Transportation Security Administration (TSA)

The Transportation Security Administration protects the Nation’s transportation systems to ensure freedom of movement for people and commerce. www.tsa.gov

TSA Training and Education

AirWatch/AOPA Training TSA partnered with the Aircraft Owners and Pilots Association (AOPA) to develop a nationwide Airport Watch Program that uses the more than 650,000 pilots as eyes and ears for observing and reporting suspicious activity. The Airport Watch Program includes warning signs for airports, informational literature, and a training video to teach pilots and airport employees how to enhance security at their airports. For additional information including a training video, visit http://www.aopa.org/airportwatch/.

Alien Flight/Flight School Training The Interim Final Rule, Flight Training for Aliens and Other Designated Individuals and Security Awareness Training for Flight School Employees, requires flight schools to ensure that each of its flight school employees who has direct contact with students (including flight instructors, ground instructors, chief instructors and administrative personnel who have direct contact with students) receive both initial and recurrent security awareness training. Flight schools may either choose to use TSA’s security awareness training program or develop their own program. For more information, see http://www.tsa.gov/what_we_do/tsnm/general_aviation/flight_school_security.shtm.

First Observer™ Training TSA provides funding for the First Observer™ program under the Trucking Security Program grant. One component of First Observer is a security awareness training program. The First Observer™ web site has online training modules for Trucking and School Bus with nine other modules planned. You can log on to the web site for training at: http://www.firstobserver.com/training/home.php. You can call (888) 217-5902 or E-mail (Firstobserver@hms-world.com) for more information.

Hazmat Motor Carrier Security Action Item Training (SAIT) Program addresses the TSA recommended security actions that were developed by the TSA for the hazmat transportation industry. For more information, see http://www.tsa.gov/highway. Or contact TSA Highway and Motor Carrier Division, highwaysecurity@dhs.gov.

Hazmat Motor Carrier Security Self-Assessment Training Program addresses the requirements contained in 49 Code of Federal Regulations (CFR), Part 172.802, which requires motor carriers that transport placarded amounts of hazardous materials to develop a plan that adequately addresses security risks related to the transportation of hazardous materials. Training materials can be found at http://www.tsa.gov/what_we_do/tsnm/highway/self_training.shtm. Contact TSA Highway and Motor Carrier Division with any questions at: highwaysecurity@dhs.gov.

IED Recognition and Detection for Railroad Industry Employees Training (CD) is a self-paced program that leads users through four separate modules which focus on heightening rail employees’ awareness of suspicious activity. Topics covered include an overview of the terrorist threat, high risk targets, improvised explosive device recognition, and inspection and response procedures. See http://www.tsa.gov/what_we_do/tsnm/freight_rail/training.shtm, or contact freightrailsecurity@dhs.gov.

Intermodal Security Training and Exercise Program (I-STEP) supports TSA’s Transportation Sector Network Management (TSNM) Modal Security Managers with exercises and training. The program is designed to support all transportation security partners with security objectives and training that has clear and consistent performance measures. See http://www.tsa.gov/what_we_do/layers/i-step/index.shtm, contact i-step@dhs.gov, (571) 227-5150.

Land Transportation Antiterrorism Training Program (LTATP) is a joint effort by TSA and the Federal Law Enforcement Training Center (FLETC) to enhance knowledge, skills, and capabilities of law enforcement and security officials to prevent acts of terrorism. The program recognizes that security at most land transportation systems is accomplished by a cooperative effort of private sector and local, State, and federal government personnel. Through a curriculum focused on surface transportation security, this 5-day program provides the participants with tools to protect the land transportation infrastructure, including rail, mass transit and bus operations, and most importantly passengers and employees. See http://www.fletc.gov/training/programs/counterterrorism-division/land-transportation-antiterrorism-training-program-ltatp, contact: MassTransitSecurity@dhs.gov.

