



Language Services

The Department of Homeland Security (DHS) established a multiple award Blanket Purchase Agreement (BPA) for Language Services under GSA's Professional Service Schedule. These BPAs provide a wide range of language services under two Functional Categories (FCs) and are available for all DHS Components to use. Each FC has a Small Business (SB) track and an Unrestricted (UNR) track to encourage small business participation while ensuring DHS surge requirements can be met. The FCs on this contract vehicle are as follows:

- FC1: Foreign Language Services - includes translation, interpretation (on-site, telephonic, etc.) transcription translation, and website localization
- FC3: Services for the Deaf, Hard of Hearing, and Blind Communities - includes sign language interpretation, Video Remote Interpretation (VRI), Communication Access Realtime Translation (CART), Braille transliteration, reader services, and desktop publishing services and 508 compliance

Key Contract Vehicle Features:

- Enables DHS and its Components to strategically leverage collective buying power through a simplified and lower cost method of procurement;
- Centralizes reporting to document language requirements, fulfillment and usage;
- Reduces redundant orders and contracting actions;
- Allows for a streamlined ordering process;
- Promotes achievement of socioeconomic goals;
- Promotes compliance with federal civil rights requirements;
- Drives performance standardization to improve the quality of services; and
- Improves customer services provided to DHS employees and the public.

Period of Performance (POP):

- FC1: Five years (2/11/2016 - 2/10/2021)
extended to 8/10/2021
- FC3: Five years (2/4/2016 - 2/3/2021)
extended to 8/3/2021

Number of Awardees:

Eleven (five small businesses and six large businesses)

Contractor Information:

Functional Category 1:

Contract #	Vendor Name
HSFE70-16-A-1971	Compass Languages
HSFE70-16-A-1975	Legal Interpreting Services
HSFE70-16-A-1967	AllWorld Language Consultants
HSFE70-16-A-1968	Acclaim Technical Services
HSFE70-16-A-1969	Language Line Services
HSFE70-16-A-1970	Lionbridge Global Solutions II
HSFE70-16-A-1972	CryaCom International
HSFE70-16-A-1973	JTG
HSFE70-16-A-1976	TransPerfect Translations International

Functional Category 3:

Contract #	Vendor Name
HSFE70-16-A-1991	Deaf Access Solutions
HSFE70-16-A-1992	Deaf Services Unlimited
HSFE70-16-A-1993	TCS Interpreting
HSFE70-16-A-1990	TCS Interpreting