



We're here to help

Citizenship and Immigration Services **OMBUDSMAN**

Do you need help resolving an issue with U.S. Citizenship and Immigration Services (USCIS)?

The Ombudsman assists people, organizations, and businesses with individual applications and petitions and also makes recommendations to fix systemic problems and improve services provided by USCIS.

If you have not been able to resolve your problem using the available USCIS customer service options, contact the Ombudsman.

CONTACT US

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1-855-882-8100

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www.dhs.gov/cisombudsman

We are an independent, confidential, and impartial resource within the Department of Homeland Security. There is no fee for assistance provided by the Ombudsman.



**Homeland
Security**