Maritime Passenger Security Courses TSA’s Port & Intermodal Security Division creates and distributes training courses for passenger vessel employees. The courses address topics to improve passenger vessel employees’ security awareness in their operating environments and to increase the effectiveness of their responses to suspicious items and persons that they might encounter. Courses available include: “Security Awareness For Passenger Vessel Employees,” “IED/VBIED Recognition and Response for Passenger Vessels and Terminals,” and “Crowd Control for Passenger Vessels and Terminals,” and “Maritime Terrorism and Hijacking Situations.” Available in February 2011: “Shipboard and Terminal Evacuation Procedures: and “Screening Procedures.” To order, contact TSA Port & Intermodal Security Division at Maritime@dhs.gov, (571) 227-3556.

Mass Transit and Passenger Rail – Bomb Squad Response to Transportation Systems Through training and scenario-based exercises, this program expands regional capabilities to respond to a threat or incident involving a suspected explosive device in mass transit and passenger rail systems. Bomb technicians from law enforcement forces
in the system’s operating area are placed in the mass transit or passenger rail environment to confront exercise situations necessitating coordinated planning and execution of operations to identify, resolve, and, if appropriate, render harmless improvised explosive devices. These joint activities build relationships and skills in a challenging operational setting, advancing operational partnerships that enhance capabilities to accomplish the prevention and response missions. Contact: MassTransitSecurity@dhs.gov.

Mass Transit and Passenger Rail - Field Operational Risk and Criticality Evaluation (FORCE) The purpose of this process is to establish a threat-based, risk-managed protocol that is particularly effective for regional use. This risk assessment evaluates threat, vulnerability, and consequence from a variety of vantage points, focusing primarily on the rail and bus properties but also surveying intermodal and interdependent critical infrastructure and key resources. The approach for any given region will apply the methodology that best addresses the needs of the particular transit agencies. The results of this assessment aid agencies in setting risk mitigation priorities and completing requests for grant awards and advance regional security collaboration. It is also adaptable to assist with new start-up properties about to come online or transit agencies with aggressive future expansion initiatives as well as regions hosting special security events. For more information, contact MassTransitSecurity@dhs.gov.

Mass Transit Smart Security Practices In mass transit and passenger rail, TSA has produced a compilation of smart security practices drawn from the results of the comprehensive security assessments completed under the Baseline Assessment for Security Enhancement (BASE) program that evaluate agencies posture in the Security and Emergency Management Actions Items. TSA coordinated the preparation of this compilation with each agency with one or more practices recognized in a BASE assessment, ensuring an accurate description of the practice the agency developed and implemented and securing contact information for an official in the agency that professional colleagues may consult for more information. This compilation fosters communication among security professionals in mass transit and passenger rail nationally with the specific objective of expanding adoption of these most effective practices, tailored as necessary to each agency’s operating environment. With the December 2009 update, the compilation now consists of some 80 smart security practices, many of which focus on regional partnerships, random security patrols, sweeps, and surges, and intelligence and security information sharing, and training and public awareness. For more information, please contact: MassTransitSecurity@dhs.gov.

Mass Transit Security Training Program Guidelines Recognizing the vital importance of training frontline employees, TSA developed and implemented a focused security training initiative under the Transit Security Grant Program (TSGP) in February 2007. TSA coordinated development of this initiative through the Mass Transit SCC and the PAG. The resulting Mass Transit Security Training Program provides guidelines to mass transit and passenger rail agencies on the types of training to be provided by category of employee. The guidance further identifies specific courses developed under Federal auspices through the FTA, the Federal Emergency Management Agency, and TSA that are available to ensure employees are trained in the designated areas. Finally, the Department revised the eligible costs under the TSGP to allow coverage of overtime expenses incurred when employees receive training courses. For Mass Transit Security Training Program Guidelines, see http://www.tsa.gov/assets/pdf/TSGP_Training_I8243.pdf, for TSGP – Approved Training Programs List see http://www.tsa.gov/assets/pdf/approved_vendor_list.pdf, MassTransitSecurity@dhs.gov.

