The CIS Ombudsman's Webinar Series

USCIS Introduces Online Filing for Form I-821, Application for Temporary Protected Status with Concurrent Filing for Form I-765, Application for Employment Authorization
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• Submit written questions to us through the “Q&A box” that appears to the right of the slide deck on your screen.
• We will review every question submitted and determine if we can address concerns arising from the stakeholder community.
• Due to time constraints, we may not be able to answer every question.
• If you are a member of the media, please reach out to DHS Public Affairs with any inquiries.
USCIS’ Newest Online Form
Form I-821, Application for Temporary Protected Status

*For eligible nationals of Yemen, Syria, Venezuela, Burma, Somalia or Haiti
As of August 1, 2021:

- 18-month registration period for initial applications under TPS designation for Venezuela now runs through Sept. 9, 2022.
- 18-month registration period for initial applications under redesignation of Syria for TPS now runs through Sept. 30, 2022.
- 18-month registration period for initial applications under TPS designation for Burma (Myanmar) now runs through Nov. 25, 2022.
- Yemen - initial registration period for individuals who do not currently have TPS: July 9, 2021 – March 3, 2023.
- Somalia - registration period for people who are applying for TPS for the first time: July 22, 2021 – March 17, 2023.
Today’s Presentation Will Cover

- Who can submit Form I-821 online
- Submitting Form I-821 concurrently with Form I-765
- Creating a USCIS online account
- Form navigation
- Completing the form
- Required evidence
- Format requirements
- Benefits of filing forms online
Create an Account or Sign In

myUSCIS makes immigration simpler
myUSCIS provides a personalized account to help you navigate the immigration process. On myUSCIS, you will find:
- Up-to-date information about the application process for immigration benefits:
- Tools to help you prepare for filing and help finding citizenship preparation classes and information to help you complete your immigration options.

Try us on mobile
You can use myUSCIS anytime and on any device.

Get started at:
- www.uscis.gov
- my.uscis.gov
- myaccount.uscis.gov

U.S. Citizenship and Immigration Services
Learn About the USCIS Online Account

www.uscis.gov/file-online

• Filing tips and videos
• Helpful questions and answers
• Resources for attorneys and representatives
• Password resets and how to get technical support
Account Sign In

• Enter your email address and password
• System will send you one-time PIN
• Every time you log in, you need to repeat this process
Welcome to Your USCIS Account

Select what you want to do

- **Add a paper-filed case**
  - View your case status and case history by adding your case to your account

- **File a form online**
  - Start a new form, upload evidence, and pay and submit online

- **Enter a representative passcode**
  - Review and sign forms prepared for you by your attorney or representative

- **Verify your identity**
  - Answer questions about your immigration history to verify your personal identity
Our Online Forms

• 10 forms available to file online through the USCIS online account

• Form I-821 is in the middle of the list
Our Online Forms

• Read carefully who can submit Form I-821 online

• If you apply online and you are not eligible, we will deny your case and keep your filing fee
Form Overview

This page explains:

- Eligibility
- The fee
- Required evidence
- Biometrics requirements
- How to track your case
- Requests for evidence
- Getting a decision

I-821, Application For Temporary Protected Status (TPS)

If you are an eligible national of certain countries that the Secretary of Homeland Security (Secretary) has designated for Temporary Protected Status (TPS) or a person without nationality who lost habitually resided in the designated country, then you may apply for TPS by filing Form I-821, Application for Temporary Protected Status. This form is also used if you have TPS and are filing for TPS re-registration.

Do not use Form I-821 to request Consideration Of Deferred Action for Childhood Arrivals (DACA). Form I-821D must be used to request DACA.

Review our website for more information on countries currently designated for TPS and registration dates.
Quick Tips

- Online form is the same as paper version
- Form logic based on your answers, starts at the beginning
- Answer as many questions as you can
- Work at your own pace, we automatically save your answers
- Draft forms are saved for 30 days from the last time you worked on your form
Online Form Navigation

• Form navigation is a vertical list on left side
• Form saves when you go to new section
• Sections collapse and expand
To submit this form online…

• This MUST BE your first TPS application, and
• You MUST BE an eligible national of Yemen, Syria, Venezuela, Burma, Somalia or Haiti, or an individual without nationality who last habitually resided in one of those six countries.

If you applied for TPS before, or you are not an eligible national of Yemen, Syria, Venezuela, Burma, Somalia or Haiti, or an individual without nationality who last habitually resided in one of those six countries, and you submit this form online, we will deny your case and keep your filing fee.
Employment Authorization Document

Concurrent Filing

• You may submit Form I-821 with Form I-765 online if you want an Employment Authorization Document (EAD)

1. Complete Form I-821 first
2. Then complete Form I-765
3. Pay for both forms at the end
Who Can Submit Form I-821 Online?

Initial release of online I-821 is limited to:

• Eligible nationals of Yemen, Syria, Venezuela, Burma, Somalia, or Haiti, or individuals without nationality who last habitually resided in one of those six countries
• Eligible individuals who are submitting their FIRST TPS application

All other categories **must submit** a paper form I-821
Filling Out Your Form - About You

What is your current legal name?

