



## Cellular Wireless Managed Services (CWMS)

The Department of Homeland Security (DHS) awarded the Cellular Wireless Managed Services (CWMS) Blanket Purchase Agreement (BPA) as a comprehensive commercial cellular wireless managed services solution. The BPA allows Components to manage their wireless accounts with access to inventory management, equipment management, and reporting capabilities. The services listed below provide DHS Components a comprehensive means of providing wireless devices and services to its employees.

The CWMS BPA includes:

- A web portal for device ordering and management
- Cellular wireless equipment and devices
- Cellular and data service
- Mobile Device Management (MDM)
- Project management
- Services to enhance in-building cellular coverage
- Service desk services

Key Contract Vehicle Features:

- Uses a single managed service provider that identifies zero use devices that can be suspended or cancelled;
- Eliminates duplication and develops reporting and inventory consistency;
- Manages multiple carrier relationships driving down costs on devices and carrier plans;
- Continuous price competition for both carrier plans and devices based on required quarterly contract optimization analysis;
- Streamlines invoicing, billing, payment, ordering, delivery processes, and reporting;
- Guarantees accountability of minutes and devices;
- Quantifies the periodic analysis of use and spending for each contract;
- Includes a customized customer portal which tracks wireless activity, purchases and usage metrics; and
- Provides online and phone help desk tech support.

Period of Performance (POP):

One-year base, plus four one-year options (12/17/2013 - 12/16/2018)

Number of Awardees:

One large business

Contractor Information:

Contract #	Vendor Name
HSHQDC-13-A-00024	WidePoint Integrated Solutions Corp.