



Department of Homeland Security

Privacy Office

2015 Freedom of Information Act Report
to the Attorney General of the United States

February 2016



Homeland
Security

Message from the Chief Freedom of Information Act Officer

I am pleased to present the Department of Homeland Security's (DHS) 2015 Freedom of Information Act Report to the Attorney General of the United States.

The Freedom of Information Act (FOIA) requires that "each agency . . . submit to the Attorney General of the United States a report which shall cover the preceding fiscal year and which shall include" numerous details regarding the agency's administration of FOIA.¹ In meeting this requirement, this report plays an important role in promoting transparency by our office. The report highlights the large number of FOIA requests and appeals the Department received this fiscal year, as well as the sizable reduction of its backlog. Indeed, during the reporting period DHS decreased its FOIA backlog of pending requests by 66 percent from 103,778 in fiscal year 2014 to 35,374 in fiscal year 2015.



DHS was able to make enormous strides in significantly reducing the backlog despite the fact that DHS consistently receives the largest number of FOIA requests of any federal department or agency in each fiscal year. DHS accounts for almost 40 percent of all FOIA requests received by the Federal Government. In fiscal year 2015, DHS received 281,138 FOIA requests and processed 348,878, a 32 percent increase over the 238,003 processed in fiscal year 2014. U.S. Immigration and Customs Enforcement, reduced its FOIA backlog from 56,683 pending requests at the end of fiscal year 2014 to 555 requests at the end of fiscal year 2015, a more than 99 percent reduction. U.S. Customs and Border Protection, reduced its FOIA backlog from 34,308 pending requests at the end of fiscal year 2014 to 9,208 requests at the end of fiscal year 2015, a 73 percent reduction.

The volume of FOIA requests received by DHS reflects the public interest in current events, the DHS missions, and the activities of DHS components. U.S. Customs and Border Protection (CBP), U.S. Immigration and Customs Enforcement (ICE), the Office of Biometric Identity Management (OBIM) within the National Protection and Programs Directorate (NPPD), and U.S. Citizenship and Immigration Services (USCIS) receive the bulk of FOIA requests from individuals seeking immigration related records. These components received approximately 97 percent of all FOIA requests received by DHS in fiscal year 2015.

The DHS Privacy Office continued to implement a multi-pronged approach for reducing the FOIA backlog. Specifically, the Privacy Office: 1) deployed additional staff and contractors from the Privacy Office to Component FOIA offices to assist with processing backlogged FOIA requests, and 2) entered into a Memorandum of Understanding with CBP for a support services contract with an experienced FOIA vendor to process CBP's FOIA backlog. ICE managed its own FOIA services support contract to successfully process over 55,000 backlogged FOIA requests.

¹ 5 U.S.C. § 552(e)(1) (2006 & Supp. IV 2010).

In fiscal year 2015, DHS granted 15,582 requests in full, partially granted 216,917, and denied 6,825 requests on the basis of FOIA exemptions. The Department commonly invokes exemptions 6 and 7(C) to prevent unwarranted injury to the privacy interests of individuals, and exemption 7(E) to protect against the disclosure of law enforcement techniques, procedures, and guidelines. The combined use of exemptions 6, 7(C), and 7(E) made up approximately 90 percent of all exemptions used. Another commonly used exemption is exemption 5, which protects inter-agency or intra-agency memorandums or letters which would not be available by law to a party other than an agency in litigation with the agency. This exemption was applied approximately 32 percent of all exemptions used. The number of pending FOIA requests for DHS at the end of fiscal year 2015 was 49,289, a 60 percent decrease from the 120,393 requests pending at the end of fiscal year 2014.

The total cost of processing FOIA requests for DHS, including litigation costs, increased to more than \$50 million in fiscal year 2015 compared to about \$45 million in fiscal year 2014. The average cost of processing a FOIA request in the Department during fiscal year 2015 was approximately \$146, compared to last year's figure of \$220. The total full time and equivalent personnel working on FOIA within DHS increased from 474 in fiscal year 2014 to 578 in fiscal year 2015.

DHS has continued to implement measures to enhance its FOIA program by expanding training, offering opportunities to educate and promote DHS FOIA professionals, and deploying advanced technology for processing requests. The DHS Privacy Office initiated other measures to improve the Department's FOIA operations including launching an eFOIA mobile application, which gives requesters the freedom to submit a FOIA request on their smart phones or tablets.

We look forward to building on these improvements in fiscal year 2016.

Respectfully Submitted,

A handwritten signature in black ink, appearing to be 'K. Neuman', with a long horizontal flourish extending to the right.

Karen L. Neuman
Chief Privacy & Freedom of Information Act Officer
U.S. Department of Homeland Security

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I. Basic Information Regarding Report

1. Questions regarding this report may be directed to:

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Washington, DC 20528-0655
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2. This report can be downloaded from the DHS FOIA website at <http://www.dhs.gov/foia-annual-reportsh>.

3. Requests for this report in paper form may also be directed to the Deputy Chief FOIA Officer, as listed above.

II. Making a FOIA Request²

1. Names, addresses, and contact numbers for DHS FOIA Officers can be found on our website at <http://www.dhs.gov/foia-contact-information>.

2. Brief description of why requests may not be granted:

The records maintained by the Department often contain private information on individuals or involve law enforcement matters. Because law enforcement records are of specific interest to subjects of investigation, victims of crime, and the public at large, these records are often requested under the Freedom of Information Act. For example, the Department commonly invokes exemptions 6 and 7(C) to prevent unwarranted injury to the privacy interests of individuals, and exemption 7(E) to protect against the disclosure of law enforcement techniques, procedures, and guidelines.

III. Acronyms, Definitions, and Exemptions

1. Agency-specific acronyms or other terms.

- | | |
|-----------|--|
| a. CBP | U.S. Customs and Border Protection |
| b. CFO | Chief Financial Officer |
| c. CHCO | Office of the Chief Human Capital Officer |
| d. CISOMB | Office of the Citizenship and Immigration Services Ombudsman |
| e. CRCL | Office for Civil Rights & Civil Liberties |
| f. DHS | Department of Homeland Security |
| g. DNDO | Domestic Nuclear Detection Office |
| h. ESEC | Office of the Executive Secretary |

² It is important to understand that PRIV processes and reports on FOIA requests for the Privacy Office, the Office of the Secretary (including the Military Advisor's Office and the Office of Intergovernmental Affairs), and the following components: CISOMB, DNDO, ESEC, MGMT, OHA, OGC, OLA, OPA, OPS, and PLCY. The contents of this footnote apply to all tables in the report.

- i. FEMA Federal Emergency Management Agency
- j. FLETC Federal Law Enforcement Training Centers
- k. I&A Office of Intelligence and Analysis
- l. IGA Office of Intergovernmental Affairs
- m. ICE U.S. Immigration and Customs Enforcement
- n. MGMT Management Directorate
- o. MIL Military Advisors Office
- p. NCSC National Cyber Security Center
- q. NPPD National Protection and Programs Directorate
- r. OBIM Office of Biometric Identity Management
- s. OGC Office of the General Counsel
- t. OHA Office of Health Affairs
- u. OIG Office of Inspector General
- v. OLA Office of Legislative Affairs
- w. OPA Office of Public Affairs
- x. OPS Office of Operations Coordination
- y. PLCY Office of Policy
- z. PRIV Privacy Office
- aa. S&T Science and Technology Directorate
- bb. TSA Transportation Security Administration
- cc. USCG United States Coast Guard
- dd. USCIS United States Citizenship and Immigration Services
- ee. USSS United States Secret Service

2. Definition of terms, expressed in common terminology.

- a. **Administrative Appeal** – A request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
- b. **Average Number** – The number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8, determined by dividing 24 by 3.
- c. **Backlog** – The number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
- d. **Component** – For agencies that process requests on a decentralized basis, a “component” is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in the Annual FOIA Report data for both the agency overall and for each principal Component of the agency.
- e. **Consultation** – The procedure whereby the agency responding to a FOIA request first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation

finishes its review of the record, it provides its views on the record to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.

- f. **Exemption 3 Statute** – A federal statute other than FOIA that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.³
- g. **FOIA Request** – A FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a “third-party” request), an organization, or a particular topic of interest. Moreover, because requesters covered by the Privacy Act who seek records concerning themselves (i.e., “first-party” requesters) are afforded the benefit of the access provisions of both FOIA and the Privacy Act, the term “FOIA request” also includes any such “first-party” requests when an agency determines that it must search beyond its Privacy Act “systems of records” or when the agency applies a Privacy Act exemption and therefore looks to FOIA to afford the greatest possible access. DHS applies this same interpretation of the term “FOIA request” even to “first-party” requests from persons not covered by the Privacy Act, e.g., non-U.S. citizens, because DHS by policy provides such persons the ability to access their own records in DHS’s Privacy Act “mixed systems of records” as if they are subject to the Privacy Act’s access provisions, and DHS processes the requests under FOIA as well. Thus, all requests that require DHS to utilize FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

- h. **Full Grant** – An agency decision to disclose all records in full in response to FOIA request.
- i. **Full Denial** – An agency decision not to release any records in response to a FOIA request because the records are exempt in their entirety under one or more of the FOIA exemptions, or because of a procedural reason, such as when no records could be located.
- j. **Median Number** – The middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-Track Processing** – A system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted

³ Pursuant to 5 U.S.C. § 552(b)(3) as amended by sec. 564 of Public Law 111-83, (a statute enacted after October 28, 2009, can qualify as an Exemption 3 law only if it cites specifically to 5 U.S.C. § 552(b)(3)).

expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.

