



National Emergency Communications Plan Goal 2

Goal 2 Demonstration Guidelines

The Department of Homeland Security's Office of Emergency Communications (OEC) developed the National Emergency Communications Plan (NECP) to establish goals and priorities for improving emergency communications across the United States. The NECP's three goals establish a baseline level of interoperable emergency communications during routine, day-to-day incidents, and for responses to significant, large-scale disasters. NECP Goal 2 focuses on the demonstration of response-level emergency communications by all counties or county-equivalents during incidents, exercises, or events managed by multiple jurisdictions and agencies.

By 2011, 75 percent of non-Urban Area Security Initiative (UASI) jurisdictions are able to demonstrate response-level emergency communications within one hour for routine events involving multiple jurisdictions and agencies.

Importance of Goal 2 Demonstration

OEC is coordinating with all States and Territories to measure NECP Goals through an assessment process that is designed to improve emergency communications by producing results that:

- Increase awareness of the current state of interoperability in a State or Territory
- Identify areas of progress and additional needs for emergency communications
- Enable Federal, State, and local governments to better target resources and assistance to where support is needed most

Goal 2 Data Collection and Reporting

OEC has worked with the States and Territories to determine the most effective and efficient way to assess Goal 2. Each county or county-equivalent is to report to their Statewide Interoperability Coordinator (SWIC) on two types of information related to response-level emergency communications: capabilities and performance. Capability data is based on the key foundational elements of the [SAFECOM Interoperability Continuum](#). Performance data focuses on the ability of primary operational leadership to communicate, manage resources, and make timely decisions during an incident, exercise, or planned event.

The SWICs are valuable resources for the implementation of Goal 2; they are providing guidance to State and local personnel on reporting requirements and will collect the final results from all county or county equivalents. Counties are encouraged to utilize the Response-Level Communications tool for evaluating events and incidents and reporting to their SWIC. The tool can be accessed by visiting www.publicsafetytools.info and selecting Response-Level Communications Tool (NECP Goal 2). If a county is unable to use the on-line tool, the county may contact their SWIC for paper versions. Those responsible for reporting the Goal 2 data should contact their SWIC to obtain a username and password. The SWICs are to submit their State or Territory Goal 2 data directly to OEC by October 31st, 2011.

OEC is also providing support to answer Goals-related questions. Those completing the reporting requirements can directly contact OEC with any questions, including use of the Response-Level Communications tool, via email at NECPGoals@hq.dhs.gov or by phone at (202) 630-NECP (6327)