Operation Secure Transport (OST) is security awareness training for the Over-the-Road Bus industry. The training program will be available on CD and online. The training modules will be broken down into the following categories: Driver; Maintenance; Terminal Employees; Management; and Crisis Response. OST will have a link on the TSA Highway and Motor Carrier webpage in the near future: http://www.tsa.gov/highway. Contact TSA HMC with any questions at: highwaysecurity@dhs.gov.

Pipeline Security Awareness for the Pipeline Industry Employee Training CD and Brochures is a compact disc-based security awareness training program. The training is intended for distribution to interested pipeline companies and is centered on heightening pipeline employees’ awareness of suspicious activity and their importance in keeping our nation’s pipeline system secure. The training is useful to all pipeline company employees – administrative, operations, and security personnel – who need a basic level of awareness and understanding of pipeline security. To further enhance the information contained in the pipeline security awareness training CD, TSA produced the brochures “Pipeline Security Awareness for Employees” and “Good Neighbors! A Pipeline Security Neighborhood Watch.” The CD and brochures may be requested on the TSA Pipeline Security web site at http://www.tsa.gov/what_we_do/tsnm/pipelines/training.shtml. For more information contact the Pipeline Security Division at PipelineSecurity@dhs.gov.

Public Transportation Emergency Preparedness Workshop - Connecting Communities Program brings mass transit and passenger rail agencies’ security and emergency management officials together with Federal, State, local, and tribal government representatives and the local law enforcement and first responder community to discuss security prevention and response efforts and ways to work together more effectively to prepare and protect their communities. The 2-day Workshops enable the participants to apply their knowledge and experiences to a range of security and emergency response scenarios. The overall purpose is to foster dialogue, advance cooperative planning efforts, review past experiences, analyze best practices, and improve overall interoperability, resource utilization, and prevention and response capabilities to address threats, security incidents, and natural disasters. See http://www.connectingcommunities.net, contact: MassTransitSecurity@dhs.gov.

School Transportation Security Awareness (STSA) was developed by TSA in conjunction with the National Association of State Directors of Pupil Transportation Services, the National Association of Pupil Transportation and the National School Transportation Association to provide much needed security awareness information and training to the school transportation industry. STSA focuses on terrorist and criminal threats to school buses, bus passengers and destination facilities. It is designed to
provide school bus drivers, administrators, and staff members with information that will enable them to effectively identify and report perceived security threats, as well as the skills to appropriately react and respond to a security incident should it occur. See http://www.tsa.gov/what_we_do/tsnm/highway/stsa.shtm, contact highwaysecurity@dhs.gov.

TSA Publications and Guidance


General Aviation Security Guidelines In April 2003, TSA requested the Aviation Security Advisory Committee (ASAC) establish a Working Group made up of industry stakeholders to develop guidelines for security enhancements at the nation’s privately and publicly owned and operated general aviation (GA) landing facilities. The resulting document constitutes a set of federally endorsed guidelines for enhancing airport security at GA facilities throughout the nation. It is intended to provide GA airport owners, operators, and users with guidelines and recommendations that address aviation security concepts, technology, and enhancements. For more information, visit: http://www.tsa.gov/what_we_do/tsnm/general_aviation/airport_security_guidelines.shtm

Keep the Nation’s Railroad Secure (Brochure) assists railroad employees to recognize signs of a potential terrorist act. It is to be used in conjunction with a railroad company’s existing security policies and procedures and may be modified to display the company’s emergency contact information for ease of reference. See http://www.tsa.gov/what_we_do/tsnm/freight_rail/trainig.shtm or contact freightrailsecurity@dhs.gov.

