

# Office for Civil Rights and Civil Liberties Community Engagement



# Homeland Security

Public engagement with diverse communities whose civil rights and civil liberties may be affected by Department activities is a priority for the Office for Civil Rights and Civil Liberties. The Community Engagement Section responds to community concerns and provides information on Department programs, activities, and issues.

## WHAT WE DO

**Lead** quarterly federal, state, and local interagency roundtables with civil society

**Coordinate** national rapid incident coordination calls

**Share** Best practices internationally through US Department of State city-pair exchange and visitor leadership programs

**Present** community awareness briefings and tabletop exercises

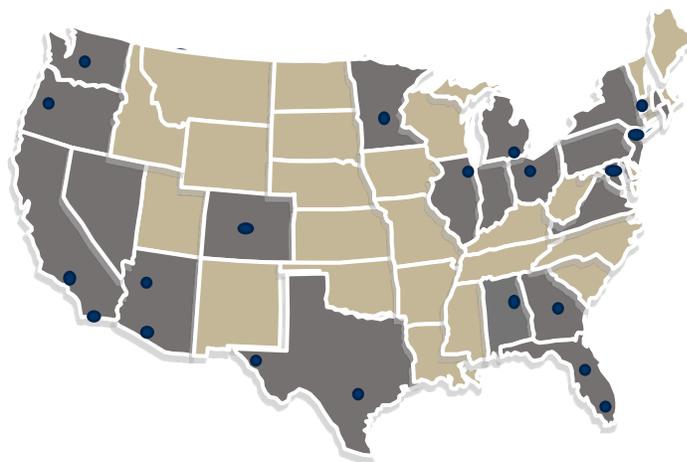
**Facilitate** community dialogues on priority homeland security policies including immigration

**Mitigate** civil rights and civil liberties policy and individual grievances

### 2019 Accomplishments

- Coordinated meetings with more than **400** unique non-governmental organizations
- Conducted **more than 50** quarterly interagency roundtable meetings
- Supported **more than 15** US Department of State International Visitor Leadership programs and **four city-pair exchange programs**.
- Mitigated **more than 100** civil rights and civil liberties grievances
- Organized two rapid national interagency response calls with civil society, state, and local law enforcement partners using the **Incident Community Coordination Team (ICCT)** mechanism.

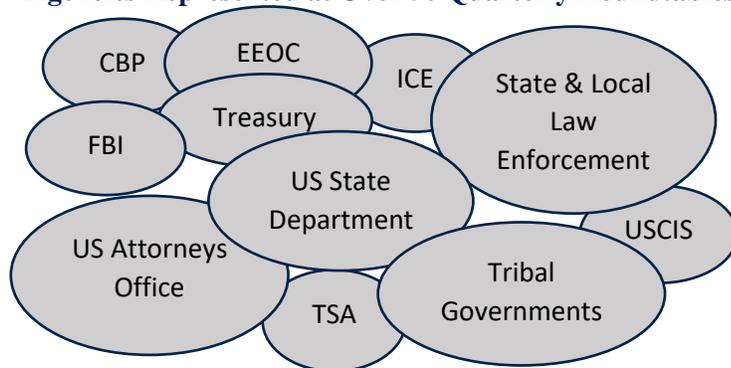
## WHERE WE ARE ENGAGED



### Mitigated over 100 issues Civil Rights and Civil Liberties Grievances

Airport security screening	10%
Watchlisting travel denials and delays	20%
Reasonable accommodations for traveling	10%
Trusted traveler program revocations	20%
Tax fraud scams targeting communities	5%
Immigration border and detention conditions	25%
Use of force claims	5%
Racial profiling complaints	5%
Immigration adjudication delays	20%

### Agencies Represented at Over 50 Quarterly Roundtables



*With honor and integrity, we will safeguard the American people, our homeland, and our values.*