- i. **Expedited Processing** – An agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
 - ii. **Simple Request** – A FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the volume and/or simplicity of records requested.
 - iii. **Complex Request** – A FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
 - l. **Partial Grant/Partial Denial** – An agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
 - m. **Pending Request or Pending Administrative Appeal** – A request or administrative appeal for which an agency has not taken final action in all respects.
 - n. **Perfect Request** – A request for records that reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.
 - o. **Processed Request or Processed Administrative Appeal** – A request or administrative appeal for which an agency has taken final action in all respects.
 - p. **Range in Number of Days** – The lowest and highest number of days to process requests or administrative appeals.
 - q. **Time Limits** – The time period in the statute for an agency to respond to a FOIA request (ordinarily 20 working days from receipt of a perfected FOIA request).
3. Concise descriptions of FOIA exemptions:
- a. **Exemption 1:** classified national defense and foreign relations information.
 - b. **Exemption 2:** internal agency rules and practices (personnel).
 - c. **Exemption 3:** information that is prohibited from disclosure by another federal law.
 - d. **Exemption 4:** trade secrets and other confidential business information.
 - e. **Exemption 5:** inter-agency or intra-agency communications that are protected by legal privileges.

- f. **Exemption 6:** information involving matters of personal privacy.
- g. **Exemption 7:** records or information compiled for law enforcement purposes, to the extent that the production of those records A) could reasonably be expected to interfere with enforcement proceedings, B) would deprive a person of a right to a fair trial or an impartial adjudication, C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, D) could reasonably be expected to disclose the identity of a confidential source, E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or procedures, or F) could reasonably be expected to endanger the life or physical safety of any individual.
- h. **Exemption 8:** information relating to the supervision of financial institutions.
- i. **Exemption 9:** geological information on wells.

IV. Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by Agency
5 U.S.C. App Sec 7(b)	Names or employees who provide information or complaints to the Inspector General	Inspector General Act of 1978	OIG	1	1
5 U.S.C. §§ 7114(b)(4), 7132 (Civil Service Reform Act)	Defining agencies' and representative's duty to negotiate in good faith to include disclosure of certain labor relations training and guidance materials and limiting the issuance of certain subpoenas	<u>Dubin v. Dep't of Treasury</u> , 555 F. Supp. 408, 412 (N.D. Ga. 1981) (5 U.S.C. § 7114(b)(4)), <u>aff'd</u> , 697 F.2d 1093 (11th Cir. 1983) (unpublished table decision); <u>NTEU v. OPM</u> , No. 76-695, slip op. at 3-4 (D.D.C. July 9, 1979) (5 U.S.C. § 7114(b)(4) and 5 U.S.C. § 7132).	USCG	1	1
6 U.S.C. § 121 - Information and Analysis and Infrastructure Protection	Intelligence sources and methods		I&A	12	12
6 U.S.C. § 133(a)(1)	Critical infrastructure information (including the identity of the submitting person or entity) that is voluntarily submitted to a covered Federal agency for use by that agency regarding the security of critical infrastructure and protected systems, analysis, warning, interdependency study, recovery, reconstitution, or other informational purpose, when accompanied by an express statement specified in paragraph 2		PRIV	1	1
6 U.S.C. § 623(e)	Protecting and securing chemical facilities from terrorist attacks act of 2014		NPPD	2	2
7 U.S.C. § 12 (Commodity Exchange Act)	"[D]ata and information that would separately disclose the business transactions of any person" and trade secrets or names of customers gathered in the course of the Commission's investigations under the Commodity Exchange Act	<u>Hunt v. Commodity Futures Trading Comm'n</u> , 484 F. Supp. 47, 49 (D.D.C. 1979).	USCG	1	1

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by Agency
10 U.S.C. § 130b	Personally identifiable information pertaining to members of the armed forces assigned to "routinely deployable unit[s]" and certain employees of DOD and DHS	Hall v. CIA, No. 04-00814, 2012 WL 3143839, at * 16 (D.D.C. Aug. 3, 2012); Hiken v. DOD, 521 F.Supp. 2d 1047, 1062 (N.D. Cal. 2007); O'Keefe v. DOD, 463 F. Supp. 2d 317, 325 (E.D.N.Y. 2006); Windel v. United States, No. A02-306, 2005 WL 846206, at *2 (D. Alaska Apr. 11, 2005)	USCG	1	1
10 U.S.C. § 2305(g)	Certain contractor proposals	<u>Roman v. NSA</u> , Nos. 09-2947, 09-4281, 09-3344, 09-2504, 09-5633, 2012 WL 569747, at *7 (E.D.N.Y. Feb. 22, 2012); <u>Margolin v. NASA</u> , No. 09-CV-00421-LRH-VPC, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011).	PRIV USCG USCIS	1 8 1	10
15 U.S.C. §§ 46(f), 57b-2 (Federal Trade Commission Act)	"[A]ny trade secret or any commercial or financial information which is obtained from any person and which is privileged or confidential" and certain investigative materials received by the FTC and "provided pursuant to any compulsory process under this subchapter or which is provided voluntarily in place of such compulsory process."	<u>A. Michael's Piano, Inc. v. FTC</u> , 18 F.3d 138, 143-44 (2d Cir. 1994) (15 U.S.C. § 57b-2); <u>Ayuda, Inc. v. FTC</u> , No. 13-1266, 2014 WL 4829574, at *19-20 (D.D.C. Sept. 30, 2014) (15 U.S.C. § 57b-2); <u>Carter, Fullerton & Hayes, LLC v. FTC</u> , 637 F. Supp. 2d 1, 9 (D.D.C. 2009) (15 U.S.C. § 57b-2); <u>National Educ. Ass'n v. FTC</u> , No. 79-959-S, 1983 WL 1883, at *1 (D. Mass. Sept. 26, 1983) (15 U.S.C. § 57b-2); <u>Doherty v. FTC</u> , No. 80-0513, 1981 WL 2094, at *3 (D.D.C. June 24, 1981) (15 U.S.C. § 46(f)).	ICE	4	4
18 U.S.C. §§ 2510-20 (Title III of the Omnibus Crime Control and Safe Streets Act)	Wiretap requests and the contents of any wire, oral, or electronic communication obtained through wiretaps	<u>Mendoza v. DEA</u> , No. 07-5006, 2007 U.S. App. LEXIS 22175 (D.C. Cir. Sept. 14, 2007) (per curiam); <u>Lam Lek Chong v. DEA</u> , 929 F.2d 729, 733 (D.C. Cir. 1991); <u>Payne v. DOJ</u> , No. 96-30840, slip op. at 5-6 (5th Cir. July 11, 1997).	USSS	3	3

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by Agency
18 U.S.C. § 3509(d) (Federal Victims' Protection and Rights Act)	Certain records containing identifying information pertaining to children involved in criminal proceedings	<u>Davis v. U.S. Postal Inspection Serv.</u> , No. 13-01972, 2014 WL 7014877, at *3 (D.D.C. Dec. 15, 2014); <u>Rodriguez v. U.S. Dep't of Army</u> , 31 F. Supp. 3d 218, 236-37 (D.D.C. 2014).	ICE	39	39
26 U.S.C. §§ 6103, 6105 (Internal Revenue Code)	Certain tax return information, to include Taxpayer Identification Numbers of third parties, and certain tax convention information	<u>Church of Scientology v. IRS</u> , 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); <u>Leonard v. U.S. Dep't of Treasury</u> , 590 F. App'x. 141, 143-44 (3d Cir. 2014) (per curiam); <u>Pac. Fisheries, Inc. v. IRS</u> , 395 F. App'x. 438, 440 (9th Cir. 2010) (unpublished disposition) (26 U.S.C. §§ 6103, 6105); <u>Tax Analysts v. IRS</u> , 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. § 6105).	USCIS	1,726	1,726
31 U.S.C. § 5319 (Bank Secrecy Act)	Reports pertaining to monetary instruments transactions filed under subchapter II of chapter 53 of title 31 and records of those reports	<u>Ortiz v. DOJ</u> , No. 12-1674, 2014 WL 4449686, at *4 (D.D.C. Sept. 9, 2014); <u>Rosenberg v. ICE</u> , 13 F. Supp. 3d 92, 114-15 (D.D.C. 2014); <u>Hulstein v. DEA</u> , No. 10-4112, 2011 U.S. Dist. LEXIS 25788, at *7-8 (N.D. Iowa Mar. 11, 2011); <u>Council on Am.-Islamic Relations, Cal. v. FBI</u> , 749 F. Supp. 2d 1104, 1117 (S.D. Cal. 2010); <u>Berger v. IRS</u> , 487 F. Supp. 2d 482, 496-97 (D.N.J. 2007), <u>aff'd on other grounds</u> , 288 F. App'x 829 (3d Cir. 2008).	ICE	10	10
41 U.S.C. § 253b(m)(1) (currently at 41 U.S.C. § 4702)	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	<u>Sinkfield v. HUD</u> , No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); <u>Margolin v. NASA</u> , No. 09-CV-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); <u>Hornbostel v. U.S. Dep't of the Interior</u> , 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	FEMA S&T USCIS USSS CBP NPPD	8 4 3 2 1 2	20