Laminated Security Awareness Driver Tip Card contains the following topics: Bus Operator Alerts; Hijacking; Evacuating the Vehicle; Awareness and What to Look For; and Possible Chemical/Biological Weapons. See http://www.tsa.gov/what_we_do/tsnm/highway/documcients_reports.shtm. Any questions can be sent to highwaysecurity@dhs.gov.


Highway and Motor Carrier Awareness Posters include Motorcoach Awareness Posters for terminals: “Watch for Suspicious Items” and “Watch for Suspicious Behaviors” for terminals as well as a School Transportation Employee Awareness poster. See http://www.tsa.gov/what_we_do/tsnm/highway/documents_reports.shtm. Any questions can be sent to highwaysecurity@dhs.gov.

Mass Transit Employee Vigilance Campaign The “NOT ON MY SHIFT” program employs professionally-designed posters to emphasize the essential role that mass transit and passenger rail employees play in security and terrorism prevention in their systems. Adaptable templates enable each transit agency to tailor the product to its operations by including the system’s logo, photographs of their own agency’s employees at work, and quotes from the senior leadership, law enforcement and security officials, or frontline employees. The personalized approach has proven effective in gaining employees’ attention and interest, supporting the participating transit and rail agencies’ efforts to maintain vigilance for indicators of terrorist activity. TSA designs the posters based on the preferences of the particular mass transit or passenger rail agency. For more information contact: MassTransitSecurity@dhs.gov.

Mass Transit and Passenger Rail - Additional Guidance on Background Checks, Redress and Immigration Status The additional guidance on background checks, redress and immigration status supplement item 14 of the Security and Emergency Management Action Items, which recommends that the operators of mass transit conduct background investigations, such as criminal history and motor vehicle records, on all new frontline operations and maintenance employees and those employees and contractors with access to sensitive security information and security critical facilities and systems. This guidance addresses factors to consider on the recommended scope of and procedures for voluntarily conducted background checks. See http://www.tsa.gov/assets/pdf/guidance_employee_background_checks.pdf, contact: MassTransitSecurity@dhs.gov.


Rail Security Rule Overview On November 26, 2008 the Department of Homeland Security published a regulation governing security in the freight rail industry. The regulation not only affects freight railroads, but their customers as well. This presentation provides a high-level overview of the Rail Security Rule and information regarding the requirements of the regulation. See http://www.tsa.gov/assets/pdf/rail_rule_overview_for_stakeholder_workshops_mar_09.pdf (pdf – 229 KB), for more information contact: Scott.Gorton@dhs.gov.

Planning Guidelines and Design Standards (PGDS) for Checked Baggage Inspection Systems incorporates insights and experience of industry stakeholders, including airport and airline representatives, planners, architects, baggage handling system designers, and equipment manufacturers. The PGDS is intended to assist planners and designers in developing cost-effective solutions and to convey TSA requirements for checked baggage inspection systems. The PGDS emphasizes best practices associated with screening system layouts and addresses other factors necessary to actively manage system costs and performance. For more information, see
http://www.tsa.gov/press/happenings/updated_pgd_shtm or contact the TSA Contact Center, (866) 289-9673.


Recommended General Aviation Security Action Items for General Aviation Aircraft Operators” and “Recommended Security Action Items for Fixed Base Operators”. These voluntary action items are measures that aircraft operators and fixed base operators should consider when they develop, implement or revise security plans or other efforts to enhance security. For more information, see http://www.tsa.gov/what_we_do/tsnm/general_aviation/security.shtm.

Safeguarding America’s Transportation System Security Guides are available for Highway Passenger Security Motorcoach Personnel, Private and Contract Carrier Company Employees, Owner-Operator Independent Drivers Association (OIDA) Members, School Transportation Industry Personnel, Tank Truck Carrier Employees, and Truck Rental Company Employees. You can access the guides by clicking on “Documents and Reports” on the main Highway and Motor Carrier page on the TSA web site at: www.tsa.gov/highway. Any questions can be sent to highwaysecurity@dhs.gov.

