Loaned Executive Program
Assignment Announcement

Senior Advisor, Line and Crowd Management, CBP and TSA

Description:

The U.S. Department of Homeland Security (DHS) seeks to bring in one or more Loaned Executive(s) (Senior Advisor) to help advise the Transportation Security Administration (TSA) and U.S. Customs and Border Protection (CBP) on issues related to line and crowd management. This effort is in direct support of the Federal Government's efforts to promote travel and tourism to the United States (U.S.), and is a part of broader DHS efforts to improve the travel experience for commercial aviation travelers.

Length:

The position is a six-month assignment with the option for a six-month renewal. During this time, the external expert(s) will serve full-time as a subject matter expert on systems and flows of people for CBP and TSA, examining and providing assessments for existing policies procedures, and training.

Work Schedule:

The senior advisor will work via temporary employment, as defined in 5 CFR § 304.102. The work schedule is full-time, with the option of part-time or intermittent.

Components:

CBP and TSA

Location:

Multiple Locations

Duties and Responsibilities:

- Serve as a consultant and subject matter expert regarding industry models and best practices related to management and movement of large crowds through constrained flow points for potential application in a manner which would improve the arrivals and connection experience for international travelers without compromising the DHS border control and security mission
- Recommend alternatives and/or develop enhancements to existing processes, policies, procedures, and/or training related to the systems flow of travelers and line and crowd management within the discrete TSA and CBP security missions.
- Advise TSA and CBP on the development of a toolkit, which can be applied broadly across the airport community.

Eligibility Requirements:

All candidates must have/be:

- Extensive experience in systems and flows of people at large scale-events, venues or theme parks.
- Substantial knowledge of securing and managing large crowds to include the development of systems with the use of technology is preferred.
- The successful candidate(s) must be in a current senior-level management or related position, with in-depth knowledge of crowd management.
- DHS suitability eligible. All clearance issues need to be resolved in advance of the actual assignment to ensure immediate operational engagement.
- This position requires the filing of a Confidential Financial Disclosure Report (OGE Form 450).

Application Deadline:

June 27, 2014 at 11:59 p.m. EDT

Application Requirements and How to Apply:

To apply, please e-mail a resume with "Line and Crowd Management" in the subject line to loanedexecutive@hq.dhs.gov before 11:59 p.m. EDT of the deadline date.

Who to Contact for Additional Information:

Karinda L. Washington at Karinda.Washington@hq.dhs.gov

Additional Content:

In accordance with the Federal Acquisition Regulation (FAR) Subpart 9.5 and the Homeland Security Acquisition Regulation (HSAR) Subpart 3009.5 (48 CFR 30009.507), a potential organizational conflict of interest exists pertaining to the services provided pursuant to this assignment announcement and mitigation may not be possible. HSAR Clauses 3052.209-72 (Organizational Conflict of Interest) and 3052.209-73 (Limitation of Future Contracting) are applicable to this assignment announcement.