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by Agency
41 U.S.C. § 2102 (amending 41 U.S.C. § 423(a)(1))* (Procurement Integrity Act)	Contractor bid or proposal information; source selection information	<u>Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army</u> , No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).	S&T	5	5
42 U.S.C. § 262a(h)	Enhanced control of dangerous biological agents and toxins/bioterrorism information		S&T	2	2
42 U.S.C. §§ 2000e-5(b), 2000e-8(e) (Civil Rights Act of 1964)	Information pertaining to charges of unlawful employment practices; information obtained by the EEOC in investigating charges of unlawful employment practices	<u>Frito-Lay v. EEOC</u> , 964 F. Supp. 236, 240-43 (W.D. Ky. 1997); <u>Am. Centennial Ins. Co. v. EEOC</u> , 722 F. Supp. 180, 184 (D.N.J. 1989).	USCIS	1	1
49 U.S.C. § 114	Information obtained or developed in carrying out security under the authority of the Aviation and Transportation Security Act or under chapter 449 of this title	<u>Skurow v. DHS</u> , No. 11-1296, 2012 WL 4380895, at *9-10 (D.D.C. Sept. 26, 2012); <u>Tooley v. Bush</u> , No. 06-306, 2006 WL 3783142, at *19 (D.D.C. Dec. 21, 2006), <u>aff'd on other grounds</u> , 586 F.3d 1006 (D.C. Cir. 2009); <u>Gordon v. FBI</u> , 390 F. Supp. 2d 897, 900 (N.D. Cal. 2004).	CBP ICE OIG PRIV TSA USSS	1,416 9,220 3 7 109 91	10,843
50 U.S.C. § 403-1(i)(1) (currently at 50 U.S.C. § 3024(i)(1)) (National Security Act of 1947)	Intelligence sources and methods	<u>CIA v. Sims</u> , 471 U.S. 159, 167 (1985); <u>ACLU v. DOJ</u> , 681 F.3d 61, 72-75 (2d Cir. May 21, 2012); <u>ACLU v. DOD</u> , 628 F.3d 612, 619, 626 (D.C. Cir. 2011); <u>Berman v. CIA</u> , 501 F.3d 1136, 1137-38, 1140 (9th Cir. 2007).	I&A USSS	12 11	23
50 App. U.S.C. § 2170 c	Information or documentary material filed with the Committee on Foreign Investment in the United States		PRIV NPPD	1 2	3

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by Agency
50 U.S.C. app. § 2411(c) (Export Administration Act of 1979)	Information pertaining to license applications under the Export Administration Act	<u>Wis. Project on Nuclear Arms Control v. U.S. Dep't of Commerce</u> , 317 F.3d 275, 284 (D.C. Cir. 2003); <u>Times Publ'g Co. v. U.S. Dep't of Commerce</u> , 236 F.3d 1286, 1292 (11th Cir. 2001); <u>Lessner v. U.S. Dep't of Commerce</u> , 827 F.2d 1333, 1336-37 (9th Cir. 1987).	S&T	1	1
Fed. R. Crim. P. 6(e), enacted by Act of July 30, 1977, Pub. L. No. 95-78, 91 Stat. 319	Certain records pertaining to grand jury proceedings	<u>Sussman v. USMS</u> , 494 F.3d 1106, 1113 (D.C. Cir. 2007); <u>Fund for Constitutional Gov't v. Nat'l Archives & Records Serv.</u> , 656 F.2d 856, 867-68 (D.C. Cir. 1981); <u>Durham v. U.S. Atty. Gen.</u> , No. 06-843, 2008 WL 620744, at *2 (E.D. Tex. Mar. 3, 2008); <u>Cozen O'Connor v. U.S. Dep't of Treasury</u> , 570 F. Supp. 2d 749, 776 (E.D. Pa. 2008).	USCIS USSS	13 6	19

V. FOIA Requests

A. Received, Processed, and Pending FOIA Requests

Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
CBP	38,122	52,290	77,746	12,666
CRCL	9	40	30	19
FEMA	824	758	717	865
FLETC	7	122	100	29
I&A	22 [§]	238	217	43
ICE	57,671	44,748	101,578	841
NPPD	4,490 ^{**}	13,781	12,232	6,039
OIG	62	261	223	100
PRIV	125 ^{††}	649	697	77
S&T	1	38	33	6
TSA	974 ^{‡‡}	554	563	965
USCG	1,444 ^{§§}	3,176	2,517	2,103
USCIS	12,525 ^{***}	162,986	150,897	24,614
USSS	758 ^{†††}	1,497	1,328	927
AGENCY OVERALL	117,034	281,138	348,878	49,294

[§] Number of Requests Pending as of Start of Fiscal Year corrected due to component reporting error in FY 2014.

^{**} Number of Requests Pending as of Start of Fiscal Year corrected due to component reporting error in FY 2014.

^{††} Number of Requests Pending as of Start of Fiscal Year corrected due to component reporting error in FY 2014.

^{‡‡} *Id.*

^{§§} *Id.*

^{***} *Id.*

^{†††} *Id.*

B. (1) Disposition of FOIA Requests – All Processed Requests

Component	No. of Full Grants	No. of Partial Grants/ Partial Denials	No. of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									Total
				No Records	All Records Referred	Request Withdrawn	Fee-Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Other	
CBP	771	30,946	117	26,142	125	572	88	142	7,234	8,976	2,625	8	77,746
CRCL	0	18	0	12	0	0	0	0	0	0	0	0	30
FEMA	147	284	9	78	10	47	0	14	71	2	14	48	717
FLETC	15	29	0	27	7	9	1	0	5	7	0	0	100
I&A	5	22	24	100	4	5	2	11	8	35	1	0	217
ICE	1,315	89,966	1,130	2,372	213	37	57	738	1,077	346	147	4,180	101,578
NPPD	1,057	7,703	18	3,186	10	4	8	13	174	14	44	1	12,232
OIG	24	114	19	44	4	2	0	0	7	3	1	5	223
PRIV	61	143	19	73	111	12	3	166	78	17	6	8	697
S&T	1	14	2	11	2	0	1	1	0	1	0	0	33
TSA	154	197	22	83	3	47	0	16	15	3	13	10	563
USCG	1,456	198	44	566	8	79	3	1	9	17	32	104	2,517
USCIS	10,543	86,868	5,375	22,564	655	76	39	0	6,465	3,978	14,334	0	150,897
USSS	29	401	40	476	31	33	0	12	251	28	6	16	1,328
AGENCY OVERALL	15,579	216,903	6,819	55,737	1,183	931	202	1,115	15,394	14,430	17,223	4,362	348,878

B. (2) Disposition of FOIA Requests – “Other” Reasons for “Full Denials Based on Reasons Other than Exemptions” from Section V, B(1) Chart

Component	Description	No. of Times Used	Total
CBP	N/A	0	0
CRCL	N/A	0	0
FEMA	Litigation	17	41
	Opened in Error	1	
	Unable to Locate Requestor	23	
FLETC	N/A	0	0
I&A	N/A	0	0

Component	Description	No. of Times Used	Total
ICE	Fugitive Disentitlement	4,053	4,180
	Litigation	4	
	Referred Documents are Not Responsive	46	
	Unable to Locate Requestor	77	
NPPD	Unable to Locate Requester	1	1
OIG	Opened in Error	3	5
	Unable to Locate Requester	2	
PRIV	Aggregated	4	6
	Litigation	1	
	Unable to Locate Requester	1	
S&T	N/A	0	0
TSA	Litigation	2	10
	Records Released by Another Agency	1	
	Unable to Locate Documents	7	
USCG	Unable to Locate Requester	104	104
USCIS	N/A	0	0
USSS	Opened in Error	6	16
	Referred Documents are Not Responsive	10	
AGENCY OVERALL			4,362