Transportation Security Administration Counterterrorism Guides are highway security counterterrorism guides for Highway Transportation security partners in the Trucking, Highway Infrastructure, Motorcoach and School Transportation industries. These guides are small flip-charts containing the following topics: Pre-Incident Indicators; Targets; Threats to Highway; Insider Threat; Cloned Vehicle; Hijacking Prevention; Suspicious Packages; Information on Explosive Devices; Prevention/Mitigation; Security Planning; Security Inspection Checklist; Security Exercises; Chemical/Biological/Nuclear/Radiological Incidents; and Federal, State and Local POCs. You can contact TSA HMC to order a copy, pending available inventory at highwaysecurity@dhs.gov.

Transportation Sector Network Management Highway and Motor Carrier Division Annual Report TSA Highway and Motor Carrier Division publishes an Annual Report and posts the document on the following web site: http://www.tsa.gov/what_we_do/tsnm/highway/docu nts_reports.shtm.

Transit Agency Security and Emergency Management Protective Measures is a compilation of recommended protective measures for threat levels under the Homeland Security Advisory System Jointly developed by TSA and FTA. The current recommended protective measures reflect the advantages of improved threat and intelligence information, security assessments conducted by FTA and TSA, operational experience since the 9/11 attacks that prompted the original version, and collective subject matter expertise and experience of Federal partners and the transit community. This product has been developed as a technical resource to transit agency executive management and senior staff assigned to develop security and emergency response plans and to implement protective measures for response to the HSAS threat conditions and emergencies that might affect a transit agency. See http://www.tsa.gov/assets/pdf/mass_transit_protective_measures.pdf, contact: MassTransitSecurity@dhs.gov.

User’s Guide on Security Seals for Domestic Cargo provides information on the different types of security seals available for use in securing and controlling containers, doors, and equipment. While this guide is not intended as a precise procedure for developing a comprehensive seal control program, instead, the objective is to provide information and procedures that will support the development of a seal control program that will meet site-specific requirements. The ‘User’s Guide on Security Seals’ document can be obtained by accessing this link: https://portal.navfac.navy.mil/ portal/page/portal/NAVFAC/NAVFAC_WW_PP/NAVFAC_N FESC_PP/LOCKS/PDF_FILES/sealguid.pdf.

TSA Alerts and newsletters

Highway ISAC The TSA Trucking Security Program funds the First Observer™ domain awareness program as well as a Call-Center and Information Sharing and Analysis Center (ISAC). The Highway ISAC creates products and bulletins and e-mails them to a distribution list from TSA Highway and Motor Carrier and the First Observer program. Contact First Observer at www.firstobserver.com.

TSA Alert System is an emergency notification alert system for Highway and Motor Carrier security partners. The system is capable of sending out a message via phone, e-mail or SMS (text) based on the person’s priority contact preference. Contact TSA by E-mail to become a TSA Alert subscriber at highwaysecurity@dhs.gov.

TSA Technical assistance and help

Comprehensive Security Assessments and Action Items encompass activities and measures that are critical to an effective security program. The 17 Action Items cover a range of areas including security program management and accountability, security and emergency response training, drills and exercises, public awareness, protective measures for the Homeland Security Advisory System threat levels, physical security, personnel security, and information sharing and security. TSA’s Transportation Security Inspectors-Surface conduct security assessments under the Baseline Assessment for Security Enhancement (BASE) program that evaluate the posture of mass transit and passenger rail agencies in the Action Items in a comprehensive and systematic approach to elevate baseline security posture and enhance security program management and implementation. The results of the security assessments inform development of risk mitigation programs and resource allocations, most notably security grants. See http://www.tsa.gov/assets/pdf/mass_transit_action_items.pdf. For additional information, contact MassTransitSecurity@dhs.gov.

