

# U.S. Immigration and Customs Enforcement (ICE)

U.S. Immigration and Customs Enforcement (ICE) is the largest investigative agency in DHS. Formed in 2003 as part of the Federal government's response to the 9/11 attacks, ICE promotes homeland security and public safety by enforcing Federal laws governing border control, customs, trade, and immigration. ICE combines innovative investigative techniques, new technological resources and a high level of professionalism to provide a wide range of resources to the public and to our federal, state, local and tribal law enforcement partners. [www.ice.gov](http://www.ice.gov)

## ICE Publications and Resources

**Bulk Cash Smuggling Center (BCSC)** is a central source for information and assistance in identifying, investigating, and disrupting bulk cash smuggling organizations operating around the world. The BCSC provides around the clock support to Federal, State, local, and foreign law enforcement officials who encounter or interdict bulk cash. The BCSC provides tactical intelligence and investigative support and expertise in the transportation and smuggling of bulk cash. The BCSC is co-located with ICE's Law Enforcement Support Center in Williston, VT. Qualified law enforcement agencies can participate in equitable sharing arrangements from assets seized as a result of investigations of bulk cash smuggling and other financial crimes. For additional information or to report suspicious activity please see <http://www.ice.gov> and go to the programs tab, the investigations drop down menu, and the BCSC web page for the BCSC form link to make a report.

**Forced Labor Resources** The International Affairs office investigates allegations of forced labor in violation of the Tariff Act of 1930 (Title 19 USC §1307). To request more information or a copy of the A Forced Child Labor Advisory booklet and brochure, please contact: [labor.iceforced@dhs.gov](mailto:labor.iceforced@dhs.gov). When contacting ICE to report instances of forced labor, please provide as much detailed information and supporting documentation as possible, including the following: a full statement of the reasons for the belief that the product was produced by forced labor and that it may be or has been imported into the United States; a detailed description of the product; all pertinent facts known regarding the production of the product abroad. For the location of ICE foreign offices, please visit the ICE web site at <http://www.ice.gov>, click *About Us*, click *International Affairs* and select your country. ICE maintains a 24/7 hotline at (866) DHS-2-ICE.

**Human Rights Violators and War Crimes Center** has a mission to protect the public by targeting war criminals and those who violate human rights, including violators living both domestically and abroad. ICE investigators, intelligence analysts and attorneys work with governmental and non-governmental agencies to accept tips and information from those who report suspected war criminals and human rights violators. Individuals seeking to report these abuses of human rights may contact the center at [HRV.ICE@DHS.GOV](mailto:HRV.ICE@DHS.GOV).

**Human Trafficking: "Blue Campaign"** is the DHS/ICE human trafficking public outreach campaign that heightens awareness of human trafficking through various informational products. Trafficking in Persons (TIP) is a modern day form of slavery. The Blue Campaign provides critical human trafficking information to the public and provides a method for reporting suspected human trafficking activity. ICE is the primary agency within DHS that fights human trafficking. Human trafficking is defined by Section 103 of the Trafficking Victims Protection Act of 2000 as '(A) sex trafficking in which a commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such act has not attained 18 years of age; or (B) the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery. ICE is committed to a victim-focused approach to trafficking investigations that places equal importance on protecting the victims and prosecuting the traffickers. ICE also conducts continuous outreach and training to U.S. and foreign law enforcement, non-governmental and international organizations, in order to foster awareness and provide information on the latest investigative techniques and victim assistance practices. The public is encouraged to report all suspicious activity to ICE at (866)

DHS-2ICE (1-866-347-2423). Informational material on human trafficking is produced in a variety of languages, and is available to law enforcement, NGOs, and international organizations and includes the following: a public service announcement, human trafficking brochure in several languages, and human trafficking indicator wallet TIP cards. See <http://www.ice.gov/pi/investigations/publicsafety/humantrafficking.htm>.

**Human Trafficking: Indicators Pamphlet** is currently produced in English, Spanish, and Portuguese and is distributed during presentations and trainings worldwide. See <http://www.ice.gov/pi/news/factsheets/humantrafficking.htm>.

**Human Trafficking: Trafficking in Persons (TIP) Card** is a plastic indicator card that helps distinguish between the crimes of human trafficking and human smuggling, listing indicators for each as the two crimes are often confused. The TIP card includes the ICE hotline number for individuals to call for guidance or to report suspicious activity. TIP cards are currently produced in 17 different languages. The TIP cards are also distributed during presentations and training offered worldwide. To request the TIP card, contact your local ICE office or visit the ICE Web site at [www.ice.gov](http://www.ice.gov). For field offices visit, <http://www.ice.gov/about/investigations/contact.htm>.

