



## IT Program Assessment FEMA- National Flood Insurance Program (NFIP) Information Technology Systems and Services Program

The DHS CIO conducted a review of the FEMA National Flood Insurance Program (NFIP) Information Technology Systems & Services Program (NFIP ITS&S) in January 2012.

### **Description / Background:**

The NFIP ITS&S program previously focused efforts on the development of the NextGen system to acquire needed functionality for its Stakeholder; however, as a result of an OMB-led TechStat, the NextGen development portion of the NFIP Program was cancelled.

Since the last assessment conducted in July 2010, FEMA has taken several positive steps to address the OMB and DHS CIO TechStat action items to include:

- Appointing a program executive to manage the investment
- Establishing a Program Management Office (PMO)
- Implementing an Executive Steering Committee to include representatives from the IT and Business communities.
- Conduct market research with major insurance providers from private/public sectors to identify industry best practices
- Define future state of the program

### **Risks and Issues:**

The program work with the Enterprise Centers of Excellence to:

- Establish system requirements
- Establish cost baseline

### **Mitigation Strategy:**

The program has established an Executive Steering Committee to provide program oversight and to ensure appropriate representation from the IT and Business communities. In addition, the program will rationalize the outcome from the market research to determine the future system capabilities and services to be provided by the investment. The program will work closely with the Enterprise Centers of Excellence to identify requirements, establish a cost baseline and adhere to the requirements outlined in the 25 Point Implementation Plan to reform Federal Information Technology.



**Homeland  
Security**

**Assessment:**

The program has successfully completed the action items identified during the OMB Tech Stat. The program has established an Executive Steering Committee to provide program oversight and to ensure appropriate representation from the IT and Business communities. In addition, the program will rationalize the outcome from the market research to determine the future system capabilities and services to be provided by the investment. The program will work closely with the Enterprise Centers of Excellence to identify requirements, establish a cost baseline and adhere to the requirements outlined in the 25 Point Implementation Plan to reform Federal Information Technology. Until the program has identified a future state, the CIO assesses this investment as a

**Moderately High Risk** investment.

**Score: 2**