HSIN Enhances Critical INFORMATION SHARING & COMMUNICATION for Illinois Law Enforcement

During the recent Hells Angels USA Run Rally nearly 500 Federal, State and Local patrol officers, investigators and administrators used HSIN for real-time information sharing between officers in the field and at headquarters.
CASE STUDY

HSIN USED FOR REAL-TIME INFORMATION SHARING

The Hells Angels USA Run Rally in Rockford, Illinois, had the potential to be a high pressure, quick moving situation for the nearly 500 patrol officers, investigators and administrators involved in the event of more than 1,000 attendees. The HSIN Connect interface, file tool and message boards helped officials prevent major incidents during the Rally. “[HSIN] allowed federal, state, county and local police officers to communicate significant intelligence, operational and critical law enforcement information for everyone to review and view,” said Rockford, Illinois, Police Department Chief Chet Epperson. “HSIN enhanced our success.”

HSIN is Easy to Use

Much of the success of HSIN during the Rally can be attributed to how easy the system is to learn and use. There were no issues with the use of the system and law enforcement personnel who utilized it had no problems. One intelligence official remarked that, “There’s no law enforcement system out there that doesn’t require days’ worth of training. That we were able to get officers acclimated to the system within five minutes on average is incredible.”

The practicality of HSIN Connect was noted by even the most seasoned public safety officials. “In my 24 years of being involved in multi-jurisdictional law enforcement operations, I found HSIN to be a very useful incident-based information and intelligence sharing tool. HSIN was widely used and praised from the patrol officers to the chiefs as a practical way to connect multiple agencies,” said Illinois State Police Investigations Commander, Captain Jim Winters.

“HSIN was widely used and praised from the patrol officers to the chiefs as a practical way to connect multiple agencies.”

Captain Jim Winters
Illinois State Police Investigations Commander

Using HSIN on Mobile Devices

- Chat pods can be created for different groups to focus discussions
- Each pod can be “seeded” with the type of information sought to initiate the flow of information
- Chats from field locations can be used to track real-time developments
- Chat histories can later be sent via email as a record of the incident

During the Hells Angels Rally, field officers used the chat pods to continuously share information concerning the location, number and description of Hells Angels members.

For more information:
HSIN.Outreach@hq.dhs.gov