



November 2013

Wireless Priority Service Carrier: SouthernLINC Wireless

Availability

Wireless Priority Service (WPS) is available in SouthernLINC Wireless's service areas in Georgia, Alabama, southeast Mississippi, and northwest Florida. Please see <http://www.dhs.gov/wps> for additional information on WPS.

Service Requests

Qualified individuals can request WPS through their organization's point of contact (POC), who will submit the request online through the WPS website. Please visit the [WPS website](#) to locate your POC or establish a POC for your organization.

Service requestors will need the following information:

- The 10-digit cellular telephone number to receive WPS
- The Device ID (also known as the Electronic Serial Number [ESN])
- The corresponding SouthernLINC Wireless account number. Any applicable WPS charges will appear on this account.

Once WPS is active on the phone, the POC will receive a confirmation email. Users whose email is on file will also receive a confirmation email. Users should make WPS test calls upon service activation and on a periodic basis. If you are unable to complete a WPS test call, please call the user assistance number toll free at 1-800-818-4387 or 1-703-818-4387.

FOR ADDITIONAL INFORMATION

Please contact your SouthernLINC Wireless representative or the DHS Priority Telecommunications Service Center at 1-866-627-2255, 1-703-676-2255, or wps@hq.dhs.gov