Your current legal name is the name on your birth certificate, unless it changed after birth by a legal action such as marriage or court order. Do not provide any nicknames here.

- **Given name (first name)**
- **Middle name**
- **Family name (last name)**
Immigration Status

• Country of citizenship/nationality
• Date you last entered U.S., port of entry, and your status at that time
• Form I-94 Arrival-Departure Record number and expiration date
• Current passport or travel document number
• Current immigration status
• A-Number
• USCIS online account number
Marital Status

• Tell us your current marital status
• Date of marriage (if any)
Filling Out Your Form - Basis of Eligibility

Immigration eligibility

- Citizenship claims and immigration violations
- Affiliations
- Crimes and offenses
- Moral character
All Form I-821 applicants must provide proof of:

- Identity and nationality
- Continuous residence in the United States
- Entry into the United States

*** For a complete list of requirements, please read the form instructions: uscis.gov/i-821
Document Format Requirements

- Photos: JPEG or PNG
- Documents: JPG, JPEG, PDF, TIF or TIFF
- Foreign language documents must have English translation
- Maximum size: 6 MB per file

NOT ALLOWED
- foreign characters
- .doc or .bmp files
- special characters
Characters allowed in file name:

- English letters
- Numbers
- Spaces
- Periods .
- Hyphens -
- Underscores __
- Parentheses ( )

***Do NOT use special characters***
Filling Out the Form - Review and Submit

Red alert

A red alert means you have incomplete responses or inconsistent data. You cannot submit your application with any alerts.

1. There are errors in Getting Started: Reason for applying
   - Edit my responses

2. There are errors in About You: Your name
   - Edit my responses

Green alert

Alerts and warnings

- We found no alerts or warnings in your application

Yellow alert

You can file your request online only for certain eligibility categories.

If your eligibility category does not appear on the drop-down list, you must file a paper Form I-765. If you submit online and are not eligible for one of the listed categories, your application may be denied.
Filling Out the Form - Review and Submit

- Review your entries before you pay
- Once you submit payment, you cannot make corrections
- You cannot request to waive your fee online at this time
Filling Out the Form - Review and Submit

Here is a summary of all the information you provided in your application. Make sure you have provided responses for everything that applies to you before you submit your application. You can edit your responses by going to each application section using the site navigation.

We also prepared a draft case snapshot with your responses, which you can download below.

View draft snapshot

Getting Started

Reason for applying

What is your reason for applying?

Initial application for Temporary Protected Status (TPS) - applicant has not been previously granted TPS
Applicant's statement
You must read and agree to the statement below.

- I can read and understand English, and have read and understand every question and instruction on this application, as well as my answer to every question.

I have read and agree to the applicant's statement

Applicant's signature
You must provide your digital signature below by typing your full legal name. We may deny your application if you do not completely fill out this application or fail to submit required documents. We will record the date of your signature with your application.

Your Full Name Here
Finishing Your Form

Moving on to Form I-765 (EAD)
• Check answers on Form I-821 before moving on
• Pay and submit both forms at the end
Form I-765, Application for Employment Authorization

* Submitted online with Form I-821 ("concurrent filing")
Online Form Navigation

Same navigation as Form I-821
• Vertical list on left side
• Form saves when you go to new section
• Sections collapse and expand
• Concurrent filing with Form I-821
• Eligibility status: (a)(12)
  Temporary Protected Status
Filling Out the Form - Getting Started

Why are you applying?

Did you submit Form I-765 before?

What is your reason for applying?

- Initial permission to accept employment

Have you previously filed Form I-765?

- Yes
- No
Filling Out the Form - Getting Started

Follow same steps as you did for Form I-821
Filling Out the Form - Other Information

Do you want the Social Security Administration to issue you a Social Security card?

• If yes, you need to give us authorization to submit your request to SSA

• Enter your father’s first and last name, and your mother’s first and last name
All Form I-765 applicants must provide:

- 2”x2” passport-style photograph (JPG, JPEG, or PNG)
- I-94 card (both sides), travel document (both sides), or electronic I-94
- Most recent EAD, if you have one (both sides)
- If no EAD, copy of government-issued photo ID
- Proof of identity and nationality

***Our checklist reviews the kinds of evidence you may need to submit: www.uscis.gov/forms/filing-guidance/checklist-of-required-initial-evidence-for-form-i-765-for-informational-purposes-only
You are not required to provide additional information, but you do have the option to.

Additional Information

If you need to provide any additional information for any of your answers to the questions in this form, enter it into the space below. You should include the questions that you are referencing.

If you do not need to provide any additional information, you may leave this section blank.

Add a response
Checking Your Application

- Always review your application
- Resolve any alerts or warnings
Reviewing Your Application

Review, Print and Save

Review the I-765 form information

Here is a summary of all the information you provided in your application.

Make sure you have provided responses for everything that applies to you before you submit your application. You can edit your responses by going to each application section using the site navigation.

We also prepared a draft case snapshot with your responses, which you can download below.

