appears they can travel but could not get that confirmation internally - sorry I could not be of more assistance at this time.

If you do have further questions please send them to me and I will do what I can to get you some answers.

Billy
LPRs from one of the seven countries affected by the executive travel ban? I have 5-6 crew members who are holding passports from either Iran, Iraq or Syria with a permanent resident status. I think they are fine but wanted to get some clarification that I can send them out of the country with no issues upon return.
Hi Danny,

Air New Zealand is asking whether TSA will be issuing specific guidance to airlines on the specific rules pertaining to the new administration's executive order to close US borders to immigrants/refugees from some countries. The carrier wants to understand the intricacies to avoid any unwanted issues on LPD flights. I'm guessing that any information to airlines would come via CBP, but thought I'd see if you knew anything about forthcoming information.

Elisabeth
Got it, thanks.

Billy

Hi Billy,

I don't have those details. You can send them the Press Release, which should also be posted online so a link would be preferrable, but I recommend referring them to CBP.

Daniel Wahl
International Industry Representative Supervisor
Transportation Security Administration
Office of Global Strategies
Desk- 571-227-0
Mobile- (6)

-----Original Message-----
From: Robicheau, WILLIAM
Sent: Monday, January 30, 2017 12:53 PM
To: Daniel Wahl
Subject: FW: Executive Order Impact to Crew Members

Danny,

I revived the below question about LTR's from MESA airlines. They have approximately 5-6 individual crew members from the 7 countries with permanent resident status. They want to ensure they can fly out of the country without issue upon return. Can I forward them the press release that was sent to us? Also, if I am reading it correctly - these individuals are ok to travel in and out of the US, is this correct?

Billy

------Original Message------
From: Robicheau, WILLIAM
Sent: Monday, January 30, 2017 11:52:54 AM
To: Daniel Wahl
Subject: Executive Order Impact to Crew Members

Good Afternoon, Billy:

Have you heard, or do you have a contact that might know, anything about the impact to crew members who are LPRs from one of the
seven countries affected by the executive travel ban? I have 5-6 crew members who are holding passports from either Iran, Iraq or Syria with a permanent resident status. I think they are fine but wanted to get some clarification that I can send them out of the country with no issues upon return.
Just an FYI regarding the # for inquiries.

Christine Billings  
U.S. Department of Homeland Security | Transportation Security Administration  
Office of Global Strategies | Global Compliance | Europe  
International Industry Representative  
American Consulate General | Giessener Strasse 30 | 60435 Frankfurt am Main  
(0) +1 (571) 227 [b](6)  
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Dear Christine,

The number was not answered yesterday all day and is now 'busy' continuously (not in use?) – so unfortunately not helpful.

Not extremely urgent but I have this case: one pilot being Norwegian, but born in Iran. He holds a Norwegian passport only (no dual citizenship) and lived in Norway since he was a little child. Will he face problems when entering US on flight duty?

Kind regards,

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PrivatAir  
Mobile/Office:  

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From: Billings, Christine [mailto:bills@email.com]
Sent: Tuesday, January 31, 2017 8:39 AM
To: Billings, Christine
Subject: Immigration questions regarding the recent Executive Order

Good morning,

I wanted to reach out to you before you are confronted with these questions which I am sure you have been already! We have been given the number below for our carriers to use with questions regarding the temporary visa ban on citizens from the 7 countries listed in the EO issued by President Trump last week. Our understanding is that this is a 24/7 number so please feel free to use it as necessary.

Let me know if you have any questions.

DHS National Joint Information Center (NJIC), contact info is as follows: 202 282 8900.

Christine Billings
U.S. Department of Homeland Security | Transportation Security Administration
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International Industry Representative
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