



National Infrastructure Protection Plan

Commercial Facilities Sector

The Commercial Facilities Sector is one of 18 critical infrastructure sectors established under the authority of Homeland Security Presidential Directive 7 (HSPD-7). Each sector is managed by a Sector-Specific Agency (SSA) that provides sector-level performance feedback to the Department of Homeland Security (DHS) to enable assessment of national, cross-sector critical infrastructure protection and resilience programs. In accordance with the National Infrastructure Protection Plan, each SSA is responsible for developing and implementing a Sector-Specific Plan (SSP), in collaboration with public and private sector partners, and for encouraging the development of appropriate information-sharing and analysis mechanisms.

Sector Overview

Facilities associated with the Commercial Facilities Sector operate on the principle of open public access, meaning that the general public can move freely throughout these facilities without the deterrent of highly visible security barriers. The majority of the facilities in this sector are privately owned and operated, with minimal interaction with the Federal Government and other regulatory entities. The Commercial Facilities Sector consists of the following eight subsectors:

1. Public Assembly (e.g., arenas, stadiums, aquariums, zoos, museums, convention centers);
2. Sports Leagues (e.g., professional sports leagues and federations);
3. Gaming (e.g., casinos);
4. Lodging (e.g., hotels, motels, conference centers);
5. Outdoor Events (e.g., theme and amusement parks, fairs, campgrounds, parades);
6. Entertainment and Media (e.g., motion picture studios, broadcast media);
7. Real Estate (e.g., office and apartment buildings, condominiums, mixed use facilities, self-storage); and
8. Retail (e.g., retail centers and districts, shopping malls).

Sector Partnerships

DHS is the designated SSA for the Commercial Facilities Sector and has partnered with representatives from each of the eight subsectors to form the Commercial Facilities Sector Coordinating Council (CF SCC). The CF SCC is designed to serve as the chief interface between private sector owners and operators, DHS, and other Federal agencies. The Commercial Facilities Government Coordinating Council (CF GCC) was created to foster inter- and intra-agency coordination on homeland security issues, to provide a single point of entry for private sector partners into the Federal Government, and to provide national coordination of commercial facility strategies and activities.

CI Protection Issues

The day-to-day protection of commercial facilities is the responsibility of the owners and operators, in close cooperation with local law enforcement. The Federal

Government's responsibility for the protection of commercial facilities is indirect; activities include providing timely threat indications and warnings, and working with organizations to develop standards and guidance for facility construction, operations, and security. Given the national-level visibility and potential human and economic consequences of prominent commercial facilities, it is important for the Federal Government and the Commercial Facilities Sector to work together to ensure the protection of our Nation's prominent business centers and gathering places.

Priority Programs

DHS oversees the implementation and execution of protective measures programs across the Commercial Facilities Sector. Some of the programs currently underway include:

- **Site Assistance Visits (SAVs).** SAVs are conducted by DHS, subject matter experts, and local law enforcement to assist facility owners/operators in assessing and characterizing vulnerabilities at their critical infrastructure sites. At the conclusion of an SAV, DHS briefs the owner/operator on identified vulnerabilities and provides a list of options for consideration.
- **Risk Self-Assessment Tool (RSAT).** The RSAT is a secure, Web-based application designed to assist managers with the identification and management of security vulnerabilities to reduce risk to their facilities. Current modules include Performing Arts Centers and Stadiums and Arenas. Modules currently in development include Racetracks, Parks and Fairgrounds, Convention Centers, and Lodging.
- **Surveillance Detection Training for Critical Infrastructure Operators and Security Staff.** This course is designed to provide a guideline for mitigating risks to critical infrastructure. Topics include Facility Vulnerability Analysis, Determining the Red Zone and Hostile Surveillance Positions, Determining Surveillance Detection Positions, and Observation and Reporting During Practical Exercises.
- **Protective Security Advisor (PSA) Program.** PSAs are critical infrastructure protection and vulnerability assessment specialists with a wealth of anti-terrorism and security experience. They work in communities nationwide to assist local efforts to protect critical assets and provide a local perspective to the national risk picture, as well as facilitate the execution of DHS protective programs.
- **Bomb-making Materials Awareness Program (BMAP).** BMAP was developed by DHS to assist commercial retailers, commercial service providers, and chemical distributors/wholesalers in identifying suspicious purchases of materials used in home-made explosive (HME) or improvised explosive device (IED) manufacturing.
- **Active Shooter Materials.** An online training course, *Active Shooter: What You Can Do* (IS-907) is available on the

FEMA Emergency Management Institute Web site at <http://training.fema.gov/EMIWeb/IS/IS907.asp>. The sector also has developed an Active Shooter Workshop and Tabletop in a Box, which can be requested by emailing CFSTeam@hq.dhs.gov. Additional products include a desk reference guide, a reference poster, and a pocket-size reference card addressing how managers, employees, and human resources representatives should train for and respond to an active shooter in their facility.

- **Protective Measures Guides.** The Protective Measures Guides provide an overview of possible threats, vulnerabilities, and protective measures designed to assist facility owners and operators in planning and managing security specific to their venue to maintain a safer environment for guests and employees. Currently available are the *Protective Measures Guide for U.S. Sports Leagues*, the *Protective Measures Guide for the U.S. Lodging Industry*, the *Protective Measures Guide for Outdoor Venues*, and the *Protective Measures Guide for Mountain Resorts*. All the Protective Measures Guides are marked *For Official Use Only*.
- **Mass Evacuation Planning Guide and Template.** DHS and NASCAR collaborated to develop the *NASCAR Mass Evacuation Planning Guide for Major Events*. The guide is intended to assist owners and operators at all NASCAR facilities in developing emergency evacuation/relocation plans to assess risk, reduce vulnerabilities, and increase the level of preparedness. It is the first in a series of guides that will span the entire Commercial Facilities Sector. The *Evacuation Planning Guide for Stadiums* is intended to provide a useful template for the stadium owner/operator to develop and customize a stadium-specific evacuation plan.
- **Suspicious Activity Videos.** Designed to raise the level of awareness for hotel and retail employees by highlighting the indicators of suspicious activity, the videos *No Reservations: Suspicious Behavior in Hotels*, and *What's in Store: Ordinary People, Extraordinary Events* provide information to help employees identify and report suspicious activities and threats in a timely manner. *Check It!—How to Check a Bag* provides information to help employees of sports leagues and public assembly venues properly search bags in order to protect venues and patrons across the country.

In addition to the protective measures being performed and developed by Federal, State, and local government, members of the Commercial Facilities Sector are undertaking initiatives of their own to develop and implement numerous protective and responsive measures.

For questions or more information, please contact NIPP@dhs.gov or CFSTeam@hq.dhs.gov or visit www.dhs.gov/nipp or www.dhs.gov/cfsector.



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