General Aviation Secure Hotline serves as a centralized reporting system for general aviation pilots, airport operators, and maintenance technicians wishing to report suspicious activity at their airfield. Hotline phone number: 1-866-GA-SECUR (1-866-427-3287).
Highway and Motor Carrier First Observer ™ Call-Center

“First Observer” trained specialists serve as the first line of communication for all matters related to this anti-terrorism and security awareness program. Well trained responders will provide nationwide first responder and law enforcement contact numbers and electronic linkage to registered participants. Reported caller information is entered into a fully secured reporting system that allows for an electronic transfer to the Information Sharing and Analysis Center (ISAC) for further investigation by industry analysts. The call center may also be utilized during an incident of national significance. Call the center 24 x 7 (888) 217-5902. For more information see www.firstobserver.com.

Traveler Redress Inquiry Program (DHS TRIP) provides a single point of contact for individuals who have inquiries or seek resolution regarding difficulties they experienced during their travel screening at airports, train stations, or crossing U.S. borders. To initiate an inquiry, please log onto DHS TRIP’s interactive Web site www.dhs.gov/trip. For more information, contact the TSA Contact Center, (866) 289-9673.

TSA Programs and Services

Air Cargo Watch Program The likelihood that office staff or managers will uncover the next terrorist is not high. The likelihood that an employee or contractor will see something that is out of the normal routine, the odd out of place person, activity or thing, is high. If it makes that employee feel uncomfortable or take notice, it should be reported to their supervisor immediately. The chance that a driver, dockworker, or cargo agent will be the person that uncovers the next attack is very likely. The Air Cargo Watch program involves all aspects of the supply chain reporting suspicious activity. TSA is collaborating with industry partners to increase security domain awareness so that individuals are empowered to detect, deter, and report potential or actual security threats. The resulting Air Cargo Watch campaign is consistent with U.S. Department of Homeland Security and TSA efforts. Air Cargo Watch has developed materials including a presentation, posters and a two-page guide, to encourage increased attention to potential security threats among several audiences. TSA encourages the display of posters and guides in public view to better attain its goal of maximizing security awareness along the entire air cargo supply chain. See http://www.tsa.gov/what_we_do/layers/aircargo/watch.shtml.

Cargo Certified Cargo Screening Program Effective August 1, 2010, 100 percent of cargo flown on passenger aircraft originating in the United States must be screened, per an act passed by Congress and signed into law by former President Bush following the 9/11 Commission Act of 2007. In response, TSA created the Certified Cargo Screening Program (CCSP) to provide a mechanism by which industry may achieve 100% screening without impeding the flow of commerce. Informational materials include: One-page overview of CCSP, CCSP and Chain of Custody Standards, Tri-Fold Brochure, Supplemental CCSP program material with at a glance program overview of the program Quick Hits overview with impact of 100% screening and supplemental CCSP materials. For more information visit: www.tsa.gov/ccsp, contact CCSP, ccsp@dhs.gov or the TSA Contact Center, (866) 289-9673.

Air Cargo Screening Technology List-For Passenger Aircraft A document listing the Non-Sensitive Security Information version of the Transportation Security Administration Air Cargo Screening Technology List-For Passenger Aircraft is posted on our website and disseminated to interested parties. The document lists the equipment that can be used by air carriers, indirect air carriers, independent cargo screening facilities, and shippers in the Certified Cargo Screening Program to screen for domestic and outbound (of the United States) air cargo. This information contains Qualified, Approved, and Waived technologies, their manufacturer, model number, and top assembly part number. This information can be found at: http://www.tsa.gov/assets/pdf/non_ssi_qtl.pdf.

Airspace Waivers The Office of Airspace Waivers manages the process and assists with the review of general aviation aircraft operators who request to enter areas of restricted airspace. For each waiver applicant, to support the vetting requirements, last name, first name, social security number, passport number, date of birth and place of birth, are collected. For applications for aircraft operating into, out of, within or overflying the United States, the waiver review process includes an evaluation of the aircraft, crew, passengers, and purpose of flight. The office then adjudicates the application and provides a recommendation of approval or denial to the FAA System Operations Security. For more information, see http://www.tsa.gov/what_we_do/tsnm/general_aviation/programs_aw.shtml#overview or contact (571) 227-2071.