View draft snapshot
For Your Records

You can download, save or print your completed form.
Finish and continue to pay and submit

By finishing this form, your Form I-765 will be locked and no further changes can be made. Please make sure that the information on your Form I-765 is complete and accurate before continuing. If you need to make any edits after finishing, you will need to create both a new Form I-821 and a new Form I-765.

Next, you will continue to the pay and submit page where you can pay for and submit both your Form I-821 and Form I-765 at the same time.

• Did you review your answers?
• You will pay for both forms at the same time
Pay for and submit your applications

The final step to submit your Form I-821, Application for Temporary Protected Status (TPS) and Form I-765, Application for Employment Authorization is to pay the required fee.

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Form I-821</td>
<td>$50</td>
</tr>
<tr>
<td>Form I-765</td>
<td>$410</td>
</tr>
<tr>
<td>Biometrics</td>
<td>$85</td>
</tr>
<tr>
<td>Your total application fee is:</td>
<td>$545</td>
</tr>
</tbody>
</table>

We will send you to Pay.gov — our safe, secure payment website — to pay your fees and submit your application online.

Here are the steps in the payment and submission process:
1. Provide your billing information on Pay.gov
2. Provide your credit card or U.S. bank account information
3. Submit your payment

When you have paid your fee, your application will be submitted.

Pay.gov will redirect you to a uscis.gov confirmation screen, which will include your receipt number. Please keep a copy of your receipt number for your records. You can track the status of your application through your USCIS online account.
You have successfully submitted both your Application for Temporary Protected Status (I-821) and Application for Employment Authorization (I-765)

We will contact you if we have any questions or need additional information. You can track the status of your application through your USCIS online account.
If you move: update your address in your online account profile and here: uscis.gov/addresschange
Tracking Your Cases

If filed online, all notices are posted to your account

• Receipt notice
• Biometrics appointment notice
• Request for Evidence (RFE)
• PDF of your completed form
• Decision letter

* Notices are also mailed to the address on file
Uploading Evidence - Solicited and Unsolicited

• Choose the application you want to add to
• Choose the ‘Documents’ tab
• Scroll down and choose ‘Upload Evidence’
Your USCIS Online Account

- Check your inbox for messages from us
- Add a paper-filed case
- File a form online
- Pay a fee online
- Enter a representative code
- Verify your identity
- Sign up to get automatic case alerts via text and/or email
If You Have Questions

- Send us a secure message through your USCIS online account
### Why Go Online?

<table>
<thead>
<tr>
<th>Activity</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>File a form online</td>
<td>Access notices we send you</td>
</tr>
<tr>
<td>Access notices we send you</td>
<td>Ask about a typo or missing mail</td>
</tr>
<tr>
<td>Send us secure messages &amp; get answers</td>
<td>Pay online via ACH, a credit or debit card</td>
</tr>
<tr>
<td>Respond to a request for evidence</td>
<td>Check case status and sign up for alerts</td>
</tr>
<tr>
<td>Update your address and contact information</td>
<td>Access case information 24/7 from any device</td>
</tr>
<tr>
<td></td>
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</tr>
</tbody>
</table>
Adding Your Paper Case

Welcome to Your USCIS Account

Select what you want to do

- **Add a paper-filed case**
  - View your case status and case history by adding your case to your account

- **File a form online**
  - Start a new form, upload evidence, and pay and submit online

- **Enter a representative passcode**
  - Review and sign forms prepared for you by your attorney or representative

- **Verify your identity**
  - Answer questions about your immigration history to verify your personal identity
USCIS Online Account - File Online

Tips for Filing Forms Online
This page contains tips for filing forms online.

How to Create a USCIS Online Account
You can create and access your USCIS online account from your computer, phone, or tablet.

uscis.gov/file-online
Form Instructions

Form I-821
uscis.gov/i-821

Form I-765
uscis.gov/i-765

I-821, Application for Temporary Protected Status

If you are an eligible national of a designated country, use this form to apply for Temporary Protected Status (TPS). When filing an initial TPS application or re-registering for TPS, you can also request an Employment Authorization Document (EAD) by submitting a completed Form I-765, Request for Employment Authorization, when you file Form I-821.

You may also file your Form I-765 request separately at a later date.

What This Form Can Help You Do
Temporary Protected Status

Forms and Document Downloads
- Form I-821 (PDF, 794.24 KB)
- Instructions for Form I-821 (PDF, 453.53 KB)

Checklist of Required Initial Evidence for Form I-765 (for informational purposes only)

Under Temporary Protected Status (TPS) (a)(12) and (c)(19)

Did you provide the following?
- This application concurrently filed with Form I-821, Application for Temporary Protected Status, or evidence that we accepted or approved your initial Form I-821
- Evidence of your nationality and identity
- A copy of the order granting TPS with your Form I-765 (such as a copy of your Form I-821 that the EOIR judge or Board of Immigration Appeals (BIA) approved) if an EOIR immigration judge or the BIA granted TPS and you are requesting your first EAD or are re-registering for the first time
Question & Answer Session