**Human Trafficking: Video** This video, produced by ICE's Homeland Security Investigations (HSI), is a video Public Service Announcement (PSA) available in 60 second, 30 second, and 15 second versions. HSI uses the PSA during presentations to provide information to the general public and human trafficking-related organizations. The PSA is accessible to the public via the ICE web site at <http://www.ice.gov/flashmovie/human-trafficking/plain-sight.htm> and it is also distributed on DVD at presentations worldwide.

**ICE LINK Portal** The National Incident Response Unit (NIRU) for incident awareness, continuity of operations, exercises, incident response, special event coordination and many other homeland security requirements administers a web-based communications and collaboration platform called the ICE LINK Portal. The ICE LINK Portal is a robust, sensitive but unclassified, information-sharing network used as a force multiplier to enhance coordination with federal, state, local and tribal priorities. ICE LINK Portal users include federal agencies, fusion centers, military components, Interpol and the intelligence community. Additionally, the ICE LINK Portal can be used for Critical Infrastructure and Key Resources first responder personnel in the private sector in the event of a national crisis or incident. For more information and/or assistance, contact NIRU at [niru@dhs.gov](mailto:niru@dhs.gov).

**ICE Mutual Agreement between Government and Employers (IMAGE) Program** is a joint government and private sector voluntary initiative that enhances employer compliance and corporate due diligence through training and sharing best practices regarding hiring practices. The goal of IMAGE is for the government to work with employers to develop a more secure and stable workforce and restore the integrity of the U.S. immigration system. More information can be found at ICE's web site at [www.ice.gov/image](http://www.ice.gov/image). Contact: [IMAGE@dhs.gov](mailto:IMAGE@dhs.gov)

**ICE National Gang Unit - Operation Community Shield** is the ICE Homeland Security Investigations (HSI) anti-gang initiative that combines our expansive statutory and civil enforcement authorities to combat the growth and proliferation of transnational criminal street gangs, prison gangs, and outlaw motorcycle gangs throughout the United States. HSI established Operation Community Shield Task Forces (OCSTFs) throughout the U.S. as part of an aggressive nationwide gang enforcement operation and to target the criminal activity that gang organizations engage in. OCSTFs join HSI with Federal, State, local, tribal, and foreign law enforcement partners to leverage HSI's statutory and administrative arrest authorities, expand certified undercover operations, enhance intelligence sharing, exploit the most up-to-date law enforcement technology, and capitalize on HIS's worldwide presence to combat these global criminal

networks and mitigate the threats they pose to the public safety and national security of the United States and other countries. Criminal gang organizations perpetrate violent crimes including murder, rape, kidnapping, assault, home invasion, and extortion, which are predicate offenses for Federal racketeering influenced corrupt organization (RICO) prosecutions. HSI agents routinely investigate these crimes jointly with State and local law enforcement partners to support Federal RICO prosecutions to effectively disrupt and dismantle criminal gang enterprises. These criminal organizations are involved in a myriad of violations including human smuggling and trafficking; narcotics smuggling and distribution; identity theft and benefit fraud; money laundering and bulk cash smuggling; weapons smuggling and arms trafficking; cyber crimes; and export violations. For more information please contact (703) 414-8600.

**Office of Public Affairs (OPA)** is dedicated to building understanding and support for the agency's mission through outreach to employees, the media and the general public. OPA is headquartered at Potomac Center North, 500 12th St. SW, Washington, D.C. 20536. ICE field public affairs officers are stationed throughout the country and are responsible for regional media relations in specific geographic areas. For more information, see <http://www.ice.gov> or contact [PublicAffairs.ICEOfficeOf@dhs.gov](mailto:PublicAffairs.ICEOfficeOf@dhs.gov), (202) 732-4242.

**Privacy Office** sustains privacy protections and the transparency of government operations while supporting the ICE mission. The ICE Privacy Office ensures ICE programs and operations comply with Federal privacy laws and policies. Members of the public can contact the Privacy Office with concerns or complaints regarding their privacy in regard to ICE. See <http://www.ice.gov/about/privacyoffice/contact.htm>. For more information, contact [ICEPrivacy@dhs.gov](mailto:ICEPrivacy@dhs.gov), (202) 732-3300.

**ICE Tip-Line** is a 24/7 toll free number enabling the public to report violations of immigration and customs laws, sexual and economic exploitation of children and adults, threats to national security and other activities considered illegal or suspicious in nature. More information regarding ICE programs can be found at the ICE Web site <http://www.ice.gov> or <http://www.ice.gov/pi/topics/>

[index.htm](#) or by calling **(866) DHS-2ICE** (1-866-347-2423) or outside the United States: +1 (877) 347-2423.

