



Loaned Executive Program Assignment Announcement

Senior Advisor, Self-Service Technologies, CBP and TSA

Description:

The U.S. Department of Homeland Security (DHS) seeks to bring in one or more Loaned Executive(s) to advise the Transportation Security Administration (TSA) and U.S. Customs and Border Protection (CBP) on and clarify issues related to the development and deployment of enterprise level self-service technologies systems. This effort is in direct support of the Federal Government's efforts to promote travel and tourism to the United States, and is a part of broader DHS efforts to improve the travel experience for commercial aviation travelers.

Length:

The position is a six-month assignment with the option for a six-month renewal. During this time, the external expert(s) will serve full-time as a subject matter expert on personnel management, staffing models, and personnel scheduling systems for TSA and CBP—examining and providing assessments for existing policies, procedures, and training.

Work Schedule:

The senior advisor will work via temporary employment, as defined in 5 CFR § 304.102. The work schedule is full-time, with option of part-time or intermittent.

Components:

CBP and TSA

Location:

Multiple Locations

Duties and Responsibilities:

- Review current deployment and use of self-service technologies and systems to improve efficiency of CBP border control and security operations.
- Recommend new and/or developing enhancements to existing processes, policies, procedures, and/or training related to the self-service technologies systems within the discrete TSA and CBP security missions.
- Advise in particular on self-service technologies and opportunities that use smartphones and tablets.
- Serve as a consultant regarding industry models and best practices with respect to self-service technologies/systems for potential application within the DHS security and border control mission space.

- Advise DHS on the potential for an enterprise wide application of self-service technology systems which can be applied broadly across DHS.

Eligibility Requirements:

All candidates must have/be:

- Extensive senior-level experience in the development, efficiencies analysis and deployment of self-service technologies systems.
- Substantial knowledge in self-service technologies systems to include system development, creation of policies, and procedures in the use of the technology is preferred.
- The successful candidate(s) must be in a current senior-level management or related position, with in-depth knowledge of current and emerging self-service technologies systems.
- DHS suitability eligible. All clearance issues need to be resolved in advance of the actual assignment to ensure immediate operational engagement.
- This position requires the filing of a Confidential Financial Disclosure Report (OGE Form 450).

Application Deadline:

June 27, 2014 at 11:59 p.m. EDT

Application Requirements and How to Apply:

To apply, please e-mail a resume with “Self-Service Technologies” in the subject line to loanedexecutive@hq.dhs.gov before 11:59 p.m. EDT of the deadline date.

Whom to Contact for Additional Information:

Karinda L. Washington at Karinda.Washington@hq.dhs.gov

Additional Content:

In accordance with the Federal Acquisition Regulation (FAR) Subpart 9.5 and the Homeland Security Acquisition Regulation (HSAR) Subpart 3009.5 (48 CFR 30009.507), a potential organizational conflict of interest exists pertaining to the services provided pursuant to this assignment announcement and mitigation may not be possible. HSAR Clauses 3052.209-72 (Organizational Conflict of Interest) and 3052.209-73 (Limitation of Future Contracting) are applicable to this assignment announcement.