DCA Access Standard Security Program (DASSP) TSA’s Interim Final Rule, which was developed in coordination with other Department of Homeland Security agencies and the Department of Defense, takes into consideration the special security needs of Washington Reagan National Airport (DCA). Under TSA’s security plan, a maximum of 48 flights in and out of DCA will be allowed each day. All aircraft will be required to meet the security measures set forth in the DCA Access Standard Security Program (DASSP). See http://www.tsa.gov/what_we_do/tsnm/general_aviation/programs_sp.shtml#dassp or contact (571) 227-2071.

General Aviation Maryland Three Program allows properly vetted private pilots to fly to, from, or between the three general aviation airports closest to the National Capital Region. These airports are collectively known as the "Maryland Three" airports, and include College Park Airport (CGS), Potomac Airfield (VXX) and Hyde Executive Field (W32.) These airports are all within the Washington, DC Air Defense Identification Zone (ADIZ) and the Washington, D.C. Flight Restricted Zone (FRZ). See http://www.tsa.gov/what_we_do/tsnm/general_aviation/programs_sp.shtml#maryland or contact (571) 227-2071.

Homeland Security Information Network (HSIN) – Freight Rail Portal has been designed to provide consistent, real time information sharing capabilities in an integrated, secure, web-based forum to coordinate and collaborate directly with our security partners. Membership to the Freight Rail portal is provided once vetted by portal administrators. If you have questions, or for access please contact the HSIN Helpdesk at (866) 430-0162 or send an e-mail to HSIN.helpdesk@dhs.gov or Linda.Lentini@dhs.gov.
Homeland Security Information Network (HSIN) - Highway and Motor Carrier Portal is part of the Critical Sector part of the HSIN system (HSIN-CS). Membership to the HMC portal is provided once vetted by portal administrators. If you have questions, please contact the HSIN Helpdesk at (866) 430-0162 or send an e-mail to HSIN.helpdesk@dhs.gov.

Homeland Security Information Network – Public Transit Portal (HSIN-PT) Intelligence sharing between mass transit and passenger rail agencies and their Federal, State and local partners is further facilitated through TSA’s Mass Transit Security Information Network’s inter-agency communication and information sharing protocols. The HSIN-PT has been integrated into this network to provide one stop security information sources and outlets for security advisors, alerts and notices. TSA periodically produces and disseminates Mass Transit Security Awareness Messages that address developments related to terrorist activity and tactics against mass transit and passenger rail at the “for official use only” level. Additionally, TSA is actively involved in regional security forums and supports these collaborative efforts by sharing intelligence products and related security information. Finally, a preplanned alert notification system enables access to mass transit and passenger rail law enforcement and security officials nationally with timely notification of threats or developing security concerns. Membership to the Public Transit portal is provided once vetted by portal administrators, contact MassTransitSecurity@dhs.gov.

Joint DHS/FBI Classified Threat and Analysis Presentations A joint DHS Office of Intelligence and Analysis, TSA Office of Intelligence, and Federal Bureau of Investigation effort provides classified intelligence and analysis presentations to mass transit and passenger rail security directors and law enforcement chiefs in more than 20 metropolitan areas simultaneously through the Joint Terrorism Task Force (JTTF) network’s secure video teleconferencing system. These briefings advance two key strategic objectives - providing intelligence and security information directly to mass transit and passenger rail law enforcement chiefs and security directors and enhancing regional collaboration by bringing these officials together with their Federal partners to discuss the implications for their areas and coordinate to implement effective security solutions. The briefings occur on approximately quarterly to semi-annual basis, with additional sessions as threat developments may warrant. For more information, contact MassTransitSecurity@dhs.gov.