B. (3) Disposition of FOIA Requests – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	3	578	1,417	111	51	29,696	71	463	26,967	21	29,603	16	0	0
CRCL	0	0	0	0	13	20	4	0	11	0	2	0	0	0
FEMA	3	7	8	83	38	260	2	0	23	1	36	1	0	0
FLETC	0	0	0	7	5	30	0	0	1	0	2	0	0	0
I&A	5	0	24	3	8	30	0	0	13	1	22	1	0	0
ICE	27	128	9,273	102	9,011	88,951	427	370	88,728	388	83,691	1,621	0	0
NPPD	1	3	6	26	23	6,876	107	1	6,760	7	7,441	23	0	0
OIG	0	2	4	0	8	123	20	1	119	12	11	1	0	0
PRIV	0	1	12	16	37	162	6	0	26	2	34	5	0	0
S&T	0	0	5	12	13	27	0	0	1	0	12	6	0	0
TSA	3	9	109	5	53	155	1	0	37	1	4	0	0	0
USCG	1	1	11	17	52	160	60	0	87	3	10	1	0	0
USCIS	0	93	1,746	86	33,561	52,157	18	0	70,186	0	72,648	0	0	0
USSS	2	0	113	5	28	282	43	1	280	29	310	50	0	0
AGENCY OVERALL	45	822	12,728	473	42,931	178,929	759	836	193,239	465	193,826	1,725	0	0

VI. Administrative Appeals of Initial Determinations of FOIA Requests

A. Received, Processed, and Pending Administrative Appeals

Component	No. of Appeals Pending as of Start of Fiscal Year	No. of Appeals Received in Fiscal Year	No. of Appeals Processed in Fiscal Year	No. of Appeals Pending as of End of Fiscal Year
CBP	29	1,735	1,647	117
FEMA	30	19	14	35
FLETC	0	0	0	0
ICE	171	599	609	161
OGC	16	116	100	32
OIG	19	19	36	2
TSA	13 ^{†††}	20	29	4
USCG	33	30	41	22
USCIS	70	1,987	2,002	55
USSS	5	154	156	3
AGENCY OVERALL	386	4,679	4,634	431

B. Disposition of Administrative Appeals – All Processed Appeals

Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
CBP	383	150	622	492	1,647
FEMA	2	0	8	4	14
FLETC	0	0	0	0	0
ICE	279	87	243	0	609

^{†††} Number of Requests Pending as of Start of Fiscal Year corrected due to Component reporting error in FY 2014.

Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
OGC	32	5	0	63	100
OIG	24	2	1	9	36
TSA	11	3	5	10	29
USCG	12	2	20	7	41
USCIS	594	767	419	222	2,002
USSS	16	11	12	117	156
AGENCY OVERALL	1,349	1,027	1,330	924	4,634

C. (1) Reasons for Denial on Appeal – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	0	6	22	3	4	730	2	0	723	0	746	1	0	0
FEMA	0	0	0	0	0	2	0	0	1	0	0	0	0	0
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ICE	2	7	21	0	23	282	9	1	282	1	228	5	0	0
OGC	0	0	1	0	1	10	3	0	10	1	12	1	0	0
OIG	2	3	1	0	4	17	2	0	17	3	4	1	0	0
TSA	0	0	5	0	1	3	1	0	0	0	0	0	0	0
USCG	2	0	1	0	4	5	2	0	1	0	0	0	0	0
USCIS	2	0	23	3	490	645	2	0	906	0	911	0	0	0
USSS	0	1	2	0	2	10	2	0	11	0	3	0	0	0
AGENCY OVERALL	8	17	76	6	529	1,704	23	1	1,951	5	1,904	8	0	0

C. (2) Reasons for Denial on Appeal – Reasons Other than Exemptions

Component	No Records	Records Referred at Initial Request Level	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial for Expedited Processing	Other *Explain in chart below
CBP	103	22	12	0	1	308	6	55	0	0	61
FEMA	3	0	1	1	0	0	0	0	0	0	0
FLETC	0	0	0	0	0	0	0	0	0	0	0
ICE	8	0	0	44	0	1	0	3	2	1	0
OGC	19	0	3	7	4	2	3	3	0	1	19
OIG	0	0	1	0	0	0	0	0	4	0	4
TSA	1	0	0	0	0	0	0	0	2	1	6
USCG	0	0	6	0	0	0	0	0	0	0	0
USCIS	0	0	1	0	0	195	0	26	0	0	0
USSS	10	0	0	1	0	1	0	0	115	0	0
AGENCY OVERALL	144	22	24	53	5	507	9	87	123	3	90

**C. (3) Reasons for Denial on Appeal – “Other” Reasons from Section VI, C (2)
Chart**

Component	Description	No. of Times Used	Total
CBP	Moot	61	61
FEMA	N/A	0	0
FLETC	N/A	0	0
ICE	N/A	0	0
OGC	Agency Performed Adequate Search	11	20
	Dismissed by ALJ	1	
	Moot	1	
	Opened in Error	1	
	Untimely	5	
OIG	Moot	2	4
	Untimely	2	
TSA	Improper Appeal	5	6
	Moot	1	
USCG	N/A	0	0
USCIS	N/A	0	0
USSS	N/A	0	0
AGENCY OVERALL			90

C. (4) Response Times for Administrative Appeals

Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
CBP	4	9.53	1	340
FEMA	126.5	360.14	12	1,412
FLETC	N/A	N/A	0	0
ICE	19	25.54	1	235
OGC	44.50	52.55	1	355
OIG	67.50	278.94	1	1,603
TSA	75	100.93	5	354
USCG	247	264.78	1	646
USCIS	10.28	10.23	1	144
USSS	20	30	13	101
AGENCY OVERALL	10.96	19.37	1	1,603

C. (5) Ten Oldest Pending Administrative Appeals

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
CBP	Date of Receipt	2015-02-10	2015-01-21	2014-11-07	2014-06-05	2014-03-07	2014-03-07	2013-12-23	2013-12-16	2013-12-16	2013-12-12
	Number of Days Pending	167	181	234	345	409	409	463	468	468	470
FEMA	Date of Receipt	2012-03-06	2011-11-07	2011-10-28	2011-10-05	2011-05-13	2010-08-27	2010-05-06	2009-08-31	2009-02-26	2008-11-20
	Number of Days Pending	932	1,018	1,024	1,041	1,144	1,329	1,410	1,588	1,720	1,790
FLETC	Date of Receipt	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ICE	Date of Receipt	20015-03-26	2015-03-23	2015-03-11	2015-03-03	2015-02-18	2015-01-12	2015-01-12	2015-01-05	2014-12-23	2014-12-17
	Number of Days Pending	135	138	146	152	161	188	188	193	202	206
OGC	Date of Receipt	2015-04-29	2015-04-01	2015-03-19	2015-03-03	2015-02-12	2015-02-10	2015-01-29	2015-001-15	2014-12-15	2014-08-27
	Number of Days Pending	111	131	140	152	165	167	175	185	208	286
OIG	Date of Receipt	N/A	2015-08-25	2015-07-09							
	Number of Days Pending	0	0	0	0	0	0	0	0	27	60
TSA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2015-09-25	2015-08-05	2015-01-21	2012-11-15
	Number of Days Pending	0	0	0	0	0	0	4	41	181	750
USCG	Date of Receipt	2014-10-16	2014-10-10	2014-10-10	2014-10-01	2014-06-09	2014-02-19	2014-02-18	2013-11-19	2013-09-09	2009-03-10
	Number of Days Pending	250	254	254	261	343	421	422	487	538	1,712
USCIS	Date of Receipt	2015-09-16	2015-09-16	2015-09-16	2015-09-16	2015-09-16	2015-09-16	2015-09-16	2015-09-16	2015-09-16	2015-09-09
	Number of Days Pending	11	11	11	11	11	11	11	11	11	16
USSS	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2015-09-10	2015-07-15	2015-04-23	2015-04-14
	Number of Days Pending	0	0	0	0	0	0	14	54	111	118
AGENCY OVERALL	Date of Receipt	2011-11-07	2011-10-28	2011-10-05	2011-05-13	2010-08-27	2010-05-06	2009-08-31	2009-03-10	2009-02-26	2008-11-20
	Number of Days Pending	1,018	1,024	1,041	1,144	1,329	1,410	1,588	1,712	1,720	1,790

