Texas is home to more than half of the United States’ border with Mexico. Along this 1,200 mile span, human and drug smuggling operations and related criminal activity are a constant concern. To combat these issues, the Texas Department of Public Safety is using HSIN to help lead a multi-agency effort known as Operation Strong Safety (OSS) to increase the patrol presence in areas with the greatest need.
CASE STUDY

HSIN HELPS COMBAT HUMAN AND NARCOTICS TRAFFICKING ALONG TEXAS-MEXICO BORDER

HSIN is making it possible for commanders involved in this project to access information and live video from officers on the front lines. With more than 45 different agencies working together as part of OSS, HSIN enables officials to reach the right people with the right information at the right time.

OSS brings together air, ground and marine saturation patrols to coordinate efforts and disrupt the activities of transnational criminal gangs working in the areas between the official ports of entry. This type of intense collaboration requires transparent communications across participating agencies.

Using HSIN, intelligence analysts are able to take real-time feedback from field patrols, provide strategic analysis and share that information simultaneously with officials from every agency involved in the operation.

Beginning in June of 2014, OSS was originally intended to be a 3-month surge. The tremendous success of the operation has led to an ongoing operation that is having a positive impact in a high-risk border region. In early 2015, the area of operation was extended to cover the entire 1,254 miles of Texas-Mexico border.

“The type of interoperability between agencies we have achieved would not have been possible if we were limited to using our own platforms within our networks. HSIN has been very successful so far.”

Lee Ann Groves
Commander,
Texas Joint Crime Information Center

HSIN Mission Impact

- **Real-time Information Sharing**
  No matter their location, participating officers are able to share information directly with one another and to the command post in real time.

- **Live mapping of incident locations**
  As they are reported, incidents appear on a live map that can be filtered to only show certain types of incidents or a single incident can be selected to access more information.

- **Push live information to field officers**
  Field and undercover agents can access live updates from other officers in the area and view live video feeds from their mobile device without having to call in.

- **Eliminate duplication of efforts**
  Partner agencies can access raw data and intelligence as soon as it becomes available so they can coordinate activities.

- **Comprehensive situational awareness**
  Command staff can access event and activity information for all agencies in centralized locations from anywhere at any time.

For more information, contact the HSIN Outreach Team at HSIN@hq.dhs.gov or visit our website at www.dhs.gov/hsin.