Mass Transit Security and Safety Roundtables TSA, The Federal Transit Administration (FTA), and the Federal Emergency Management Administration (FEMA) co-sponsor the annual Transit Security and Safety Roundtables, bringing together law enforcement chiefs, security directors, and safety directors from the nation’s 60 largest mass transit and passenger rail agencies and Amtrak with Federal security partners to discuss specific terrorism prevention and response challenges and to work collaboratively in developing effective risk mitigation and security enhancement solutions. The Roundtables also provide a forum for agency safety and security officials to share effective practices and develop relationships to improve coordination and collaboration. For additional information, contact MassTransitSecurity@dhs.gov.

Mass Transit Security Technology Testing In coordination with TSA’s Office of Security Technology and DHS’s Office of Science and Technology, the Mass Transit Division pursues development of multiple technologies to advance capabilities to detect and deter terrorist activity and prevent attacks. TSA partners with mass transit and passenger rail agencies to conduct pilot testing of various security technologies. These activities evaluate these capabilities in the varied operational environments that prevail in rail and bus operations across the country. Contact: MassTransitSecurity@dhs.gov.

Paperless Boarding Pass Pilot enables passengers to download their boarding pass on their cell phones or personal digital assistants (PDAs). This innovative approach streamlines the customer experience while heightening the ability to detect fraudulent boarding passes. For more information, see http://www.tsa.gov/secureflight/index.shtml or contact the TSA Contact Center, (866) 289-9673.

Screening Partnership Program (SPP) also known as Opt-Out, is a unique approach to providing security screening services for air passengers and baggage. Under the program, an airport operator may apply to have security screening conducted by personnel from a qualified private contractor working under Federal oversight. For more information, see http://www.tsa.gov/what_we_do/optout/index.shtml or contact the TSA Contact Center, (866) 289-9673.

Secure Fixed Base Operator is a public-private sector partnership program that allows Fixed Base Operators (FBOs) to check passenger and crew identification against manifests or Electronic Advance Passenger Information System (eAPIS) filings for positive identification of passengers and crew onboard general aviation aircraft. See http://www.tsa.gov/assets/pdf/sfbop_general_faq.pdf (pdf - 35KB). For additional information, contact tsnmfbo@dhs.gov.

Secure Flight is a behind the scenes program that enhances the security of domestic and international commercial air travel through the use of improved watch list matching. By collecting additional passenger data, it will improve the travel experience for all airline passengers, including those who have been misidentified in the past. Resources available for aviation stakeholders include a communications toolkit, a brochure, privacy information, signage informational video. For more information, visit http://www.tsa.gov/what_we_do/layers/secureflight/index.shtml, or contact the TSA Contact Center, (866) 289-9673.

Transportation Security Grant Programs provides security grants to transit systems, intercity bus companies, freight railroad carriers, ferries, and the trucking industry to help protect the public and the nation’s critical transportation infrastructure. The grants support high-impact security projects that have a high efficacy in reducing the most risk to our nation’s transportation systems. See www.tsa.gov/grants. For more information, contact TSAGrants@tsa.dhs.gov.

Transportation Worker Identification Credential (TWIC) is a security program designed to ensure that individuals who pose a security threat do not gain unescorted access to secure areas of the nation’s maritime transportation system. The credential is a biometric card that ensures only vetted workers can enter without an escort to secure...
transportation areas. The TWIC Program is jointly administered by TSA and the U.S. Coast Guard.
More information can be found at http://www.tsa.gov/what_we_do/layers/twic/index.shtm, or by contacting the TWIC Hotline, (866) 347-8942.

3-1-1 Liquid Restriction is a travel tip for passengers to remind them to pack liquids/gels in 3.4 oz bottles or less, to consolidate bottles into a one quart baggie and place them in a bin, outside of their carry-on to send through the X-ray for screening. See http://www.tsa.gov/311/index.shtm or contact the TSA Contact Center, (866) 289-9673.