VII. FOIA Requests: Response Time for Processed and Pending Requests

A. Processed Requests – Response Time for All Processed Perfected Requests

Component	Simple				Complex				Expedited			
	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	2	5.83	1	20	236	238.31	1	680	33	81.61	1	428
CRCL	3	4.23	1	12	94	107.6	24	220	N/A	N/A	N/A	N/A
FEMA	147.5	235.45	1	882	227	242.75	1	1,761	34	81.4	4	197
FLETC	15.5	25.94	1	218	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	12	13.98	1	63	27	54.51	1	650	15.5	13.75	8	16
ICE	6	20	1	669	48	82.77	1	645	12	21.5	1	309
NPPD	64	72.09	1	269	28	52.09	1	340	62	62	9	115
OIG	9	13.24	1	65	47	89.55	1	576	111	111	111	111
PRIV	7	8.26	1	20	51	78.82	21	482	1	11.4	10	234
S&T	11	10.27	1	33	65	69.94	30	136	31	32.5	14	54
TSA	176	232.47	1	1,306	181	308.96	1	1,425	N/A	N/A	N/A	N/A
USCG	11	10.92	1	20	27	87.48	1	1,334	10.5	12.6	1	52
USCIS	15.07	17.6	1	282	47.27	38.94	1	408	14.39	83.43	1	352
USSS	14	13.25	1	20	97	247.09	21	2,083	N/A	N/A	N/A	N/A
AGENCY OVERALL	9	25.44	1	1,306	52.06	107.57	1	2,083	14	35.31	1	428

B. Processed Requests – Response Time for Perfected Requests in Which Information Was Granted

Component	Simple				Complex				Expedited			
	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	7	8.08	1	20	274	262.87	1	680	36	94.06	1	428
CRCL	2.5	3.75	1	9	90.5	93.88	24	220	N/A	N/A	N/A	N/A
FEMA	177	235.46	2	695	157	195.67	1	422	19	19	4	34
FLETC	14	13.33	1	28	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	N/A	N/A	N/A	N/A	30	56.97	3	352	N/A	N/A	N/A	N/A
ICE	4	17.99	1	669	81	112.1	1	645	14	24.42	2	309
NPPD	77	86.11	1	228	30	56.23	1	340	62	62	9	115
OIG	9	15.52	1	65	51.5	96.22	1	576	111	111	111	111
PRIV	7	8.22	1	18	92	113.31	22	482	113	119	10	234
S&T	13	12.52	1	32	68.5	75.7	36	136	15	15	14	16
TSA	214.5	364	1	1,282	190.5	323.3	1	1,361	N/A	N/A	N/A	N/A
USCG	12	11.64	1	20	27	53.24	1	1,277	8	11.84	1	52
USCIS	23.29	25.3	1	282	50.69	53.59	1	408	14.39	83.43	1	352
USSS	17	14.08	2	20	186	316.7	21	2,083	N/A	N/A	N/A	N/A
AGENCY OVERALL	8	23.90	1	1,282	52.75	101.67	1	2,083	13.70	31.15	1	428

C. Processed Requests – Response Time in Day Increments

(1) Simple Requests

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	11,690	0	0	0	0	0	0	0	0	0	0	0	0	11,690
CRCL	13	0	0	0	0	0	0	0	0	0	0	0	0	13
FEMA	18	17	6	7	5	9	5	8	9	7	25	8	41	165
FLETC	64	18	7	0	0	1	0	2	0	2	1	0	0	95
I&A	76	19	4	1	0	0	0	0	0	0	0	0	0	100
ICE	73,564	10,334	5,254	2,871	2,089	1,930	1,511	779	229	329	101	35	17	99,043
NPPD	153	48	2,841	3,293	2,081	947	1,526	960	50	9	9	0	0	11,917
OIG	98	13	6	1	0	0	0	0	0	0	0	0	0	118
PRIV	167	0	0	0	0	0	0	0	0	0	0	0	0	167
S&T	17	8	3	0	1	0	0	0	0	0	1	0	0	31
TSA	93	29	15	19	14	16	10	14	10	17	65	39	46	386
USCG	1,287	0	0	0	0	0	0	0	0	0	0	0	0	1,293
USCIS	17,963	8,360	1,609	254	99	49	21	8	9	9	15	0	0	28,396
USSS	145	0	0	0	0	0	0	0	0	0	0	0	0	145
AGENCY OVERALL	105,348	18,846	9,745	6,446	4,289	2,952	3,073	1,771	307	373	217	81	104	153,553

(2) Complex Requests

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	62	4,569	3,563	2,637	2,817	3,720	2,823	2,225	2,013	1,917	11,111	11,288	9,904	58,649
CRCL	4	2	2	0	3	2	1	0	0	2	1	0	0	17
FEMA	43	25	27	16	13	16	11	19	13	13	74	74	110	121
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
I&A	33	32	11	3	3	4	1	1	0	1	2	3	2	96
ICE	96	142	44	40	46	30	33	33	17	22	40	22	14	579
NPPD	47	30	15	10	7	3	1	6	2	2	2	1	0	126
OIG	20	19	20	10	3	3	4	1	1	2	6	5	3	97
PRIV	0	66	82	33	19	15	8	10	9	2	20	3	1	268
S&T	1	0	0	0	0	0	0	0	0	0	0	0	0	1
TSA	11	16	3	9	5	5	7	7	8	5	21	11	38	146
USCG	304	502	146	55	36	17	9	12	11	8	13	6	61	1,184
USCIS	37,979	4,435	51,221	20,334	1,225	329	190	80	69	47	107	7	3	116,026
USSS	0	131	150	74	45	45	50	32	20	35	83	53	200	1,050
AGENCY OVERALL	38,600	9,969	55,284	23,221	4,222	4,189	3,138	2,426	2,163	2,056	11,480	11,473	10,336	178,557

(3) Requests Granted Expedited Processing

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	15	3	2	0	0	1	2	2	2	1	1	1	1	31
CRCL	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FEMA	1	2	0	0	0	0	0	1	0	1	0	0	0	5

(3) Requests Granted Expedited Processing

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
I&A	4	0	0	0	0	0	0	0	0	0	0	0	0	4
ICE	93	32	9	4	1	1	0	0	0	0	0	1	0	141
NPPD	1	0	0	0	0	1	0	0	0	0	0	0	0	2
OIG	0	0	0	0	0	1	0	0	0	0	0	0	0	1
PRIV	1	0	0	0	0	2	0	0	0	0	1	0	0	4
S&T	2	0	2	0	0	0	0	0	0	0	0	0	0	4
TSA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
USCG	32	7	1	0	0	0	0	0	0	0	0	0	0	40
USCIS	6	1	0	0	0	0	0	0	1	0	1	1	0	10
USSS	0	2	0	0	0	0	0	0	0	0	0	0	0	2
AGENCY OVERALL	155	47	14	4	1	6	2	3	3	2	3	3	1	244

D. Pending Requests – All Pending Perfected Requests

Component	Simple			Complex			Expedited		
	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days
CBP	2,927	20	20.57	9,063	87	117.21	1	400	400
CRCL	N/A	N/A	N/A	14	138.5	136.5	N/A	N/A	N/A
FEMA	74	263.5	306.11	789	234	246.77	3	142	121.33
FLETC	29	46	52.48	N/A	N/A	N/A	N/A	N/A	N/A
I&A	7	3	3.57	27	90	104.89	7	108	110.57
ICE	787	48	82.77	30	254	292.93	24	31.5	58.5
NPPD	5,999	45	45.5	36	45	67.83	N/A	N/A	N/A
OIG	5	17	20	95	179	216.73	N/A	N/A	N/A
PRIV	22	8	8.32	52	84.5	138.81	3	76	108
S&T	N/A	N/A	N/A	2	98.5	98.5	N/A	N/A	N/A
TSA	260	366	430	533	316	381.85	2	2	2
USCG	148	8	8.35	1,948	318	360.31	7	435	362.57
USCIS	1,315	14.39	20.04	23,136	34.25	36.23	1	114	114
USSS	136	8	10.95	791	198	285.97	N/A	N/A	N/A
AGENCY OVERALL	11,709	21	45.44	36,516	45.21	87.85	48	100	127.26

E. Pending Requests – Ten Oldest Pending Perfected Requests

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
CBP	Date of Receipt	2013-08-13	2013-07-24	2013-07-10	2013-07-03	2013-07-02	2013-06-24	2013-06-24	2013-06-19	2013-06-05	2013-03-01
	Number of Days Pending	557	571	581	586	587	593	593	596	600	674
CRCL	Date of Receipt	2015-04-23	2015-04-23	2015-03-19	2015-03-16	2015-03-02	2015-01-28	2015-01-12	2014-12-23	2014-12-08	2014-12-08
	Number of Days Pending	115	115	140	143	153	176	188	202	213	213
FEMA	Date of Receipt	2012-11-13	2012-11-13	2012-11-13	2012-10-15	2012-08-21	2012-07-09	2012-06-19	2012-06-13	2012-04-10	2012-03-09