**Victim Assistance Program (VAP)** provides information and assistance to victims of Federal crimes, including human trafficking, child exploitation, human rights abuse, and white collar crime. VAP also provides information to victims on post-correctional release or removal of criminal aliens from ICE custody. VAP has developed informational brochures on human trafficking victim assistance, crime victims' rights, white collar crime, and the victim notification program. For further information, please contact VAP at (866) 872-4973.

**The National Intellectual Property Rights Coordination Center (IPR Center)** is a task force that uses the expertise of its member agencies to share information, develop initiatives, coordinate enforcement actions, and conduct investigations related to intellectual property theft. Through this strategic interagency partnership, the IPR Center protects the public's health and safety, the U.S. economy, and the war fighters. If a company has specific information concerning IP theft, it can send an email to [IPRCenter@dhs.gov](mailto:IPRCenter@dhs.gov), visit [www.ice.gov/iprcenter/](http://www.ice.gov/iprcenter/), or call 866-IPR-2060.

**HIS Illicit Finance and Proceeds of Crime Unit (IFPCU)** ICE recognizes that the private sector represents America's first line of defense against money laundering. With IFPCU, ICE Homeland Security Investigations reaches out to the U.S. business community, along with state and federal agencies to combat financial and trade crimes. IFPCU identifies and eliminates vulnerabilities within the U.S. financial, trade and transportation sectors--vulnerabilities that criminal and terrorist organizations could exploit to finance their illicit operations and avoid being detected by law enforcement. The IFPCU publishes the Cornerstone Report, a quarterly newsletter. This report provides current trends and financial crimes identified by law enforcement and the private sector. To subscribe to the Cornerstone Report or for more information visit: [www.ice.gov/cornerstone](http://www.ice.gov/cornerstone). Report suspicious activity by calling (866) DHS-2-ICE.

**Online Detainee Locator System (ODLS)** is an internet-based system that allows members of the public to locate immigration detainees who are being detained by ICE, or have been released in the last 60 days. ODLS is searchable by name or A-Number. To use ODLS, please visit [www.ice.gov/locator](http://www.ice.gov/locator).

**Operation Genesis** is a voluntary partnership with the printing industry to share information and develop investigative leads regarding the practices of organized document fraud rings. Operation Genesis affords an opportunity for the printing industry to collaborate with ICE to identify and disrupt document fraud. Information available to Operation Genesis interested parties include a broad based introductory brochure. Participants will receive "Suspicious Order Criteria" and Best Practices for the Printing Industry." Further information on Operation Genesis may be obtained via email at [IBFU-ICE-HQ@DHS.GOV](mailto:IBFU-ICE-HQ@DHS.GOV).

**Project Shield America (PSA)** is the first line of defense against those who compromise U.S. national security by violating export laws, sanctions and embargoes. Specifically, ICE's Counter-Proliferation Investigations Unit reaches out to applicable high-tech industries to monitor weapons of mass destruction and their components that are potential targets for illegal trafficking. Through PSA, ICE works in partnership with U.S. Customs and Border Protection and U.S. companies that manufacture, sell or export strategic technology and munitions. See [http://www.ice.gov/doclib/investigations/pdf/cpi\\_brochure.pdf](http://www.ice.gov/doclib/investigations/pdf/cpi_brochure.pdf) (pdf 192 KB). For additional information, please contact ICE Headquarters, PSA Program Manager at (202) 732-3765 or (202) 732-3764. Report suspicious activity at the ICE tip line (866) DHS-2-ICE (1-866-347-2423).

**Student and Exchange Visitor Program (SEVP)** was established in 2003 as the DHS's front line effort to ensure that the student visa system is not exploited by those wishing to do harm to the United States. SEVP's key tool in this effort is the Student and Exchange Visitor Information System (SEVIS), a web-based information management system that allows ICE to monitor the status of non-immigrant student and exchange visitors in the United States. SEVP collects, maintains and provides the information so that only legitimate foreign students or exchange visitors gain entry to the United States. The result is an easily accessible information system that provides timely information to the Department of State, U.S. Customs and Border Protection, U.S. Citizenship and Immigration Services, and ICE. For more information, visit <http://www.ice.gov/sevis/>. For inquiries by phone, call the SEVP Response Center at (703) 603-3400 or via e-mail at: [SEVIS.Source@DHS.gov](mailto:SEVIS.Source@DHS.gov).