



Homeland Security

IT Program Assessment CBP - SAP (2010)

Review

The DHS CIO conducted a comprehensive program review of the CBP – SAP program on December 2, 2009. Major findings include the following:

- SAP is a successful program in a steady state of operations and maintenance that receives upgrades and minor enhancements to improve functionality.
- SAP has effective Program Management structure and governance.
- Program costs continue to increase, but the Program staff is confident it can maintain the system with existing resources.

Mitigation Strategy

The Program is awaiting implementation of the Department's enterprise TASC solution forthcoming.

Assessment

SAP is in a steady state of operations and maintenance and receives minor enhancements to improve functionality. Awaiting implementation of the Department's enterprise TASC solution, there are no issues of note.

Score: 5