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Number of Days Pending	752	752	752	773	812	843	857	861	907	929
FLETC	Date of Receipt	2015-07-02	2015-07-01	2015-07-01	2015-06-19	2015-06-11	2015-05-26	2015-04-29	2015-04-27	2015-03-30	2015-03-23
	Number of Days Pending	65	66	66	74	80	92	111	113	133	138
I&A	Date of Receipt	2015-05-04	2015-04-30	2015-04-02	2015-04-02	2015-04-02	2015-03-16	2014-11-10	2014-09-30	2014-04-08	2013-07-30
	Number of Days Pending	108	110	130	130	130	143	233	262	387	567
ICE	Date of Receipt	2013-11-19	2013-11-12	2013-11-10	2013-10-18	2013-06-21	2013-04-12	2013-04-12	2013-04-05	2012-11-27	2012-11-12
	Number of Days Pending	487	492	493	509	594	644	644	649	742	753
NPPD	Date of Receipt	2015-04-20	2015-04-20	2015-04-08	2015-04-08	2015-03-30	2015-03-16	2014-10-23	2014-08-25	2014-08-18	2014-05-23
	Number of Days Pending	118	118	126	126	133	143	245	288	293	354
OIG	Date of Receipt	2013-12-04	2013-11-13	2013-09-09	2013-08-30	2013-06-13	2013-05-20	2013-03-13	2013-03-01	2013-02-28	2013-02-01
	Number of Days Pending	476	491	538	544	600	618	666	674	675	694
PRIV	Date of Receipt	2014-07-31	2014-07-29	2014-07-07	2014-06-18	2014-06-17	2014-06-02	2014-04-17	2014-04-17	2014-04-03	2013-12-31
	Number of Days Pending	287	295	312	324	325	336	367	367	377	440
S&T	Date of Receipt	N/A	2015-05-28	2015-04-24							
	Number of Days Pending	0	0	0	0	0	0	0	0	90	114
TSA	Date of Receipt	2011-02-23	2010-12-27	2010-12-23	2010-12-21	2010-12-10	2010-11-12	2010-11-01	2010-10-28	2010-10-28	2010-10-14
	Number of Days Pending	1,201	1,243	1,245	1,247	1,254	1,274	1,283	1,285	1,285	1,295
USCG	Date of Receipt	2010-08-20	2010-08-12	2010-08-04	2010-08-01	2010-07-30	2010-07-28	2010-07-19	2010-05-26	2010-05-17	2010-05-07
	Number of Days Pending	1,334	1,340	1,346	1,348	1,349	1,351	1,358	1,396	1,403	1,409
USCIS	Date of Receipt	2014-12-11	2014-12-11	2014-12-11	2014-12-04	2014-12-03	2014-11-13	2014-11-13	2014-10-20	2014-09-17	2014-08-07
	Number of Days Pending	210	210	210	215	216	230	230	248	271	300
USSS	Date of Receipt	2010-06-08	2010-06-08	2010-06-08	2010-06-08	2010-06-08	2010-06-08	2010-04-20	2010-03-12	2009-10-26	2009-01-30
	Number of Days Pending	1,387	1,387	1,387	1,387	1,387	1,387	1,422	1,449	1,548	1,739
AGENCY OVERALL	Date of Receipt	2010-06-08	2010-06-08	2010-06-08	2010-05-26	2010-05-17	2010-05-07	2010-04-20	2010-03-12	2009-10-26	2009-01-30
	Number of Days Pending	1,387	1,387	1,387	1,396	1,403	1,409	1,422	1,449	1,548	1,739

VIII. Requests for Expedited Processing and Requests for Fee Waivers

A. Requests for Expedited Processing

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated within 10 Calendar Days
CBP	30	2,474	27	49.47	962
CRCL	0	0	N/A	N/A	0
FEMA	1	12	4	4	1
FLETC	0	0	N/A	N/A	0
I&A	4	21	2.5	3.25	4
ICE	141	114	16	44.67	257
NPPD	0	0	N/A	N/A	0

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated within 10 Calendar Days
OIG	2	23	4	4.72	24
PRIV	3	31	1	11.4	22
S&T	2	4	2	2	4
TSA	0	0	N/A	N/A	0
USCG	41	5	1	1.48	44
USCIS	10	770	3	4.92	733
USSS	2	28	1	1	30
AGENCY OVERALL	236	3,482	7	37.63	2,081

B. Requests for Fee Waiver

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
CBP	27	243	8	78.61
CRCL	0	0	N/A	N/A
FEMA	0	0	N/A	N/A
FLETC	0	0	N/A	N/A
I&A	4	22	2.5	2.8
ICE	66	146	1	10.77
NPPD	0	0	N/A	N/A
OIG	0	3	8	13.67
PRIV	13	14	1	6.35
S&T	2	0	2	1.75
TSA	0	0	N/A	N/A
USCG	0	0	N/A	N/A
USCIS	174	220	2	4.69
USSS	0	0	N/A	N/A
AGENCY OVERALL	286	648	2	28.06

IX. FOIA Personnel and Costs

Component	Personnel			Costs		
	Number of "Full Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff" (Col. 1 + Col. 2)	Processing Costs	Litigation - Related Costs	Total Costs
CBP	46.65	28.34	74.99	\$7,058,224.91	\$99,763.42	\$7,157,988.33
CRCL	1	0	1	\$118,057.00	\$0.00	\$118,057.00
FEMA	9.4	8.01	17.41	\$1,612,974.70	\$14,000.00	\$1,626,974.70
FLETC	0	.2	.2	\$108,734.36	\$0.00	\$108,734.36
I&A	2	.7	2.7	\$205,345.00	\$0.00	\$205,344.00
ICE	48	120	168	\$12,129,329.00	\$238,869.00	\$12,368,198.00
NPPD	5	5	10	\$1,038,013.00	\$0.00	\$1,038,013.00
OIG	5	.25	5.25	\$377,216.95	\$93,698.50	\$470,915.45
PRIV	16	2.6	18.6	\$2,967,470.30	\$0.00	\$2,967,470.30
S&T	1	0	1	\$90,000.00	\$0.00	\$90,000.00

Component	Personnel			Costs		
	Number of "Full Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff" (Col. 1 + Col. 2)	Processing Costs	Litigation - Related Costs	Total Costs
TSA	8	2.3	10.3	\$1,121,917.00	\$160,271.00	\$1,282,188.00
USCG	13	26.32	39.32	\$3,018,981.64	\$0.00	\$3,018,981.64
USCIS	224	3	227	\$20,172,185.25	\$204,019.20	\$20,676,204.45
USSS	19	2.8	21.8	\$1,907,137.68	\$219,609.00	\$2,126,746.68
AGENCY OVERALL	398.05	199.52	597.57	\$51,918,432.79	\$1,414,674.17	\$53,333,106.96

X. Fees Collected for Processing Requests

Component	Total Amount of Fees Collected	Percentage of Total Costs
CBP	\$310,719.91	6.72%
CRCL	\$0.00	0.00%
FEMA	\$0.00	0.00%
FLETC	\$0.00	0.00%
I&A	\$0.00	0.00%
ICE	\$0.00	0.00%
NPPD	\$956.96	0.09%
OIG	\$0.00	0.00%
PRIV	\$0.00	0.00%
S&T	\$2,827.00	3.14%
TSA	\$0.00	0.00%
USCG	\$14,348.61	0.48%
USCIS	\$4,00.25	0.02%
USSS	\$0.00	0.00%
AGENCY OVERALL	\$322,852.72	0.67%

XI. FOIA Regulations – The Department of Homeland Security FOIA Implementing Regulations are codified at 6 C.F.R. Part 5, dated January 27, 2003, is the interim final rule which established procedures for the public to obtain information from the DHS under the Freedom of Information Act and the Privacy Act.

http://www.dhs.gov/xlibrary/assets/FOIA_FedReg_Notice.pdf.

XII. Backlogs, Consultations, and Comparisons

A. Backlogs of FOIA Requests and Administrative Appeals

Component	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of the End of Fiscal Year
CBP	9,280	15
CRCL	14	0
FEMA	760	33
FLETC	22	0
I&A	32	0
ICE	555	83
NPPD	4,749	0

Component	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
OGC	0	32
OIG	91	2
PRIV	52	0
S&T	1	0
TSA	876	3
USCG	1,904	20
USCIS	16,247	0
USSS	791	2
AGENCY OVERALL	35,374	190

B. Consultations on FOIA Requests – Received, Processed, and Pending Consultations

Component	Number of Consultations Received from Other Agencies that Were Pending at Your Agency as of Start of the Fiscal Year	Number of Consultations Received from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that Were Processed by Your Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were Pending at Your Agency as of the End of the Fiscal Year
CBP	56	59	33	82
CRCL	0	4	4	0
FEMA	1	11	10	2
FLETC	0	2	2	0
I&A	6	10	16	0
ICE	43	159	160	42
NPPD	0	6	5	1
OIG	1	6	6	1
PRIV	3	21	24 ^{§§§}	0
S&T	0	2	2	0
TSA	11	14	18	7
USCG	18	28	13	33
USCIS	2	55	55	2
USSS	21 ^{****}	27	31	17
AGENCY OVERALL	162	404	379	187

C. Consultations on FOIA Requests – Ten Oldest Consultations Received from Other Agencies and Pending

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
CBP	Date of Receipt	2013-07-13	2013-07-13	2013-07-12	2013-07-12	2013-07-02	2013-06-14	2013-05-31	2013-04-10	2013-02-27	2013-02-21
	Number of Days Pending	578	578	579	579	587	599	609	646	676	680
CRCL	Date of Receipt	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0

^{§§§} Number of Consultations Received from Other Agencies that Were Processed as of Start of the Fiscal Year corrected due to Component reporting error in FY 2014.

^{****} Number of Consultations Received from Other Agencies that Were Pending as of Start of the Fiscal Year corrected due to component reporting error in FY 2014.

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
FEMA	Date of Receipt	N/A	2015-09-01	2015-04-10							
	Number of Days Pending	0	0	0	0	0	0	0	0	22	124
FLETC	Date of Receipt	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
I&A	Date of Receipt	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ICE	Date of Receipt	2013-08-16	2013-08-16	2013-08-16	2013-08-16	2013-08-16	2013-08-16	2013-06-24	2013-06-24	2013-06-24	2013-06-16
	Number of Days Pending	554	554	554	554	554	554	593	593	593	598
NPPD	Date of Receipt	N/A	2015-08-14								
	Number of Days Pending	0	0	0	0	0	0	0	0	0	34
OIG	Date of Receipt	N/A	2014-12-17								
	Number of Days Pending	0	0	0	0	0	0	0	0	0	206
PRIV	Date of Receipt	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
S&T	Date of Receipt	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
TSA	Date of Receipt	2015-09-30	2015-09-28	2015-08-27	2015-08-10	2015-04-14	2015-03-08	2015-03-05	2014-06-24	2012-08-06	2010-10-28
	Number of Days Pending	1	3	25	38	122	148	150	332	823	1,285
USCG	Date of Receipt	2014-04-29	2014-04-02	2014-03-31	2014-03-25	2014-01-15	2013-12-23	2013-11-04	2013-06-20	2011-05-02	2011-03-21
	Number of Days Pending	372	391	393	397	446	463	498	595	1,153	1,183
USCIS	Date of Receipt	N/A	2014-09-26	2013-10-31							
	Number of Days Pending	0	0	0	0	0	0	0	0	264	500
USSS	Date of Receipt	2015-05-28	2015-04-29	2015-04-08	2015-03-27	2015-03-10	2015-02-06	2014-04-25	2013-09-03	2013-04-03	2013-02-13
	Number of Days Pending	90	111	126	137	147	169	374	542	651	686
AGENCY OVERALL	Date of Receipt	2013-05-31	2013-04-10	2013-04-03	2013-02-13	2013-02-27	2013-02-21	2012-08-06	2011-05-02	2011-03-21	2010-10-28
	Number of Days Pending	609	646	651	676	680	686	823	1,153	1,183	1,285

D. (1) Comparison of Numbers of Requests from Previous and Current Annual Report – Requests Received, Processed, and Backlogged

Component	Number of Requests Received		Number of Requests Processed	
	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report
CBP	47,261	52,290	51,056	77,746
CRCL	80	40	74	30
FEMA	772	758	508	717
FLETC	103	122	99	100

Component	Number of Requests Received		Number of Requests Processed	
	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report
I&A	244	238	255	217
ICE	85,081	44,748	33,644	101,578
NPPD	7,678 ^{††††}	13,781	5,581	12,232
OIG	177	261	166	223
PRIV	840 ^{††††}	649	665	697
S&T	68 ^{§§§§}	38	67	33
TSA	859	554	523 ^{*****}	563
USCG	3,203	3,176	2,620	2,517
USCIS	143,794	162,986	141,700	150,897
USSS	1,061	1,497	1,045	1,328
AGENCY OVERALL	291,221	281,138	238,003	348,878

D. (2) Comparison of Backlogged Requests from Previous and Current Annual Report

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
CBP	34,308 ^{†††††}	9,208
CRCL	3	14
FEMA	769	760
FLETC	1	22
I&A	20 ^{†††††}	32
ICE	56,863	555
NPPD	3,880 ^{§§§§§}	4,749
OIG	48	91
PRIV	64	52
S&T	1	1
TSA	875 ^{*****}	876
USCG	1,261	1,904
USCIS	5,026	16,247
USSS	659	791
AGENCY OVERALL	103,778	35,374

^{††††} Number of Requests Received During Fiscal Year from Last Year's Annual Report corrected due to Component reporting error in FY 2014

^{††††††††} *Id.*

^{§§§§} *Id.*

^{*****} Number of Requests Processed During Fiscal Year from Last Year's Annual Report corrected due to Component reporting error in FY 2014.

^{†††††} Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report from Last Year's Annual Report corrected due to Component reporting error in FY 2014

^{†††††} *Id.*

^{§§§§§} *Id.*

^{*****} *Id.*

E. (1) Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report – Appeals Received, Processed, and Backlogged

Component	Number of Appeals Received		Number of Appeals Processed	
	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report
CBP	1,004	1,735	997	1,647
FEMA	16	19	17	14
FLETC	2	0	4	0
ICE	477	599	339	609
OGC	93	116	101	100
OIG	16	19	25	36
TSA	28 ⁺⁺⁺⁺⁺	20	21 ⁺⁺⁺⁺⁺	29
USCG	32	30	28	41
USCIS	1,926	1,987	1,919	2,002
USSS	33	154	30	156
AGENCY OVERALL	3,627	4,679	3,475	4,634

(2) Comparison of Backlogged Administrative Appeals from Previous and Current Annual Report

Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
CBP	8	15
FEMA	30	33
FLETC	0	0
ICE	43	83
OGC	11	32
OIG	17	2
TSA	12	3
USCG	33	20
USCIS	2	0
USSS	4	3
AGENCY OVERALL	160	191

+++++ Number of Appeals Received During Fiscal Year from Last Year's Annual Report corrected due to Component reporting error in FY 2014.

+++++ Number of Appeals Processed During Fiscal Year from Last Year's Annual Report corrected due to Component reporting error in FY 2014.

APPENDIX A: Composition of the Department of Homeland Security

The Office of the Secretary oversees Department of Homeland Security (DHS) efforts to counter terrorism and enhance security, secure and manage our borders while facilitating trade and travel, enforce and administer our immigration laws, safeguard and secure cyberspace, build resilience to disasters, and provide essential support for national and economic security - in coordination with federal, state, local, international, tribal, and private sector partners.

Offices:

The Office of the Citizenship and Immigration Services Ombudsman (CISOMB) assists individuals and employers in resolving problems with the U.S. Citizenship and Immigration Services, identifies systemic issues, and makes recommendations to USCIS to improve the delivery of immigration services.

The Office for Civil Rights and Civil Liberties (CRCL) supports the Department as it secures the Nation while preserving individual liberty, fairness, and equality under the law.

The Office of the Executive Secretary (ESEC) assures the accurate and timely dissemination of information and written communications from throughout the Department and our homeland security partners to and from the Secretary and Deputy Secretary.

The Office of Intergovernmental Affairs (IGA) promotes an integrated national approach to homeland security by ensuring, coordinating, and advancing federal interaction with state, local, tribal, and territorial governments.

The Military Advisor's Office advises on facilitating, coordinating, and executing policy, procedures, preparedness activities, and operations between the Department and the Department of Defense.

The Office of the General Counsel (OGC) integrates approximately 1700 lawyers from throughout the Department comprised of a headquarters office with subsidiary divisions and the legal programs for eight Department Components.

The Office of Inspector General (OIG) conducts independent and objective inspections, audits, and investigations to provide oversight and promote excellence, integrity, and accountability in DHS programs and operations.

The Office of Legislative Affairs (OLA) serves as primary liaison to members of Congress and their staffs.

The Office of Public Affairs (OPA) coordinates the public affairs activities of all of the Department's Components and offices.

The Privacy Office (PRIV) works to preserve and enhance privacy protections for all individuals and to promote transparency of Department operations.

Department Components and Directorates:

U.S. Customs and Border Protection (CBP) is responsible for securing the border against all transnational threats and facilitating trade and travel while enforcing hundreds of U.S. regulations at the border, such as immigration and drug laws.

The Domestic Nuclear Detection Office (DNDO) works to enhance the nuclear detection efforts of federal, state, territorial, tribal, and local governments, and the private sector and to ensure a coordinated response to such threats.

The Federal Emergency Management Agency (FEMA) supports our citizens and first responders to ensure that as a Nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

The Federal Law Enforcement Training Centers (FLETC) mission is "We train those who protect our homeland." To carry out this mission, the FLETC serves as an interagency law enforcement training organization for 91 federal agencies or Partner Organizations. The FLETC also provides training to state, local, rural, tribal, territorial, and international law enforcement agencies.

The Office of Intelligence and Analysis (I&A) is responsible for equipping the Homeland Security Enterprise with the information and intelligence it needs to keep the United States safe, secure, and resilient.

United States Immigration and Customs Enforcement (ICE) promotes homeland security and public safety through the criminal and civil enforcement of federal laws governing border control, customs, trade, and immigration.

The Management Directorate provides Department-wide leadership and direction on the full spectrum of management issues. These efforts include integrating common operating standards; managing the Department's delegations and directives; leading investment and portfolio management; and administering six functional lines of business, which are financial management, human resources, facilities and logistics, information technology, security and procurement.

The National Protection and Programs Directorate (NPPD) leads the national effort to protect and enhance the resilience of the Nation's physical and cyber infrastructure.

The Office of Health Affairs (OHA) coordinates all medical activities of DHS to ensure appropriate preparation for and response to incidents having medical significance.

The Office of Operations Coordination (OPS) provides decision support and enables the execution of homeland security responsibilities across the enterprise; promotes situational awareness and information sharing; integrates and synchronizes strategic operations and planning; and administers the DHS continuity program.

The Office of Policy (PLCY) develops Department-wide policies, programs and planning to promote and ensure quality, consistency and integration across all homeland security missions.

The Transportation Security Administration (TSA) protects the Nation's transportation systems to ensure freedom of movement for people and commerce.

The United States Coast Guard (USCG) is one of the five armed forces of the United States and the only military organization within DHS. The Coast Guard protects the maritime economy and the environment, defends our maritime borders, and saves those in peril.

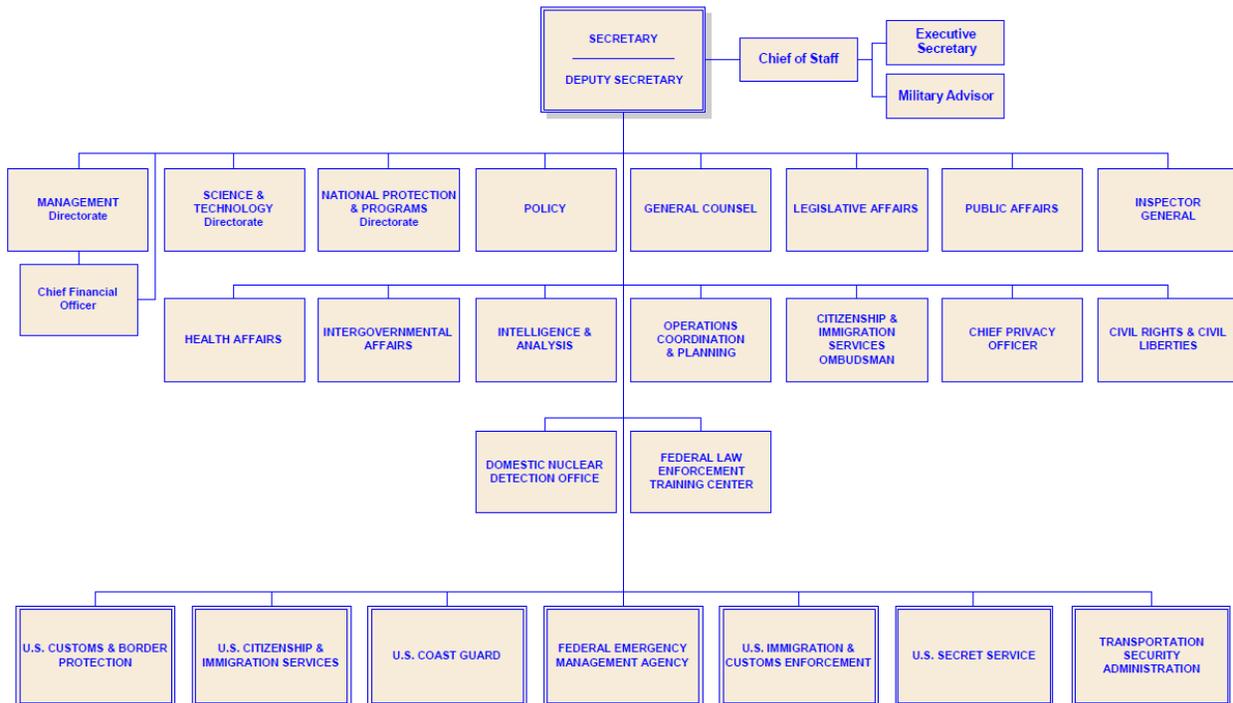
U.S. Citizenship and Immigration Services (USCIS) grants immigration and citizenship benefits, promotes awareness and understanding of citizenship, and ensures the integrity of our immigration system.

The Directorate for Science and Technology (S&T) strengthens America's security and resiliency by providing knowledge products and innovative technology solutions for the Homeland Security Enterprise.

The United States Secret Service (USSS) safeguards the Nation's financial infrastructure and payment systems to preserve the integrity of the economy, and protects national leaders, visiting heads of state and government, designated sites, and National Special Security Events.

APPENDIX B: Organization of the Department of Homeland Security Chart

U.S. DEPARTMENT OF HOMELAND SECURITY



APPENDIX C: Names, Addresses, and Contact Information for DHS FOIA Officers

Department of Homeland Security Chief FOIA Officer

Karen Neuman
Chief Privacy Officer
Privacy Office
U.S. Department of Homeland Security
245 Murray Lane, SW, Mail Stop 0655
Washington, DC 20528-0655

Vacant
Deputy Chief FOIA Officer
Privacy Office
U.S. Department of Homeland Security
245 Murray Lane, SW, Mail Stop 0655
Washington, DC 20528-0655

Department of Homeland Security Component FOIA Officers

Privacy Office
Shari Suzuki, Acting
Senior Director, FOIA Operations
Ph: 202-343-1743; Fax: 202-343-4011
U.S. Department of Homeland Security
245 Murray Lane, SW, Mail Stop 0655
Washington, DC 20528-0655

Privacy Office
Angela Washington,
FOIA Program and Quality Assurance
Ph: 202-343-1743; Fax: 202-343-4011
U.S. Department of Homeland Security
245 Murray Lane, SW, Mail Stop 0655
Washington, DC 20528-0655

Privacy Office
Rose Bird
Director, FOIA Improvement
Ph: 202-343-1743; Fax: 202-343-4011
U.S. Department of Homeland Security
245 Murray Lane, SW, Mail Stop 0655
Washington, DC 20528-0655

U.S. Coast Guard
Gaston Brewer
Ph: 202-475-3525 Fax: 202-475-3927
Commandant (CG-611)
2701 Martin Luther King Jr Ave, SE
Stop 7710
Washington, DC 20593-0001

U.S. Citizenship and Immigration Services
Jill Eggleston
Ph: 816-350-5521; Fax: 816-350-1793
National Records Center, FOIA/PA Office
P. O. Box 648010
Lee's Summit, MO 64064-8010

U.S. Customs and Border Protection
Sabrina Burroughs
Ph: 202-344-1610; Fax: 202-325-0230
FOIA Division
1300 Pennsylvania Avenue, NW, Room
3.3D
Washington, DC 20229

Office for Civil Rights and Civil Liberties
Vacant
Ph: 202-357-1218; Fax: 202-357-1196
DHS-CRCL-FOIA
U.S. Department of Homeland Security
245 Murray Lane, SW, Bldg. 410,
Mail Stop 0190
Washington, DC 20528-0190

Federal Emergency Management Agency
Terry Cochran
Ph: 202-646-3323
Records Management Division
500 C Street, SW
Mail Stop 3172
Washington, DC 20472-3172

Federal Law Enforcement Training Centers
Vacant
Ph: 912-261-4512; Fax: 912-267-3113
Building No.681, Suite 187B
Glynco, GA 31524

U.S. Immigration and Customs Enforcement
Catrina Pavlik-Keenan
Ph: 866-633-1182; Fax: 202-732-4265
500 12th Street, SW, Mail Stop 5009
Washington, DC 20536-5009

Office of Inspector General
Stephanie Kuehn
Ph: 202-254-4001; Fax: 202-254-4398
U.S. Department of Homeland Security
245 Murray Lane, SW, Mail Stop 0305
Washington, DC 20528-2600

Office of Intelligence and Analysis
Brendan Henry
Ph: 202-447-3783; Fax: 202-612-1936
U.S. Department of Homeland Security
Washington, DC 20528-0001

Directorate for National Protection and
Programs
Gayle Worthy
Ph: 703-235-2211; Fax: 703-235-2052
U.S. Department of Homeland Security
Washington, DC 20528-0380

Science & Technology Directorate
Katrina Hagan
Ph: 202-254-6342; Fax: 202-254-6739
U.S. Department of Homeland Security
Washington, DC 20528-0001

United States Secret Service
Latita Payne
Ph: 202-406-6370; Fax: 202-406-5586
245 Murray Lane, SW, Building T-5
Washington, DC 20223

Transportation Security Administration
Regina McCoy
Ph: 1-866-FOIA-TSA; Fax: 571-227-2300
601 S. 12th Street, TSA-20
11th Floor, East Tower
Arlington, VA 20598-6020